

IOWA COMMUNITY ACTION AGENCIES  
COMMUNITY (STAKEHOLDERS) NEEDS ASSESSMENT  
(November 28, 2022)

Community Services Block Grant Program  
Division of Community Action Agencies  
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**IOWA COMMUNITY ACTION AGENCIES  
- COMMUNITY (STAKEHOLDERS) NEEDS ASSESSMENT -**

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## **Introduction**

The Iowa Department of Human Rights, Division of Community Action Agencies (DCAA), in partnership with the Iowa Community Action Association (ICAA) and Iowa's 16 community action agencies, surveyed the community action agencies' community partners and stakeholders about the needs in their neighborhoods and communities, and their relationship and interactions with their local community action agency.

This statewide assessment contains the survey and instructions that were developed and used by the community action agencies, and data that was collected from the surveys.

The information in this statewide assessment will be considered by the community action agencies for planning, developing, and prioritizing agency programs and services for the people that reside in their neighborhoods and communities.

## **Procedures**

A six-member committee consisting of three community action agency staff, two DCAA staff, and an ICAA staff person, were responsible for the survey design, instructions, and this statewide assessment.

The committee completed the design of the survey in August 2022. Prior to the final design, a draft was sent out for review and comment to all community action agency Executive Directors and CSBG staff. After the review and comment period, the committee finalized the survey and instructions. The survey and instructions were distributed to the community action agencies in late August.

The committee used the SurveyMonkey.com online survey software for the project's data collection. Each community action agency was responsible for managing the sampling and distribution of the survey in their agency's service area. The agencies surveyed their community partners and stakeholders from late August through November 7, 2022.

The DCAA exported the survey data from SurveyMonkey to create this statewide assessment shortly after November 7, 2022. This assessment was completed on November 28, 2022.

A number of questions in the survey were open-ended. For those questions, each community partner and stakeholder had the option of answering them by typing a response. Those responses were exported from SurveyMonkey and provided to each agency. Open-ended responses are not included in this assessment.

**1. What county are you representing?**

	Responses		Responses
Adair	29	Johnson	71
Adams	20	Jones	20
Allamakee	46	Keokuk	19
Appanoose	29	Kossuth	9
Audubon	13	Lee	84
Benton	17	Linn	173
Black Hawk	124	Louisa	10
Boone	17	Lucas	35
Bremer	32	Lyon	37
Buchanan	22	Madison	22
Buena Vista	33	Mahaska	64
Butler	13	Marion	9
Calhoun	17	Marshall	83
Carroll	100	Mills	18
Cass	45	Mitchell	40
Cedar	40	Monona	20
Cerro Gordo	103	Monroe	15
Cherokee	33	Montgomery	13
Chickasaw	29	Muscatine	31
Clarke	20	O'Brien	30
Clay	36	Osceola	7
Clayton	59	Page	30
Clinton	27	Palo Alto	33
Crawford	32	Plymouth	41
Dallas	13	Pocahontas	13
Davis	9	Polk	110
Decatur	38	Pottawattamie	97
Delaware	12	Poweshiek	15
Des Moines	147	Ringgold	22
Dickinson	20	Sac	13
Dubuque	84	Scott	121
Emmet	23	Shelby	64
Fayette	55	Sioux	71
Floyd	22	Story	37
Franklin	18	Tama	8
Fremont	19	Taylor	32
Greene	12	Union	79
Grundy	20	Van Buren	8
Guthrie	59	Wapello	102
Hamilton	7	Warren	11
Hancock	27	Washington	14
Hardin	16	Wayne	35
Harrison	58	Webster	19
Henry	70	Winnebago	6
Howard	20	Winneshiek	69
Humboldt	13	Woodbury	217
Ida	8	Worth	11
Iowa	23	Wright	8
Jackson	16	TOTAL	3872
Jasper	7		
Jefferson	24		

**2. What do you consider your gender?**

	Responses	
Male	673	17.55%
Female	3096	80.75%
Other	8	0.21%
I prefer not to respond	57	1.49%
Answered	3834	100.00%
(skipped this question)	38	

**3. What do you consider your race?**

	Responses	
White	3559	92.83%
Black or African American	77	2.01%
Native Hawaiian or Pacific Islander	4	0.10%
American Indian	11	0.29%
Alaska Native	0	0.00%
Asian	8	0.21%
Multi-race	47	1.23%
Other	31	0.81%
Unsure	3	0.08%
I prefer not to respond	94	2.45%
Answered	3834	100.00%
(skipped this question)	38	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	139	3.63%
NO	3578	93.32%
Unsure	14	0.37%
I prefer not to respond	103	2.69%
Answered	3834	100.00%
(skipped this question)	38	

**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	2044 59.71%	801 23.40%	578 16.89%	3423 100.00%	449
Part-time job opportunities?	2377 71.64%	461 13.89%	480 14.47%	3318 100.00%	554

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	1397 40.62%	1055 30.68%	987 28.70%	3439 100.00%	433
Is youth employment an issue?	1010 29.60%	1065 31.21%	1337 39.19%	3412 100.00%	460
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	1709 50.01%	537 15.72%	1171 34.27%	3417 100.00%	455

**EMPLOYMENT (continued)**

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	815	24.06%
Individuals lack the training or skill set requirements for the available jobs	1183	34.93%
Individuals lack reliable transportation (private or public)	1528	45.11%
Individuals are unable to find affordable child care	2307	68.11%
There is a shortage of potential or qualified individuals	1076	31.77%
Not enough employers pay wages high enough to attract workers	1960	57.87%
Other contributing factors	673	19.87%
My community does not have employment issues	223	6.58%
Answered	3387	
(skipped this question)	485	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	1266 38.93%	1374 42.25%	612 18.82%	3252 100.00%	620
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	1741 53.72%	968 29.87%	532 16.41%	3241 100.00%	631
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	1409 43.50%	1170 36.12%	660 20.38%	3239 100.00%	633
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	1207 37.25%	1312 40.49%	721 22.25%	3240 100.00%	632
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	1133 34.89%	1141 35.14%	973 29.97%	3247 100.00%	625
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	918 28.41%	1226 37.94%	1087 33.64%	3231 100.00%	641
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	1282 39.68%	816 25.26%	1133 35.07%	3231 100.00%	641

**CHILD CARE****9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	516	2209	470	3195	677
	16.15%	69.14%	14.71%	100.00%	
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	745	1973	488	3206	666
	23.24%	61.54%	15.22%	100.00%	
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	143	2496	576	3215	657
	4.45%	77.64%	17.92%	100.00%	
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	526	2023	670	3219	653
	16.34%	62.85%	20.81%	100.00%	

**INFRASTRUCTURE****10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	1185	1261	708	3154	718
	37.57%	39.98%	22.45%	100.00%	
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	2146	830	176	3152	720
	68.08%	26.33%	5.58%	100.00%	
Community facilities? (e.g. community centers, youth centers, libraries)	1780	1145	221	3146	726
	56.58%	36.40%	7.02%	100.00%	
Supermarkets and grocery stores?	2288	757	111	3156	716
	72.50%	23.99%	3.52%	100.00%	

**11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	1075	1616	423	3114	758
	34.52%	51.89%	13.58%	100.00%	
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	240	2245	654	3139	733
	7.65%	71.52%	20.83%	100.00%	

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	1829	816	517	3162	710
	57.84%	25.81%	16.35%	100.00%	
Are predatory lenders and/or predatory lending practices an issue?	672	736	1750	3158	714
	21.28%	23.31%	55.41%	100.00%	
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	725	1171	1262	3158	714
	22.96%	37.08%	39.96%	100.00%	

**HOUSING**

**13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	518 16.61%	2165 69.41%	436 13.98%	3119 100.00%	753
Safe and affordable housing units built or set aside for people with low income?	472 15.14%	2090 67.03%	556 17.83%	3118 100.00%	754
Shelters or shelter beds?	166 5.35%	2399 77.26%	546 17.58%	3105 100.19%	767
Home ownership opportunities available for people with low income?	359 11.52%	1894 60.80%	862 27.67%	3115 100.00%	757

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	1002 32.34%	493 15.91%	1603 51.74%	3098 100.00%	774
Are housing foreclosures an issue?	647 20.78%	581 18.66%	1885 60.55%	3113 100.00%	759

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	1915	62.77%
Shortage of shelters or shelter beds	1602	52.51%
Increases in evictions	696	22.81%
Increases in housing foreclosures	400	13.11%
Increases in unemployment	923	30.25%
Increases in personal debt (including medical debt)	1473	48.28%
Increases in substance abuse	1754	57.49%
Other contributing factors	400	13.11%
My community does not have homelessness issues	575	18.85%
Answered	3051	
(skipped this question)	821	



**HEALTH SERVICES****16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	2025 65.81%	750 24.37%	302 9.81%	3077 100.00%	795
Behavioral and mental health care resources/services?	724 23.56%	1990 64.76%	359 11.68%	3073 100.00%	799
Dental health services?	1155 37.73%	1493 48.77%	413 13.49%	3061 100.00%	811
Wellness programs? (e.g. physical health, exercise, nutrition)	1003 32.70%	1415 46.14%	649 21.16%	3067 100.00%	805
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	1916 62.41%	833 27.13%	321 10.46%	3070 100.00%	802

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	1366 44.35%	628 20.39%	1086 35.26%	3080 100.00%	792
Dentists who accept Medicaid (Title XIX)?	557 18.09%	1433 46.54%	1089 35.37%	3079 100.00%	793
Mental health counselors who accept Medicaid (Title XIX)?	572 18.58%	1211 39.33%	1296 42.09%	3079 100.00%	793

**PUBLIC SAFETY****18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	1975 64.86%	622 20.43%	448 14.71%	3045 100.00%	827
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	1726 56.70%	691 22.70%	627 20.60%	3044 100.00%	828
Fire department personnel and resources?	2062 68.41%	411 13.64%	541 17.95%	3014 100.00%	858
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	558 18.36%	1390 45.74%	1091 35.90%	3039 100.00%	833

**PUBLIC SAFETY (continued)**

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	932 30.60%	1575 51.71%	539 17.70%	3046 100.00%	826
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	2137 70.23%	429 14.10%	477 15.68%	3043 100.00%	829
Are there positive relations between the police and the community?	1784 58.61%	458 15.05%	802 26.35%	3044 100.00%	828

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	367	12.38%
Education	153	5.16%
Child Care	844	28.48%
Housing	889	29.99%
Health Services	278	9.38%
Public Safety	126	4.25%
Infrastructure	307	10.36%
Answered	2964	100.00%
(skipped this question)	908	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	2351	60.72%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	1521	39.28%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	2317	59.84%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	1555	40.16%

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	2210	57.08%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	1662	42.92%

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	1990	51.39%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	1882	48.61%

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	1125	29.05%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	2747	70.95%

**ADDITIONAL INFORMATION (continued)**

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	867	29.23%
NO	2099	70.77%
Answered	2966	100.00%
(skipped this question)	906	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	403	20.23%
Private business or corporation	151	7.58%
Educational institution	449	22.54%
Local government	364	18.27%
Faith-based organization	190	9.54%
Health care provider (i.e. medical, dental, vision)	157	7.88%
Financial/Banking institution	59	2.96%
Other organization	219	10.99%
Answered	1992	100.00%
(skipped this question)	107	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	94	1965	2059	40
	4.57%	95.43%	100.00%	
<b>29. Are you a Community Action Agency advisory committee member?</b>	37	2019	2056	43
	1.80%	98.20%	100.00%	
<b>30. Are you a Head Start Policy Council member?</b>	50	2003	2053	46
	2.44%	97.56%	100.00%	
<b>31. Have you ever received services from a Community Action Agency?</b>	313	1556	192	2061
	15.19%	75.50%	9.32%	100.00%

**1. What county are you representing?**

	Responses	
Adair	1	0.47%
Audubon	7	3.30%
Calhoun	17	8.02%
Carroll	92	43.40%
Cerro Gordo	1	0.47%
Dallas	10	4.72%
Greene	12	5.66%
Guthrie	54	25.47%
Humboldt	1	0.47%
Iowa	2	0.94%
Polk	1	0.47%
Sac	13	6.13%
Webster	1	0.47%
Answered	212	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	27	12.86%
Female	182	86.67%
Other	0	0.00%
I prefer not to respond	1	0.48%
Answered	210	100.00%
(skipped this question)	2	

**3. What do you consider your race?**

	Responses	
White	207	98.57%
Black or African American	0	0.00%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	0	0.00%
Alaska Native	0	0.00%
Asian	0	0.00%
Multi-race	0	0.00%
Other	0	0.00%
Unsure	0	0.00%
I prefer not to respond	3	1.43%
Answered	210	100.00%
(skipped this question)	2	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	7	3.33%
NO	200	95.24%
Unsure	0	0.00%
I prefer not to respond	3	1.43%
Answered	210	100.00%
(skipped this question)	2	

**EMPLOYMENT****5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	109	57	22	188	24
	57.98%	30.32%	11.70%	100.00%	
Part-time job opportunities?	130	31	16	177	35
	73.45%	17.51%	9.04%	100.00%	

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	68	63	58	189	23
	35.98%	33.33%	30.69%	100.00%	
Is youth employment an issue?	46	61	79	186	26
	24.73%	32.80%	42.47%	100.00%	
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	74	39	74	187	25
	39.57%	20.86%	39.57%	100.00%	

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	26	14.36%
Individuals lack the training or skill set requirements for the available jobs	41	22.65%
Individuals lack reliable transportation (private or public)	57	31.49%
Individuals are unable to find affordable child care	121	66.85%
There is a shortage of potential or qualified individuals	62	34.25%
Not enough employers pay wages high enough to attract workers	109	60.22%
Other contributing factors	42	23.20%
My community does not have employment issues	8	4.42%
Answered	181	
(skipped this question)	31	

**EDUCATION****8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	88	60	30	178	34
	49.44%	33.71%	16.85%	100.00%	
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	105	45	28	178	34
	58.99%	25.28%	15.73%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	78	68	32	178	34
	43.82%	38.20%	17.98%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	63	76	38	177	35
	35.59%	42.94%	21.47%	100.00%	

**EDUCATION (continued)****8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	55 31.07%	69 38.98%	53 29.94%	177 100.00%	35
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	45 25.42%	69 38.98%	63 35.59%	177 100.00%	35
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	59 33.33%	55 31.07%	63 35.59%	177 100.00%	35

**CHILD CARE****9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	29 16.76%	119 68.79%	25 14.45%	173 100.00%	39
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	41 23.43%	108 61.71%	26 14.86%	175 100.00%	37
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	6 3.45%	138 79.31%	30 17.24%	174 100.00%	38
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	32 18.29%	115 65.71%	28 16.00%	175 100.00%	37

**INFRASTRUCTURE****10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	83 49.40%	45 26.79%	40 23.81%	168 100.00%	44
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	125 73.96%	40 23.67%	4 2.37%	169 100.00%	43
Community facilities? (e.g. community centers, youth centers, libraries)	113 66.86%	49 28.99%	7 4.14%	169 100.00%	43
Supermarkets and grocery stores?	140 82.84%	24 14.20%	5 2.96%	169 100.00%	43

**INFRASTRUCTURE (continued)****11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	21 12.50%	127 75.60%	20 11.90%	168 100.00%	44
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	3 1.78%	137 81.07%	29 17.16%	169 100.00%	43

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	87 51.48%	50 29.59%	32 18.93%	169 100.00%	43
Are predatory lenders and/or predatory lending practices an issue?	13 7.69%	49 28.99%	107 63.31%	169 100.00%	43
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	22 13.02%	67 39.64%	80 47.34%	169 100.00%	43

**HOUSING****13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	29 17.68%	106 64.63%	29 17.68%	164 100.00%	48
Safe and affordable housing units built or set aside for people with low income?	22 13.50%	101 61.96%	40 24.54%	163 100.00%	49
Shelters or shelter beds?	5 3.05%	130 79.27%	29 17.68%	164 100.00%	48
Home ownership opportunities available for people with low income?	13 7.98%	96 58.90%	54 33.13%	163 100.00%	49

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	25 15.34%	33 20.25%	105 64.42%	163 100.00%	49
Are housing foreclosures an issue?	22 13.50%	37 22.70%	104 63.80%	163 100.00%	49

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	83	51.88%
Shortage of shelters or shelter beds	66	41.25%
Increases in evictions	16	10.00%
Increases in housing foreclosures	11	6.88%
Increases in unemployment	39	24.38%
Increases in personal debt (including medical debt)	73	45.63%
Increases in substance abuse	74	46.25%
Other contributing factors	10	6.25%
My community does not have homelessness issues	52	32.50%
Answered	160	
(skipped this question)	52	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	107 66.05%	40 24.69%	15 9.26%	162 100.00%	50
Behavioral and mental health care resources/services?	41 25.47%	104 64.60%	16 9.94%	161 100.00%	51
Dental health services?	66 40.74%	78 48.15%	18 11.11%	162 100.00%	50
Wellness programs? (e.g. physical health, exercise, nutrition)	66 40.99%	61 37.89%	34 21.12%	161 100.00%	51
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	110 67.90%	32 19.75%	20 12.35%	162 100.00%	50

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	75 46.30%	27 16.67%	60 37.04%	162 100.00%	50
Dentists who accept Medicaid (Title XIX)?	27 16.67%	80 49.38%	55 33.95%	162 100.00%	50
Mental health counselors who accept Medicaid (Title XIX)?	34 20.99%	57 35.19%	71 43.83%	162 100.00%	50



**PUBLIC SAFETY****18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	113 70.63%	32 20.00%	15 9.38%	160 100.00%	52
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	91 56.88%	47 29.38%	22 13.75%	160 100.00%	52
Fire department personnel and resources?	127 79.87%	14 8.81%	18 11.32%	159 100.00%	53
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	25 15.72%	71 44.65%	63 39.62%	159 100.00%	53

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	20 12.50%	113 70.63%	27 16.88%	160 100.00%	52
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	112 70.00%	30 18.75%	18 11.25%	160 100.00%	52
Are there positive relations between the police and the community?	96 60.38%	15 9.43%	48 30.19%	159 100.00%	53

**ADDITIONAL INFORMATION****20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	22	14.10%
Education	5	3.21%
Child Care	51	32.69%
Housing	49	31.41%
Health Services	11	7.05%
Public Safety	1	0.64%
Infrastructure	17	10.90%
Answered	156	100.00%
(skipped this question)	56	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	111	52.36%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	101	47.64%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	114	53.77%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	98	46.23%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	108	50.94%
The number of individuals who did not provide a response:	104	49.06%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	98	46.23%
The number of individuals who did not provide a response:	114	53.77%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	54	25.47%
The number of individuals who did not provide a response:	158	74.53%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	49	32.03%
NO	104	67.97%
Answered	153	100.00%
(skipped this question)	59	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	21	21.65%
Private business or corporation	13	13.40%
Educational institution	16	16.49%
Local government	20	20.62%
Faith-based organization	5	5.15%
Health care provider (i.e. medical, dental, vision)	9	9.28%
Financial/Banking institution	6	6.19%
Other organization	7	7.22%
Answered	97	100.00%
(skipped this question)	7	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	4	94	98	6
	4.08%	95.92%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	0	98	98	6
	0.00%	100.00%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	2	96	98	6
	2.04%	97.96%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	8	78	12	98	6
	8.16%	79.59%	12.24%	100.00%	

