CHNA Health Area of Need: Mental Health (Diagnos	sis, Treatment, Aftercare, Staffing)
Actions to Address Need	Identified Partners
Continue to promote existing mental health services and increase awareness and education efforts and increase access to existing services.	Northeast Iowa Behavioral Health, Helping Services, Local Hospitals, Public Health, Local Medical Providers
Work with health providers/hospitals in County to increase Telehealth Mental Health Services.	Local Medical Providers, Local Hospitals, Northeast Iowa Behavioral Health
Continue to promote 24-hour crisis hotline (Statewide Number: 800-273-8255), 1-800-784- 2433).	Northeast Iowa Behavioral Health, Helping Services, Local Hospitals, Public Health, Local Medical Providers
Continue to explore grants to support mental health delivery services.	Community Foundation, Elevate Clinic, County Social Services, Northeast Iowa Behavioral Health
Continue to offer Telehealth Mental Health Services at both hospitals, as well as Clinic Counselors where appropriate.	Local Medical Providers, Local Hospitals, Northeast Iowa Behavioral Health
Increase depression screenings by primary care physicians and encourage this during annual physicals	Local Medical Providers
Continue to provide mental health service "first aid" training for law enforcement, schools, and other first responders in the community.	Volunteer Fire Departments, County EMA, Northeast Iowa Behavioral Health, City and County Law Enforcement, Local School Districts
Educate physicians, ER and hospital staff, nurses, teachers, police officers, etc. on signs of depression and suicidal thoughts/actions. Provide continuing education courses, lunch and learns, presentations, etc. to stay current on this issue	Volunteer Fire Departments, County EMA, Northeast Iowa Behavioral Health, City and County Law Enforcement, Local School Districts, Northeast Iowa Behavioral Health, Helping Services, Local Hospitals, Public Health, Local Medical Providers
Continue program to integrate patients back into the outpatient community after MH inpatient admission. Discuss options more thoroughly with patients leaving MH IP services.	Flow State, County Social Services, Local Providers, Local Hospitals
Explore joining new county coalition through the Seva Health Center for Well Being	Seva Health Center for Well Being
Promote and educate the community on partnership with Flow State for mental health telemedicine appointments and new mental health Nurse Practitioner at Guttenberg Hospital	Public Health, Local Hospitals, Local Medical Providers, Northeast Iowa Behavioral Health, County Social Services
Continue to partner with the mobile crisis unit and provide education on their services	County Social Services, Mental Health and Disability Services—East Central Region, Elevate Regional Leadership Team
Continue to collaborate with neighboring counties to provide mental health and wellbeing services to residents of Clayton County	County Social Services, Mental Health and Disability Services—East Central Region, Elevate Clinic, Northeast Iowa Behavioral Health, SASC, Helping Services

CHNA Area of Need: Home Health/Skilled Care (Act	cess and Availability)
Actions to Address Need	Identified Partners
Explore additional opportunities and continue to	Local Hospitals, Local Medical Providers,
investigate with local hospitals to utilize	Paramedic Ambulance Services
Community Paramedicine to provide skilled	
home care services	
Explore increasing Telehealth/Home monitoring	Local Hospitals, Local Medical Providers
services with local clinics/hospitals	
Explore possibility of local hospitals/clinics	Local Hospitals, Local Medical Providers
offering Palliative Nursing in home.	
Continue to recruit out of county home health	Local Hospitals, Local Medical Providers, Public
care agencies to provide services to residents of	Health, Northland Agency on Aging
Clayton County	
Continue to explore home health services at	Local Hospitals, Local Medical Providers, Long-
hospital and/or at senior care facilities	term Care Facilities
Continue to utilize and promote Millennium	Millennium Therapy, Local Medical Providers,
Therapy as a possible option for certified/skilled	Local Hospitals
home health needs	
Investigate and explore options for increasing	Local Hospitals, Local Medical Providers, Long-
respite care in the county	term Care Facilities, Public Health, Northland
	Agency on Aging

