

INFORMATIONAL LETTER NO. 2338-MC

DATE: May 4, 2022

TO: Home Health Services Providers

APPLIES TO: Managed Care (MC)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid

RE: Electronic Visit Verification (EVV) for Home Health Services

EFFECTIVE: Immediately

Electronic visit verification (EVV) is a federal requirement for Home Health Services beginning January 1, 2023. Iowa Medicaid will implement EVV in phases and use lessons learned from the current implementation to improve implementation in later phases. This informational letter (IL) addresses the first Home Health implementation phase. In the coming months, Amerigroup and Iowa Total Care will begin implementing the first phase of EVV for Home Health Services that require prior authorization and for which the Medicaid State Waiver is the primary payer. For additional context, the services below are not separately reimbursable through Medicare. Additional required services may be communicated through ILs in the coming months.

Code	Modifier	Description
S9122	None	Home Health Aide, when billed without a revenue code (waiver)
S9123	None	Nursing Care, RN, home
S9124	None	Nursing Care, LPN, home
T1002	None	Nursing Care, RN, IMMT, home
T1003	None	Nursing Care, LPN, IMMT, home
T1004	None & U3	Home Health Aide, IMMT, home
T1021	None	Home Health Aide, home
T1030	None	Nursing Care, RN, home
T1031	None	Nursing Care, LPN, home

EVV is a federal requirement for states. In December 2016, the 21st Century Cures Act was signed into law. This law requires EVV for personal care and Home Health Services. EVV was implemented for personal care services in 2021. Home Health Services will be implemented in phases in the months leading up to January 1, 2023. The Cures Act requires EVV systems to monitor the delivery and utilization of personal care and Home Health Services in non-traditional settings and provide verification of:

- Type of service performed
- Individual receiving the service
- Date of the service
- Location of the service delivery
- Individual providing the service
- Time the service begins and ends

EVV is used to ensure quality and program integrity (PI). As a reminder, EVV is optional for all personal care services provided by assisted living facility (ALF) and residential care facility (RCF) shift workers. ALF and RCF providers must have completed an attestation identifying their exemption status with the Department by July 31, 2021, and annually via the provider self-assessment thereafter. Read [IL 2239-MC](#)¹ for more details.

Updates on EVV implementation will be posted on the [EVV Resource Center](#)² webpage as they become available. Please send any questions to EVV@dhs.state.ia.us.

¹ <https://secureapp.dhs.state.ia.us/IMPA/Information/ViewDocument.aspx?viewdocument=52026007-cf28-49da-b4e8-b7285831ba64>

² [Electronic Visit Verification \(EVV\) Resource Center | Iowa Department of Human Services](#)