COMMUNITY HEALTH NEEDS ASSESSMENT



2021

Davis County, Iowa

Community Health Needs Assessment

DAVIS COUNTY, IOWA

EXECUTIVE SUMMARY

2021 Community Health Needs Assessment

Community Health Needs Assessments are ongoing processes that systematically evaluate the health needs of the community to improve the health of the population. After the passage of the Patient and Protection and Affordable Care Act of 2012, 501 (c)(3) hospital organizations were given four new tax requirements to begin in tax years after March 23rd, 2012 (Stall, 2012). These new tax requirements were birthed from the growing concern over non-profit hospitals not providing sufficient community benefit as required by their tax-exempt status (Principe, K., Adams, E. K., Maynard, J., & Becker, E. R, 2012). The four tax requirements included, the implementation of written financial assistance policies, the limitation of charges for emergency or necessary care, adherence to new billing and collection restrictions, and the fourth requirement mandated that non-profit hospitals perform Community Health Needs Assessments (CHNA) (Stall, 2012).

In the past Community Health Needs Assessments, the benefits for both the local health, health department and the community were stated in the following methods:

- 1. Identify key community health concerns, perceptions, and resources, while creating opportunity for collaboration in delivery of services.
- 2. Find a common understanding of and analyze community health needs, then prioritize with implementation strategies.
- 3. Provides guidance to the hospital and local health departments for how they can align their services and community benefit programs to best meet needs.
- 4. Focus organization's efforts for improvement and structure for addressing social determinates of health in building a relationship between and among stakeholders. All stakeholders can then contribute to improving the health of the community.
- 5. Provides rationale for current and potential funders to support efforts to improve the health of the community.

Principe, K., Adams, E. K., Maynard, J., & Becker, E. R. (2012). The impact of the individual mandate and Internal Revenue Service Form 990 Schedule H on community benefits from nonprofit hospitals. *American journal of public health*, 102(2), 229-237

Rosenbaum, S. (2013). Principles to Consider for the Implementation of Community Health Needs Assessments. The George Washington University. Washington, DC

Stall, E. (2012). Community Health Needs Assessment: 5 Phases to Compliance. Retrieved from https://www.beckershospitalreview.com/legal-regulatory-issues/community-health-needs-assessment-5phases-to-compliance.html

Community Health Needs Assessment Strengths

Davis County Hospital and Public Health Department Primary Service Area Community Health Strengths

- 1. Community Participants are generally satisfied with the quality and services from Davis County Hospital and Public Health
- 2. Participants supported both inpatient and outpatient services from Davis County Hospital and Public Health
- 3. Improvements over the last 3 years in the areas of Senior Care Options, coordination between provider and agencies, access to specialty services, transportation, and rural health care delivery and access.

Town Hall - Community Health Opportunities Identified

Town Hall Outcomes - Community Health Opportunities

1. Expand Childcare Options (Population Health, Internal and Community Services)

2. Aging/Dementia Support Group (Population Health, Internal and Community Services)

3. Alcohol/Substance Abuse Support Group (Population Health, Internal and Community Services)

4. **Mental Health** (Population Health, Internal and Community Services) ranking high for access, marketing/awareness of services, and training for providers

5. **Chronic Disease management and services** (Population Health, Internal and Community Services) ranking high Obesity and Diabetes, preventative services, and education

Community Health Needs Assessment Survey - General Feedback

The following were general feedback sections from the Community Health Needs Assessment Survey in which 84 community participants completed the survey either via paper or electronic formats. The details of the survey process can be found later in this report.

- □ The percent of Davis County survey participants who would rate the overall quality of care as either Very Good or Good is 78%, up 0.3% since 2018.
- Davis County survey participants are satisfied with the following hospital services: Ambulance Services/ ER services, Family Practice, Home Health, Hospice, Specialty Providers, and Outpatient Services. Participants are satisfied with the following community services: Chiropractor, Eye Doctor, Pharmacy, and School Nursing.
- Davis County survey participants are NOT satisfied or neutral with the following services:
 Child Care, Mental Health, Teen health, family planning and Nursing Home services (neutral).
- The percent of participants who have received healthcare services outside of the community over the past two years has decreased to 75% (from 79.6% in 2018). Of those that provided the type of service here are the services in which they traveled out of the community: Obstetrics, Primary Care, Dental, Surgery, Specialty (Cardiac, Urology, Orthopedics, Dermatology, Oncology, Neurology).
- Davis County participants believed there are opportunities for both health concerns and programs to combat the health concerns. The top perceptions of needs are listed in the following two tables as Results of Opportunities.

Community Health Needs Assessment Survey - Results of Opportunities

CHNA	Survey – Needs for Health Concerns
1.	Obesity (70%)
2.	Diabetes (63%)
3.	Substance Abuse (56%)
4.	Mental Disorders (52%)
5.	Heart Disease (45%)
6.	Cancer (31%)
7.	Respiratory Disease (26%)

CHNA	CHNA Survey – Program Needs for Health					
1.	Mental Health Services (77%)					
2.	Child Care Services (64%)					
3.	Obesity Prevention Services (54%)					
4.	Aging (Dementia) Support Groups (46%)					
5.	Alcohol Use Support Groups (45%)					
6.	Teen Health Services (43%)					

Iowa Health Rankings: Davis County Hospital & Clinics and Public Health

According to the 2021 Robert Wood Johnson County Health Rankings study, Davis County has the following comparisons. More details can be found in later sections of this report.

- Demographics and Age: Davis County has a population of 9,000 residents as of 2019, an increase of 1.02% since 2018. The county population consists of 17.7% at or over the ages of 65 years, an increase of 0.4% since 2018 and the state average is 17.5%. In the under 18 age group, Davis County has a population of 29.5%, an increase of 0.7% since 2018 and state average is 23.0%. The county is considered 100% rural.
- Diversity: Davis County has 1% of the population that is considered non-proficient in English as a first language. The county has approximately 1.7% Hispanic population, and 0.8% African-American, American Indian, and Asian combined. Females make up approximately 50.4% of the population.
- Income: Davis County median household income is \$57,200 (lowa average of \$61,800) and unemployment is at 2.9%. Regarding the effects of income on the children in the county, 17% of the children live in poverty and 51% are eligible for free or reduced-price lunches (2018 – 39% were eligible).
- □ Housing and Commutes: The county is rated with 12% severe housing issues (lowa overall at 12%, a decrease of 1% from 2018). For employment, 29% of the population have long commutes to work and 72% drive alone (lowa is at 21% and 81% respectively).
- Education: The percent of high school graduation is at 98% and a strength in county rankings (Iowa 91%). For college education, Davis County has 60% of the population with some college (Iowa 70%).
- Prenatal Care: According to Iowa Health Fact Book, as 2018-2019, 167 mothers started Prenatal care in the first trimester, for a ranking of 90 out of the 99 counties in Iowa. The number of mothers that smoked during pregnancy was 26, for an Iowa rank of 87.
- Primary Care and Hospital Services: The ratio of population to primary care providers was slightly higher than 2018 report with 2,250 residents to 1 provider (lowa ratio of 920:1. 2015 ratio was 2,172:1). Preventable Hospital stays were below the lowa number, 2,598 and 3,536 respectively.
- □ **Insured**: The uninsured adult population rate in Davis County is 13%, slightly higher than the Iowa rate of 7%, higher than the 2018 report by 1%. The uninsured rate for children is 8%, higher than the Iowa rate of 3%.
- Access: Access to exercise opportunities is 49% (No change from 2018 and well below the Iowa rate of 83%) and food insecurity is at 9% (Iowa rate is 10%). Mammography screenings is at 41% (Iowa rate is 52%), and in 2019 35.4% of children at 2 years of age are up to date on complete series of vaccinations compared to 56% in 2018 and 42.7% in 2017 (source: Iowa Department of Public Health).
- Health Conditions:

