

STATE OF IOWA DEPARTMENT OF

Health ^{AND} Human

SERVICES

Electronic Visit Verification (EVV) Stakeholder Sessions

Iowa Medicaid EVV Team:

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Topics to be Covered

- Review Stakeholder Session goals
- Claims: Q & A Session
- What it means to be an early adopter?



Stakeholder Session Goals

- Iowa Medicaid, MCO, and Vendor support to providers.
- Constructively discuss concerns and use problem solving techniques to help prepare for the federally mandated full implementation on January 1, 2024.
- Provide suggested timelines for providers to enable a smooth transition when full implementation is expected.
- Keep providers up to date on progress and requirements.
- Work collectively to identify needs and highlight training opportunities.
- Prevent delays in implementation to avoid financial sanctions.

Claims

➤ Q & A Session with CareBridge, Amerigroup, Iowa Total Care, & Molina

➤ What questions does your provider agency have about the claims process as it pertains to EVV Home Health Care?

*Please note that not all questions will be able to be answered in full during this session.
Be prepared to share your email address for additional follow up.

What it means to be an Early Adopter?

- Providers are encouraged to be an Early Adopter for Home Health Care EVV.
- What does this mean for those providers?:
 - Training can be executed ahead of schedule; as well as have all information set up in the CareBridge system in advance of the go live deadline.
 - Dedicated attention from CareBridge through the process of getting things set up prior to everyone going live.
 - An early understanding of how CareBridge will work with your current software and time to address any problems that may arise.

Reminders

- The EVV Webpage can be accessed through the link below:
 - [Electronic Visit Verification \(EVV\) | Iowa Department of Human Services](#)
- To find the current list of frequently asked questions, click the following link:
 - [EVV Resource Library | Iowa Department of Human Services](#)
- To contact the EVV Team, click on the following link:
 - EVV@dhs.state.ia.us

Questions