**1. What county are you representing?**

	Responses	
Benton	17	4.04%
Black Hawk	2	0.48%
Cedar	5	1.19%
Delaware	12	2.85%
Dubuque	84	19.95%
Henry	1	0.24%
Iowa	10	2.38%
Jackson	14	3.33%
Johnson	67	15.91%
Jones	18	4.28%
Keokuk	1	0.24%
Lee	1	0.24%
Linn	171	40.62%
Muscatine	1	0.24%
Scott	1	0.24%
Tama	1	0.24%
Wapello	1	0.24%
Washington	14	3.33%
Answered	421	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	66	15.83%
Female	337	80.82%
Other	3	0.72%
I prefer not to respond	11	2.64%
Answered	417	100.00%
(skipped this question)	4	

**3. What do you consider your race?**

	Responses	
White	375	89.93%
Black or African American	14	3.36%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	2	0.48%
Alaska Native	0	0.00%
Asian	1	0.24%
Multi-race	6	1.44%
Other	3	0.72%
Unsure	0	0.00%
I prefer not to respond	16	3.84%
Answered	417	100.00%
(skipped this question)	4	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	6	1.44%
NO	394	94.48%
Unsure	1	0.24%
I prefer not to respond	16	3.84%
Answered	417	100.00%
(skipped this question)	4	

**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	224 61.20%	69 18.85%	73 19.95%	366 100.00%	55
Part-time job opportunities?	253 72.49%	37 10.60%	59 16.91%	349 100.00%	72

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	160 43.72%	115 31.42%	91 24.86%	366 100.00%	55
Is youth employment an issue?	114 31.49%	112 30.94%	136 37.57%	362 100.00%	59
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	195 53.72%	52 14.33%	116 31.96%	363 100.00%	58

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	85	23.61%
Individuals lack the training or skill set requirements for the available jobs	132	36.67%
Individuals lack reliable transportation (private or public)	190	52.78%
Individuals are unable to find affordable child care	241	66.94%
There is a shortage of potential or qualified individuals	105	29.17%
Not enough employers pay wages high enough to attract workers	217	60.28%
Other contributing factors	70	19.44%
My community does not have employment issues	28	7.78%
Answered (skipped this question)	360	61

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	80 23.12%	194 56.07%	72 20.81%	346 100.00%	75
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	131 38.08%	142 41.28%	71 20.64%	344 100.00%	77
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	130 37.90%	132 38.48%	81 23.62%	343 100.00%	78
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	97 28.12%	148 42.90%	100 28.99%	345 100.00%	76

**EDUCATION (continued)**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	113 32.66%	122 35.26%	111 32.08%	346 100.00%	75
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	97 28.28%	122 35.57%	124 36.15%	343 100.00%	78
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	139 40.41%	83 24.13%	122 35.47%	344 100.00%	77

**CHILD CARE**

**9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	42 12.32%	233 68.33%	66 19.35%	341 100.00%	80
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	60 17.54%	217 63.45%	65 19.01%	342 100.00%	79
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	16 4.66%	255 74.34%	72 20.99%	343 100.00%	78
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	44 12.79%	205 59.59%	95 27.62%	344 100.00%	77

**INFRASTRUCTURE**

**10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	107 31.85%	140 41.67%	89 26.49%	336 100.00%	85
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	242 72.46%	71 21.26%	21 6.29%	334 100.00%	87
Community facilities? (e.g. community centers, youth centers, libraries)	208 62.09%	98 29.25%	29 8.66%	335 100.00%	86
Supermarkets and grocery stores?	241 71.73%	75 22.32%	20 5.95%	336 100.00%	85

**INFRASTRUCTURE (continued)**

**11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	152 45.65%	138 41.44%	43 12.91%	333 100.00%	88
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	37 11.25%	224 68.09%	68 20.67%	329 100.00%	92

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	141 41.84%	119 35.31%	77 22.85%	337 100.00%	84
Are predatory lenders and/or predatory lending practices an issue?	99 29.46%	68 20.24%	169 50.30%	336 100.00%	85
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	82 24.40%	103 30.65%	151 44.94%	336 100.00%	85

**HOUSING**

**13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	43 12.87%	245 73.35%	46 13.77%	334 100.00%	87
Safe and affordable housing units built or set aside for people with low income?	39 11.71%	239 71.77%	55 16.52%	333 100.00%	88
Shelters or shelter beds?	26 7.81%	252 75.68%	55 16.52%	333 100.00%	88
Home ownership opportunities available for people with low income?	33 9.88%	209 62.57%	92 27.54%	334 100.00%	87

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	147 44.14%	32 9.61%	154 46.25%	333 100.00%	88
Are housing foreclosures an issue?	77 23.05%	48 14.37%	209 62.57%	334 100.00%	87

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	236	73.29%
Shortage of shelters or shelter beds	189	58.70%
Increases in evictions	108	33.54%
Increases in housing foreclosures	42	13.04%
Increases in unemployment	94	29.19%
Increases in personal debt (including medical debt)	173	53.73%
Increases in substance abuse	194	60.25%
Other contributing factors	62	19.25%
My community does not have homelessness issues	31	9.63%
Answered	322	
(skipped this question)	99	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	184 55.59%	99 29.91%	48 14.50%	331 100.00%	90
Behavioral and mental health care resources/services?	56 16.92%	229 69.18%	46 13.90%	331 100.00%	90
Dental health services?	102 30.91%	175 53.03%	53 16.06%	330 100.00%	91
Wellness programs? (e.g. physical health, exercise, nutrition)	84 25.53%	167 50.76%	78 23.71%	329 100.00%	92
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	212 63.86%	83 25.00%	37 11.14%	332 100.00%	89

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	98 29.52%	119 35.84%	115 34.64%	332 100.00%	89
Dentists who accept Medicaid (Title XIX)?	50 15.11%	164 49.55%	117 35.35%	331 100.00%	90
Mental health counselors who accept Medicaid (Title XIX)?	40 12.05%	171 51.51%	121 36.45%	332 100.00%	89

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	202 61.77%	61 18.65%	64 19.57%	327 100.00%	94
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	192 58.72%	46 14.07%	89 27.22%	327 100.00%	94
Fire department personnel and resources?	214 66.88%	27 8.44%	79 24.69%	320 100.00%	101
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	66 20.25%	147 45.09%	113 34.66%	326 100.00%	95

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	154 47.38%	107 32.92%	64 19.69%	325 100.00%	96
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	211 64.92%	46 14.15%	68 20.92%	325 100.00%	96
Are there positive relations between the police and the community?	159 48.92%	57 17.54%	109 33.54%	325 100.00%	96

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	35	11.08%
Education	17	5.38%
Child Care	73	23.10%
Housing	115	36.39%
Health Services	30	9.49%
Public Safety	17	5.38%
Infrastructure	29	9.18%
Answered	316	100.00%
(skipped this question)	105	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	246	58.43%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	175	41.57%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	251	59.62%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	170	40.38%



**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	230	54.63%
The number of individuals who did not provide a response:	191	45.37%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	210	49.88%
The number of individuals who did not provide a response:	211	50.12%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	126	29.93%
The number of individuals who did not provide a response:	295	70.07%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	100	32.26%
NO	210	67.74%
Answered	310	100.00%
(skipped this question)	111	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	66	32.35%
Private business or corporation	14	6.86%
Educational institution	24	11.76%
Local government	39	19.12%
Faith-based organization	20	9.80%
Health care provider (i.e. medical, dental, vision)	11	5.39%
Financial/Banking institution	1	0.49%
Other organization	29	14.22%
Answered	204	100.00%
(skipped this question)	6	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	7	199	206	4
	3.40%	96.60%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	5	201	206	4
	2.43%	97.57%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	5	201	206	4
	2.43%	97.57%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	25	156	25	206	4
	12.14%	75.73%	12.14%	100.00%	

**1. What county are you representing?**

	Responses	
Audubon	1	0.46%
Cedar	35	16.13%
Clinton	27	12.44%
Des Moines	2	0.92%
Henry	1	0.46%
Iowa	1	0.46%
Jackson	2	0.92%
Jefferson	1	0.46%
Johnson	3	1.38%
Jones	2	0.92%
Linn	1	0.46%
Muscatine	23	10.60%
Scott	118	54.38%
Answered	217	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	25	11.63%
Female	185	86.05%
Other	0	0.00%
I prefer not to respond	5	2.33%
Answered	215	100.00%
(skipped this question)	2	

**3. What do you consider your race?**

	Responses	
White	188	87.44%
Black or African American	9	4.19%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	1	0.47%
Alaska Native	0	0.00%
Asian	1	0.47%
Multi-race	4	1.86%
Other	5	2.33%
Unsure	1	0.47%
I prefer not to respond	6	2.79%
Answered	215	100.00%
(skipped this question)	2	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	15	6.98%
NO	192	89.30%
Unsure	2	0.93%
I prefer not to respond	6	2.79%
Answered	215	100.00%
(skipped this question)	2	

**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	117	41	38	196	21
	59.69%	20.92%	19.39%	100.00%	
Part-time job opportunities?	128	25	34	187	30
	68.45%	13.37%	18.18%	100.00%	

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	94	46	57	197	20
	47.72%	23.35%	28.93%	100.00%	
Is youth employment an issue?	65	56	76	197	20
	32.99%	28.43%	38.58%	100.00%	
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	121	15	59	195	22
	62.05%	7.69%	30.26%	100.00%	

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	62	31.79%
Individuals lack the training or skill set requirements for the available jobs	91	46.67%
Individuals lack reliable transportation (private or public)	112	57.44%
Individuals are unable to find affordable child care	151	77.44%
There is a shortage of potential or qualified individuals	55	28.21%
Not enough employers pay wages high enough to attract workers	139	71.28%
Other contributing factors	34	17.44%
My community does not have employment issues	6	3.08%
Answered	195	
(skipped this question)	22	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	48	103	36	187	30
	25.67%	55.08%	19.25%	100.00%	
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	68	83	36	187	30
	36.36%	44.39%	19.25%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	57	80	50	187	30
	30.48%	42.78%	26.74%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	46	88	53	187	30
	24.60%	47.06%	28.34%	100.00%	

**EDUCATION (continued)**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	41 21.93%	87 46.52%	59 31.55%	187 100.00%	30
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	28 15.22%	88 47.83%	68 36.96%	184 100.00%	33
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	59 31.72%	54 29.03%	73 39.25%	186 100.00%	31

**CHILD CARE**

**9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	36 19.35%	127 68.28%	23 12.37%	186 100.00%	31
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	51 27.42%	108 58.06%	27 14.52%	186 100.00%	31
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	10 5.35%	149 79.68%	28 14.97%	187 100.00%	30
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	25 13.37%	125 66.84%	37 19.79%	187 100.00%	30

**INFRASTRUCTURE**

**10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	56 30.94%	85 46.96%	40 22.10%	181 100.00%	36
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	110 60.44%	59 32.42%	13 7.14%	182 100.00%	35
Community facilities? (e.g. community centers, youth centers, libraries)	87 48.33%	73 40.56%	20 11.11%	180 100.00%	37
Supermarkets and grocery stores?	121 66.85%	52 28.73%	8 4.42%	181 100.00%	36

**INFRASTRUCTURE (continued)**

**11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	76 41.76%	85 46.70%	21 11.54%	182 100.00%	35
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	15 8.29%	127 70.17%	39 21.55%	181 100.00%	36

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	114 62.64%	38 20.88%	30 16.48%	182 100.00%	35
Are predatory lenders and/or predatory lending practices an issue?	61 33.52%	23 12.64%	98 53.85%	182 100.00%	35
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	63 34.62%	51 28.02%	68 37.36%	182 100.00%	35

**HOUSING**

**13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	29 16.02%	124 68.51%	28 15.47%	181 100.00%	36
Safe and affordable housing units built or set aside for people with low income?	20 11.11%	124 68.89%	36 20.00%	180 100.00%	37
Shelters or shelter beds?	15 8.33%	125 69.44%	40 22.22%	180 100.00%	37
Home ownership opportunities available for people with low income?	18 10.06%	116 64.80%	45 25.14%	179 100.00%	38

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	83 46.11%	19 10.56%	78 43.33%	180 100.00%	37
Are housing foreclosures an issue?	59 32.96%	27 15.08%	93 51.96%	179 100.00%	38

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	129	73.71%
Shortage of shelters or shelter beds	113	64.57%
Increases in evictions	63	36.00%
Increases in housing foreclosures	35	20.00%
Increases in unemployment	65	37.14%
Increases in personal debt (including medical debt)	100	57.14%
Increases in substance abuse	110	62.86%
Other contributing factors	33	18.86%
My community does not have homelessness issues	14	8.00%
Answered	175	
(skipped this question)	42	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	95 53.98%	65 36.93%	16 9.09%	176 100.00%	41
Behavioral and mental health care resources/services?	26 14.77%	130 73.86%	20 11.36%	176 100.00%	41
Dental health services?	54 31.21%	94 54.34%	25 14.45%	173 100.00%	44
Wellness programs? (e.g. physical health, exercise, nutrition)	41 23.84%	95 55.23%	36 20.93%	172 100.00%	45
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	107 60.80%	50 28.41%	19 10.80%	176 100.00%	41

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	58 33.14%	51 29.14%	66 37.71%	175 100.00%	42
Dentists who accept Medicaid (Title XIX)?	25 14.20%	91 51.70%	60 34.09%	176 100.00%	41
Mental health counselors who accept Medicaid (Title XIX)?	22 12.50%	87 49.43%	67 38.07%	176 100.00%	41

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	83 47.98%	51 29.48%	39 22.54%	173 100.00%	44
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	76 43.68%	48 27.59%	50 28.74%	174 100.00%	43
Fire department personnel and resources?	89 51.74%	38 22.09%	45 26.16%	172 100.00%	45
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	16 9.20%	105 60.34%	53 30.46%	174 100.00%	43

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	107 61.49%	39 22.41%	28 16.09%	174 100.00%	43
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	146 83.91%	10 5.75%	18 10.34%	174 100.00%	43
Are there positive relations between the police and the community?	58 33.33%	46 26.44%	70 40.23%	174 100.00%	43

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	14	8.14%
Education	14	8.14%
Child Care	41	23.84%
Housing	54	31.40%
Health Services	13	7.56%
Public Safety	18	10.47%
Infrastructure	18	10.47%
Answered	172	100.00%
(skipped this question)	45	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	141	64.98%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	76	35.02%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	142	65.44%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	75	34.56%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	137	63.13%
The number of individuals who did not provide a response:	80	36.87%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	121	55.76%
The number of individuals who did not provide a response:	96	44.24%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	65	29.95%
The number of individuals who did not provide a response:	152	70.05%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	74	43.53%
NO	96	56.47%
Answered	170	100.00%
(skipped this question)	47	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	36	39.13%
Private business or corporation	5	5.43%
Educational institution	20	21.74%
Local government	5	5.43%
Faith-based organization	6	6.52%
Health care provider (i.e. medical, dental, vision)	5	5.43%
Financial/Banking institution	1	1.09%
Other organization	14	15.22%
Answered	92	100.00%
(skipped this question)	4	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	4	91	95	1
	4.21%	95.79%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	1	94	95	1
	1.05%	98.95%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	7	88	95	1
	7.37%	92.63%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	16	77	2	95	1
	16.84%	81.05%	2.11%	100.00%	



**1. What county are you representing?**

	Responses	
Adair	26	13.00%
Adams	19	9.50%
Audubon	1	0.50%
Clarke	1	0.50%
Dallas	1	0.50%
Decatur	1	0.50%
Guthrie	4	2.00%
Madison	21	10.50%
Montgomery	1	0.50%
Ringgold	21	10.50%
Taylor	31	15.50%
Union	72	36.00%
Warren	1	0.50%
Answered	200	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	37	18.78%
Female	158	80.20%
Other	0	0.00%
I prefer not to respond	2	1.02%
Answered	197	100.00%
(skipped this question)	3	

**3. What do you consider your race?**

	Responses	
White	191	96.95%
Black or African American	0	0.00%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	0	0.00%
Alaska Native	0	0.00%
Asian	0	0.00%
Multi-race	2	1.02%
Other	1	0.51%
Unsure	0	0.00%
I prefer not to respond	3	1.52%
Answered	197	100.00%
(skipped this question)	3	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	2	1.02%
NO	191	96.95%
Unsure	0	0.00%
I prefer not to respond	4	2.03%
Answered	197	100.00%
(skipped this question)	3	

**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	86 47.78%	57 31.67%	37 20.56%	180 100.00%	20
Part-time job opportunities?	110 62.50%	34 19.32%	32 18.18%	176 100.00%	24

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	66 36.67%	56 31.11%	58 32.22%	180 100.00%	20
Is youth employment an issue?	57 31.67%	57 31.67%	66 36.67%	180 100.00%	20
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	78 43.33%	29 16.11%	73 40.56%	180 100.00%	20

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	35	19.55%
Individuals lack the training or skill set requirements for the available jobs	55	30.73%
Individuals lack reliable transportation (private or public)	72	40.22%
Individuals are unable to find affordable child care	115	64.25%
There is a shortage of potential or qualified individuals	59	32.96%
Not enough employers pay wages high enough to attract workers	100	55.87%
Other contributing factors	31	17.32%
My community does not have employment issues	16	8.94%
Answered	179	
(skipped this question)	21	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	96 55.49%	53 30.64%	24 13.87%	173 100.00%	27
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	119 68.79%	30 17.34%	24 13.87%	173 100.00%	27
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	95 55.56%	52 30.41%	24 14.04%	171 100.00%	29
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	88 50.57%	60 34.48%	26 14.94%	174 100.00%	26

**EDUCATION (continued)**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	80 46.24%	50 28.90%	43 24.86%	173 100.00%	27
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	64 36.99%	56 32.37%	53 30.64%	173 100.00%	27
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	74 42.77%	41 23.70%	58 33.53%	173 100.00%	27

**CHILD CARE**

**9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	44 25.88%	103 60.59%	23 13.53%	170 100.00%	30
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	59 34.71%	84 49.41%	27 15.88%	170 100.00%	30
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	8 4.68%	135 78.95%	28 16.37%	171 100.00%	29
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	46 26.90%	91 53.22%	34 19.88%	171 100.00%	29

**INFRASTRUCTURE**

**10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	52 31.71%	83 50.61%	29 17.68%	164 100.00%	36
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	102 61.82%	56 33.94%	7 4.24%	165 100.00%	35
Community facilities? (e.g. community centers, youth centers, libraries)	79 47.88%	74 44.85%	12 7.27%	165 100.00%	35
Supermarkets and grocery stores?	114 69.51%	46 28.05%	4 2.44%	164 100.00%	36

**INFRASTRUCTURE (continued)**

**11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	55 33.95%	92 56.79%	15 9.26%	162 100.00%	38
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	7 4.29%	133 81.60%	23 14.11%	163 100.00%	37