- The "Frequent Mental Distress" rate for Davis County is 13%, with an Iowa rate of 11%. According to the CDC, 7.6% of Americans over the age of 12, had depression and living at or below the poverty level people were 2.5 times more likely to have depression (source: <u>https://www.cdc.gov/nchs/data/databriefs/db172.htm</u>).
- \odot Diabetes prevalence is at a rate of 12% (lowa's rate 10%).
- All Cardiovascular Disease rate were 39.3 hospitalizations per 1000 Medicare Beneficiaries (lowa best county is 24.6 in the 2016-2018 data). (source: <u>https://nccd.cdc.gov/DHDSPAtlas/reports.aspx?geographyType=county&state=IA&countyT</u> <u>ab#report</u>)
- \circ Adult Obesity rates are at 31%, which is 1% lower than the 2018 rates (lowa 34%).
- Adult smoking is 21%, four percent above the lowa rate, and an increase of 3% since the 2018 report. CMS
- Physical inactivity rate is 27%, an increase of 1% since 2018, however 4% higher than lowa's rate. The Access to exercise opportunities is very low at 49%, versus the lowa rate of 83%.
- The percent of alcohol impaired driving deaths in Davis County is 11%, considerably less than the lowa percentage of 27%. Excessive drinking percentages were also below the lowa rate, at 24% and 26% respectively.

METHODOLOGY

Scope and Purpose

The Federal Patient Protection and Affordable Care Act requires that each registered 501(c)3 hospital conduct a Community Health Needs Assessment (CHNA) at least once every three years, share the assessment results with the community, and adopt a strategy to meet the health needs of the community.

The IRS Notice 2011-52 can be found at the following link and were followed for the purposes of this process, assessment, and report. <u>https://www.irs.gov/charities-non-profits/community-health-needs-assessment-for-charitable-hospital-organizations-section-501r3</u>

Assessing Community Health Needs

To assess the needs of the community the hospital must identify the significant health needs, prioritize those health needs, and identify resources potentially available to address them. Health needs of a community include improvement or maintenance of health status across the community, parts, neighborhoods, or population with health disparities. These needs can include financial, access, illness prevention, nutrition or social, behavioral, environmental factors that influence health. Resources can include organization, facilities, and programs within the community.

Process to Complete a CHNA

The recommended requirements for the CHNA include the method of discovery, quality community needs, quantify needs, and complete data analysis and comprehensive needs assessment. Federal regulations state that the following process must be completed in order to complete a Community Health Needs Assessment (CHNA).

- 1. Define the community it serves (discovery)
- 2. Assess the health needs of that community (qualify community needs)
- 3. Solicit and take into account input from persons who represent board interest of the community, including those with special knowledge or expertise in public health (quantify needs)
- 4. Document the CHNA written report that is adopted for or by the hospital facility (complete analysis and comprehensive needs assessment)
- 5. Make the CHNA report widely available to the public.

Steps to Complete the CHNA

The following is the process steps with milestones was completed during the community health needs assessment development. This process and milestones follow closely with the recommendations from the American Hospital Association and are a detailed list of actions taken in the above process per the IRS requirements (Source: http://www.healthycommunities.org/Education/toolkit/index.shtml#.XC_37lxKg2x).

Steps in Process for CHNA including Timelines / Milestones

- 1. Agreement and contracting discuss critical success factors for CHNA process (completed July 2021)
- 2. Meeting with community leadership planning, methodology, and agreement of scope and services (Completed August 2021)
- 3. **Identify and engagement of key stakeholders** define the community and methodology (Sept 2021)
- 4. Create and process evaluation (survey/ assessment) methods work with organization to develop survey that reflects the community, needs, and priorities (Sept 2021)
- 5. Collect and analyze the data including community health issues of past and future (Sept 2021)
- 6. **Document and communicate priorities** work with organization to define the priorities and engagement of key stakeholders (October 2021)
- 7. **Plan improvement strategies** work with organization for final report and distribution as needed (October 2021)
- 8. Organization to implement improvement plans work with key stakeholders in community for best practice implementation and success (October 2021)
- 9. Evaluate progress on the key priorities and strategic alignment reevaluate progress and continual planning for future needs (FY2022 to FY2024)

Model for Needs Assessment Process and Steps

CLOSELY ALIGNED TO ABOVE STAGES OF THE PROCESS



Reference: Association for Community Health Improvement – American Hospital Association

Community Served / Profile Description

Davis County, Iowa, Community Profile



It was determined by the leadership of the Davis County, Iowa Community Health Needs Assessment, that those individuals that live or receive health services in Davis County, Iowa would be the overall (total) population for this process. A statistically significant sample size was achieved during the survey phase of the process and did represent both demographic, social/economic, religious, and age differences. Efforts were made to ensure that there was a broad interest represented in each of the data collection and prioritization phases.

Community Health Needs Assessment

The population of Davis County, Iowa is 9000 residents as of 2019, an increase of 1.02% since 2018. The county is considered 100% rural, covering approximately 502 square miles. The population density is approximately 17.4 people per square mile (Iowa is 54.5 residents per square mile). (Source: https://www.census.gov/quickfacts/fact/table/daviscountyiowa/HSG010217)

The county population consists of 17.7% at or over the ages of 65 years, an increase of 0.4% since 2018 and the state average is 17.5%. In the under 18 age group, Davis County as a population of 29.5%, an increase of 0.7% since 2018 and state average is 23%.

The communities within Davis County are Bloomfield, Drakesville, Floris, Pulaski, and un-incorporated West Grove. Major highways include U.S. Highway 63, Iowa Highway 2 and Iowa Highway 202 (source: https://en.wikipedia.org/wiki/Davis County, Iowa). Major types of employment in Davis County are education, healthcare and social assistance (21%), retrial trade (12.8%), manufacturing (14.4%), Agriculture, forestry, fishing & hunting, mining (11.2%) (source: http://www.city-data.com/county/Davis County-IA.html).

