

STATE OF IOWA DEPARTMENT OF

Health <sup>AND</sup> Human

SERVICES

# Trauma Program Manager Webinar

PIPS Case Study

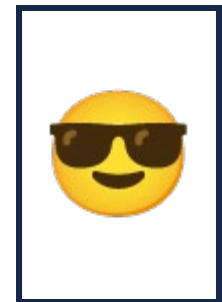
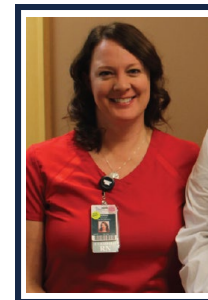
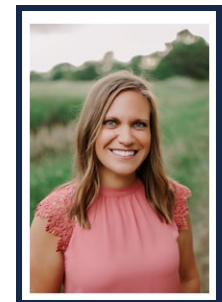
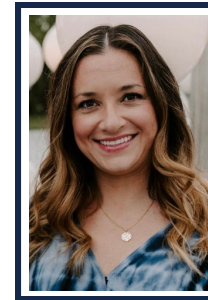
February 24, 2023

Jill Wheeler, RN, BSN, CCRN, SCRN, TCRN  
Trauma Program Manager  
Bureau of Emergency Medical & Trauma Services

# Updates from the State

# Trauma Program Staff

- Bureau Chief – Margot McComas
- Trauma Executive Officer / TPM – Jill Wheeler
- Trauma System Coordinator – Sarah Eason
  - Starts March 17
- Statistical Research Analyst – Vacant



# IPEAC Recognition Program

- Iowa Pediatric Emergency Assessment and Care (IPEAC) recognition program has officially launched
- All hospitals are eligible to participate voluntarily at no cost
- Email was sent to all TPMs from Vicki Petersen with the application



# Education from BETS

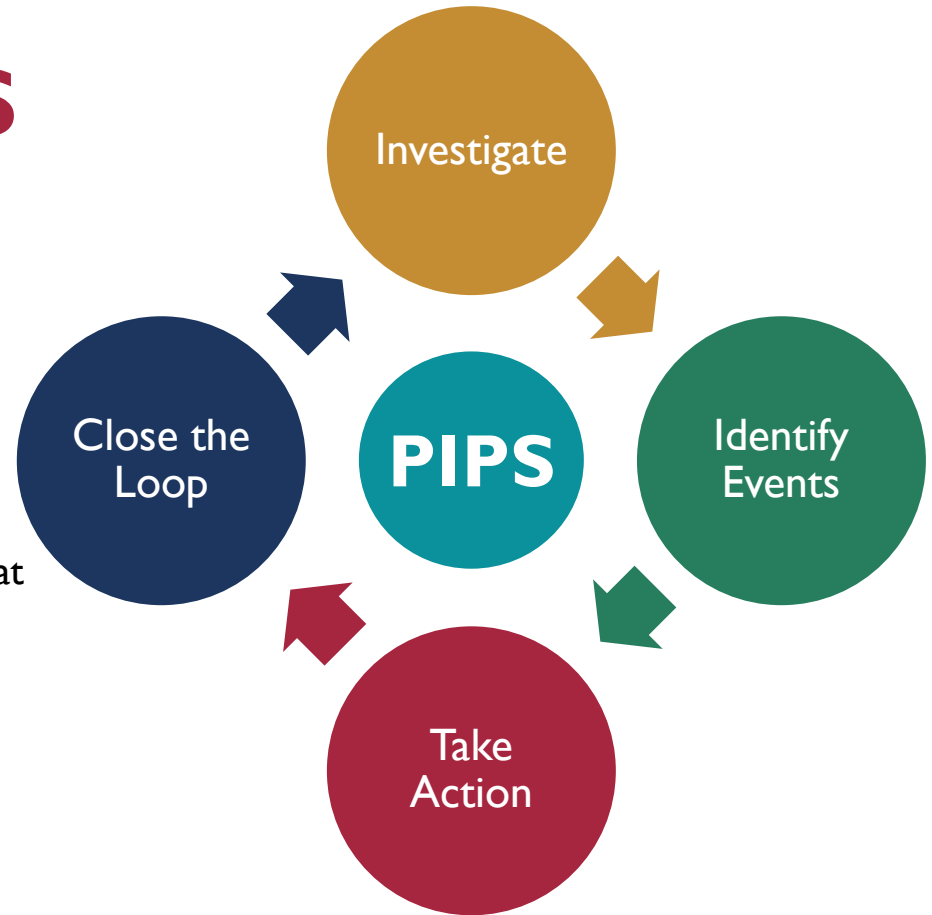


- AAAM AIS courses to TPMs/Coordinators/Registrars
  - Virtual vs. in-person course?
  - Date Preferences? (Two consecutive 8-hour days)
- Continue partnership with IHA to offer CEU's for select webinars