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	116 70.30%	32 19.39%	17 10.30%	165 100.00%	35
Are predatory lenders and/or predatory lending practices an issue?	16 9.70%	58 35.15%	91 55.15%	165 100.00%	35
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	23 13.94%	75 45.45%	67 40.61%	165 100.00%	35

**HOUSING**

**13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	23 14.02%	114 69.51%	27 16.46%	164 100.00%	36
Safe and affordable housing units built or set aside for people with low income?	20 12.20%	111 67.68%	33 20.12%	164 100.00%	36
Shelters or shelter beds?	2 1.22%	136 82.93%	26 15.85%	164 100.00%	36
Home ownership opportunities available for people with low income?	20 12.20%	96 58.54%	48 29.27%	164 100.00%	36

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	32 19.51%	33 20.12%	99 60.37%	164 100.00%	36
Are housing foreclosures an issue?	14 8.59%	41 25.15%	108 66.26%	163 100.00%	37

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	79	49.38%
Shortage of shelters or shelter beds	64	40.00%
Increases in evictions	17	10.63%
Increases in housing foreclosures	13	8.13%
Increases in unemployment	34	21.25%
Increases in personal debt (including medical debt)	71	44.38%
Increases in substance abuse	75	46.88%
Other contributing factors	13	8.13%
My community does not have homelessness issues	52	32.50%
Answered	160	
(skipped this question)	40	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	117 73.58%	30 18.87%	12 7.55%	159 100.00%	41
Behavioral and mental health care resources/services?	35 22.01%	102 64.15%	22 13.84%	159 100.00%	41
Dental health services?	61 38.36%	83 52.20%	15 9.43%	159 100.00%	41
Wellness programs? (e.g. physical health, exercise, nutrition)	54 34.18%	74 46.84%	30 18.99%	158 100.00%	42
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	122 76.73%	26 16.35%	11 6.92%	159 100.00%	41

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	86 54.09%	21 13.21%	52 32.70%	159 100.00%	41
Dentists who accept Medicaid (Title XIX)?	28 17.61%	81 50.94%	50 31.45%	159 100.00%	41
Mental health counselors who accept Medicaid (Title XIX)?	27 16.98%	61 38.36%	71 44.65%	159 100.00%	41

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	115 73.25%	25 15.92%	17 10.83%	157 100.00%	43
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	113 71.97%	27 17.20%	17 10.83%	157 100.00%	43
Fire department personnel and resources?	121 77.56%	16 10.26%	19 12.18%	156 100.00%	44
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	33 21.15%	61 39.10%	62 39.74%	156 100.00%	44

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	17 10.90%	111 71.15%	28 17.95%	156 100.00%	44
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	117 74.52%	18 11.46%	22 14.01%	157 100.00%	43
Are there positive relations between the police and the community?	108 68.79%	11 7.01%	38 24.20%	157 100.00%	43

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	18	11.76%
Education	11	7.19%
Child Care	35	22.88%
Housing	58	37.91%
Health Services	8	5.23%
Public Safety	2	1.31%
Infrastructure	21	13.73%
Answered	153	100.00%
(skipped this question)	47	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	131	65.50%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	69	34.50%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	122	61.00%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	78	39.00%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	110	55.00%
The number of individuals who did not provide a response:	90	45.00%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	106	53.00%
The number of individuals who did not provide a response:	94	47.00%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	52	26.00%
The number of individuals who did not provide a response:	148	74.00%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	27	17.65%
NO	126	82.35%
Answered	153	100.00%
(skipped this question)	47	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	19	15.57%
Private business or corporation	5	4.10%
Educational institution	40	32.79%
Local government	19	15.57%
Faith-based organization	10	8.20%
Health care provider (i.e. medical, dental, vision)	7	5.74%
Financial/Banking institution	13	10.66%
Other organization	9	7.38%
Answered	122	100.00%
(skipped this question)	4	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	8	116	124	2
	6.45%	93.55%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	3	121	124	2
	2.42%	97.58%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	2	123	125	1
	1.60%	98.40%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	12	96	16	124	2
	9.68%	77.42%	12.90%	100.00%	

**1. What county are you representing?**

	Responses	
Boone	3	1.85%
Dallas	1	0.62%
Grundy	1	0.62%
Hardin	16	9.88%
Humboldt	1	0.62%
Jasper	1	0.62%
Marshall	82	50.62%
Poweshiek	14	8.64%
Story	36	22.22%
Tama	6	3.70%
Wright	1	0.62%
Answered	162	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	34	21.12%
Female	123	76.40%
Other	1	0.62%
I prefer not to respond	3	1.86%
Answered	161	100.00%
(skipped this question)	1	

**3. What do you consider your race?**

	Responses	
White	147	91.30%
Black or African American	1	0.62%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	1	0.62%
Alaska Native	0	0.00%
Asian	2	1.24%
Multi-race	4	2.48%
Other	1	0.62%
Unsure	0	0.00%
I prefer not to respond	5	3.11%
Answered	161	100.00%
(skipped this question)	1	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	15	9.32%
NO	140	86.96%
Unsure	0	0.00%
I prefer not to respond	6	3.73%
Answered	161	100.00%
(skipped this question)	1	



**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	79 58.09%	35 25.74%	22 16.18%	136 100.00%	26
Part-time job opportunities?	97 74.62%	15 11.54%	18 13.85%	130 100.00%	32

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	62 45.26%	44 32.12%	31 22.63%	137 100.00%	25
Is youth employment an issue?	40 29.20%	34 24.82%	63 45.99%	137 100.00%	25
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	74 54.41%	20 14.71%	42 30.88%	136 100.00%	26

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	42	31.11%
Individuals lack the training or skill set requirements for the available jobs	53	39.26%
Individuals lack reliable transportation (private or public)	77	57.04%
Individuals are unable to find affordable child care	96	71.11%
There is a shortage of potential or qualified individuals	40	29.63%
Not enough employers pay wages high enough to attract workers	83	61.48%
Other contributing factors	28	20.74%
My community does not have employment issues	6	4.44%
Answered	135	
(skipped this question)	27	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	42 32.81%	64 50.00%	22 17.19%	128 100.00%	34
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	60 46.88%	48 37.50%	20 15.63%	128 100.00%	34
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	61 48.03%	41 32.28%	25 19.69%	127 100.00%	35
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	46 36.22%	54 42.52%	27 21.26%	127 100.00%	35

**EDUCATION (continued)****8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	42 32.81%	43 33.59%	43 33.59%	128 100.00%	34
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	31 24.22%	46 35.94%	51 39.84%	128 100.00%	34
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	56 43.75%	30 23.44%	42 32.81%	128 100.00%	34

**CHILD CARE****9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	12 9.60%	96 76.80%	17 13.60%	125 100.00%	37
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	22 17.46%	86 68.25%	18 14.29%	126 100.00%	36
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	5 3.97%	101 80.16%	20 15.87%	126 100.00%	36
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	17 13.39%	86 67.72%	24 18.90%	127 100.00%	35

**INFRASTRUCTURE****10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	43 34.13%	51 40.48%	32 25.40%	126 100.00%	36
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	87 69.05%	30 23.81%	9 7.14%	126 100.00%	36
Community facilities? (e.g. community centers, youth centers, libraries)	71 56.80%	47 37.60%	7 5.60%	125 100.00%	37
Supermarkets and grocery stores?	108 85.71%	14 11.11%	4 3.17%	126 100.00%	36

**INFRASTRUCTURE (continued)****11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	54 43.55%	57 45.97%	13 10.48%	124 100.00%	38
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	16 12.80%	84 67.20%	25 20.00%	125 100.00%	37

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	78 61.90%	29 23.02%	19 15.08%	126 100.00%	36
Are predatory lenders and/or predatory lending practices an issue?	31 24.60%	22 17.46%	73 57.94%	126 100.00%	36
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	34 26.98%	43 34.13%	49 38.89%	126 100.00%	36

**HOUSING****13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	18 14.40%	93 74.40%	14 11.20%	125 100.00%	37
Safe and affordable housing units built or set aside for people with low income?	17 13.71%	84 67.74%	23 18.55%	124 100.00%	38
Shelters or shelter beds?	3 2.40%	102 81.60%	20 16.00%	125 100.00%	37
Home ownership opportunities available for people with low income?	8 6.40%	81 64.80%	36 28.80%	125 100.00%	37

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	47 38.52%	15 12.30%	60 49.18%	122 100.00%	40
Are housing foreclosures an issue?	25 20.33%	18 14.63%	80 65.04%	123 100.00%	39

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	88	72.13%
Shortage of shelters or shelter beds	90	73.77%
Increases in evictions	30	24.59%
Increases in housing foreclosures	17	13.93%
Increases in unemployment	44	36.07%
Increases in personal debt (including medical debt)	67	54.92%
Increases in substance abuse	82	67.21%
Other contributing factors	17	13.93%
My community does not have homelessness issues	11	9.02%
Answered	122	
(skipped this question)	40	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	76 61.29%	36 29.03%	12 9.68%	124 100.00%	38
Behavioral and mental health care resources/services?	16 12.90%	98 79.03%	10 8.06%	124 100.00%	38
Dental health services?	39 31.45%	66 53.23%	19 15.32%	124 100.00%	38
Wellness programs? (e.g. physical health, exercise, nutrition)	30 24.19%	65 52.42%	29 23.39%	124 100.00%	38
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	67 54.03%	40 32.26%	17 13.71%	124 100.00%	38

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	56 45.16%	28 22.58%	40 32.26%	124 100.00%	38
Dentists who accept Medicaid (Title XIX)?	19 15.32%	70 56.45%	35 28.23%	124 100.00%	38
Mental health counselors who accept Medicaid (Title XIX)?	20 16.13%	62 50.00%	42 33.87%	124 100.00%	38

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	79 63.71%	27 21.77%	18 14.52%	124 100.00%	38
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	67 54.03%	24 19.35%	33 26.61%	124 100.00%	38
Fire department personnel and resources?	85 68.55%	11 8.87%	28 22.58%	124 100.00%	38
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	25 20.16%	52 41.94%	47 37.90%	124 100.00%	38

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	35 28.23%	67 54.03%	22 17.74%	124 100.00%	38
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	77 62.10%	18 14.52%	29 23.39%	124 100.00%	38
Are there positive relations between the police and the community?	81 65.32%	9 7.26%	34 27.42%	124 100.00%	38

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	21	17.80%
Education	1	0.85%
Child Care	38	32.20%
Housing	34	28.81%
Health Services	14	11.86%
Public Safety	2	1.69%
Infrastructure	8	6.78%
Answered	118	100.00%
(skipped this question)	44	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	96	59.26%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	66	40.74%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	93	57.41%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	69	42.59%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	94	58.02%
The number of individuals who did not provide a response:	68	41.98%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	78	48.15%
The number of individuals who did not provide a response:	84	51.85%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	41	25.31%
The number of individuals who did not provide a response:	121	74.69%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	50	41.32%
NO	71	58.68%
Answered	121	100.00%
(skipped this question)	41	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	16	23.53%
Private business or corporation	6	8.82%
Educational institution	23	33.82%
Local government	6	8.82%
Faith-based organization	3	4.41%
Health care provider (i.e. medical, dental, vision)	3	4.41%
Financial/Banking institution	0	0.00%
Other organization	11	16.18%
Answered	68	100.00%
(skipped this question)	3	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	4	65	69	2
	5.80%	94.20%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	1	68	69	2
	1.45%	98.55%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	2	67	69	2
	2.90%	97.10%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	12	49	8	69	2
	17.39%	71.01%	11.59%	100.00%	

**1. What county are you representing?**

	Responses	
Buena Vista	1	0.51%
Carroll	1	0.51%
Cerro Gordo	1	0.51%
Cherokee	33	16.67%
Ida	8	4.04%
Iowa	1	0.51%
Lyon	36	18.18%
Palo Alto	1	0.51%
Plymouth	39	19.70%
Polk	2	1.01%
Sioux	70	35.35%
Woodbury	5	2.53%
Answered	198	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	43	21.94%
Female	151	77.04%
Other	0	0.00%
I prefer not to respond	2	1.02%
Answered	196	100.00%
(skipped this question)	2	

**3. What do you consider your race?**

	Responses	
White	193	98.47%
Black or African American	0	0.00%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	0	0.00%
Alaska Native	0	0.00%
Asian	0	0.00%
Multi-race	0	0.00%
Other	0	0.00%
Unsure	0	0.00%
I prefer not to respond	3	1.53%
Answered	196	100.00%
(skipped this question)	2	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	6	3.06%
NO	184	93.88%
Unsure	1	0.51%
I prefer not to respond	5	2.55%
Answered	196	100.00%
(skipped this question)	2	

**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	119	26	27	172	26
	69.19%	15.12%	15.70%	100.00%	
Part-time job opportunities?	125	21	21	167	31
	74.85%	12.57%	12.57%	100.00%	

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	29	91	52	172	26
	16.86%	52.91%	30.23%	100.00%	
Is youth employment an issue?	41	75	50	166	32
	24.70%	45.18%	30.12%	100.00%	
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	51	42	77	170	28
	30.00%	24.71%	45.29%	100.00%	

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	15	8.82%
Individuals lack the training or skill set requirements for the available jobs	24	14.12%
Individuals lack reliable transportation (private or public)	40	23.53%
Individuals are unable to find affordable child care	101	59.41%
There is a shortage of potential or qualified individuals	51	30.00%
Not enough employers pay wages high enough to attract workers	72	42.35%
Other contributing factors	33	19.41%
My community does not have employment issues	24	14.12%
Answered	170	
(skipped this question)	28	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	77	50	32	159	39
	48.43%	31.45%	20.13%	100.00%	
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	94	43	22	159	39
	59.12%	27.04%	13.84%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	84	42	32	158	40
	53.16%	26.58%	20.25%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	73	48	37	158	40
	46.20%	30.38%	23.42%	100.00%	



**EDUCATION (continued)**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	58 36.48%	45 28.30%	56 35.22%	159 100.00%	39
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	46 28.93%	47 29.56%	66 41.51%	159 100.00%	39
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	51 32.28%	37 23.42%	70 44.30%	158 100.00%	40

**CHILD CARE**

**9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	22 13.92%	114 72.15%	22 13.92%	158 100.00%	40
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	28 17.72%	109 68.99%	21 13.29%	158 100.00%	40
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	8 5.10%	128 81.53%	21 13.38%	157 100.00%	41
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	23 14.56%	102 64.56%	33 20.89%	158 100.00%	40

**INFRASTRUCTURE**

**10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	74 47.44%	49 31.41%	33 21.15%	156 100.00%	42
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	118 76.13%	26 16.77%	11 7.10%	155 100.00%	43
Community facilities? (e.g. community centers, youth centers, libraries)	102 65.38%	43 27.56%	11 7.05%	156 100.00%	42
Supermarkets and grocery stores?	127 81.41%	24 15.38%	5 3.21%	156 100.00%	42

**INFRASTRUCTURE (continued)****11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	32 20.38%	98 62.42%	27 17.20%	157 100.00%	41
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	5 3.18%	112 71.34%	40 25.48%	157 100.00%	41

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	41 26.11%	88 56.05%	28 17.83%	157 100.00%	41
Are predatory lenders and/or predatory lending practices an issue?	14 8.97%	69 44.23%	73 46.79%	156 100.00%	42
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	25 16.03%	78 50.00%	53 33.97%	156 100.00%	42

**HOUSING****13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	33 21.71%	103 67.76%	16 10.53%	152 100.00%	46
Safe and affordable housing units built or set aside for people with low income?	25 16.56%	103 68.21%	23 15.23%	151 100.00%	47
Shelters or shelter beds?	7 4.70%	113 75.84%	29 19.46%	149 100.00%	49
Home ownership opportunities available for people with low income?	22 14.47%	90 59.21%	40 26.32%	152 100.00%	46

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	17 11.33%	50 33.33%	83 55.33%	150 100.00%	48
Are housing foreclosures an issue?	10 6.58%	48 31.58%	94 61.84%	152 100.00%	46

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	68	45.33%
Shortage of shelters or shelter beds	37	24.67%
Increases in evictions	4	2.67%
Increases in housing foreclosures	5	3.33%
Increases in unemployment	19	12.67%
Increases in personal debt (including medical debt)	41	27.33%
Increases in substance abuse	44	29.33%
Other contributing factors	11	7.33%
My community does not have homelessness issues	67	44.67%
Answered	150	
(skipped this question)	48	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	118 78.67%	16 10.67%	16 10.67%	150 100.00%	48
Behavioral and mental health care resources/services?	52 34.67%	76 50.67%	22 14.67%	150 100.00%	48
Dental health services?	60 40.00%	75 50.00%	15 10.00%	150 100.00%	48
Wellness programs? (e.g. physical health, exercise, nutrition)	59 39.33%	62 41.33%	29 19.33%	150 100.00%	48
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	95 63.33%	33 22.00%	22 14.67%	150 100.00%	48

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	77 51.33%	18 12.00%	55 36.67%	150 100.00%	48
Dentists who accept Medicaid (Title XIX)?	24 16.00%	69 46.00%	57 38.00%	150 100.00%	48
Mental health counselors who accept Medicaid (Title XIX)?	41 27.33%	38 25.33%	71 47.33%	150 100.00%	48

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	117 79.59%	12 8.16%	18 12.24%	147 100.00%	51
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	93 63.27%	35 23.81%	19 12.93%	147 100.00%	51
Fire department personnel and resources?	116 81.12%	12 8.39%	15 10.49%	143 100.00%	55
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	33 22.45%	42 28.57%	72 48.98%	147 100.00%	51

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	10 6.80%	107 72.79%	30 20.41%	147 100.00%	51
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	57 38.78%	50 34.01%	40 27.21%	147 100.00%	51
Are there positive relations between the police and the community?	117 79.59%	11 7.48%	19 12.93%	147 100.00%	51

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	17	12.06%
Education	5	3.55%
Child Care	69	48.94%
Housing	35	24.82%
Health Services	7	4.96%
Public Safety	1	0.71%
Infrastructure	7	4.96%
Answered	141	100.00%
(skipped this question)	57	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	112	56.57%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	86	43.43%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	105	53.03%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	93	46.97%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	92	46.46%
The number of individuals who did not provide a response:	106	53.54%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	85	42.93%
The number of individuals who did not provide a response:	113	57.07%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	47	23.74%
The number of individuals who did not provide a response:	151	76.26%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	28	19.58%
NO	115	80.42%
Answered	143	100.00%
(skipped this question)	55	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	10	9.01%
Private business or corporation	13	11.71%
Educational institution	15	13.51%
Local government	18	16.22%
Faith-based organization	23	20.72%
Health care provider (i.e. medical, dental, vision)	17	15.32%
Financial/Banking institution	9	8.11%
Other organization	6	5.41%
Answered	111	100.00%
(skipped this question)	4	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	6	106	112	3
	5.36%	94.64%	100.00%	
<b>29. Are you a Community Action Agency advisory committee member?</b>	2	111	113	2
	1.77%	98.23%	100.00%	
<b>30. Are you a Head Start Policy Council member?</b>	1	112	113	2
	0.88%	99.12%	100.00%	
<b>31. Have you ever received services from a Community Action Agency?</b>	8	93	112	3
	7.14%	83.04%	9.82%	100.00%