Davis Cou	nty, Iowa																		
ZIP	Name	County	Pop 2014	Pop 2016	Change	Househol	HHAveSiz	Income Pe	HH Ave In	HH\$50K+	Pop-65+	Pop<18yo	Med Age	Females	Males	White	Black	Amer Ind	Hisp
52537	Bioomfield	Davis	7149	7289	1.9%	3479	2.7	\$24,161	\$43,574	472	1260	2099	36.8	1495	1195	7077	14	5	10
52552	Drakesville	Davis.	913	852	-6.7%	457	2.8	\$25,149	\$51,098		147	245	35.4	396	454	808			
52560	Floris	Davis.	423	541	27.9%	241	2.6	\$21,281	\$48,316		93	155	41.7	290	251	425			
52584	Pulaski	Davis	444	490	10.4%	286	2.4	\$28,544	\$54,298		84	141	26.7	214	275	436			
	lowa						2.4		\$56,247				38						

Detailed Demographics – Davis County, Iowa

Collaborating CHNA Parties

Collaborating with several different agencies in, around, and those that serve Davis County, Iowa, the CHNA was completed. The following is a summary of key stakeholders in the CHNA process. A detailed list of individuals or organizations who have played at least one key role in the assessment are listed in Community Health Partners and Resources section of this report.

Davis County Hospital & Clinics Profile

Address: 509 North Madison Street, Bloomfield, Iowa 52537 CEO: Veronica Fuhs, MHA

Mission: Davis County Hospital & Clinics is committed to working together to deliver high quality, patient centered care with integrity and trust.

Vision: Our Vision will be realized when:

- Detients, family, and friends have exceptional experiences at Davis County Hospital & Clinics;
- □ Highly qualified, engaged employees look forward to coming to work every day;
- □ Medical Providers voice their pride in being members of the Davis County Hospital & Clinics Medical Staff;
- Our community views Davis County Hospital & Clinics as an indispensable resource

About: Davis County Hospital & Clinics is a 25-bed, critical access hospital located in Bloomfield, Iowa, committed to working together to deliver high-quality, patient-centered care with integrity and trust in Davis county. The knowledgeable DCHC providers and team members, work alongside patients to help build better, healthier lives in the areas of primary and emergency care, ancillary services, acute care, as well as specialty services. DCHC strives every day to be recognized for exceptional customer service, commitment to safety, and the incomparable care they give to each of their patients. For more information about Davis County Hospital & Clinics, please visit (source:) www.DCHC.org or www.DCHC.org/about-us/.

History of Davis County Hospital & Clinics: History about Davis County Hospital can be found at <u>www.DCHC.org/about-us/</u>

Network Affiliation: Davis County Hospital & Clinics is in a management affiliation with Mercy Health Network. To find out more details about the Mercy Health Network affiliation please go to www.DCHC.org/about-us/our-vision/

Services: Davis County Hospital & Clinics offers a variety of inpatient (acute/skilled) and outpatient services to the county and surrounding areas. A comprehensive list of services can be found at <u>wwwDCHC.org/services/</u>. The following is a list of services provided, but not limited to at Davis County Hospital & Clinics:

- Allergy and Immunology
- Allergy and Pulmonary
- Asthma
- Cardiac Rehabilitation
- Dermatology
- Ear, Nose and Throat
- Emergency Department
- Emergency Medical Services (Ambulance)
- Family Medicine
- Hospice and Palliative Medicine
- Internal Medicine
- Inpatient services/Skilled Care/Swing-bed
- Laboratory
- Medical Imaging (Radiology)
- Urology

- Neuromusculoskeletal Medicine
- Pre-& Post Natal Care
- Orthopedics
- Pediatrics/Well-Child Clinic
- Physical and Speech Therapy
- Podiatry
- Public Health
- Pulmonology/ Pulmonary Rehab
- Respiratory
- Rheumatology
- Senior Life Solutions
- Sleep Testing
- Women's Health

Davis County Public Health (Health Department) Profile

Address: 509 North Madison Street, Bloomfield, Iowa 52537 Director: Lynn Fellinger, RN

Services: Davis County Public Health is a partnering organization with Davis County Hospital & Clinics. More information can be found at:<u>www.DCHC.org/services/public-health</u>. Services cover the entire county and are listed below, but not limited to the following:

- Blood Pressure clinics
- Blood draws & specimen collection

- Dressing Changes

Community Health Needs Assessment

- Fall risk assessment
- Home care aid service and Homemaker services
- Immunization Clinics and Child Immunization
- Injections
- Medication Management

- Newborn baby visits
- Pain Management
- Patient Education
- Referral to community services
- Skilled Nursing visit by RN
- Skin assessment

Community Health Needs Assessment Process

The following sections represent the process of the Community Health Needs Assessment completed with Davis County Community Leadership and Key Stakeholders. These process steps include creating purpose, defining scope and community, engagement of key leadership, survey assessment, analysis, prioritization, reporting of outcomes, and action planning.

The IRS requirements for a CHNA are a four-phase the process was represented earlier in the document (see Methodology – Scope and Purpose), and further explored in the following sections.

Project Planning (CHNA Steps 1 - 3)

On, July 6, 2021 leadership from Davis County Hospital & Clinics and Davis County Public Health met and discussed CHNA process, critical success factors, timelines, and who would be key stake holders. Shortly following this initial meeting, these parties met in early August 2021 for planning for the IRS compliant CHNA, further methodology, distribution, survey needs, agreement, and scope of services. Key leadership and stakeholders were also discussed, and a list of involvement was compiled in meeting minutes. It was elected at these meetings to move forward with the CHNA process and initial survey distribution would happen at the August 6, 2021 and survey conclusion on or about September 6, 2021.

Create the assessment, survey, and evaluation process (CHNA Steps 4)

Starting on July 6, 2021, a community health needs assessment survey was designed and created. The leadership from Davis County Hospital & Clinics and Public Health were allowed to review the survey as it was developed. The survey questions included similar or prior questions to the 2012, 2015, and 2018 surveys for comparison purposes (updates to language and current patient centered care standards were completed in questions as needed). New questions also address the actions or priorities from 2018 to 2021 completed in the communities but Davis County Hospital & Clinics and Public Health, along with the partnering community entities.

Collect the Data (CHNA Steps 5)

Collection of survey data comprised of many forms and methods. Survey links, fliers, and paper copies were sent to local businesses and employers. Surveys were randomly sent direct mail to over 100 residents of the communities and either electronic or paper (hard) copies were allowed to be submitted. Electronic links were sent multiple times in the local newspapers, provided through the Hospital website, and patients were encouraged to complete the survey before or after healthcare services. During the process, the leadership provided translation services (i.e. vision or language), electronic and paper copies, and a brief description of purpose to those who were taking the survey. No material or monetary incentives were provided when taking the survey.

COMMUNITY PRESS RELEASE

The following was a press release that was sent to the local newspaper entities and distributed for the general awareness of the survey being conducted.

