

Electronic Visit Verification (EVV) Stakeholder Sessions

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<u>Iowa Medicaid EVV Team:</u>

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Topics to be Covered

- Review Stakeholder Session goals
- Open discussion regarding XB & DX codes
- EVV Workgroup
- Topics for upcoming Stakeholder Sessions & Updates



Stakeholder Session Goals

Iowa Medicaid, MCOs, and vendors can offer support to providers.

Constructively discuss concerns and use problem solving techniques to help prepare for the federally mandated full implementation on January 1, 2024.

Provide suggested timelines for providers to enable a smooth transition when full implementation is expected.

Keep providers up to date on progress and requirements.

Work collectively to identify needs and highlight training opportunities.

Prevent delays in implementation to avoid financial sanctions.

XB & DX Codes – Open Discussion

- HHS, MCOs, & CareBridge would like input from providers regarding the use of XB & DX codes with EVV implementation.
 - Providers sharing concerns <u>must</u> come off mute versus utilizing the chat so we can have a clear understanding of what is being shared.
 - Input will be reviewed internally, and a workable solution will be established by HHS, MCOs, & CareBridge.

EVV Workgroup



Providers that have signed up to be an Early Adopter will have the option to be on a new EVV Workgroup that is being developed by HHS.



This workgroup will be held separate from the Stakeholder Sessions.



This will be a valuable opportunity for providers to share firsthand experience and struggles regarding EVV Implementation; as well as supporting the process of finding potential solutions.



Currently only six providers have signed up to be an Early Adopter. If interested in becoming an Early Adopter, please email EVV@dhs.state.ia.us

Topics for Upcoming Sessions & Updates

What are some areas that providers would like to see discussed during Stakeholder Session?

HHS is creating a new Frequently Asked Questions (FAQ) document. This document will contain all EVV FAQs. There will be a table of contents to use for easier navigation. Stay tuned for completion of this project.

HHS EVV webpage will be undergoing some changes and improvements. Stay tuned!

Reminders

The EVV Webpage can be accessed through the link below:

Electronic Visit Verification (EVV) | Iowa Department of Human Services



To contact the EVV Team regarding concerns, questions, or to express interest in becoming an Early Adopter, send an email to the address below:

EVV@dhs.state.ia.us

Questions?