

Question Number	RFI Section Referenced	Page	Questions	Answers
1			If a subsequent RFP is released, does the Department have a timeframe for the release?	No, the Agency is still reviewing timelines.
2			If a subsequent RFP is released, when does the Department plan to release the RFP?	See answer to question 1.
3			Will the Department separately procure a Financial Management System for the EVV program or will the EVV vendor be required to provide the Financial Management System?	The Financial Management Services provider is an enrolled Medicaid provider, who will be required to use the state mandated external EVV vendor.
4			If the Department will separately acquire an FMS, what procurement method will be used?	See answer to question 3.
5			If the Department will separately acquire an FMS, when does the Department anticipate to acquire?	See answer to question 3.
6			Will the state selected EVV vendor be required to accept files from 3rd party EHR/EVV systems already in use by agency providers?	Specific files and data elements have yet to be determined.
7	Scope of Service	14	Digital Documentation System - What types of documents does the Agency assume will need to be stored? What if data can be stored in a 3rd party EVV solution, would that suffice?	Supporting documentation, may include documents to support exception requests. Providers will be required to use the state mandated external EVV vendor for Medicaid members they serve, who receive services that require EVV.
8	Scope of Service	16	Also in scope of service this may be a duplicate to 2(5) above #27 Handle automatic loading of provider and recipient files.	# 27 is not a duplicate. One of the functions the Agency is looking for, is to allow providers to upload case worker files and have the EVV system assign worker IDs, so that the case worker can be verified at the point of service. Specific provider and recipient files have yet to be determined.
9	Training	17	For clarification purposes, you may wish to say state EVV solution must train agency providers and FMS on how to use state EVV solution. 3rd party EVV solutions currently being used as primary EHR systems for agency providers provide training to the providers through first billing and payroll cycle and then as needed thereafter. Providing agencies shall be responsible for training their field staff <u>how to use the 3rd party evv solution</u> .	This question is unclear. The Agency appreciates the feedback, however the RFI will not be amended to clarify language under the 'Training' section.
10	Specific Features for the Agency	18	The Agency, at its option, may require the successful EVV vendor to tailor the system to specific Medicaid waivers/services. There shall be no additional costs associated with configurations of delivered functionality for those additional features. You wish to have a cap on costs and/or time in place to allow for future development.	This question is unclear. The Agency appreciates the feedback, however the RFI will not be amended to clarify language under the 'Specific Features for the Agency' section.
15	Attachment A – Data Retention		Please provide estimated anticipated amount of providers and members' data annually.	The amount of provider and member data to be received by the EVV vendor cannot be estimated at this time.
16	Attachment A - Training		Please provide estimated numbers for: - In-person training sessions required annually - Providers trained - Members trained - State workers trained	Estimated numbers are: - 11 in-person provider training sessions will be required annually - 3,500 providers will require training - 10,000 members receive services that require verification - 10 state workers will require training - 30 managed care workers will require training
17	Attachment A – Item 26		The requirement states "Allow for electronic communication between the Agency and FMS providers." What type of electronic communication is anticipated?	Communication may be related to supporting documentation, the budget, or information provided regarding a service.
18	Attachment A – Home Health Services		The Cures Act mandates that EVV Systems support Home Health Services by 2023. Per the RFI, the state is requiring support for these services in the first year. Is the State of Iowa requiring that the EVV system support home health service visits prior to 2023?	This question seems to refer to the Home Health Aide service, which will be required for members receiving the service through an HCBS waiver. This specific service under the waiver authority includes the provision of personal care. The broader "home health" service category will be implemented in 2023.
19	Attachment A – Home Health Services		Is the State of Iowa requiring the provider to document participant clinical or healthcare-related information within the EVV application during home health visits?	Specific clinical information requirements have not been defined.

20	Background of Electronic Visit Verification in Iowa	11	On page 11 of the RFI, IA DHS praises EVV as a valuable mechanism for ensuring care is delivered in accordance with the service plan. IA DHS also says EVV can protect members by using real-time alerts with late or missed visits. In order for real-time alerts to function, the system must incorporate schedules. Are schedules incorporated into a member's service plan? If not, does the scheduling data exist in a digital format (e.g. .pst or .ics)?	No, schedules are not incorporated into a member's service plan. Scheduling data is maintained by providers.
21			Can the State provide an anticipated volume of providers who will be using the EVV system?	The anticipated volume of providers at this time is 3,500.
22			Is IA DHS planning to only implement EVV for personal care service providers? If not, can the state provide accurate provider counts for each provider-type that will be using the EVV system, as well as the specific services they provide?	1) The Agency has yet to determine if specific provider types will be carved out. 2) Data is not available at this time.
23		14	On page 14 of the RFI, the State mentions a Digital Documentation Management System. Can the State elaborate on what they envision a digital documentation management system to include? For example, is the State expecting the EVV vendor to store documents and data outside the of the data elements captured with EVV?	Please see the answer to question #7.