	IS County
An Affiliate o	
PRESS RELEASE July 6, <u>2021</u>	Devyn Pitlick Marketing & Public Relations Coordinator dpitlick@dchc.org Ph: 641-664-2145
	linics and Davis County Public Health Inity Health Needs Assessment
	ospital & Clinics and Davis County Public complete the 2022 Community Health Needs
requirement for non-profit hosp three years with input from the l Data from this CHNA survey will organizations improve the overa identify community needs, estal	n Needs Assessment (CHNA) is a federal tals and must be completed at least every proader community, including public health. help health care providers and community II health and wellness of our community, and plish priorities for programs and services, and as between critical needs and services.
participate. Included in the 2022 community health regarding ser	and business leaders are encouraged to CHNA surveys are questions dealing with vice delivery, fitness, nutrition, and access to nonymous and completing the survey takes
	224hncV. You may also fill out the survey in County Hospital & Clinics at 641-664-7093. All
Thank you in advance for your h survey.	elp in completing this confidential, important
If you have any questions about Devyn Pitlick at Davis County Ho	the survey or survey process, please call spital & Clinics, 641-664-2145.

Analyze the Data (CHNA Steps 5 continued)

During and following the community survey process, data from external sources (secondary data) were being collected and analyzed. This included data from sources such as Robert Wood Johnson County Health Rankings, City Data, Iowa Hospital Association (IPOP data), Vital Statistics, etc. Survey data was considered primary data research and collected public health needs, perceptions, satisfaction with care and services for both public, private, and governmental agencies serving the Davis County area. This data can be found in the following charts in Data Details section with both the Iowa Hospital Association data (secondary), CHNA Survey Data (detailed primary) and a joint stakeholder meeting to identify focus areas.

Both the external, secondary data, and the initial analysis of the survey outcomes (primary data) was analyzed and presented to the stakeholder committee in October 2021. Top initial results were presented for the key stakeholders to continue to analyze, prioritize, and support with realistic objectives for Davis County.

Committee Research Process (Engage & Prioritize with Key Stakeholders)

Document and Define Priorities (CHNA Steps 6)

Community leadership should always be involved with the determination and prioritization of key actions within a community. Members will not only buy-in to the mission of the actions at a higher support level, they will often provide key resources that are needed for such action; which are vital to the actions success and often cannot happen with only hospital supporting resources.

Key community stakeholder groups were invited to a meeting on Thursday, October 21st. At this meeting a short informational presentation was given, facilitation of priorities from the survey and health ranking information was completed, and key findings were determined.

Community Strategy Formulation and Action Planning

Planning for Improvement Strategies (CHNA Steps 7 & 8)

To complete the final steps of the process, Davis County community leadership held meetings in October 2021. During this step of the Community Health Needs Assessment,

Davis County community leadership gathered all primary and secondary data, completed a relevance and achievable check, and determined 5 goals (tactics) for their improvement of the community's health. SMART goals are specific, measurable, achievable, relevant, and time-oriented action plans for improvements in the community.

This step also include distribution of the CHNA final report. Starting January 1, 2022 Davis County Hospital & Clinics and Public Health department will be able to be distributed to the community. This report will be sent electronically to all participating and interested community partners for Davis County. The report will be provided, along with prior reports, on the Davis County Hospital & Clinics website (www.DCHC.org). Paper copies will be distributed to interested parties as requested to Davis County Hospital.

	CHNA Implementation Plan Tactics - Davis County Hospital & Clinics PSA							
	Initial CHNA Health Needs Tactics, Year 1 of 3 - Starting 1/1/2022 to 12/31/24							
	Identified Need	Т	Current Resource Availability	Improvement Plan Options				
1	Area of Need: Expand Childcare Options							
	Three Daycare Centers		At Capacity, two only able to take certain ages. Limitations on staff availability.					
	In Home Daycares		Most not state certified and already at capacity	The hospital did financial cost analysis and determined				
	Bridges out of Poverty		City of Bloomfield looking into options for implementing program locally.	that is unable to fund this initiative alone. Community support is needed for growth.				
	SIEDA Headstart		Offers pre school in county. Room for growth?					
	Before & After School Care		Limited options available within community.					
2			Area of Need: Aging (Dementia) Support Grou	p				
	Respite Care Options / Adult Day Care		Available through Bloomfield Care Center	Ensure education for community members to know				
	Educational Sessions		Senior Center currently offers	resources available. Keep Community Resource Guide				
				current with available options.				
3	Area of Need: Alcohol / Substance Abuse Assistance							
	Alcohol Abuse Support Groups		Methodist Church offers weekly AA meetings	Awareness of support group.				

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	CHNA Implementa	atic	on Plan Tactics - Davis Coun	ty Hospital & Clinics PSA		
	Initial CHNA He	alth	Needs Tactics, Year 1 of 3 - Startin	ng 1/1/2022 to 12/31/24		
	Identified Need	Т	Current Resource Availability	Improvement Plan Options		
				Awareness of support group.		
4			Area of Need: Expand Mental Health Care Delive	ery		
	Outpatient Mental Health Program		DCHC Senior Life Solutions program available			
	School Aged Support in Schools		School hired Social Emotional Support Counselors			
	Pediatric Support		DCMA Dr. Graeff Behavioral Health	Continue with outpatient mental health program, and		
	Community Recourse		Paula Gordy LISW - office within Main Street, and			
	Community Resource		Optimae/First Resources	expand as able. Ensure providers are up-to-date on		
	Grief Support		Local Baptist Church offers grief support group (12 week)	current resources. Assist with promotion		
	PTSD		Warriors with Wings, local chapter			
5			Area of Need: Obesity Prevention / Weight Loss Ass	istance		
	Obesity		Extension office programs in community. Collaboration with dieticians at local facilities to offer education and healthy food choices.	Work to expand. Offer monthly resources on dieting / support groups. Promote trail system.		
	Diabetes		DCHC Dietititans (Working towards Diabetes Education Center).	Measures: Promote A1C monitoring / Screenings and Diabetes awareness Promote Diabetes prevention through diet, exercise and awareness as well as listed screenings.		
	Preventive Services		Community Garden WIC	Wellness programs and identify (HyVee) partners to share resources, connect with large employers in community, incentives to make life style changes, free activities at Drop In Center - yoga, and exercise activities, Bloomfield recovery and Wellness center, Develop Occupational Med services for local employers - screening flu shots, etc.		
	Education			Communicate programs, and insurance costs related, Extension office - growing own foods, grant funds available, Programming @ Bloomfield recovery/wellness center		

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PRIOR ASSESSMENT ACTION PLANS

During the years of 2016 to 2018, Davis County Hospital, Public Health and Community Coalition along with key community partners worked on improving seven (7) strategic tactics for the improvement of the community's heath. For details of the 2016 to 2018 Community Health Needs Assessment tactical (action) planning, please see the detail in the Details Data section of the report. Actions for improvements included but not limited to creation of a community resource guide (posted on the website), coordination of events and care models with community resources, recruitment of primary and specialty providers, and agreement with Senior Life Solutions (proving services for elder in the community).