# Frequent Criteria Deficiencies

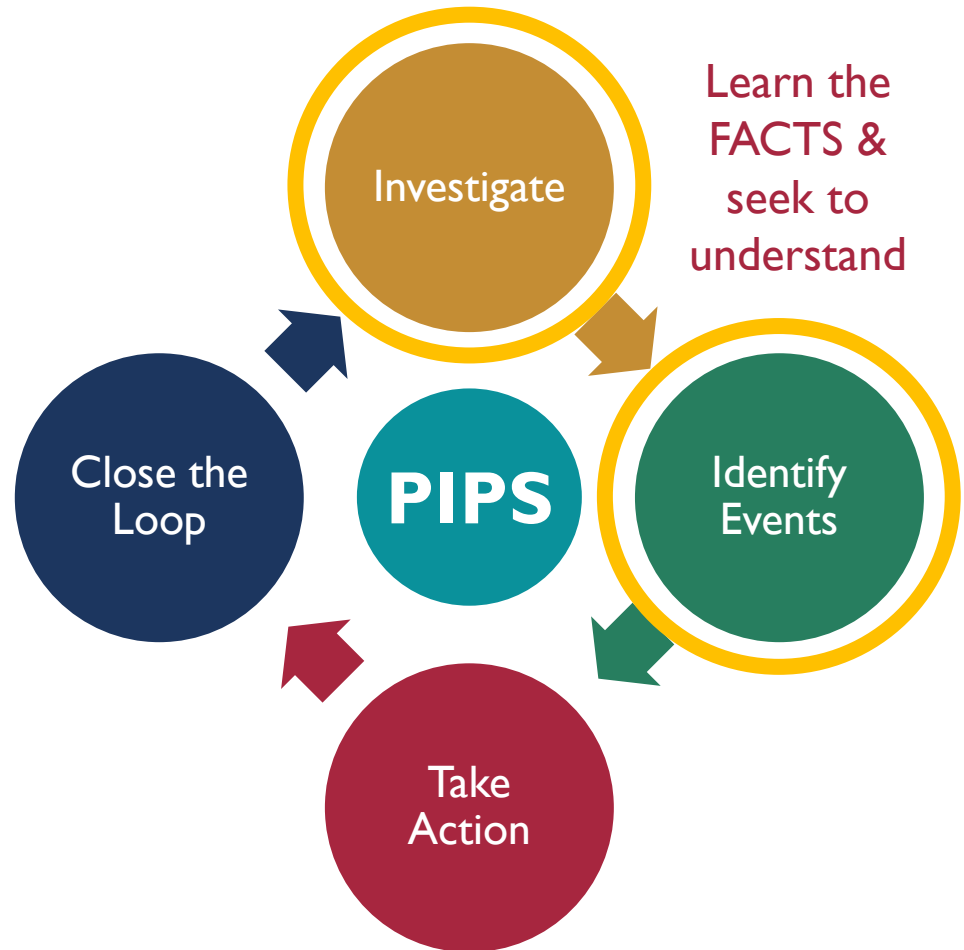
## Chapter 16: PIPS

- Identify issues/events
- Level(s) of review
- Corrective Action plans
- Process & outcome measures / areas of focus for the year
- **Documentation**
  - “Hey trauma surveyors... look what we did!”
- Loop closure



# PIPS

- Event identification
  - Audit filters
  - Personnel reporting
  - Daily huddles
  - Chart review
  - Trauma registry
  - Protocol / standard of care deviation
  - Patient/family reporting
  - Hallway conversations
  - Feedback from EMS or receiving hospital
  - Other
- Determination
  - System-related
  - Disease-related
  - Provider-related
  - Other



# PIPS

- Levels of review
  - Primary – TPM – “every patient”
  - Secondary – TMD – “identified issues”
  - Tertiary – “opportunities for improvement” multidisciplinary committee
  - Quaternary – external peer review, quality department
- Levels of review may not be exactly the same for all sizes of trauma programs