**1. What county are you representing?**

	Responses	
Black Hawk	1	0.41%
Bremer	5	2.04%
Butler	10	4.08%
Cerro Gordo	96	39.18%
Chickasaw	2	0.82%
Floyd	21	8.57%
Franklin	17	6.94%
Grundy	3	1.22%
Hancock	26	10.61%
Iowa	1	0.41%
Kossuth	7	2.86%
Mitchell	39	15.92%
Winnebago	6	2.45%
Worth	11	4.49%
Answered	245	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	48	19.59%
Female	195	79.59%
Other	1	0.41%
I prefer not to respond	1	0.41%
Answered	245	100.00%
(skipped this question)	0	

**3. What do you consider your race?**

	Responses	
White	240	97.96%
Black or African American	0	0.00%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	0	0.00%
Alaska Native	0	0.00%
Asian	0	0.00%
Multi-race	1	0.41%
Other	0	0.00%
Unsure	0	0.00%
I prefer not to respond	4	1.63%
Answered	245	100.00%
(skipped this question)	0	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	3	1.22%
NO	236	96.33%
Unsure	0	0.00%
I prefer not to respond	6	2.45%
Answered	245	100.00%
(skipped this question)	0	

**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	155 67.98%	40 17.54%	33 14.47%	228 100.00%	17
Part-time job opportunities?	170 76.23%	20 8.97%	33 14.80%	223 100.00%	22

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	73 31.47%	83 35.78%	76 32.76%	232 100.00%	13
Is youth employment an issue?	50 21.83%	81 35.37%	98 42.79%	229 100.00%	16
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	102 44.16%	45 19.48%	84 36.36%	231 100.00%	14

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	47	20.52%
Individuals lack the training or skill set requirements for the available jobs	67	29.26%
Individuals lack reliable transportation (private or public)	79	34.50%
Individuals are unable to find affordable child care	165	72.05%
There is a shortage of potential or qualified individuals	85	37.12%
Not enough employers pay wages high enough to attract workers	131	57.21%
Other contributing factors	40	17.47%
My community does not have employment issues	17	7.42%
Answered	229	
(skipped this question)	16	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	82 37.10%	96 43.44%	43 19.46%	221 100.00%	24
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	140 63.64%	49 22.27%	31 14.09%	220 100.00%	25
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	106 47.96%	72 32.58%	43 19.46%	221 100.00%	24
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	94 42.53%	81 36.65%	46 20.81%	221 100.00%	24

**EDUCATION (continued)**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	102 46.36%	62 28.18%	56 25.45%	220 100.00%	25
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	78 35.78%	71 32.57%	69 31.65%	218 100.00%	27
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	100 45.87%	44 20.18%	74 33.94%	218 100.00%	27

**CHILD CARE**

**9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	25 11.52%	168 77.42%	24 11.06%	217 100.00%	28
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	37 16.97%	157 72.02%	24 11.01%	218 100.00%	27
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	1 0.45%	184 83.26%	36 16.29%	221 100.00%	24
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	33 14.93%	147 66.52%	41 18.55%	221 100.00%	24

**INFRASTRUCTURE**

**10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	86 39.63%	84 38.71%	47 21.66%	217 100.00%	28
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	153 70.18%	56 25.69%	9 4.13%	218 100.00%	27
Community facilities? (e.g. community centers, youth centers, libraries)	123 56.94%	81 37.50%	12 5.56%	216 100.00%	29
Supermarkets and grocery stores?	157 72.35%	57 26.27%	3 1.38%	217 100.00%	28



**INFRASTRUCTURE (continued)**

**11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	87 40.28%	100 46.30%	29 13.43%	216 100.00%	29
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	20 9.26%	144 66.67%	52 24.07%	216 100.00%	29

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	120 55.05%	65 29.82%	33 15.14%	218 100.00%	27
Are predatory lenders and/or predatory lending practices an issue?	30 13.76%	57 26.15%	131 60.09%	218 100.00%	27
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	43 20.00%	90 41.86%	82 38.14%	215 100.00%	30

**HOUSING**

**13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	38 17.43%	151 69.27%	29 13.30%	218 100.00%	27
Safe and affordable housing units built or set aside for people with low income?	32 14.68%	146 66.97%	40 18.35%	218 100.00%	27
Shelters or shelter beds?	9 4.17%	167 77.31%	40 18.52%	216 100.00%	29
Home ownership opportunities available for people with low income?	16 7.34%	139 63.76%	63 28.90%	218 100.00%	27

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	39 17.97%	38 17.51%	140 64.52%	217 100.00%	28
Are housing foreclosures an issue?	21 9.63%	37 16.97%	160 73.39%	218 100.00%	27

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	131	61.21%
Shortage of shelters or shelter beds	91	42.52%
Increases in evictions	32	14.95%
Increases in housing foreclosures	21	9.81%
Increases in unemployment	53	24.77%
Increases in personal debt (including medical debt)	88	41.12%
Increases in substance abuse	112	52.34%
Other contributing factors	22	10.28%
My community does not have homelessness issues	53	24.77%
Answered	214	
(skipped this question)	31	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	139 64.35%	64 29.63%	13 6.02%	216 100.00%	29
Behavioral and mental health care resources/services?	48 22.33%	145 67.44%	22 10.23%	215 100.00%	30
Dental health services?	94 44.13%	94 44.13%	25 11.74%	213 100.00%	32
Wellness programs? (e.g. physical health, exercise, nutrition)	77 35.81%	102 47.44%	36 16.74%	215 100.00%	30
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	139 64.65%	63 29.30%	13 6.05%	215 100.00%	30

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	101 46.76%	38 17.59%	77 35.65%	216 100.00%	29
Dentists who accept Medicaid (Title XIX)?	39 18.06%	99 45.83%	78 36.11%	216 100.00%	29
Mental health counselors who accept Medicaid (Title XIX)?	37 17.13%	89 41.20%	90 41.67%	216 100.00%	29

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	147 69.34%	51 24.06%	14 6.60%	212 100.00%	33
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	131 61.79%	50 23.58%	31 14.62%	212 100.00%	33
Fire department personnel and resources?	159 75.71%	25 11.90%	26 12.38%	210 100.00%	35
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	52 24.53%	94 44.34%	66 31.13%	212 100.00%	33

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	74 34.74%	116 54.46%	23 10.80%	213 100.00%	32
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	153 71.83%	32 15.02%	28 13.15%	213 100.00%	32
Are there positive relations between the police and the community?	145 68.40%	23 10.85%	44 20.75%	212 100.00%	33

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	22	10.53%
Education	7	3.35%
Child Care	86	41.15%
Housing	44	21.05%
Health Services	23	11.00%
Public Safety	10	4.78%
Infrastructure	17	8.13%
Answered	209	100.00%
(skipped this question)	36	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	178	72.65%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	67	27.35%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	166	67.76%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	79	32.24%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	158	64.49%
The number of individuals who did not provide a response:	87	35.51%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	146	59.59%
The number of individuals who did not provide a response:	99	40.41%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	90	36.73%
The number of individuals who did not provide a response:	155	63.27%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	58	27.75%
NO	151	72.25%
Answered	209	100.00%
(skipped this question)	36	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	17	11.41%
Private business or corporation	5	3.36%
Educational institution	66	44.30%
Local government	37	24.83%
Faith-based organization	6	4.03%
Health care provider (i.e. medical, dental, vision)	3	2.01%
Financial/Banking institution	3	2.01%
Other organization	12	8.05%
Answered	149	100.00%
(skipped this question)	2	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	8	141	149	2
	5.37%	94.63%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	3	145	148	3
	2.03%	97.97%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	4	143	147	4
	2.72%	97.28%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	24	110	16	150	1
	16.00%	73.33%	10.67%	100.00%	

**1. What county are you representing?**

	Responses	
Allamakee	45	15.10%
Bremer	23	7.72%
Butler	1	0.34%
Cerro Gordo	1	0.34%
Chickasaw	25	8.39%
Clayton	59	19.80%
Emmet	1	0.34%
Fayette	53	17.79%
Floyd	1	0.34%
Howard	20	6.71%
Winneshiek	69	23.15%
Answered	298	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	63	21.50%
Female	223	76.11%
Other	0	0.00%
I prefer not to respond	7	2.39%
Answered	293	100.00%
(skipped this question)	5	

**3. What do you consider your race?**

	Responses	
White	278	94.88%
Black or African American	2	0.68%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	0	0.00%
Alaska Native	0	0.00%
Asian	1	0.34%
Multi-race	0	0.00%
Other	1	0.34%
Unsure	0	0.00%
I prefer not to respond	11	3.75%
Answered	293	100.00%
(skipped this question)	5	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	3	1.02%
NO	275	93.86%
Unsure	2	0.68%
I prefer not to respond	13	4.44%
Answered	293	100.00%
(skipped this question)	5	

**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	164 63.08%	51 19.62%	45 17.31%	260 100.00%	38
Part-time job opportunities?	185 73.41%	30 11.90%	37 14.68%	252 100.00%	46

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	65 25.00%	110 42.31%	85 32.69%	260 100.00%	38
Is youth employment an issue?	51 19.77%	99 38.37%	108 41.86%	258 100.00%	40
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	92 35.52%	52 20.08%	115 44.40%	259 100.00%	39

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	39	15.42%
Individuals lack the training or skill set requirements for the available jobs	76	30.04%
Individuals lack reliable transportation (private or public)	71	28.06%
Individuals are unable to find affordable child care	140	55.34%
There is a shortage of potential or qualified individuals	101	39.92%
Not enough employers pay wages high enough to attract workers	127	50.20%
Other contributing factors	56	22.13%
My community does not have employment issues	23	9.09%
Answered	253	
(skipped this question)	45	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	127 50.80%	66 26.40%	57 22.80%	250 100.00%	48
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	144 58.30%	51 20.65%	52 21.05%	247 100.00%	51
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	115 46.37%	69 27.82%	64 25.81%	248 100.00%	50
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	102 41.63%	77 31.43%	66 26.94%	245 100.00%	53

**EDUCATION (continued)**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	87 34.80%	66 26.40%	97 38.80%	250 100.00%	48
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	64 26.12%	75 30.61%	106 43.27%	245 100.00%	53
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	89 36.18%	53 21.54%	104 42.28%	246 100.00%	52

**CHILD CARE**

**9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	46 18.78%	159 64.90%	40 16.33%	245 100.00%	53
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	61 24.90%	141 57.55%	43 17.55%	245 100.00%	53
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	12 4.86%	179 72.47%	56 22.67%	247 100.00%	51
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	36 14.69%	146 59.59%	63 25.71%	245 100.00%	53

**INFRASTRUCTURE**

**10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	111 45.68%	78 32.10%	54 22.22%	243 100.00%	55
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	184 76.99%	49 20.50%	6 2.51%	239 100.00%	59
Community facilities? (e.g. community centers, youth centers, libraries)	147 61.25%	82 34.17%	11 4.58%	240 100.00%	58
Supermarkets and grocery stores?	171 70.37%	68 27.98%	4 1.65%	243 100.00%	55

**INFRASTRUCTURE (continued)**

**11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	70 29.41%	133 55.88%	35 14.71%	238 100.00%	60
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	13 5.42%	173 72.08%	54 22.50%	240 100.00%	58

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	101 41.56%	102 41.98%	40 16.46%	243 100.00%	55
Are predatory lenders and/or predatory lending practices an issue?	20 8.26%	97 40.08%	125 51.65%	242 100.00%	56
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	36 14.81%	126 51.85%	81 33.33%	243 100.00%	55

**HOUSING**

**13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	42 17.36%	164 67.77%	36 14.88%	242 100.00%	56
Safe and affordable housing units built or set aside for people with low income?	32 13.28%	161 66.80%	48 19.92%	241 100.00%	57
Shelters or shelter beds?	8 3.33%	185 77.08%	47 19.58%	240 100.00%	58
Home ownership opportunities available for people with low income?	30 12.45%	140 58.09%	71 29.46%	241 100.00%	57

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	46 19.25%	58 24.27%	135 56.49%	239 100.00%	59
Are housing foreclosures an issue?	24 10.13%	75 31.65%	138 58.23%	237 100.00%	61



**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	109	45.80%
Shortage of shelters or shelter beds	84	35.29%
Increases in evictions	23	9.66%
Increases in housing foreclosures	10	4.20%
Increases in unemployment	41	17.23%
Increases in personal debt (including medical debt)	77	32.35%
Increases in substance abuse	83	34.87%
Other contributing factors	22	9.24%
My community does not have homelessness issues	87	36.55%
Answered	238	
(skipped this question)	60	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	187 79.24%	26 11.02%	23 9.75%	236 100.00%	62
Behavioral and mental health care resources/services?	68 28.69%	135 56.96%	34 14.35%	237 100.00%	61
Dental health services?	100 42.55%	92 39.15%	43 18.30%	235 100.00%	63
Wellness programs? (e.g. physical health, exercise, nutrition)	90 37.97%	85 35.86%	62 26.16%	237 100.00%	61
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	173 73.31%	46 19.49%	17 7.20%	236 100.00%	62

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	113 47.68%	27 11.39%	97 40.93%	237 100.00%	61
Dentists who accept Medicaid (Title XIX)?	46 19.41%	82 34.60%	109 45.99%	237 100.00%	61
Mental health counselors who accept Medicaid (Title XIX)?	44 18.57%	67 28.27%	126 53.16%	237 100.00%	61

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	179 75.53%	36 15.19%	22 9.28%	237 100.00%	61
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	146 61.60%	59 24.89%	32 13.50%	237 100.00%	61
Fire department personnel and resources?	187 80.26%	23 9.87%	23 9.87%	233 100.00%	65
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	56 23.73%	78 33.05%	102 43.22%	236 100.00%	62

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	19 8.02%	184 77.64%	34 14.35%	237 100.00%	61
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	124 52.32%	63 26.58%	50 21.10%	237 100.00%	61
Are there positive relations between the police and the community?	181 76.37%	16 6.75%	40 16.88%	237 100.00%	61

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	22	9.87%
Education	9	4.04%
Child Care	74	33.18%
Housing	74	33.18%
Health Services	12	5.38%
Public Safety	5	2.24%
Infrastructure	27	12.11%
Answered	223	100.00%
(skipped this question)	75	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	172	57.72%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	126	42.28%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	177	59.40%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	121	40.60%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	174	58.39%
The number of individuals who did not provide a response:	124	41.61%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	150	50.34%
The number of individuals who did not provide a response:	148	49.66%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	81	27.18%
The number of individuals who did not provide a response:	217	72.82%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	50	21.93%
NO	178	78.07%
Answered	228	100.00%
(skipped this question)	70	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	22	12.72%
Private business or corporation	15	8.67%
Educational institution	18	10.40%
Local government	47	27.17%
Faith-based organization	32	18.50%
Health care provider (i.e. medical, dental, vision)	15	8.67%
Financial/Banking institution	9	5.20%
Other organization	15	8.67%
Answered	173	100.00%
(skipped this question)	5	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	12	164	176	2
	6.82%	93.18%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	2	174	176	2
	1.14%	98.86%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	5	169	174	4
	2.87%	97.13%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	31	137	8	176	2
	17.61%	77.84%	4.55%	100.00%	

**1. What county are you representing?**

	Responses	
Black Hawk	121	69.14%
Bremer	4	2.29%
Buchanan	22	12.57%
Butler	2	1.14%
Cerro Gordo	3	1.71%
Chickasaw	2	1.14%
Fayette	2	1.14%
Franklin	1	0.57%
Grundy	16	9.14%
Marshall	1	0.57%
Tama	1	0.57%
Answered	175	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	24	13.95%
Female	147	85.47%
Other	0	0.00%
I prefer not to respond	1	0.58%
Answered	172	100.00%
(skipped this question)	3	

**3. What do you consider your race?**

	Responses	
White	152	88.37%
Black or African American	12	6.98%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	0	0.00%
Alaska Native	0	0.00%
Asian	2	1.16%
Multi-race	2	1.16%
Other	1	0.58%
Unsure	0	0.00%
I prefer not to respond	3	1.74%
Answered	172	100.00%
(skipped this question)	3	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	3	1.74%
NO	163	94.77%
Unsure	1	0.58%
I prefer not to respond	5	2.91%
Answered	172	100.00%
(skipped this question)	3	

**EMPLOYMENT****5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	88	33	29	150	25
	58.67%	22.00%	19.33%	100.00%	
Part-time job opportunities?	111	17	22	150	25
	74.00%	11.33%	14.67%	100.00%	

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	71	38	44	153	22
	46.41%	24.84%	28.76%	100.00%	
Is youth employment an issue?	50	33	69	152	23
	32.89%	21.71%	45.39%	100.00%	
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	94	10	47	151	24
	62.25%	6.62%	31.13%	100.00%	

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	42	27.63%
Individuals lack the training or skill set requirements for the available jobs	68	44.74%
Individuals lack reliable transportation (private or public)	107	70.39%
Individuals are unable to find affordable child care	122	80.26%
There is a shortage of potential or qualified individuals	42	27.63%
Not enough employers pay wages high enough to attract workers	90	59.21%
Other contributing factors	22	14.47%
My community does not have employment issues	7	4.61%
Answered	152	
(skipped this question)	23	

**EDUCATION****8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	33	83	26	142	33
	23.24%	58.45%	18.31%	100.00%	
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	40	78	24	142	33
	28.17%	54.93%	16.90%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	43	66	33	142	33
	30.28%	46.48%	23.24%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	35	73	33	141	34
	24.82%	51.77%	23.40%	100.00%	

**EDUCATION (continued)****8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	38 26.76%	62 43.66%	42 29.58%	142 100.00%	33
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	34 24.11%	64 45.39%	43 30.50%	141 100.00%	34
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	49 34.75%	50 35.46%	42 29.79%	141 100.00%	34

**CHILD CARE****9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	16 11.35%	110 78.01%	15 10.64%	141 100.00%	34
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	20 13.99%	103 72.03%	20 13.99%	143 100.00%	32
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	5 3.52%	120 84.51%	17 11.97%	142 100.00%	33
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	12 8.39%	106 74.13%	25 17.48%	143 100.00%	32

**INFRASTRUCTURE****10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	31 22.30%	79 56.83%	29 20.86%	139 100.00%	36
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	93 66.91%	34 24.46%	12 8.63%	139 100.00%	36
Community facilities? (e.g. community centers, youth centers, libraries)	78 56.93%	49 35.77%	10 7.30%	137 100.00%	38
Supermarkets and grocery stores?	83 59.71%	48 34.53%	8 5.76%	139 100.00%	36

**INFRASTRUCTURE (continued)****11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	37 27.21%	85 62.50%	14 10.29%	136 100.00%	39
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	6 4.35%	112 81.16%	20 14.49%	138 100.00%	37