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There were improvements in five (5) of the seven (7) areas. The improvements did not move the issues to "not a problem"; however, did move the issues to "Somewhat of a Problem" in a majority of the participants taking the survey and during Town Hall prioritization (CHNA steps 5 and 6). In the chart below was provided to the participants at the Town Hall meeting (November 2018) and signifies that Mental Health Services and Teen Health still remain a concern for the survey participants. The four (4) other areas were significantly improved in their ratings.

Evaluation of Progress on Key Priorities and Strategic Alignment (CHNA Step 9)

Davis County Hospital and Public Health departments will continually monitor the action plans for changes and adjustments as key findings present within three years. This assessment and findings will be incorporated into future strategic planning efforts and include a systematic cycle of improvement. Improvements will be completed using performance excellence tools, including but not limited to the Plan, Do, Study, Act improvement cycle and will include as many community partners, agencies, and interested individuals a possible for best outcomes and sustainability.

COMMUNITY HEALTH STATUS

Primary Research Findings

In early fall of 2021, Davis County Hospital & Clinics sponsored/conducted primary research (survey) to all area residents residing or receiving services in their primary service area, with 84 individual replies.

Community Health Needs: Survey Results 2021

REPLIES BY ZIP

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	Davis County CHNA 2021 (Round #3) Sample by PSA Zips						
#	Zips	County	Population	Returns (% of Total)			
1	Bloomfield, IA - 52537	DAVIS	7289	61 (73%)			
2	Drakesville, IA- 52552	DAVIS	852	5 (6%)			
3	Pulaski, IA - 52584	DAVIS	490	2 (2%)			
4	Floris, IA- 52560	DAVIS	541	3 (4%)			
	ZIPs Outside Davis Co		NA	13 (15%)			
	Totals		Ē	84 (100%)			

OVERALL QUALITY OF SERVICES IN THE COMMUNITY

	Community Healthcare Needs Assessment					
In genera	, how would you rate the	Davis Co	Davis Co	Davis Co	Davis Co	
overall quali	y of the healthcare delivered	PSA 2021	PSA 2018	PSA 2015	PSA 2013	
to	your community?	N=84	N=535	N=357	N=280	
Very Good		28.6%	28.6%	22.7%	18.2%	
Good		50%	46.2%	51.8%	46.9%	
Fair		14%	20.0%	22.1%	26.7%	
Poor		1.1%	4.3%	2.2%	7.0%	
Very Poor		1.1%	0.9%	1.1%	1.2%	
Totals			100.0%	100.0%	100.0%	

INVENTORY OF EXISTING COUNTY RESOURCES

Community Health Partners – Detailed List

CHILD DEVELOPMENT

Amanda Tillman Child Development Specialist 200 N. East Street Bloomfield, IA 52537 6416641735

Michele Masden Center Supervisor Davis County Head Start 200 N. East, Suite 2 Bloomfield, IA 52537 6416641735

Davis County Day Care 200 N. East Street Bloomfield, IA 52537 6416643130

Erin Hall Parents As Teachers 300 East South Bloomfield, IA 52537 6416642916 www.sieda.org

Wigmam Dy Care & Preschool 200 W Locust Bloomfield, Al 52537 6416643091

Tracy Emmons Rainbow & Friends Christian Preschool 403 E North Street Bloomfield, IA 52537 6416641606

CHIROPRACTORS DC

Lloyd A Mietzner DC Doctor Who LLC 308 N Washington St Bloomfield, IA 52537 6416643345 Rich Fetcho DC Fetcho Family Chiropractic 105 E Franklin St # 1 Bloomfield, IA 52537 6416642423

CHURCHES

Bloomfield Christian Church 107 N Davis Bloomfield, IA 52537 6416642181

Pulaski Mennonite Church 22280 Mallard Ave Bloomfield, IA 52537 6416641289

Bloomfield Methodist Church 401 E North Street Bloomfield, IA 52537 6416643206

Church Of The Open Bible 206 E Chestnut Bloomfield, IA 52537 6416643210

Dunnville Baptist Church 15356 Nuthatch Ave Bloomfield, IA 52537 6414593301

First Baptist Church 401 Crestview Circle Bloomfield, IA 52537 6416642240

Good Shephard Lutheran Church 19419 Lilac Avenue Bloomfield, IA 52537 6416643242 Grace Pointe Church Of The Nazarene 20444 Hwy 2 Bloomfield, IA 52537 6416642585

Mark Baptist Church 16011 276th Street Bloomfield, IA 52537 6419293233

Midway Calvary Baptist Church 22605 138 Th Street Bloomfield, IA 52537 6414593324

St Mary Magdalen Catholic Church 108 Weaver Road Bloomfield, IA 52537 6416642553

Stiles Christian Church 28286 Peach Ave Bloomfield, IA 52537 6416753456

Tabernacle Baptist Church 106 N Buckeye Bloomfield, IA 52537 6416642255

Word Of Life Fellowship 22586 195th Street Bloomfield, IA 52537 6416641745

Pulaski Mennonite Church 28026 270th Street Pulaski, IA 52584 6416753845

<u>CLINICS - PHYSICIANS</u> Bloomfield Anesthetist Group 505 West Jefferson Street Bloomfield, IA 52537 6416643602 Margaret Scott, Secretary Amanda McKinle, CRNA Dustin Bozwell, CRNA Jay R Brewer, CRNA Jessica K Henderson, CRNA Melissa Mahon, CRNA Valerie K Mc Kinley, CRNA

Marty J Owen, CRNA Jill Ferrell, CRNA Jennifer Cook, CRNA Davis County Medial Associates Clinic **Davis County Hospital & Clinics** 509 N Madison St Bloomfield, IA 52537 6416643832 **Beverly Oliver ARNP** Mary Graeff MD Tring Settles DO **Robert Floyd DO** Sarah Brewer, DO Megan Whisler, PNP Haleigh Skaggs, ARNP Dianne Knapp, ARNP **Specialty Clinic Providers Davis County Hospital & Clinics** 509 N Madison St Bloomfield, IA 52537 6416643832 Lary Clesemier, DO (Alleray & Immuno) Shalya Snaders, ARNP (Rheumatology) Kathy Ayers, ARNP (Diabetic) Joseph Whitman, DO (ENT) Deborah Holt, DMP (Podiatry) Lloyd Cleaver, DO (Dermatology) Shayla Rae, NP (Obstetrics/Gynecolo) Johnathon Cleaver, DO (Dermatology) David Cleaver, DO (Dermatology) Ron Graeff, MD (Allergy and Pulm.) Linda Schilling, ARNP (Dermatology) Shehada Homedan MD (Ortho Surgery) Dee Dorsett, ARNP (Cadiology) Robert Remis, MD (Urology)