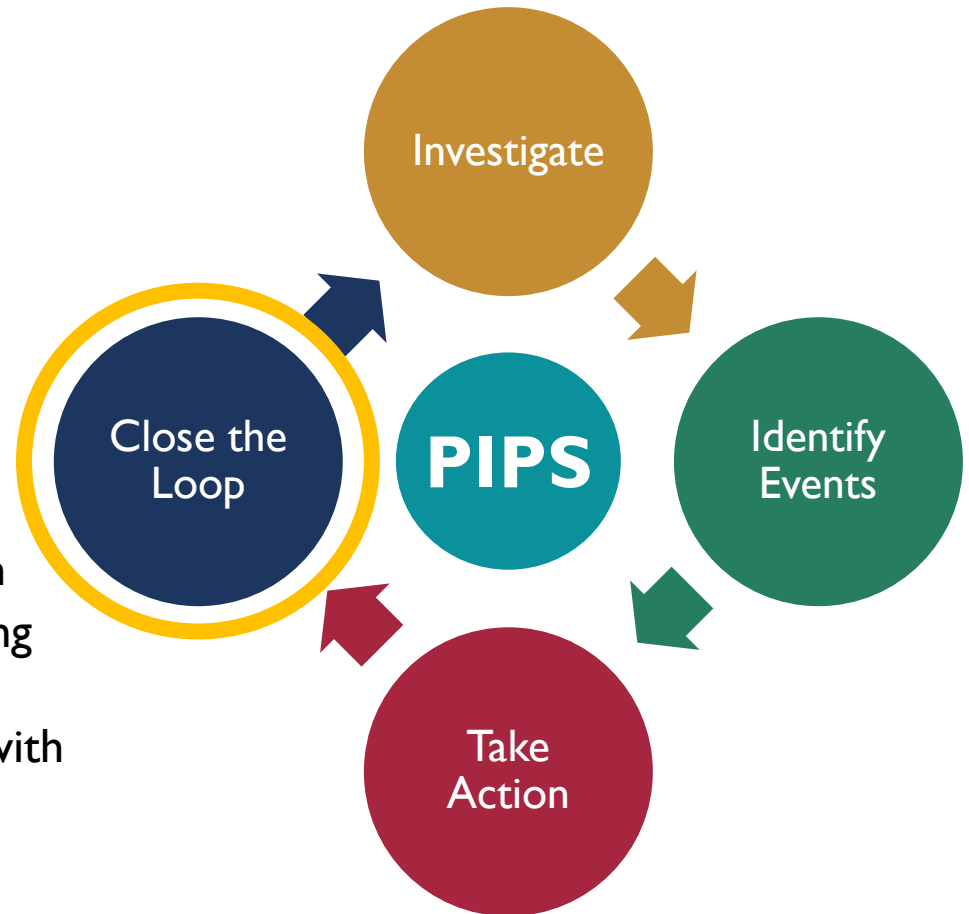
# PIPS

- Corrective Action plans
  - Monitor/trend
  - Targeted education
  - Guideline/protocol development or revision
  - Individual counseling
  - OPPE/FPPE
  - PI project
  - Other



# PIPS

- Documentation
  - “Hey trauma surveyors... look what we did!”
  - Meeting minutes
  - PI tracking sheet
  - Trauma registry
- Loop closure
  - Documentation
  - Monitor the performance again
  - Data visualization demonstrating improved trends
  - Dissemination of information with multidisciplinary committee
  - Share success!



# PI Case Study

- <https://youtu.be/Lx8DzlYzfCg>

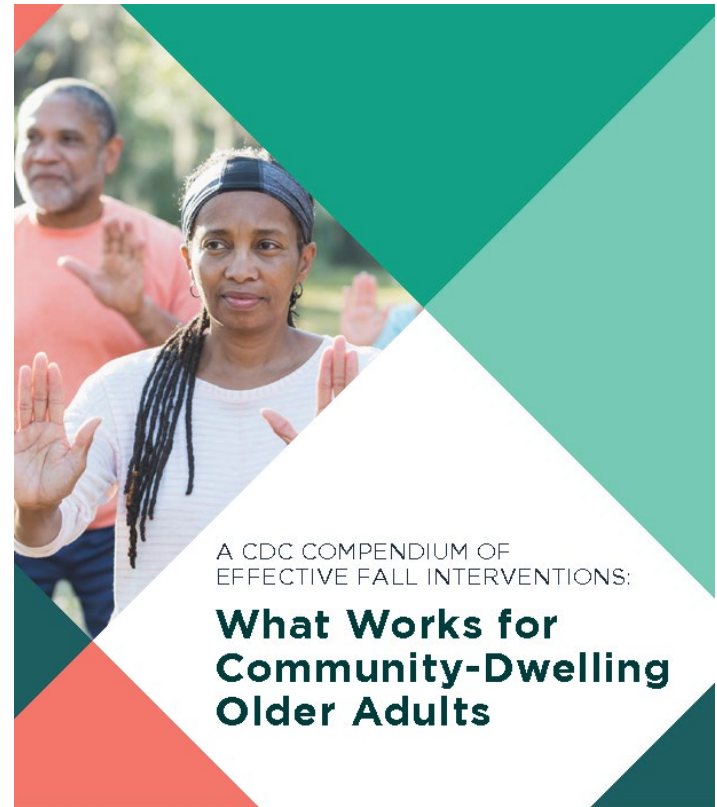
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# Upcoming Events

And Injury Prevention Materials

# CDC Compendium of Effective Fall Interventions

- Includes 50 effective EBP interventions to prevent older adults (65+) from falling
  - 17 exercise interventions
  - 5 home modification interventions
  - 12 clinical interventions
  - 16 multifaceted interventions



January 2023

# NHTSA Buzzed Driving Prevention



# Iowa Society for Hospital Preparedness and Emergency Managers

Tuesday, March 21



- **Register Today !**
- The Iowa Society for Hospital Preparedness and Emergency Managers Spring Conference provides education to equip emergency and preparedness managers for hospital surge trauma and cyberattacks, and prepare for regulatory changes while networking with others in the field.
- **Network with your peers and hear from experts on...**
  - Controlling the Chaos of Disasters: The '15 'til 50' Breakdown
  - Cyberattack - Coming Soon to a Hospital Near You
  - OSHA Trends
  - Effective Meetings: How to Run Them While Running

# Questions

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Trauma Program Manager | Executive Officer 2

Bureau of Emergency Medical and Trauma Services

Iowa Department of Health and Human Services

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