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	99 71.22%	22 15.83%	18 12.95%	139 100.00%	36
Are predatory lenders and/or predatory lending practices an issue?	58 41.73%	16 11.51%	65 46.76%	139 100.00%	36
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	52 37.41%	31 22.30%	56 40.29%	139 100.00%	36

**HOUSING****13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	16 11.76%	101 74.26%	19 13.97%	136 100.00%	39
Safe and affordable housing units built or set aside for people with low income?	7 5.11%	111 81.02%	19 13.87%	137 100.00%	38
Shelters or shelter beds?	7 5.15%	116 85.29%	19 13.97%	136 104.41%	39
Home ownership opportunities available for people with low income?	12 8.82%	97 71.32%	27 19.85%	136 100.00%	39

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	76 55.47%	9 6.57%	52 37.96%	137 100.00%	38
Are housing foreclosures an issue?	43 31.39%	18 13.14%	76 55.47%	137 100.00%	38

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	111	82.22%
Shortage of shelters or shelter beds	94	69.63%
Increases in evictions	55	40.74%
Increases in housing foreclosures	23	17.04%
Increases in unemployment	53	39.26%
Increases in personal debt (including medical debt)	86	63.70%
Increases in substance abuse	93	68.89%
Other contributing factors	24	17.78%
My community does not have homelessness issues	4	2.96%
Answered	135	
(skipped this question)	40	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	78 57.78%	37 27.41%	20 14.81%	135 100.00%	40
Behavioral and mental health care resources/services?	17 12.59%	109 80.74%	9 6.67%	135 100.00%	40
Dental health services?	32 23.70%	81 60.00%	22 16.30%	135 100.00%	40
Wellness programs? (e.g. physical health, exercise, nutrition)	32 23.70%	74 54.81%	29 21.48%	135 100.00%	40
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	64 47.41%	57 42.22%	14 10.37%	135 100.00%	40

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	51 37.78%	34 25.19%	50 37.04%	135 100.00%	40
Dentists who accept Medicaid (Title XIX)?	17 12.59%	67 49.63%	51 37.78%	135 100.00%	40
Mental health counselors who accept Medicaid (Title XIX)?	22 16.30%	61 45.19%	52 38.52%	135 100.00%	40



**PUBLIC SAFETY****18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	67 49.63%	38 28.15%	30 22.22%	135 100.00%	40
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	55 40.74%	39 28.89%	41 30.37%	135 100.00%	40
Fire department personnel and resources?	61 45.52%	37 27.61%	36 26.87%	134 100.00%	41
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	11 8.21%	85 63.43%	38 28.36%	134 100.00%	41

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	90 66.67%	32 23.70%	13 9.63%	135 100.00%	40
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	107 79.26%	11 8.15%	17 12.59%	135 100.00%	40
Are there positive relations between the police and the community?	40 29.63%	52 38.52%	43 31.85%	135 100.00%	40

**ADDITIONAL INFORMATION****20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	13	9.70%
Education	4	2.99%
Child Care	43	32.09%
Housing	39	29.10%
Health Services	16	11.94%
Public Safety	7	5.22%
Infrastructure	12	8.96%
Answered	134	100.00%
(skipped this question)	41	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	104	59.43%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	71	40.57%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	108	61.71%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	67	38.29%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	105	60.00%
The number of individuals who did not provide a response:	70	40.00%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	91	52.00%
The number of individuals who did not provide a response:	84	48.00%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	43	24.57%
The number of individuals who did not provide a response:	132	75.43%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	22	16.42%
NO	112	83.58%
Answered	134	100.00%
(skipped this question)	41	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	46	41.82%
Private business or corporation	7	6.36%
Educational institution	16	14.55%
Local government	12	10.91%
Faith-based organization	6	5.45%
Health care provider (i.e. medical, dental, vision)	9	8.18%
Financial/Banking institution	1	0.91%
Other organization	13	11.82%
Answered	110	100.00%
(skipped this question)	2	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	5	106	111	1
	4.50%	95.50%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	6	104	110	2
	5.45%	94.55%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	0	109	109	3
	0.00%	100.00%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	12	86	13	111	1
	10.81%	77.48%	11.71%	100.00%	

**1. What county are you representing?**

	Responses	
Adair	1	0.72%
Boone	13	9.35%
Des Moines	1	0.72%
Jasper	6	4.32%
Marion	5	3.60%
Polk	104	74.82%
Story	1	0.72%
Warren	8	5.76%
Answered	139	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	19	13.67%
Female	120	86.33%
Other	0	0.00%
I prefer not to respond	0	0.00%
Answered	139	100.00%
(skipped this question)	0	

**3. What do you consider your race?**

	Responses	
White	106	76.26%
Black or African American	18	12.95%
Native Hawaiian or Pacific Islander	1	0.72%
American Indian	0	0.00%
Alaska Native	0	0.00%
Asian	0	0.00%
Multi-race	6	4.32%
Other	3	2.16%
Unsure	0	0.00%
I prefer not to respond	5	3.60%
Answered	139	100.00%
(skipped this question)	0	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	10	7.19%
NO	124	89.21%
Unsure	0	0.00%
I prefer not to respond	5	3.60%
Answered	139	100.00%
(skipped this question)	0	

**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	68 51.52%	39 29.55%	25 18.94%	132 100.00%	7
Part-time job opportunities?	77 62.10%	22 17.74%	25 20.16%	124 100.00%	15

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	70 53.85%	28 21.54%	32 24.62%	130 100.00%	9
Is youth employment an issue?	51 39.53%	27 20.93%	51 39.53%	129 100.00%	10
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	95 73.08%	8 6.15%	27 20.77%	130 100.00%	9

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	41	31.30%
Individuals lack the training or skill set requirements for the available jobs	54	41.22%
Individuals lack reliable transportation (private or public)	88	67.18%
Individuals are unable to find affordable child care	104	79.39%
There is a shortage of potential or qualified individuals	26	19.85%
Not enough employers pay wages high enough to attract workers	93	70.99%
Other contributing factors	20	15.27%
My community does not have employment issues	6	4.58%
Answered	131	
(skipped this question)	8	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	25 19.53%	64 50.00%	39 30.47%	128 100.00%	11
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	35 27.56%	51 40.16%	41 32.28%	127 100.00%	12
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	33 25.78%	56 43.75%	39 30.47%	128 100.00%	11
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	31 24.41%	57 44.88%	39 30.71%	127 100.00%	12

**EDUCATION (continued)**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	24 18.75%	59 46.09%	45 35.16%	128 100.00%	11
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	25 19.84%	57 45.24%	44 34.92%	126 100.00%	13
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	38 29.92%	42 33.07%	47 37.01%	127 100.00%	12

**CHILD CARE**

**9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	14 11.20%	88 70.40%	23 18.40%	125 100.00%	14
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	21 16.80%	72 57.60%	32 25.60%	125 100.00%	14
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	5 3.94%	96 75.59%	26 20.47%	127 100.00%	12
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	14 11.11%	79 62.70%	33 26.19%	126 100.00%	13

**INFRASTRUCTURE**

**10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	30 23.62%	53 41.73%	44 34.65%	127 100.00%	12
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	69 55.20%	42 33.60%	14 11.20%	125 100.00%	14
Community facilities? (e.g. community centers, youth centers, libraries)	63 50.00%	51 40.48%	12 9.52%	126 100.00%	13
Supermarkets and grocery stores?	77 61.11%	37 29.37%	12 9.52%	126 100.00%	13

**INFRASTRUCTURE (continued)**

**11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	52 41.60%	51 40.80%	22 17.60%	125 100.00%	14
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	16 12.80%	74 59.20%	35 28.00%	125 100.00%	14

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	62 48.82%	41 32.28%	24 18.90%	127 100.00%	12
Are predatory lenders and/or predatory lending practices an issue?	45 35.71%	16 12.70%	65 51.59%	126 100.00%	13
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	33 25.98%	43 33.86%	51 40.16%	127 100.00%	12

**HOUSING**

**13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	16 12.90%	86 69.35%	22 17.74%	124 100.00%	15
Safe and affordable housing units built or set aside for people with low income?	16 12.90%	84 67.74%	24 19.35%	124 100.00%	15
Shelters or shelter beds?	6 4.80%	98 78.40%	21 16.80%	125 100.00%	14
Home ownership opportunities available for people with low income?	15 12.10%	79 63.71%	30 24.19%	124 100.00%	15

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	85 68.55%	5 4.03%	34 27.42%	124 100.00%	15
Are housing foreclosures an issue?	63 50.40%	8 6.40%	54 43.20%	125 100.00%	14

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	101	81.45%
Shortage of shelters or shelter beds	88	70.97%
Increases in evictions	79	63.71%
Increases in housing foreclosures	50	40.32%
Increases in unemployment	62	50.00%
Increases in personal debt (including medical debt)	85	68.55%
Increases in substance abuse	78	62.90%
Other contributing factors	19	15.32%
My community does not have homelessness issues	3	2.42%
Answered	124	
(skipped this question)	15	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	68 53.97%	41 32.54%	17 13.49%	126 100.00%	13
Behavioral and mental health care resources/services?	20 16.00%	83 66.40%	22 17.60%	125 100.00%	14
Dental health services?	28 22.95%	55 45.08%	39 31.97%	122 100.00%	17
Wellness programs? (e.g. physical health, exercise, nutrition)	23 18.40%	62 49.60%	40 32.00%	125 100.00%	14
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	67 53.17%	48 38.10%	11 8.73%	126 100.00%	13

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	45 35.71%	24 19.05%	57 45.24%	126 100.00%	13
Dentists who accept Medicaid (Title XIX)?	18 14.40%	52 41.60%	55 44.00%	125 100.00%	14
Mental health counselors who accept Medicaid (Title XIX)?	14 11.11%	51 40.48%	61 48.41%	126 100.00%	13

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	68 54.84%	17 13.71%	39 31.45%	124 100.00%	15
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	59 47.97%	19 15.45%	45 36.59%	123 100.00%	16
Fire department personnel and resources?	62 50.00%	18 14.52%	44 35.48%	124 100.00%	15
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	21 17.21%	53 43.44%	48 39.34%	122 100.00%	17

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	38 30.65%	60 48.39%	26 20.97%	124 100.00%	15
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	75 60.98%	18 14.63%	30 24.39%	123 100.00%	16
Are there positive relations between the police and the community?	54 43.55%	31 25.00%	39 31.45%	124 100.00%	15

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	16	12.80%
Education	7	5.60%
Child Care	17	13.60%
Housing	63	50.40%
Health Services	7	5.60%
Public Safety	5	4.00%
Infrastructure	10	8.00%
Answered	125	100.00%
(skipped this question)	14	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	98	70.50%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	41	29.50%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	99	71.22%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	40	28.78%



**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	99	71.22%
The number of individuals who did not provide a response:	40	28.78%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	89	64.03%
The number of individuals who did not provide a response:	50	35.97%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	51	36.69%
The number of individuals who did not provide a response:	88	63.31%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	69	55.65%
NO	55	44.35%
Answered	124	100.00%
(skipped this question)	15	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	14	26.42%
Private business or corporation	2	3.77%
Educational institution	7	13.21%
Local government	9	16.98%
Faith-based organization	9	16.98%
Health care provider (i.e. medical, dental, vision)	3	5.66%
Financial/Banking institution	2	3.77%
Other organization	7	13.21%
Answered	53	100.00%
(skipped this question)	2	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	0	55	55	0
	0.00%	100.00%	100.00%	
<b>29. Are you a Community Action Agency advisory committee member?</b>	0	54	54	1
	0.00%	100.00%	100.00%	
<b>30. Are you a Head Start Policy Council member?</b>	0	55	55	0
	0.00%	100.00%	100.00%	
<b>31. Have you ever received services from a Community Action Agency?</b>	11	38	5	54
	20.37%	70.37%	9.26%	100.00%

**1. What county are you representing?**

	Responses	
Adair	1	0.56%
Appanoose	10	5.56%
Clarke	19	10.56%
Dallas	1	0.56%
Davis	1	0.56%
Decatur	37	20.56%
Jefferson	1	0.56%
Lucas	35	19.44%
Mahaska	1	0.56%
Marion	4	2.22%
Monroe	15	8.33%
Osceola	1	0.56%
Polk	1	0.56%
Ringgold	1	0.56%
Taylor	1	0.56%
Union	2	1.11%
Wapello	14	7.78%
Warren	1	0.56%
Wayne	34	18.89%
Answered	180	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	29	16.20%
Female	148	82.68%
Other	0	0.00%
I prefer not to respond	2	1.12%
Answered	179	100.00%
(skipped this question)	1	

**3. What do you consider your race?**

	Responses	
White	170	94.97%
Black or African American	2	1.12%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	0	0.00%
Alaska Native	0	0.00%
Asian	0	0.00%
Multi-race	1	0.56%
Other	2	1.12%
Unsure	1	0.56%
I prefer not to respond	3	1.68%
Answered	179	100.00%
(skipped this question)	1	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	3	1.68%
NO	170	94.97%
Unsure	0	0.00%
I prefer not to respond	6	3.35%
Answered	179	100.00%
(skipped this question)	1	

**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	93	58	20	171	9
	54.39%	33.92%	11.70%	100.00%	
Part-time job opportunities?	103	40	21	164	16
	62.80%	24.39%	12.80%	100.00%	

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	77	44	50	171	9
	45.03%	25.73%	29.24%	100.00%	
Is youth employment an issue?	55	50	65	170	10
	32.35%	29.41%	38.24%	100.00%	
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	91	30	50	171	9
	53.22%	17.54%	29.24%	100.00%	

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	44	25.73%
Individuals lack the training or skill set requirements for the available jobs	57	33.33%
Individuals lack reliable transportation (private or public)	82	47.95%
Individuals are unable to find affordable child care	117	68.42%
There is a shortage of potential or qualified individuals	48	28.07%
Not enough employers pay wages high enough to attract workers	97	56.73%
Other contributing factors	33	19.30%
My community does not have employment issues	12	7.02%
Answered	171	
(skipped this question)	9	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	76	60	28	164	16
	46.34%	36.59%	17.07%	100.00%	
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	111	32	21	164	16
	67.68%	19.51%	12.80%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	67	64	32	163	17
	41.10%	39.26%	19.63%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	53	75	36	164	16
	32.32%	45.73%	21.95%	100.00%	

**EDUCATION (continued)**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	41 25.00%	76 46.34%	47 28.66%	164 100.00%	16
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	30 18.29%	92 56.10%	42 25.61%	164 100.00%	16
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	62 38.04%	51 31.29%	50 30.67%	163 100.00%	17

**CHILD CARE**

**9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	22 13.66%	103 63.98%	36 22.36%	161 100.00%	19
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	37 22.98%	99 61.49%	25 15.53%	161 100.00%	19
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	5 3.14%	121 76.10%	33 20.75%	159 100.00%	21
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	20 12.42%	104 64.60%	37 22.98%	161 100.00%	19

**INFRASTRUCTURE**

**10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	64 40.25%	55 34.59%	40 25.16%	159 100.00%	21
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	91 56.88%	58 36.25%	11 6.88%	160 100.00%	20
Community facilities? (e.g. community centers, youth centers, libraries)	82 51.57%	67 42.14%	10 6.29%	159 100.00%	21
Supermarkets and grocery stores?	93 58.49%	63 39.62%	3 1.89%	159 100.00%	21

**INFRASTRUCTURE (continued)****11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	48 30.77%	87 55.77%	21 13.46%	156 100.00%	24
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	7 4.38%	122 76.25%	31 19.38%	160 100.00%	20

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	132 83.02%	16 10.06%	11 6.92%	159 100.00%	21
Are predatory lenders and/or predatory lending practices an issue?	34 21.38%	33 20.75%	92 57.86%	159 100.00%	21
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	34 21.25%	62 38.75%	64 40.00%	160 100.00%	20

**HOUSING****13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	24 15.09%	116 72.96%	19 11.95%	159 100.00%	21
Safe and affordable housing units built or set aside for people with low income?	25 15.72%	110 69.18%	24 15.09%	159 100.00%	21
Shelters or shelter beds?	2 1.25%	146 91.25%	12 7.50%	160 100.00%	20
Home ownership opportunities available for people with low income?	10 6.33%	106 67.09%	42 26.58%	158 100.00%	22

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	48 30.57%	24 15.29%	85 54.14%	157 100.00%	23
Are housing foreclosures an issue?	42 26.25%	26 16.25%	92 57.50%	160 100.00%	20

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	97	61.39%
Shortage of shelters or shelter beds	85	53.80%
Increases in evictions	26	16.46%
Increases in housing foreclosures	24	15.19%
Increases in unemployment	49	31.01%
Increases in personal debt (including medical debt)	78	49.37%
Increases in substance abuse	94	59.49%
Other contributing factors	19	12.03%
My community does not have homelessness issues	29	18.35%
Answered	158	
(skipped this question)	22	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	123 78.34%	20 12.74%	14 8.92%	157 100.00%	23
Behavioral and mental health care resources/services?	68 43.59%	74 47.44%	14 8.97%	156 100.00%	24
Dental health services?	80 51.28%	65 41.67%	11 7.05%	156 100.00%	24
Wellness programs? (e.g. physical health, exercise, nutrition)	58 36.94%	72 45.86%	27 17.20%	157 100.00%	23
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	89 56.69%	53 33.76%	15 9.55%	157 100.00%	23

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	102 64.56%	23 14.56%	33 20.89%	158 100.00%	22
Dentists who accept Medicaid (Title XIX)?	62 39.24%	57 36.08%	39 24.68%	158 100.00%	22
Mental health counselors who accept Medicaid (Title XIX)?	69 43.67%	44 27.85%	45 28.48%	158 100.00%	22

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	111 70.25%	26 16.46%	21 13.29%	158 100.00%	22
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	100 63.69%	29 18.47%	28 17.83%	157 100.00%	23
Fire department personnel and resources?	103 66.88%	24 15.58%	27 17.53%	154 100.00%	26
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	19 12.03%	87 55.06%	52 32.91%	158 100.00%	22

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	26 16.46%	99 62.66%	33 20.89%	158 100.00%	22
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	124 78.48%	16 10.13%	18 11.39%	158 100.00%	22
Are there positive relations between the police and the community?	88 55.70%	36 22.78%	34 21.52%	158 100.00%	22

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	14	9.21%
Education	8	5.26%
Child Care	46	30.26%
Housing	46	30.26%
Health Services	10	6.58%
Public Safety	5	3.29%
Infrastructure	23	15.13%
Answered	152	100.00%
(skipped this question)	28	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	121	67.22%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	59	32.78%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	121	67.22%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	59	32.78%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	113	62.78%
The number of individuals who did not provide a response:	67	37.22%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	105	58.33%
The number of individuals who did not provide a response:	75	41.67%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	62	34.44%
The number of individuals who did not provide a response:	118	65.56%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	44	28.57%
NO	110	71.43%
Answered	154	100.00%
(skipped this question)	26	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	22	22.00%
Private business or corporation	3	3.00%
Educational institution	8	8.00%
Local government	10	10.00%
Faith-based organization	11	11.00%
Health care provider (i.e. medical, dental, vision)	22	22.00%
Financial/Banking institution	6	6.00%
Other organization	18	18.00%
Answered	100	100.00%
(skipped this question)	10	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	5	103	108	2
	4.63%	95.37%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	3	106	109	1
	2.75%	97.25%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	3	106	109	1
	2.75%	97.25%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	25	74	11	110	0
	22.73%	67.27%	10.00%	100.00%	