Dorothy Cline-Campbell DO Osteopathic Medical Ctr Po Box 67 Bloomfield, IA 52537 6416643621

DENTISTS

Dr. Rollman, DDS Davis County Dental 107 South Pine Bloomfield, IA 52537 6416641121

FITNESS

Taylor Helton, Manager Mutchler Rec Center 900 E North Street Bloomfield, IA 52537 6416643939

Kelly Jackson, manager Indigo Roots 102 E Jefferson Bloomfield, IA 52537 6416641100

HOSPITAL

Veronica Fuhs, MHA Davis County Hospital & Clinics 509 N Madison St Bloomfield, IA 52537 6416642145

MENTAL HEALTH

Optimae Life Services 712 S. West Street, Suite 3 Bloomfield, IA 52537 6416641839

Stacy Veatch Community Services Director General Assistance Director 712 S West Street Bloomfield, IA 51537 6416641993 Central Point Coordinator 100 Court Square Bloomfield, IA 52537 6418951690

Paula Gordy, LiSW LLC 207 E Franklin Bloomfield, IA 52537 6416642490

SIEDA Neighborhood Resource Center 300 E. South Street Bloomfield, IA 52537 6416641911

OPTOMETRISTS OD

Thomas G Juhl OD 116 N Dodge Street Bloomfield, IA 52537 6416642325

PODIATRISTS

Susan C Warner DPM 110 N Dodge Street Bloomfield, IA 52537 6416643667

PUBLIC HEALTH

Lynn Fellinger Davis County Hospital Public Health 509 N Madison Bloomfield, IA 52537 6416643629

SENIOR LIVING

Nancy Newman Bloomfield Care Ctr 800 N Davis St Bloomfield, IA 52537 6416642699

Bloomfield Senior Housing 403 E South Street Bloomfield, IA 52537 6416641819

Gloria Garner Mulberry Place 11 Deborah Dr. Bloomfield, IA 52537 6416642523 Dawn McCarty Optimae Live Services 22425 Overland Ave Bloomfield, IA 52537 6416643202

<u>SUPPORT SERVICES</u> Dave Schooley Crosslines 307 Parkview Drive Bloomfield, IA 52537 6416643974

Dee Altheide Lords Cupboard 108 S Howard Street Bloomfield, IA 52537 6416642181

Community Resources - Inventory of Services

Public HC Services Offered in the County: Yes/No **Hospital** Cat Other Health Yes Clinic Primary Care no Hosp Alzheimer Center no no Hosp Ambulatory Surgery Centers Yes no Arthritis Treatment (We offer rheumatology clinic services, it is no not a stand-alone Arthritis Center) no Hosp Bariatric/Weight Control Services Hosp no no Birthing/LDR/LDRP Room Hosp no no Hosp Breast Cancer (do offer mammography) no yes Hosp Burn Care no no Hosp Cardiac Rehabilitation no yes Hosp Cardiac Surgery no no Cardiology Services Hosp no yes Hosp Case Management yes yes Chaplaincy/Pastoral Care Services Hosp no no yes Hosp Chemotherapy no no Hosp Colonoscopy yes no Crisis Prevention (Served by Wapello County) Hosp no no yes CT Scanner Hosp yes no Hosp Diagnostic Radioisotope Facility no yes Hosp Diagnostic/Invasive Catheterization no no Hosp Electron Beam Computed Tomography (EBCT) no no Enrollment Assistance Services Hosp yes no Extracorporeal Shock Wave Lithotripter (ESWL) Hosp no no Hosp Fertility Clinic no no Full Field Digital Mammography (FFDM) Hosp no yes Genetic Testing/Counseling Hosp no no Hosp Geriatric Services yes yes Heart services (Cardiology visiting) Hosp no yes Hosp Hemodialysis no no

Inventory of Health Services - Davis County, Iowa

Hosp	HIV/AIDS Services	no	no	
Hosp	Image-Guided Radiation Therapy (IGRT)	no	no	
			•	
Hosp 	Inpatient Acute Care - Hospital Services	yes	no	
Hosp -	Intensity-Modulated Radiation Therapy (IMRT) 161	no	no	
Hosp	Intensive Care Unit	no	no	
Hosp	Intermediate Care Unit	no	no	
Hosp	Interventional Cardiac Catheterization	no	no	
Hosp	Isolation room	yes	no	
Hosp	Kidney services (nephrology)	no	no	
Hosp	Liver	no	no	
Hosp	Lung (offer pulmonary)	yes	no	
Hosp	Magnetic Resonance Imaging (MRI)	yes	no	
Hosp	Mammograms	yes	no	
Hosp	Mobile Health Services	No	no	
Hosp	Multi-slice Spiral Computed Tomography (<64 slice CT)	yes	no	
Hosp	Multi-slice Spiral Computed Tomography (<64+ slice CT)	no	no	
Hosp	Neonatal (We do Labor and Delivery and local physicians follow-up)	'no	no	
Hosp	Neurological services	no	no	
Cat	HC Services Offered in County: Yes / No	Hospital	Health Dept	Other
Hosp	Obstetrics (delivery)	no	no	
Hosp	Occupational Health Services	yes	no	
Hosp	Oncology Services	Yes	no	
Hosp	Orthopedic Services	yes	no	
Hosp	Outra atticant Suma and	•	•	
	Outpatient Surgery	yes	no	
Hosp	Pain Management	yes yes	no yes	
Hosp Hosp		-		yes
-	Pain Management	yes	yes	yes
Hosp	Pain Management Palliative Care Program	yes no	yes yes	yes yes
Hosp Hosp	Pain Management Palliative Care Program Pediatric (Family Practice)	yes no yes	yes yes yes	
Hosp Hosp Hosp	Pain Management Palliative Care Program Pediatric (Family Practice) Physical Rehabilitation (PT Services)	yes no yes yes	yes yes yes no	
Hosp Hosp Hosp Hosp	Pain Management Palliative Care Program Pediatric (Family Practice) Physical Rehabilitation (PT Services) Positron Emission Tomography (PET)	yes no yes yes no	yes yes yes no no	

Hosp	Radiology, Therapeutic	no	no	
Hosp	Reproductive Health (Public Health with Family Planning in Ottumwa)	Yes	yes	
Hosp	Robotic Surgery	no	no	
Hosp	Senior Health Solutions	Yes	no	
Hosp	Shaped Beam Radiation System 161	no	no	
Hosp	Single Photon Emission Computerized Tomography	no	no	
Hosp	Sleep Center	yes	no	
Hosp	Social Work Services	Yes	yes	
Hosp	Sports Medicine	No	no	
Hosp	Stereotactic Radiosurgery	No	no	·
Hosp	Swing Bed Services	Yes	no	
Hosp	Transplant Services	No	no	
Hosp	Trauma Center -Level IV	No	no	
Hosp	Ultrasound	Yes	no	
Hosp	Women's Health Services	Yes	no	
Hosp	Wound Care	Yes	yes	
Comm	Adult Day Care Program	No	no	yes
Comm	Assisted Living	no	no	yes
Comm	Home Health Services	no	Yes	yes
Comm	Hospice	yes	Yes	yes
Comm	Long-Term Care	no	no	Yes
Comm	Nursing Home Services	no	Yes	yes
Comm	Retirement Housing	no	no	yes
Comm	Skilled Nursing Care	yes	no	yes
ER	Emergency Services	yes	no	
ER	Urgent Care Center	no	no	
ER	Ambulance Services	yes	no	
SER∨	Alcoholism-Drug Abuse	no	no	•
SERV	Blood Donor Center	no	no	yes
SERV	Chiropractic Services	no	no	yes
SERV	Complementary Medicine Services	no	no	
SERV	Dental Services	yes	no	Yes
Cat	HC Services Offered in County: Yes / No	Hospital	Health Dept	Other

. . . .