CHNA Health Area of Need: Provider Recruitment	& Access to Specialists
Actions to Address Need	Identified Partners
Initiate and grow Family Planning Services in	Public Health/VNA, Local Medical Providers, Local
County	Hospitals
Explore possibility with local clinics/hospitals to	Clayton County Development Group, Chambers
expand providers and Urgent Care hours	of Commerce, Local Hospitals, Local Medical
	Providers
Encourage area providers to collectively recruit	Local Medical Providers, Local Hospitals
practitioners. Identify/contact key providers.	
Develop a "Welcome to Clayton County	Clayton County Development Group, Chambers
Recruiting Program". Expand orientation &	of Commerce, Local Hospitals, Local Medical
training programs for prospective/new providers.	Providers, Public Health
Continue to encourage area providers to use	Local Medical Providers, Local Hospitals
telehealth and mobile app options in order to	
improve productivity.	
Promote and advertise surrounding area college	Clayton County Development Group, Chambers
job fairs to students / unemployed within in the	of Commerce, Local Hospitals, Local Medical
county.	Providers
Continue and expand residency programs for	Clayton County Development Group, Chambers
medical students. In addition, explore the	of Commerce, Local Hospitals, Local Medical
opportunity to have a School Scholarship /	Providers
Internship Program.	

Continue to partner with local hospitals on	National Health Service Corps, Local Hospitals,
incentive programs and telehealth options to	Local Medical Providers
increase provider recruitment efforts.	

CHNA Health Area of Need: Transportation	
Actions to Address Need	Identified Partners
Continue to utilize local transportation options,	Northeast Earl Public Transit, Clayton Delaware
Transit Van, NE Earl Public Transportation,	Veterans Van, Northland Agency on Aging
Clayton Delaware Veterans Van, etc.	
Explore a hospital healthcare transportation	Local Hospitals, Northeast Earl Public Transit,
program. Utilize volunteers to save cost.	Clayton Delaware Veterans Van, Northland
Complete feasibility study.	Agency on Aging, Local Medical Providers
Explore and apply for additional grants for	Clayton County Development Group, Chambers
transportation opportunities in order to meet	of Commerce, Local Hospitals, Local Medical
needs.	Providers, Northeast Earl Public Transit, Clayton
	Delaware Veterans Van, Northland Agency on
	Aging
Continue to promote Medicaid access availability	Local Hospitals, Local Medical Providers, Public
to MercyOne Elkader and Monona (formerly	Health/VNA
Medical Associates)	
Continue to educate Medicaid recipients on	Local Hospitals, Public Health/VNA, Local Medical
travel reimbursement available to them as part of	Providers
their benefits	

CHNA Health Area of Need: Obesity & Nutrition	
Actions to Address Need	Identified Partners
Work with hospitals/clinics to offer more fitness	Local Hospitals, Local Providers, Local Fitness
class opportunities and nutrition education	Centers
Promote local fitness centers to encourage	Local Fitness Centers, Clayton County
community participation. (Walking trails, indoor	Development Group
and outdoor facilities). Explore improving and/or	
expanding. (Monona trail and other trails)	
Promote use of local Farmer's markets in	Local Farmers Markets, Public Health/VNA
collaboration with the WIC program.	
Continue to utilize the Mobile Medical Unit	Local Providers, Local Hospitals
resource to Promote / provide "free and/or low	
cost" sports physicals / wellness examinations	
with school parents.	
Collaborate with health plans, local cities and	Local fitness centers, Clayton County
other groups focused on offering fitness &	Development Group, Local Medical Providers,
healthy eating opportunities. Continue farmer's	Local farmers markets, Public Health/VNA
markets and community gardens.	
Continue Diabetic education programs at both	Local Hospitals
PSA hospitals.	
Continue to support Meal service for schools and	Iowa Café, Family Resource Center, Public
seniors (Food Pickup for Food Pantries/Crop	Health/VNA, ISU Extension, Local farmers