**1. What county are you representing?**

	Responses	
Des Moines	143	44.83%
Henry	67	21.00%
Johnson	1	0.31%
Lee	83	26.02%
Linn	1	0.31%
Louisa	10	3.13%
Muscatine	7	2.19%
Polk	1	0.31%
Pottawattamie	1	0.31%
Scott	1	0.31%
Van Buren	1	0.31%
Wapello	1	0.31%
Warren	1	0.31%
Wayne	1	0.31%
Answered	319	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	70	22.29%
Female	238	75.80%
Other	0	0.00%
I prefer not to respond	6	1.91%
Answered	314	100.00%
(skipped this question)	5	

**3. What do you consider your race?**

	Responses	
White	295	93.95%
Black or African American	3	0.96%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	1	0.32%
Alaska Native	0	0.00%
Asian	1	0.32%
Multi-race	3	0.96%
Other	1	0.32%
Unsure	0	0.00%
I prefer not to respond	10	3.18%
Answered	314	100.00%
(skipped this question)	5	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	8	2.55%
NO	295	93.95%
Unsure	3	0.96%
I prefer not to respond	8	2.55%
Answered	314	100.00%
(skipped this question)	5	

**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	158	67	58	283	36
	55.83%	23.67%	20.49%	100.00%	
Part-time job opportunities?	212	27	39	278	41
	76.26%	9.71%	14.03%	100.00%	

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	156	58	70	284	35
	54.93%	20.42%	24.65%	100.00%	
Is youth employment an issue?	94	80	110	284	35
	33.10%	28.17%	38.73%	100.00%	
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	167	31	86	284	35
	58.80%	10.92%	30.28%	100.00%	

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	86	30.71%
Individuals lack the training or skill set requirements for the available jobs	125	44.64%
Individuals lack reliable transportation (private or public)	145	51.79%
Individuals are unable to find affordable child care	187	66.79%
There is a shortage of potential or qualified individuals	102	36.43%
Not enough employers pay wages high enough to attract workers	168	60.00%
Other contributing factors	70	25.00%
My community does not have employment issues	14	5.00%
Answered	280	
(skipped this question)	39	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	87	115	59	261	58
	33.33%	44.06%	22.61%	100.00%	
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	128	83	50	261	58
	49.04%	31.80%	19.16%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	95	112	54	261	58
	36.40%	42.91%	20.69%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	87	130	44	261	58
	33.33%	49.81%	16.86%	100.00%	

**EDUCATION (continued)**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	85 32.69%	100 38.46%	75 28.85%	260 100.00%	59
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	74 28.35%	113 43.30%	74 28.35%	261 100.00%	58
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	110 42.47%	61 23.55%	88 33.98%	259 100.00%	60

**CHILD CARE**

**9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	44 17.12%	177 68.87%	36 14.01%	257 100.00%	62
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	69 26.64%	150 57.92%	40 15.44%	259 100.00%	60
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	14 5.41%	203 78.38%	42 16.22%	259 100.00%	60
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	37 14.29%	172 66.41%	50 19.31%	259 100.00%	60

**INFRASTRUCTURE**

**10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	68 26.98%	132 52.38%	52 20.63%	252 100.00%	67
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	173 68.65%	66 26.19%	13 5.16%	252 100.00%	67
Community facilities? (e.g. community centers, youth centers, libraries)	115 45.82%	121 48.21%	15 5.98%	251 100.00%	68
Supermarkets and grocery stores?	197 78.17%	52 20.63%	3 1.19%	252 100.00%	67

**INFRASTRUCTURE (continued)**

**11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	76 30.40%	143 57.20%	31 12.40%	250 100.00%	69
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	9 3.57%	199 78.97%	44 17.46%	252 100.00%	67

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	179 71.03%	34 13.49%	39 15.48%	252 100.00%	67
Are predatory lenders and/or predatory lending practices an issue?	71 28.17%	40 15.87%	141 55.95%	252 100.00%	67
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	69 27.38%	81 32.14%	102 40.48%	252 100.00%	67

**HOUSING**

**13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	43 17.34%	176 70.97%	29 11.69%	248 100.00%	71
Safe and affordable housing units built or set aside for people with low income?	49 19.76%	163 65.73%	36 14.52%	248 100.00%	71
Shelters or shelter beds?	12 4.88%	201 81.71%	33 13.41%	246 100.00%	73
Home ownership opportunities available for people with low income?	29 11.79%	157 63.82%	60 24.39%	246 100.00%	73

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	102 40.96%	40 16.06%	107 42.97%	249 100.00%	70
Are housing foreclosures an issue?	63 25.40%	42 16.94%	143 57.66%	248 100.00%	71

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	157	64.61%
Shortage of shelters or shelter beds	168	69.14%
Increases in evictions	70	28.81%
Increases in housing foreclosures	34	13.99%
Increases in unemployment	100	41.15%
Increases in personal debt (including medical debt)	131	53.91%
Increases in substance abuse	197	81.07%
Other contributing factors	41	16.87%
My community does not have homelessness issues	16	6.58%
Answered	243	
(skipped this question)	76	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	138 57.02%	87 35.95%	17 7.02%	242 100.00%	77
Behavioral and mental health care resources/services?	28 11.52%	200 82.30%	15 6.17%	243 100.00%	76
Dental health services?	93 38.27%	124 51.03%	26 10.70%	243 100.00%	76
Wellness programs? (e.g. physical health, exercise, nutrition)	71 29.34%	125 51.65%	46 19.01%	242 100.00%	77
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	142 58.68%	74 30.58%	26 10.74%	242 100.00%	77

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	99 40.74%	60 24.69%	84 34.57%	243 100.00%	76
Dentists who accept Medicaid (Title XIX)?	38 15.64%	127 52.26%	78 32.10%	243 100.00%	76
Mental health counselors who accept Medicaid (Title XIX)?	23 9.47%	130 53.50%	90 37.04%	243 100.00%	76

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	142 59.41%	59 24.69%	38 15.90%	239 100.00%	80
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	116 48.54%	67 28.03%	56 23.43%	239 100.00%	80
Fire department personnel and resources?	149 62.87%	39 16.46%	49 20.68%	237 100.00%	82
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	33 13.81%	145 60.67%	61 25.52%	239 100.00%	80

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	108 45.19%	90 37.66%	41 17.15%	239 100.00%	80
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	210 87.87%	11 4.60%	18 7.53%	239 100.00%	80
Are there positive relations between the police and the community?	125 52.30%	46 19.25%	68 28.45%	239 100.00%	80

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	44	18.57%
Education	17	7.17%
Child Care	42	17.72%
Housing	43	18.14%
Health Services	50	21.10%
Public Safety	17	7.17%
Infrastructure	24	10.13%
Answered	237	100.00%
(skipped this question)	82	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	185	57.99%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	134	42.01%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	189	59.25%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	130	40.75%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	180	56.43%
The number of individuals who did not provide a response:	139	43.57%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	156	48.90%
The number of individuals who did not provide a response:	163	51.10%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	91	28.53%
The number of individuals who did not provide a response:	228	71.47%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	50	21.65%
NO	181	78.35%
Answered	231	100.00%
(skipped this question)	88	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	34	20.12%
Private business or corporation	17	10.06%
Educational institution	18	10.65%
Local government	33	19.53%
Faith-based organization	22	13.02%
Health care provider (i.e. medical, dental, vision)	24	14.20%
Financial/Banking institution	2	1.18%
Other organization	19	11.24%
Answered	169	100.00%
(skipped this question)	12	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	8	168	176	5
	4.55%	95.45%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	2	174	176	5
	1.14%	98.86%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	1	173	174	7
	0.57%	99.43%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	40	131	5	176	5
	22.73%	74.43%	2.84%	100.00%	

**1. What county are you representing?**

	Responses	
Appanoose	18	7.96%
Boone	1	0.44%
Davis	8	3.54%
Henry	1	0.44%
Jefferson	22	9.73%
Keokuk	18	7.96%
Mahaska	63	27.88%
Poweshiek	1	0.44%
Scott	1	0.44%
Van Buren	7	3.10%
Wapello	86	38.05%
Answered	226	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	35	15.63%
Female	185	82.59%
Other	2	0.89%
I prefer not to respond	2	0.89%
Answered	224	100.00%
(skipped this question)	2	

**3. What do you consider your race?**

	Responses	
White	209	93.30%
Black or African American	3	1.34%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	1	0.45%
Alaska Native	0	0.00%
Asian	0	0.00%
Multi-race	7	3.13%
Other	1	0.45%
Unsure	0	0.00%
I prefer not to respond	3	1.34%
Answered	224	100.00%
(skipped this question)	2	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	11	4.91%
NO	210	93.75%
Unsure	0	0.00%
I prefer not to respond	3	1.34%
Answered	224	100.00%
(skipped this question)	2	



**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	109	51	42	202	24
	53.96%	25.25%	20.79%	100.00%	
Part-time job opportunities?	140	29	28	197	29
	71.07%	14.72%	14.21%	100.00%	

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	115	33	54	202	24
	56.93%	16.34%	26.73%	100.00%	
Is youth employment an issue?	65	57	80	202	24
	32.18%	28.22%	39.60%	100.00%	
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	123	28	50	201	25
	61.19%	13.93%	24.88%	100.00%	

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	68	34.52%
Individuals lack the training or skill set requirements for the available jobs	87	44.16%
Individuals lack reliable transportation (private or public)	110	55.84%
Individuals are unable to find affordable child care	154	78.17%
There is a shortage of potential or qualified individuals	55	27.92%
Not enough employers pay wages high enough to attract workers	126	63.96%
Other contributing factors	33	16.75%
My community does not have employment issues	5	2.54%
Answered	197	
(skipped this question)	29	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	81	78	34	193	33
	41.97%	40.41%	17.62%	100.00%	
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	129	36	28	193	33
	66.84%	18.65%	14.51%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	73	79	41	193	33
	37.82%	40.93%	21.24%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	67	86	40	193	33
	34.72%	44.56%	20.73%	100.00%	

**EDUCATION (continued)**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	66 34.20%	82 42.49%	45 23.32%	193 100.00%	33
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	61 31.61%	80 41.45%	52 26.94%	193 100.00%	33
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	70 36.27%	53 27.46%	70 36.27%	193 100.00%	33

**CHILD CARE**

**9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	27 14.29%	141 74.60%	21 11.11%	189 100.00%	37
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	44 23.04%	125 65.45%	22 11.52%	191 100.00%	35
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	12 6.32%	152 80.00%	26 13.68%	190 100.00%	36
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	29 15.18%	127 66.49%	35 18.32%	191 100.00%	35

**INFRASTRUCTURE**

**10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	73 38.22%	79 41.36%	39 20.42%	191 100.00%	35
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	122 63.87%	60 31.41%	9 4.71%	191 100.00%	35
Community facilities? (e.g. community centers, youth centers, libraries)	88 46.32%	87 45.79%	15 7.89%	190 100.00%	36
Supermarkets and grocery stores?	144 75.39%	39 20.42%	8 4.19%	191 100.00%	35

**INFRASTRUCTURE (continued)**

**11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	83 44.39%	72 38.50%	32 17.11%	187 100.00%	39
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	22 11.58%	123 64.74%	45 23.68%	190 100.00%	36

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	130 68.06%	32 16.75%	29 15.18%	191 100.00%	35
Are predatory lenders and/or predatory lending practices an issue?	40 20.94%	31 16.23%	120 62.83%	191 100.00%	35
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	27 14.14%	70 36.65%	94 49.21%	191 100.00%	35

**HOUSING**

**13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	41 21.58%	127 66.84%	22 11.58%	190 100.00%	36
Safe and affordable housing units built or set aside for people with low income?	51 26.70%	113 59.16%	27 14.14%	191 100.00%	35
Shelters or shelter beds?	8 4.21%	150 78.95%	32 16.84%	190 100.00%	36
Home ownership opportunities available for people with low income?	30 15.71%	109 57.07%	52 27.23%	191 100.00%	35

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	70 36.65%	24 12.57%	97 50.79%	191 100.00%	35
Are housing foreclosures an issue?	41 21.58%	22 11.58%	127 66.84%	190 100.00%	36

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	126	68.85%
Shortage of shelters or shelter beds	122	66.67%
Increases in evictions	44	24.04%
Increases in housing foreclosures	29	15.85%
Increases in unemployment	83	45.36%
Increases in personal debt (including medical debt)	102	55.74%
Increases in substance abuse	132	72.13%
Other contributing factors	18	9.84%
My community does not have homelessness issues	16	8.74%
Answered	183	
(skipped this question)	43	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	131 70.05%	40 21.39%	16 8.56%	187 100.00%	39
Behavioral and mental health care resources/services?	46 24.60%	124 66.31%	17 9.09%	187 100.00%	39
Dental health services?	83 44.39%	80 42.78%	24 12.83%	187 100.00%	39
Wellness programs? (e.g. physical health, exercise, nutrition)	63 33.69%	83 44.39%	41 21.93%	187 100.00%	39
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	84 45.41%	74 40.00%	27 14.59%	185 100.00%	41

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	90 48.13%	40 21.39%	57 30.48%	187 100.00%	39
Dentists who accept Medicaid (Title XIX)?	44 23.53%	80 42.78%	63 33.69%	187 100.00%	39
Mental health counselors who accept Medicaid (Title XIX)?	35 18.82%	71 38.17%	80 43.01%	186 100.00%	40

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	102 54.84%	60 32.26%	24 12.90%	186 100.00%	40
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	109 58.60%	36 19.35%	41 22.04%	186 100.00%	40
Fire department personnel and resources?	124 66.67%	27 14.52%	35 18.82%	186 100.00%	40
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	37 20.00%	85 45.95%	63 34.05%	185 100.00%	41

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	54 29.03%	86 46.24%	46 24.73%	186 100.00%	40
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	144 77.84%	17 9.19%	24 12.97%	185 100.00%	41
Are there positive relations between the police and the community?	96 51.61%	31 16.67%	59 31.72%	186 100.00%	40

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	26	14.44%
Education	9	5.00%
Child Care	53	29.44%
Housing	48	26.67%
Health Services	16	8.89%
Public Safety	10	5.56%
Infrastructure	18	10.00%
Answered	180	100.00%
(skipped this question)	46	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	140	61.95%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	86	38.05%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	138	61.06%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	88	38.94%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	131	57.96%
The number of individuals who did not provide a response:	95	42.04%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	115	50.88%
The number of individuals who did not provide a response:	111	49.12%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	68	30.09%
The number of individuals who did not provide a response:	158	69.91%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	84	45.90%
NO	99	54.10%
Answered	183	100.00%
(skipped this question)	43	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	18	18.95%
Private business or corporation	5	5.26%
Educational institution	38	40.00%
Local government	17	17.89%
Faith-based organization	5	5.26%
Health care provider (i.e. medical, dental, vision)	5	5.26%
Financial/Banking institution	0	0.00%
Other organization	7	7.37%
Answered	95	100.00%
(skipped this question)	4	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	4	92	96	3
	4.17%	95.83%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	1	93	94	5
	1.06%	98.94%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	5	91	96	3
	5.21%	94.79%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	11	74	11	96	3
	11.46%	77.08%	11.46%	100.00%	

**1. What county are you representing?**

	Responses	
Adams	1	0.41%
Buena Vista	32	13.17%
Cerro Gordo	1	0.41%
Clay	36	14.81%
Des Moines	1	0.41%
Dickinson	20	8.23%
Emmet	22	9.05%
Hamilton	7	2.88%
Hancock	1	0.41%
Humboldt	11	4.53%
Kossuth	2	0.82%
Lyon	1	0.41%
Mitchell	1	0.41%
O'Brien	30	12.35%
Osceola	6	2.47%
Palo Alto	32	13.17%
Pocahontas	13	5.35%
Webster	18	7.41%
Woodbury	1	0.41%
Wright	7	2.88%
Answered	243	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	51	21.07%
Female	186	76.86%
Other	0	0.00%
I prefer not to respond	5	2.07%
Answered	242	100.00%
(skipped this question)	1	

**3. What do you consider your race?**

	Responses	
White	236	97.52%
Black or African American	0	0.00%
Native Hawaiian or Pacific Islander	0	0.00%
American Indian	1	0.41%
Alaska Native	0	0.00%
Asian	0	0.00%
Multi-race	0	0.00%
Other	1	0.41%
Unsure	0	0.00%
I prefer not to respond	4	1.65%
Answered	242	100.00%
(skipped this question)	1	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	9	3.72%
NO	227	93.80%
Unsure	2	0.83%
I prefer not to respond	4	1.65%
Answered	242	100.00%
(skipped this question)	1	

**EMPLOYMENT****5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	138	47	28	213	30
	64.79%	22.07%	13.15%	100.00%	

	YES	NO	Unsure	Answered	Skipped
Part-time job opportunities?	155	34	24	213	30
	72.77%	15.96%	11.27%	100.00%	

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	79	79	59	217	26
	36.41%	36.41%	27.19%	100.00%	

	YES	NO	Unsure	Answered	Skipped
Is youth employment an issue?	55	79	82	216	27
	25.46%	36.57%	37.96%	100.00%	

	YES	NO	Unsure	Answered	Skipped
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	83	42	90	215	28
	38.60%	19.53%	41.86%	100.00%	

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	38	17.84%
Individuals lack the training or skill set requirements for the available jobs	60	28.17%
Individuals lack reliable transportation (private or public)	77	36.15%
Individuals are unable to find affordable child care	140	65.73%
There is a shortage of potential or qualified individuals	77	36.15%
Not enough employers pay wages high enough to attract workers	104	48.83%
Other contributing factors	43	20.19%
My community does not have employment issues	12	5.63%
Answered	213	
(skipped this question)	30	

**EDUCATION****8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	94	82	31	207	36
	45.41%	39.61%	14.98%	100.00%	

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	133	48	24	205	38
	64.88%	23.41%	11.71%	100.00%	

	YES	NO	Unsure	Answered	Skipped
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	110	52	43	205	38
	53.66%	25.37%	20.98%	100.00%	

	YES	NO	Unsure	Answered	Skipped
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	100	59	46	205	38
	48.78%	28.78%	22.44%	100.00%	



**EDUCATION (continued)****8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	95 46.12%	43 20.87%	68 33.01%	206 100.00%	37
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	68 33.17%	49 23.90%	88 42.93%	205 100.00%	38
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	102 49.51%	33 16.02%	71 34.47%	206 100.00%	37

**CHILD CARE****9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	37 18.32%	142 70.30%	23 11.39%	202 100.00%	41
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	52 25.62%	123 60.59%	28 13.79%	203 100.00%	40
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	9 4.43%	157 77.34%	37 18.23%	203 100.00%	40
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	46 22.55%	121 59.31%	37 18.14%	204 100.00%	39