SERV	Fitness Center	No	no	yes
SERV	Health Education Classes	yes	yes	
SERV	Health Fair (Annual)	yes	yes	
SERV	Health Information Center	no	no	
SERV	Health Screenings	yes	yes	
SERV	Meals on Wheels	No	yes	yes
SERV	Mental Health services	no	no	yes
SER∨	Nutrition Programs	yes	yes	Yes
SER∨	Patient Education Center	yes	no	
SERV	Support Groups	yes	no	yes
SERV	Teen Outreach Services	no	no	yes
SERV	Tobacco Treatment/Cessation Program	yes	yes	yes
SERV	Transportation to Health Facilities	no	no	yes
SER∨	Wellness Program (The hospital supports local businesses with health fairs and lab screenings annually)	Yes	no	yes

Service Directory

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EMERGENCY NUMBERS

Police/ Sheriff	911
Fire	911
Ambulance	911

NON-EMERGENCY / MUNICIPAL NUMBERS (BLOOMFIELD)

Davis County Sheriff (Police)	641-664-2385
Davis County Hospital EMS	641-664-2145
Fire	641-664-1147

QUICK REFERENCE PHONE GUIDE

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Action Nov	1-800-622-5168
Al-Anon "Free to Be Me"	(515) 462-4253
Alcoholics Anonymous	(515) 282-8550
Alzheimer's Disease Helpline	1-800-272-3900
American Cancer Society	1-800-227-2345
American Red Cross	1-800-887-2988
Arthritis Foundation	1-866-378-0636
Battered Women	1-800-433-SAFE
Child Abuse Hotline	1-800-795-9606
Dependent Adult Abuse Hotline	1-800-362-2178
Dependent Adult and Child Abuse	1-800-652-9516
Domestic Abuse Hotline	1-800-942-0333
First Call for Help	(515) 246-6555
Foundation Through Crisis	1-800-332-4224
Gambling Hotline	1-800-238-7633
Iowa Arson/Crime Hotline	1-800-532-1459
Iowa Child Abuse Reporting Hotline	1-800-362-2178
Iowa State Patrol Emergency	1-800-525-5555
Medicare	1-800-MEDICARE
Mental Health Information and Referral	1-800-562-4944
National Alcohol Hotline	1-800-252-6465
National Center for Missing and Exploited Children	1-800-THE LOST
National Institute on Drugs	1-800-662-4537
Poison Control	1-800-222-1222
Senior Health Insurance Info Program (SHIIP)	1-800-351-4664
Substance Abuse Information & Treatment	1-800-662-HELP
Suicide Prevention Hotline	1-800-SUICIDE
Teen Line (Red Cross)	1-800-443-8336

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GENERAL ONLINE HEALTH RESOURCES

Doctors and Dentists—General

<u>AMA Physician Select: Online Doctor Finder</u> (American Medical Association) <u>DocFinder</u> (Administrators in Medicine) <u>Find a Dentist</u> (Academy of General Dentistry) <u>Find a Dentist: ADA Member Directory</u> (American Dental Association) <u>Physician Compare</u> (Centers for Medicare & Medicaid Services)

Hospitals and Clinics—General

<u>Find a Health Center</u> (Health Resources and Services Administration) <u>Find a Provider: TRICARE Provider Directories</u> (TRICARE Management Activity) <u>Hospital Quality Compare</u> (Centers for Medicare & Medicaid Services)

Doctors and Dentists—Specialists

ACOG's Physician Directory (American College of Obstetricians and Gynecologists) ACR: Geographic Membership Directory (American College of Rheumatology) American College of Surgeons Membership Directory (American College of Surgeons) American Osteopathic Association D.O. Database (American Osteopathic Association) ASGE: Find a Doctor (American Society for Gastrointestinal Endoscopy) Cancer Genetics Services Directory (National Cancer Institute) Child and Adolescent Psychiatrist Finder (American Academy of Child and Adolescent Psychiatry) Dystonia: Find a Health Care Professional (Dystonia Medical Research Foundation) Expert Locator: Immunologists (Jeffrey Modell Foundation) Find a Dermatologic Surgeon (American Society for Dermatologic Surgery) Find a Dermatologist (American Academy of Dermatology) Find a Gastroenterologist (American College of Gastroenterology) Find a Gynecologic Oncologist (Society of Gynecologic Oncologists) Find a Hand Surgeon (American Society for Surgery of the Hand) Find a Hematologist (American Society of Hematology) Find a Neurologist (American Academy of Neurology) Find a Pediatric Dentist (American Academy of Pediatric Dentistry) Find a Pediatrician or Pediatric Specialist (American Academy of Pediatrics) Find a Periodontist (American Academy of Periodontology) Find a Physical Medicine & Rehabilitation Physician (American Academy of Physical Medicine and Rehabilitation) Find a Plastic Surgeon (American Society of Plastic Surgeons) Find a Podiatrist (American Podiatric Medical Association) Find a Thyroid Specialist (American Thyroid Association) Find a Urologist (American Urological Association) Find an ACFAS Physician (American College of Foot and Ankle Surgeons) Find an Allergist/Immunologist: Search (American Academy of Allergy, Asthma, and Immunology) Find an Endocrinologist (Hormone Health Network) Find an Eye M.D. (American Academy of Ophthalmology) Find an Interventional Radiologist (Society of Interventional Radiology) Find an Oncologist (American Society of Clinical Oncology) Find an Oral and Maxillofacial Surgeon (American Association of Oral and Maxillofacial Surgeons) Find an Orthopedic Foot and Ankle MD (American Orthopedic Foot and Ankle Society) Find an Otolaryngologist (ENT) (American Academy of Otolaryngology--Head and Neck Surgery) Finding an Eye Care Professional (National Eye Institute) GI Locator Service (American Gastroenterological Association)

