

EVV Stakeholder Q&A

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Thanks for Joining Us!

No formal presentation today, but we did want time to hear and answer your questions.

Before we start the discussion, we wanted to share our approach so everyone can be heard with respect. We ask that everyone:



Listen with an open mind.



Be ready to engage, using your experience to relay solutions.



Be respectful of the EVV and CareBridge teams and other stakeholder's views.



Aim for a balanced conversation.



Offer solutions to challenges. If something is hard to understand or do, how can we make it better?

Couple Reminders



EVV is a federal requirement. While we may not like it, we are lucky to have a great EVV team and CareBridge team that are willing to work to make this requirement as seamless as possible for you, our providers and stakeholders.



If you are facing a challenge in the topics presented, let's brainstorm solutions together!

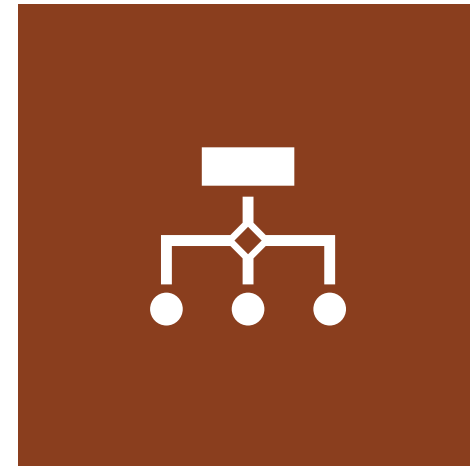


If you have a question about a topic not discussed in this session, please reach out via our Q&A webform. Our EVV and CareBridge teams will work together to get your questions answered as quickly as possible.

Using a Third-Party Vendor?



Let us know who you're using as a third-party vendor to implement EVV. You can do so via our Q&A webform.



We want to connect with your vendors so we can ensure implementation is as seamless as possible for you.

Training & Getting Started

- Do you have any questions or comments on training offered about EVV?
- Do you have any questions or concerns about the integration of third-party vendors?
- Any questions on getting started on the CareBridge platform?

Early Adoption

- What questions do you have about early adoption?
- Are there any concerns you have about adopting the EVV system early?
- Do you have lessons learned or tips and tricks you'd be willing to share?

I'm Ready...Now What?

- Do you have questions regarding the data transferring process?
- What questions do you have regarding member access?
- Do you have any questions about claims?

Submit Your Questions

<https://forms.office.com/g/3nV2Q7IFfM>