Share) and increase the quality of food. Expand	markets, Clayton County Conservation, Osborne
hours of operation to weekends for seniors.	Center
Continue the usage of Iowa Cafe.	
Work with the Clayton County Development	Clayton County Development Group, Public
Group on activity and wellness event promotion	Health/VNA, Community Action Agencies, Local
throughout the county communities	providers

CHNA Health Area of Need: Dental/Oral Health Ca	re (Provider Access)
Actions to Address Need	Identified Partners
Continue to provide I-smile services in schools and WIC clinics	Public Health/VNA, Local School Districts
Request all area dentists to see Medicaid patient 1 day a month as a needed community service. Explore the possibility of hosting a neighborhood dental fair.	Public Health/VNA, Local Dental Providers
Explore dental residency rotation with local providers. Research where we could share a dentist with surrounding counties who accepts Medicaid.	Public Health/VNA, Local Dental Providers, Clayton County Development Group
Continue to partner with northeast Iowa dentists to provide care through partnership with I-Smile to increase access to those who are Medicaid/Uninsured	Public Health/VNA, Local Dental Providers
Explore getting an approved site student loan forgiveness National Health Service Corps	National Health Service Corps, Local Dental Providers

CHNA Health Area of Need: Drugs and Substance Use	
Actions to Address Need	Identified Partners
Promote School drug/substance programs through	SASC, Local School Districts, Local Law
County Substance Abuse office to educate youth on	Enforcement
the dangers of using drugs and alcohol	
Re-initiate and recruit key stakeholders to the 5C	SASC, Family Resource Center, Public
program.	Health/VNA, Local Hospitals, Local Medical
	Providers, Local School Districts, Helping
	Services, Northeast Iowa Behavioral Health,
	County Social Services
Continue to offer tobacco cessation education (WIC,	Public Health/VNA, SASC, Local Medical
PH office, and media outlets)	Providers
Promote School drug/substance abuse programs	SASC, Local School Districts
(County Substance Abuse Program) to educate	
youth on the dangers of using drugs and alcohol.	
Provide financial support for activities in local	
schools.	

Continue to provide counseling and support for those who have substance use disorders and their families. Treat them as patients who need health care instead of addicts. Expand Telehealth options.Local Medical Providers, Northeast Iowa Behavioral Health, SASCCollaborate with schools and churches to provide after-school programs and activity options to keep youth from developing habits involving drug / substance use. Continue tobacco cessation education.SASC, Local School Districts, Local ChurchesContinue to establish / promote discarding old prescriptions at local police departments and pharmacies, especially opioids.SASC, Public Health/VNA, Local Law Enforcement, Local Medical Providers, Local Hospitals, Local PharmaciesContinue to support I-Step to track drug abuse. Use media releases to educate community.SASC, Local AA Chapter, Local Medical Providers, Northeast Iowa Behavioral Health, Local HospitalsContinuing AA program that meets monthly within the community. Help support program through additional funding or communication of information to community members.SASC, Local AA Chapter, Local Medical Providers, Northeast Iowa Behavioral Health, Local Hospitals
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additional funding or communication of information Local Hospitals
to community members.
Continue to educate ER staff on how to manage Local Hospitals
patients who may be misusing prescription pain
medication.
Expand supporting community substance abuse SASC, Northeast Iowa Behavioral Health,
counseling. Establish / maintain a resource list for Elevate Clinic
addiction treatment for both adult and youth.
Communicate Recovery support system partners.
Continue to collaborate with neighboring counties SASC, County Social Services, Mental Health
to provide substance use/misuse and wellbeing and Disability Services—East Central Region,
services to residents of Clayton County Elevate Clinic, Northeast Iowa Behavioral
Health, SASC, Helping Services