**INFRASTRUCTURE****10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	116 58.00%	45 22.50%	39 19.50%	200 100.00%	43
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	159 79.10%	37 18.41%	5 2.49%	201 100.00%	42
Community facilities? (e.g. community centers, youth centers, libraries)	127 63.50%	57 28.50%	16 8.00%	200 100.00%	43
Supermarkets and grocery stores?	165 82.09%	31 15.42%	5 2.49%	201 100.00%	42

**INFRASTRUCTURE (continued)****11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	50 25.51%	115 58.67%	31 15.82%	196 100.00%	47
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	8 4.00%	153 76.50%	39 19.50%	200 100.00%	43

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	115 57.50%	52 26.00%	33 16.50%	200 100.00%	43
Are predatory lenders and/or predatory lending practices an issue?	30 15.08%	58 29.15%	111 55.78%	199 100.00%	44
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	29 14.50%	88 44.00%	83 41.50%	200 100.00%	43

**HOUSING****13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	41 20.60%	135 67.84%	23 11.56%	199 100.00%	44
Safe and affordable housing units built or set aside for people with low income?	36 18.09%	134 67.34%	29 14.57%	199 100.00%	44
Shelters or shelter beds?	8 4.06%	145 73.60%	44 22.34%	197 100.00%	46
Home ownership opportunities available for people with low income?	28 14.07%	109 54.77%	62 31.16%	199 100.00%	44

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	44 22.80%	50 25.91%	99 51.30%	193 100.00%	50
Are housing foreclosures an issue?	26 13.07%	59 29.65%	114 57.29%	199 100.00%	44

**HOUSING (continued)****15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	111	57.51%
Shortage of shelters or shelter beds	76	39.38%
Increases in evictions	33	17.10%
Increases in housing foreclosures	15	7.77%
Increases in unemployment	40	20.73%
Increases in personal debt (including medical debt)	76	39.38%
Increases in substance abuse	92	47.67%
Other contributing factors	21	10.88%
My community does not have homelessness issues	53	27.46%
Answered	193	
(skipped this question)	50	

**HEALTH SERVICES****16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	130 65.99%	49 24.87%	18 9.14%	197 100.00%	46
Behavioral and mental health care resources/services?	41 20.81%	123 62.44%	33 16.75%	197 100.00%	46
Dental health services?	70 35.71%	103 52.55%	23 11.73%	196 100.00%	47
Wellness programs? (e.g. physical health, exercise, nutrition)	62 31.47%	90 45.69%	45 22.84%	197 100.00%	46
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	140 71.79%	33 16.92%	22 11.28%	195 100.00%	48

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	90 45.69%	36 18.27%	71 36.04%	197 100.00%	46
Dentists who accept Medicaid (Title XIX)?	24 12.18%	104 52.79%	69 35.03%	197 100.00%	46
Mental health counselors who accept Medicaid (Title XIX)?	29 14.72%	69 35.03%	99 50.25%	197 100.00%	46

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	142 73.20%	30 15.46%	22 11.34%	194 100.00%	49
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	108 55.38%	55 28.21%	32 16.41%	195 100.00%	48
Fire department personnel and resources?	144 75.39%	23 12.04%	24 12.57%	191 100.00%	52
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	32 16.41%	84 43.08%	79 40.51%	195 100.00%	48

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	30 15.38%	122 62.56%	43 22.05%	195 100.00%	48
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	126 64.62%	32 16.41%	37 18.97%	195 100.00%	48
Are there positive relations between the police and the community?	137 70.26%	18 9.23%	40 20.51%	195 100.00%	48

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	22	11.58%
Education	3	1.58%
Child Care	60	31.58%
Housing	62	32.63%
Health Services	19	10.00%
Public Safety	9	4.74%
Infrastructure	15	7.89%
Answered	190	100.00%
(skipped this question)	53	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	146	60.08%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	97	39.92%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	141	58.02%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	102	41.98%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	141	58.02%
The number of individuals who did not provide a response:	102	41.98%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	128	52.67%
The number of individuals who did not provide a response:	115	47.33%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	57	23.46%
The number of individuals who did not provide a response:	186	76.54%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	57	29.38%
NO	137	70.62%
Answered	194	100.00%
(skipped this question)	49	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	6	4.65%
Private business or corporation	15	11.63%
Educational institution	31	24.03%
Local government	42	32.56%
Faith-based organization	12	9.30%
Health care provider (i.e. medical, dental, vision)	11	8.53%
Financial/Banking institution	1	0.78%
Other organization	11	8.53%
Answered	129	100.00%
(skipped this question)	8	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	5	131	136	1
	3.68%	96.32%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	5	131	136	1
	3.68%	96.32%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	7	129	136	1
	5.15%	94.85%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	11	106	19	136	1
	8.09%	77.94%	13.97%	100.00%	

**1. What county are you representing?**

	Responses	
Allamakee	1	0.24%
Appanoose	1	0.24%
Audubon	4	0.96%
Carroll	7	1.69%
Cass	45	10.84%
Crawford	32	7.71%
Fremont	19	4.58%
Guthrie	1	0.24%
Harrison	58	13.98%
Madison	1	0.24%
Mills	18	4.34%
Monona	20	4.82%
Montgomery	12	2.89%
Page	30	7.23%
Polk	1	0.24%
Pottawattamie	96	23.13%
Shelby	64	15.42%
Union	5	1.20%
Answered	415	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	66	16.06%
Female	335	81.51%
Other	1	0.24%
I prefer not to respond	9	2.19%
Answered	411	100.00%
(skipped this question)	4	

**3. What do you consider your race?**

	Responses	
White	391	95.13%
Black or African American	1	0.24%
Native Hawaiian or Pacific Islander	1	0.24%
American Indian	2	0.49%
Alaska Native	0	0.00%
Asian	0	0.00%
Multi-race	3	0.73%
Other	2	0.49%
Unsure	0	0.00%
I prefer not to respond	11	2.68%
Answered	411	100.00%
(skipped this question)	4	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	6	1.46%
NO	393	95.62%
Unsure	2	0.49%
I prefer not to respond	10	2.43%
Answered	411	100.00%
(skipped this question)	4	

**EMPLOYMENT****5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	191	104	53	348	67
	54.89%	29.89%	15.23%	100.00%	
Part-time job opportunities?	223	65	51	339	76
	65.78%	19.17%	15.04%	100.00%	

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	126	105	122	353	62
	35.69%	29.75%	34.56%	100.00%	
Is youth employment an issue?	120	95	132	347	68
	34.58%	27.38%	38.04%	100.00%	
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	154	65	128	347	68
	44.38%	18.73%	36.89%	100.00%	

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	89	25.65%
Individuals lack the training or skill set requirements for the available jobs	122	35.16%
Individuals lack reliable transportation (private or public)	136	39.19%
Individuals are unable to find affordable child care	223	64.27%
There is a shortage of potential or qualified individuals	108	31.12%
Not enough employers pay wages high enough to attract workers	192	55.33%
Other contributing factors	78	22.48%
My community does not have employment issues	23	6.63%
Answered	347	
(skipped this question)	68	

**EDUCATION****8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	135	140	52	327	88
	41.28%	42.81%	15.90%	100.00%	
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	190	97	38	325	90
	58.46%	29.85%	11.69%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	170	124	32	326	89
	52.15%	38.04%	9.82%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	144	138	45	327	88
	44.04%	42.20%	13.76%	100.00%	

**EDUCATION (continued)****8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	130 39.88%	122 37.42%	74 22.70%	326 100.00%	89
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	96 29.45%	140 42.94%	90 27.61%	326 100.00%	89
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	129 39.81%	94 29.01%	101 31.17%	324 100.00%	91

**CHILD CARE****9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	59 18.38%	221 68.85%	41 12.77%	321 100.00%	94
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	81 25.23%	203 63.24%	37 11.53%	321 100.00%	94
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	12 3.70%	256 79.01%	56 17.28%	324 100.00%	91
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	71 22.05%	198 61.49%	53 16.46%	322 100.00%	93

**INFRASTRUCTURE****10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	129 41.35%	118 37.82%	65 20.83%	312 100.00%	103
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	205 65.50%	95 30.35%	13 4.15%	313 100.00%	102
Community facilities? (e.g. community centers, youth centers, libraries)	194 61.98%	108 34.50%	11 3.51%	313 100.00%	102
Supermarkets and grocery stores?	215 68.91%	89 28.53%	8 2.56%	312 100.00%	103



**INFRASTRUCTURE (continued)****11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	71 23.20%	198 64.71%	37 12.09%	306 100.00%	109
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	28 9.00%	223 71.70%	60 19.29%	311 100.00%	104

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	202 64.54%	66 21.09%	45 14.38%	313 100.00%	102
Are predatory lenders and/or predatory lending practices an issue?	48 15.29%	80 25.48%	186 59.24%	314 100.00%	101
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	77 24.60%	125 39.94%	111 35.46%	313 100.00%	102

**HOUSING****13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	50 16.34%	213 69.61%	43 14.05%	306 100.00%	109
Safe and affordable housing units built or set aside for people with low income?	51 16.61%	195 63.52%	61 19.87%	307 100.00%	108
Shelters or shelter beds?	17 5.61%	234 77.23%	52 17.16%	303 100.00%	112
Home ownership opportunities available for people with low income?	43 14.01%	167 54.40%	97 31.60%	307 100.00%	108

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	70 23.10%	43 14.19%	190 62.71%	303 100.00%	112
Are housing foreclosures an issue?	61 19.93%	53 17.32%	192 62.75%	306 100.00%	109

**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	160	53.51%
Shortage of shelters or shelter beds	131	43.81%
Increases in evictions	46	15.38%
Increases in housing foreclosures	38	12.71%
Increases in unemployment	82	27.42%
Increases in personal debt (including medical debt)	126	42.14%
Increases in substance abuse	166	55.52%
Other contributing factors	39	13.04%
My community does not have homelessness issues	79	26.42%
Answered	299	
(skipped this question)	116	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	221 72.46%	63 20.66%	21 6.89%	305 100.00%	110
Behavioral and mental health care resources/services?	104 34.32%	167 55.12%	32 10.56%	303 100.00%	112
Dental health services?	135 44.70%	137 45.36%	30 9.93%	302 100.00%	113
Wellness programs? (e.g. physical health, exercise, nutrition)	130 42.76%	123 40.46%	51 16.78%	304 100.00%	111
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	202 66.45%	72 23.68%	30 9.87%	304 100.00%	111

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	148 48.52%	36 11.80%	121 39.67%	305 100.00%	110
Dentists who accept Medicaid (Title XIX)?	66 21.64%	111 36.39%	128 41.97%	305 100.00%	110
Mental health counselors who accept Medicaid (Title XIX)?	65 21.38%	91 29.93%	148 48.68%	304 100.00%	111

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	207 69.00%	63 21.00%	30 10.00%	300 100.00%	115
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	183 61.20%	74 24.75%	42 14.05%	299 100.00%	116
Fire department personnel and resources?	214 71.10%	52 17.28%	35 11.63%	301 100.00%	114
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	57 19.00%	132 44.00%	111 37.00%	300 100.00%	115

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	42 14.00%	206 68.67%	52 17.33%	300 100.00%	115
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	224 74.67%	39 13.00%	37 12.33%	300 100.00%	115
Are there positive relations between the police and the community?	203 67.44%	35 11.63%	63 20.93%	301 100.00%	114

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	36	12.50%
Education	18	6.25%
Child Care	87	30.21%
Housing	79	27.43%
Health Services	18	6.25%
Public Safety	7	2.43%
Infrastructure	43	14.93%
Answered	288	100.00%
(skipped this question)	127	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	229	55.18%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	186	44.82%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	219	52.77%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	196	47.23%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	209	50.36%
The number of individuals who did not provide a response:	206	49.64%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	199	47.95%
The number of individuals who did not provide a response:	216	52.05%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	128	30.84%
The number of individuals who did not provide a response:	287	69.16%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	28	9.62%
NO	263	90.38%
Answered	291	100.00%
(skipped this question)	124	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	35	14.17%
Private business or corporation	22	8.91%
Educational institution	104	42.11%
Local government	36	14.57%
Faith-based organization	14	5.67%
Health care provider (i.e. medical, dental, vision)	8	3.24%
Financial/Banking institution	2	0.81%
Other organization	26	10.53%
Answered	247	100.00%
(skipped this question)	16	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	6	255	261	2
	2.30%	97.70%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	2	258	260	3
	0.77%	99.23%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	2	258	260	3
	0.77%	99.23%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	30	204	26	260	3
	11.54%	78.46%	10.00%	100.00%	

**1. What county are you representing?**

	Responses	
Iowa	8	3.60%
Plymouth	2	0.90%
Sioux	1	0.45%
Woodbury	211	95.05%
Answered	222	100.00%
(skipped this question)	0	

**2. What do you consider your gender?**

	Responses	
Male	36	16.44%
Female	183	83.56%
Other	0	0.00%
I prefer not to respond	0	0.00%
Answered	219	100.00%
(skipped this question)	3	

**3. What do you consider your race?**

	Responses	
White	181	82.65%
Black or African American	12	5.48%
Native Hawaiian or Pacific Islander	2	0.91%
American Indian	2	0.91%
Alaska Native	0	0.00%
Asian	0	0.00%
Multi-race	8	3.65%
Other	9	4.11%
Unsure	1	0.46%
I prefer not to respond	4	1.83%
Answered	219	100.00%
(skipped this question)	3	

**4. Do you consider your ethnicity Hispanic, Latino, or Spanish Origin?**

	Responses	
YES	32	14.61%
NO	184	84.02%
Unsure	0	0.00%
I prefer not to respond	3	1.37%
Answered	219	100.00%
(skipped this question)	3	

**EMPLOYMENT**

**5. In your community, are there a sufficient number of available...**

	YES	NO	Unsure	Answered	Skipped
Full-time job opportunities?	146	26	26	198	24
	73.74%	13.13%	13.13%	100.00%	
Part-time job opportunities?	158	14	20	192	30
	82.29%	7.29%	10.42%	100.00%	

**6. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is unemployment an issue?	86	62	48	196	26
	43.88%	31.63%	24.49%	100.00%	
Is youth employment an issue?	56	69	72	197	25
	28.43%	35.03%	36.55%	100.00%	
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.	115	29	53	197	25
	58.38%	14.72%	26.90%	100.00%	

**7. Select the factors you think contribute to employment issues in your community:**

	Responses	
Individuals lack the minimum education requirements (i.e. high school diploma, GED/HISET/HSED) for the available jobs	56	28.87%
Individuals lack the training or skill set requirements for the available jobs	71	36.60%
Individuals lack reliable transportation (private or public)	85	43.81%
Individuals are unable to find affordable child care	130	67.01%
There is a shortage of potential or qualified individuals	60	30.93%
Not enough employers pay wages high enough to attract workers	112	57.73%
Other contributing factors	40	20.62%
My community does not have employment issues	16	8.25%
Answered	194	
(skipped this question)	28	

**EDUCATION**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Early childhood or pre-school education programs (including Head Start Programs) for <u>children under 3 years old</u> ?	95	66	27	188	34
	50.53%	35.11%	14.36%	100.00%	
Early childhood or pre-school education programs (including Head Start Programs) for <u>children ages 3 to 5</u> ?	114	52	22	188	34
	60.64%	27.66%	11.70%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age children ages 6 to 11</u> ?	92	61	35	188	34
	48.94%	32.45%	18.62%	100.00%	
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for <u>school age youth ages 12 to 17</u> ?	81	62	45	188	34
	43.09%	32.98%	23.94%	100.00%	

**EDUCATION (continued)**

**8. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>newly high-school graduating youth</u> ?	76 40.43%	53 28.19%	59 31.38%	188 100.00%	34
Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for <u>adults who did not immediately continue their education after graduating from high-school</u> ?	77 40.96%	57 30.32%	54 28.72%	188 100.00%	34
Basic or secondary education resources (e.g. literacy, ESL, GED/HISET/HSED) for adults?	95 50.53%	35 18.62%	58 30.85%	188 100.00%	34

**CHILD CARE**

**9. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Child care facilities? (e.g. centers, homes)	41 22.28%	108 58.70%	35 19.02%	184 100.00%	38
Child care facilities that provide services during the daytime (Monday through Friday) for <u>children ages 0 to 5</u> ?	62 33.88%	88 48.09%	33 18.03%	183 100.00%	39
Child care facilities that provide services during the evenings, nighttime, and/or weekends for <u>children ages 0 to 11</u> ?	15 8.11%	122 65.95%	48 25.95%	185 100.00%	37
Child care facilities that provide services to school aged <u>children ages 6 to 11</u> when school is not in session? (e.g. before/after school, school breaks, during the summer)	41 22.16%	99 53.51%	45 24.32%	185 100.00%	37

**INFRASTRUCTURE**

**10. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless)	62 33.88%	85 46.45%	36 19.67%	183 100.00%	39
Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks)	113 61.75%	51 27.87%	19 10.38%	183 100.00%	39
Community facilities? (e.g. community centers, youth centers, libraries)	103 55.98%	58 31.52%	23 12.50%	184 100.00%	38
Supermarkets and grocery stores?	135 73.37%	38 20.65%	11 5.98%	184 100.00%	38

**INFRASTRUCTURE (continued)**

**11. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Public transportation services (e.g. buses, trolleys) during the daytime (Monday through Friday)?	111 62.36%	35 19.66%	32 17.98%	178 100.00%	44
Public transportation services (e.g. buses, trolleys) during the evenings, nighttime, and/or weekends?	28 15.30%	105 57.38%	50 27.32%	183 100.00%	39

**12. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are abandoned or neglected houses and buildings an issue?	112 60.87%	30 16.30%	42 22.83%	184 100.00%	38
Are predatory lenders and/or predatory lending practices an issue?	62 33.70%	19 10.33%	103 55.98%	184 100.00%	38
Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water)	76 41.30%	38 20.65%	70 38.04%	184 100.00%	38

**HOUSING**

**13. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Safe and affordable housing units?	32 18.08%	111 62.71%	34 19.21%	177 100.00%	45
Safe and affordable housing units built or set aside for people with low income?	30 16.76%	111 62.01%	38 21.23%	179 100.00%	43
Shelters or shelter beds?	31 17.51%	99 55.93%	47 26.55%	177 100.00%	45
Home ownership opportunities available for people with low income?	32 17.98%	103 57.87%	43 24.16%	178 100.00%	44

**14. In your community...**

	YES	NO	Unsure	Answered	Skipped
Are evictions an issue?	71 40.34%	20 11.36%	85 48.30%	176 100.00%	46
Are housing foreclosures an issue?	56 31.28%	22 12.29%	101 56.42%	179 100.00%	43



**HOUSING (continued)**

**15. Select the factors you think contribute to homelessness in your community:**

	Responses	
Shortage of affordable housing	129	73.71%
Shortage of shelters or shelter beds	104	59.43%
Increases in evictions	50	28.57%
Increases in housing foreclosures	33	18.86%
Increases in unemployment	65	37.14%
Increases in personal debt (including medical debt)	99	56.57%
Increases in substance abuse	128	73.14%
Other contributing factors	29	16.57%
My community does not have homelessness issues	8	4.57%
Answered	175	
(skipped this question)	47	

**HEALTH SERVICES**

**16. In your community, are there a sufficient number of accessible and affordable (for people with low income)...**

	YES	NO	Unsure	Answered	Skipped
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	113 64.94%	37 21.26%	24 13.79%	174 100.00%	48
Behavioral and mental health care resources/services?	58 33.33%	91 52.30%	25 14.37%	174 100.00%	48
Dental health services?	58 33.33%	91 52.30%	25 14.37%	174 100.00%	48
Wellness programs? (e.g. physical health, exercise, nutrition)	63 36.21%	75 43.10%	36 20.69%	174 100.00%	48
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens)	103 59.88%	49 28.49%	20 11.63%	172 100.00%	50

**17. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Doctors who accept Medicaid (Title XIX)?	77 44.25%	46 26.44%	51 29.31%	174 100.00%	48
Dentists who accept Medicaid (Title XIX)?	30 17.24%	99 56.90%	45 25.86%	174 100.00%	48
Mental health counselors who accept Medicaid (Title XIX)?	50 28.74%	62 35.63%	62 35.63%	174 100.00%	48

**PUBLIC SAFETY**

**18. In your community, are there a sufficient number of...**

	YES	NO	Unsure	Answered	Skipped
Police personnel and resources?	101 58.72%	34 19.77%	37 21.51%	172 100.00%	50
Emergency Medical Technicians (EMTs)/Ambulance Technicians?	87 50.58%	36 20.93%	49 28.49%	172 100.00%	50
Fire department personnel and resources?	107 62.94%	25 14.71%	38 22.35%	170 100.00%	52
Crime/violence intervention and prevention programs or initiatives? (e.g. street outreach, violence interrupters, group violence interventions)	42 24.42%	69 40.12%	61 35.47%	172 100.00%	50

**19. In your community...**

	YES	NO	Unsure	Answered	Skipped
Is violent crime an issue? (i.e. physical injury to people)	108 62.43%	36 20.81%	29 16.76%	173 100.00%	49
Is NON-violent crime an issue? (e.g. theft, larceny, drugs)	130 76.02%	18 10.53%	23 13.45%	171 100.00%	51
Are there positive relations between the police and the community?	96 56.14%	21 12.28%	54 31.58%	171 100.00%	51

**ADDITIONAL INFORMATION**

**20. Which one of the following categories of need do you think your community should focus on addressing?**

	Responses	
Employment	25	14.71%
Education	18	10.59%
Child Care	29	17.06%
Housing	46	27.06%
Health Services	24	14.12%
Public Safety	10	5.88%
Infrastructure	18	10.59%
Answered	170	100.00%
(skipped this question)	52	

**21. Why should your community focus on addressing the category of need you selected in question #20?**

The number of individuals who provided a response:	141	63.51%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	81	36.49%

**22. What do you think are TWO major causes of economic hardship in your community?**

The number of individuals who provided a response:	132	59.46%
The number of individuals who did not provide a response: (Contact the DCAA for the responses to this question.)	90	40.54%

**ADDITIONAL INFORMATION (continued)**

**23. What do you think is the greatest challenge people with low income are currently facing in your community?**

The number of individuals who provided a response:	129	58.11%
The number of individuals who did not provide a response:	93	41.89%

(Contact the DCAA for the responses to this question.)

**24. What do you think are your community's strengths for addressing the needs of families and children with low income?**

The number of individuals who provided a response:	113	50.90%
The number of individuals who did not provide a response:	109	49.10%

(Contact the DCAA for the responses to this question.)

**25. What other comments do you have about the needs in your community?**

The number of individuals who provided a response:	69	31.08%
The number of individuals who did not provide a response:	153	68.92%

(Contact the DCAA for the responses to this question.)

**26. Are you currently an employee at our Community Action Agency?**

	Responses	
YES	77	45.83%
NO	91	54.17%
Answered	168	100.00%
(skipped this question)	54	

QUESTIONS #27 THROUGH #31 - RESPONSES FROM INDIVIDUALS WHO ARE NOT EMPLOYED AT A COMMUNITY ACTION AGENCY:

**27. What community group do you belong? Select the one that best describes the group you are representing:**

	Responses	
Community-based organization	21	28.77%
Private business or corporation	4	5.48%
Educational institution	5	6.85%
Local government	14	19.18%
Faith-based organization	6	8.22%
Health care provider (i.e. medical, dental, vision)	5	6.85%
Financial/Banking institution	3	4.11%
Other organization	15	20.55%
Answered	73	100.00%
(skipped this question)	18	

	YES	NO	Answered	Skipped
<b>28. Are you a Community Action Agency board member?</b>	8	79	87	4
	9.20%	90.80%	100.00%	

	YES	NO	Answered	Skipped
<b>29. Are you a Community Action Agency advisory committee member?</b>	1	87	88	3
	1.14%	98.86%	100.00%	

	YES	NO	Answered	Skipped
<b>30. Are you a Head Start Policy Council member?</b>	4	83	87	4
	4.60%	95.40%	100.00%	

	YES	NO	Unsure	Answered	Skipped
<b>31. Have you ever received services from a Community Action Agency?</b>	37	47	4	88	3
	42.05%	53.41%	4.55%	100.00%	

## Appendix

IOWA COMMUNITY ACTION AGENCIES  
**Community Needs Assessment Survey**

Iowa's Community Action Agencies are conducting a study of community needs. The results and information from the study will be considered by the Community Action Agencies for planning, developing, and prioritizing agency programs and services. **All surveys will be kept confidential.**

**INSTRUCTIONS:** Please answer each question by checking the appropriate box or providing a written response. "Community" is defined as the neighborhoods and/or cities in the county in which you are representing.

*Your answers will help us improve our communities. Thank you for participating.*

- 
1. What county are you representing? \_\_\_\_\_
  2. What do you consider your gender? .....  Male  Female  Other  I prefer not to respond
  3. What do you consider your race?  White  Black or African American  American Indian  Asian  Other  Unsure  
 Native Hawaiian or Pacific Islander  Alaska Native  Multi-race  I prefer not to respond
  4. Do you consider your ethnicity Hispanic, Latino, or of Spanish Origin? .....  YES  NO  Unsure  I prefer not to respond

**EMPLOYMENT**

5. In your community, are there a sufficient number of available...  
Full-time job opportunities?.....  YES  NO  Unsure  
Part-time job opportunities?.....  YES  NO  Unsure
6. In your community...  
Is unemployment an issue?.....  YES  NO  Unsure  
Is youth unemployment an issue? .....  YES  NO  Unsure  
Is under-employment an issue? Under-employment is defined as workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time.....  YES  NO  Unsure
7. Select the factors you think contribute to employment issues in your community:  
 Individuals lack the minimum education requirements (i.e. high school diploma, GED/HiSET/HSED) for the available jobs  
 Individuals lack the training or skill set requirements for the available jobs  
 Individuals lack reliable transportation (private or public)  
 Individuals are unable to find affordable child care  
 There is a shortage of potential or qualified individuals  
 Not enough employers pay wages high enough to attract workers  
 Other contributing factors, please specify: \_\_\_\_\_  
 My community does not have employment issues

**EDUCATION**

8. In your community, are there a sufficient number of accessible and affordable (for people with low income) ...  
Early childhood or pre-school education programs (including Head Start programs) for:  
Children under 3 years old? .....  YES  NO  Unsure  
Children ages 3 to 5? .....  YES  NO  Unsure  
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for:  
School age children ages 6 to 11? .....  YES  NO  Unsure  
School age youth ages 12 to 17? .....  YES  NO  Unsure

Post-secondary education resources (e.g. apprenticeships, education training vouchers, college tuition waivers, scholarships, vocational training) for:

Newly high-school graduating youth? .....  YES  NO  Unsure

Adults who did not immediately continue their education after graduating from high-school?  YES  NO  Unsure

Basic or secondary education resources (e.g. literacy, ESL, GED/HiSET/HSED) for adults? .....  YES  NO  Unsure

### **CHILD CARE**

9. In your community, are there a sufficient number of accessible and affordable (for people with low income) ...
- Child care facilities? (e.g. centers, homes).....  YES  NO  Unsure
- Child care facilities that provide services during the daytime (Monday through Friday) for children ages 0 to 5? .....  YES  NO  Unsure
- Child care facilities that provide services during the evenings, nighttime, and/or weekends for children ages 0 to 11? .....  YES  NO  Unsure
- Child care facilities that provide services to school aged children ages 6 to 11 when school is not in session? (e.g. before/after school, school breaks, during the summer) .....  YES  NO  Unsure

### **INFRASTRUCTURE**

10. In your community, are there a sufficient number of accessible and affordable (for people with low income) ...
- High speed broadband technologies? (e.g. DSL, cable, fiber optics, wireless) .....  YES  NO  Unsure
- Recreational opportunities? (e.g. parks, gardens, trail systems, fitness centers, water parks) .....  YES  NO  Unsure
- Community facilities? (e.g. community centers, youth centers, libraries) .....  YES  NO  Unsure
- Supermarkets and grocery stores? .....  YES  NO  Unsure
11. In your community, are there a sufficient number of accessible and affordable (for people with low income) public transportation services (e.g. buses, trolleys) during the...
- Daytime (Monday through Friday)? .....  YES  NO  Unsure
- Evenings, nighttime, and/or weekends?.....  YES  NO  Unsure
12. In your community...
- Are abandoned or neglected houses and buildings an issue? .....  YES  NO  Unsure
- Are predatory lenders and/or predatory lending practices an issue? .....  YES  NO  Unsure
- Are environmental threats to households an issue? (e.g. toxic soil, radon, lead, air quality, asbestos, quality of drinking water).....  YES  NO  Unsure

### **HOUSING**

13. In your community, are there a sufficient number of...
- Safe and affordable housing units?.....  YES  NO  Unsure
- Safe and affordable housing units built or set aside for people with low income?.....  YES  NO  Unsure
- Shelters or shelter beds?.....  YES  NO  Unsure
- Home ownership opportunities available for people with low income?.....  YES  NO  Unsure
14. In your community...
- Are evictions an issue?.....  YES  NO  Unsure
- Are housing foreclosures an issue?.....  YES  NO  Unsure
15. Select the factors you think contribute to homelessness in your community:
- Shortage of affordable housing
  - Shortage of shelters or shelter beds
  - Increases in evictions
  - Increases in housing foreclosures
  - Increases in unemployment
  - Increases in personal debt (including medical debt)
  - Increases in substance abuse
  - Other contributing factors, please specify: \_\_\_\_\_
  - My community does not have homelessness issues

**HEALTH SERVICES**

16. In your community, are there a sufficient number of accessible and affordable (for people with low income) ...  
Physical health care resources/services? (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics).....  YES  NO  Unsure  
Behavioral and mental health care resources/services? .....  YES  NO  Unsure  
Dental health services? .....  YES  NO  Unsure  
Wellness programs? (e.g. physical health, exercise, nutrition) .....  YES  NO  Unsure  
Food resources? (e.g. food pantries/shelves, meal sites, meal programs, community gardens).....  YES  NO  Unsure
17. In your community, are there a sufficient number of...  
Doctors who accept Medicaid (Title XIX)? .....  YES  NO  Unsure  
Dentists who accept Medicaid (Title XIX)?.....  YES  NO  Unsure  
Mental health counselors who accept Medicaid (Title XIX)?.....  YES  NO  Unsure

**PUBLIC SAFETY**

18. In your community, are there a sufficient number of...  
Police personnel and resources? .....  YES  NO  Unsure  
Emergency Medical Technicians (EMTs)/Ambulance Technicians?.....  YES  NO  Unsure  
Fire department personnel and resources?.....  YES  NO  Unsure  
Crime/violence intervention and prevention programs or initiatives?  
(e.g. street outreach, violence interrupters, group violence interventions) .....  YES  NO  Unsure
19. In your community...  
Is violent crime an issue? (i.e. physical injury to people).....  YES  NO  Unsure  
Is NON-violent crime an issue? (e.g. theft, larceny, drugs).....  YES  NO  Unsure  
Are there positive relations between the police and the community? .....  YES  NO  Unsure

**ADDITIONAL QUESTIONS**

20. Which one of the following categories of need do you think your community should focus on addressing?  
 Employment  Education  Child Care  Housing  Health Services  Public Safety  
 Infrastructure (e.g. transportation systems, communication networks, energy, water, sewer, public facilities/spaces/parks)
21. Why should your community focus on addressing the category of need you selected in question #20?  
\_\_\_\_\_
22. What do you think are TWO major causes of economic hardship in your community?  
1) \_\_\_\_\_ 2) \_\_\_\_\_
23. What do you think is the greatest challenge people with low income are currently facing in your community?  
\_\_\_\_\_
24. What do you think are your community's strengths for addressing the needs of families and children with low income?  
\_\_\_\_\_
25. What other comments do you have about the needs in your community?  
\_\_\_\_\_
26. Are you currently an employee at our Community Action Agency? ..... YES  NO

**The following questions only apply to you if you are NOT an employee at a Community Action Agency:**

27. What community group do you belong? Select the one that best describes the group you are representing.
- Community-based organization     Educational institution     Faith-based organization     Financial/Banking institution  
 Private business or corporation     Local government     Health care provider (i.e. medical, dental, vision)  
 Other organization, please specify: \_\_\_\_\_
28. Are you a Community Action Agency board member? .....  YES     NO
29. Are you a Community Action Agency advisory committee member? .....  YES     NO
30. Are you a Head Start Policy Council member? .....  YES     NO
31. Have you ever received services from a Community Action Agency? .....  YES     NO     Unsure

**COMMUNITY PARTNER SATISFACTION SURVEY**

- S1. In your opinion, please rate the following:  
(Scale: 5=Excellent, 4=Very Good, 3=Good, 2=Fine / Adequate / Okay, 1=Poor)
- Your relationship or partnership with our Community Action Agency.....  5     4     3     2     1     No relationship
- Your familiarity with our agency programs and services .....  5     4     3     2     1     Unsure
- How well our agency is valued in your community.....  5     4     3     2     1     Unsure
- How well our agency is meeting the needs of the people with low income  
in your community .....  5     4     3     2     1     Unsure
- S2. If you connected with our Community Action Agency within the last 12 months, please rate the following:  
(Scale: 5=Strongly Agree, 4=Agree, 3=Undecided, 2=Disagree, 1=Strongly Disagree)
- The agency staff I interacted with were friendly and helpful .....  5     4     3     2     1     N/A
- The agency staff conducted business in a professional manner.....  5     4     3     2     1     N/A
- The agency staff had a thorough knowledge of agency programs and services .....  5     4     3     2     1     N/A
- S3. If you connected with our Community Action Agency within the last 12 months, please answer the following:  
What can our agency do to improve our programs and services? \_\_\_\_\_  
\_\_\_\_\_



IOWA COMMUNITY ACTION AGENCIES  
**COMMUNITY NEEDS ASSESSMENT SURVEY [STAKEHOLDERS]**  
**INSTRUCTIONS AND INFORMATION**

[The community needs assessment survey includes a community partner satisfaction survey.]

***Participating agencies are responsible for e-mailing the Iowa Community Action Agencies Community Needs Assessment Survey to agency staff, governing board members, Head Start Policy Council members, agency advisory committee members, and community stakeholders.***

Each agency will receive a link and QR code to an agency specific SurveyMonkey survey. The link must be included in the e-mails your agency sends out. A sample e-mail letter that can be customized and used for distributing the survey is at the end of these instructions.

This is an online survey only. The survey respondent is the person responsible for accessing the SurveyMonkey link or QR code and completing the survey online. Agencies should not distribute and collect hardcopy surveys.

**AGENCY RESPONSIBILITIES:**

The following are the sampling requirements for each agency. Each agency is responsible for e-mailing individuals from each stakeholder group no less than the number of surveys specified below. Each agency decides how they will manage the sampling and distribution of their survey. Contact DCAA if your agency will be unable to meet these minimum requirements.

<u>Stakeholder Group</u>	<u>Sample Size (minimum number of surveys to e-mail out)</u>
Local Government (city and county)	30 individuals (include all Board of Supervisors)
Educational Institution	30 individuals
Health Care Provider	30 individuals
Faith-based Organization	30 individuals
Community-based Organization	30 individuals
Private Business or Corporation	30 individuals
Financial/Banking Institution	15 individuals

Each agency must also e-mail the survey to:

- ALL of their agency staff
- ALL of their governing board members
- ALL of their Head Start Policy Council members (if applicable)
- ALL of their agency advisory committee members (if applicable)

The sample sizes listed are the minimum number of individuals that should receive the survey...not the minimum number of organizations/institutions. For example: 30 faith-based organizations means 30 individuals in a faith-based profession...not 30 different churches/church associations/etc.

When the collection process ends, the Needs Assessment Committee would like ***at least 200 completed surveys in the SurveyMonkey system for each agency.***

## TIMELINE:

- August 31, 2022
  - Agencies will receive (by e-mail) their specific survey document
  - Agencies will receive (by e-mail) their specific SurveyMonkey survey link and QR code (the survey can be completed on a desktop or laptop computer, or a smartphone)
  - Agencies can begin surveying community stakeholders
- October 31, 2022
  - DCAA will prepare a community needs assessment report and a community partners satisfaction report using the survey data and information collected from August 31st through October 31st
- November 2022
  - The DCAA will distribute (and post on the DCAA's website) the community needs assessment and community partners satisfaction reports

## CSBG ORGANIZATIONAL STANDARDS:

The completed community needs assessment report will have comprehensive community assessment data and information (including both qualitative and quantitative) that agencies can use when developing their community assessment report (CATEGORY 3: Community Assessment). The completed community needs assessment report will include:

- qualitative and quantitative data and information from key sectors of the community, including community-based organizations, faith-based organizations, private and public sector organizations, and educational institutions (Standard 2.2)
- qualitative and quantitative data and information specific to each agency's service area (Standard 3.3)
- qualitative and quantitative data and information on the causes and conditions of poverty and the needs of the communities (Standard 3.4)

This community needs assessment process includes a systematic approach for collecting customer satisfaction data, information, and input. The process and completed community partners satisfaction report can be used by agencies to address Standards 1.3 and 6.4.

## SAMPLE LETTER:

On the following page is a sample e-mail letter that your agency can customize and use when distributing the survey.

Dear Community Stakeholder,  
or  
Dear Community Member,  
or  
Dear Community Partner,  
or  
Dear [other],  
or  
Good afternoon,

Iowa's Community Action network is conducting a study of community needs. The data and information for this study will be collected by surveying our community partners and stakeholders. The results will be considered by [ our agency OR insert your agency name here ] for planning, developing, and prioritizing agency programs and services for the people that reside in our neighborhoods and communities.

The survey takes approximately 10 minutes to complete. The questions are mostly multiple choice. There are some questions near the end of the survey that are open-ended (questions you can type a response). All replies are anonymous and will be treated confidentially.

To complete the survey, please click here >>> [ insert your SurveyMonkey survey link here ]

Thank you for participating. Your feedback is very valuable to us.

Executive Director (or other agency person)  
Agency  
Contact Information