Other Healthcare Providers

<u>AMTA's Find a Massage Therapist</u> (American Massage Therapy Association) <u>Cancer Genetics Services Directory</u> (National Cancer Institute) <u>Find a Diabetes Educator</u> (American Association of Diabetes Educators) <u>Find a Genetic Counselor</u> (National Society of Genetic Counselors) <u>Find a Midwife</u> (American College of Nurse-Midwives) <u>Find a Nurse Practitioner</u> (American Academy of Nurse Practitioners) <u>Find a Physical Therapist</u> (American Physical Therapy Association) <u>Find a Professional: Online Directory of Audiology and Speech-Language Pathology Programs</u> (American Speech-Language-Hearing Association) <u>Find a Registered Dietitian</u> (Academy of Nutrition and Dietetics) <u>Find a Therapist</u> (Anxiety Disorders Association of America) <u>Find an Audiologist</u> (American Academy of Audiology) <u>Manual Lymphatic Drainage Therapists</u> (National Lymphedema Network) <u>National Register of Health</u> <u>Service Providers in Psychology</u> (National Register of Health Service Providers in Psychology) <u>NCCAOM: Find Nationally Certified</u> <u>Practitioners</u> (National Certification Commission for Acupuncture and Oriental Medicine) <u>Search for an Emergency Contraception</u> <u>Provider in the United States</u> (Princeton University, Office of Population Research)

Hospitals and Clinics—Specialized

<u>Accredited Birth Centers</u> (Commission for the Accreditation of Birth Centers) <u>Alzheimer's Disease Research Centers</u> (National Institute on Aging) <u>Cystic Fibrosis Foundation: Find a Chapter</u> (Cystic Fibrosis Foundation) <u>Cystic Fibrosis Foundation: Find an Accredited Care Center</u> (Cystic Fibrosis Foundation) <u>Dialysis Facility Compare</u> (Centers for Medicare & Medicaid Services) <u>FDA Certified Mammography Facilities</u> (Food and Drug Administration) <u>Find a Free Clinic</u> (National Association of Free Clinics) <u>Find an Indian Health Service Facility</u> (Indian Health Service) <u>Find Treatment</u> <u>Centers</u> (American Cancer Society) <u>Genetics Clinic Directory Search</u> (University of Washington) <u>Locate a Sleep Center in the United States by Zip</u> <u>Code</u> (American Academy of Sleep Medicine) <u>MDA ALS Centers</u> (Muscular Dystrophy Association) <u>Mental Health Services Locator</u> (Substance Abuse and Mental Health Services Administration) <u>NCI Designated Cancer Centers</u> (National Cancer Institute) <u>Neurofibromatosis Specialists</u> (Children's Tumor Foundation) <u>Post-Polio Directory 2011: Post-Polio Clinics, Health Professionals, Support Groups</u> (Post-Polio Health International including International Ventilator Users Network) <u>Spina Bifida Clinic Directory</u> (Spina Bifida Association of America) <u>Substance Abuse Treatment</u> <u>Facility Locator</u> (Substance Abuse and Mental Health Services Administration) <u>Transplant Center Search Form</u> (BMT InfoNet) <u>U.S. NMDP Transplant</u> <u>Centers</u> (National Marrow Donor Program) <u>VA Health Care Facilities Locator & Directory</u> (Veterans Health Administration) <u>Where to Donate Blood</u> (AABB) <u>Where to Donate Cord Blood</u> (National Marrow Donor Program)

Other Healthcare Facilities and Services

Alzheimer's Disease Resource Locator (Fisher Center for Alzheimer's Research Foundation) <u>American College of Radiology Accredited Facility</u> Search (American College of Radiology) <u>APA District Branch / State Association Directory</u> (American Psychiatric Association) <u>Directory of</u> Organizations (Deafness and Communication Disorders) (National Institute on Deafness and Other Communication Disorders) <u>Dog Guide Schools in</u> the United States (American Foundation for the Blind) <u>Eldercare Locator</u> (Dept. of Health and Human Services) <u>Find a Hospice or Palliative Care</u> <u>Program</u> (National Hospice and Palliative Care Organization) <u>Find Services (for People with Vision Loss)</u> (American Foundation for the Blind) <u>Find</u> <u>Urgent Care Centers by State</u> (Urgent Care Association of America) <u>Genetic Testing Laboratory Directory</u> (University of Washington) <u>Home Health</u> <u>Compare</u> (Centers for Medicare & Medicaid Services) <u>Medicare: Helpful Contacts</u> (Centers for Medicare & Medicaid Services) <u>Muscular Dystrophy</u> <u>Association Clinics and Services</u> (Muscular Dystrophy Association) <u>National Foster Care and Adoption Directory Search</u> (Children's Bureau) <u>Nursing</u> <u>Home Compare</u> (Centers for Medicare & Medicaid Services) <u>Organizations That Offer Support Services</u> (National Cancer Institute) <u>Poison Control</u> <u>Centers</u> (American Association of Poison Control Centers) <u>Resources and Information for Parents about Braille</u> (American Foundation for the Blind) <u>State-Based Physical Activity Program Directory</u> (Centers for Disease Control and Prevention) <u>TSA Chapters in the USA</u> (Tourette Syndrome Association) <u>Violence against Women: Resources by State</u> (Dept. of Health and Human Services, Office on Women's Health) <u>Where to Find Hair</u> <u>Loss Accessories and Breast Cancer Products</u> (American Cancer Society)

SOURCE: MedlinePlus provides links to directories to help you find libraries, health professionals, services and facilities. NLM does not endorse or recommend the organizations that produce these directories, nor the individuals or organizations that are included in the directories

2021 Survey Example

You can complete this survey online:

. . .

Not

forms.office.com/r/G0f224hncV

HEALTHCARE PERCEPTIONS & SATISFACTION for DAVIS COUNTY, IOWA

The leadership of Davis County Hospital & Clinics, Davis County Community Care Coalition, and Davis County Public Health invite you to help improve the care and services in our community. Please help by answering these few short questions. Please answer honestly and your responses will be kept confidential.

1. In general, how would you rate the overall quality of the healthcare delivered to your community?

1- very poor, 2- poor, 3- fair, 4- good, 5- very good

- 2. How would you rate the following healthcare services?
- Please select one box for each row.

	Very Good	Good	Fair	Poor	Very poor	Applicable (N/A)
Ambulance Service	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Child Care	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Chiropractor	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Dentists	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Eye Doctor/Optometrist	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Family Planning Services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Home Care Agencies/Home Health	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Hospice	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Pharmacy	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
School Nurse	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Teen health (drinking, abuse, safety, pregnancy)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

3. How would you rate the following healthcare services?

(please select one box in each row)

	Very Good	Good	Fair	Poor	Very poor	Not Applicable (N/A)
Emergency Room	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Primary Care Services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Hospital Services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Mental Health Services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Nursing Home Services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Outpatient Services (lab, radiology etc)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Davis County Public Health Services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Specialist Physician Care	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

4. In your opinion, how much of a problem are the following causes of poor health in your community?

(please select one box in each row)

	Not a problem	Somewhat of a problem	Major problem	Don't know
Cancer	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Diabetes	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Substance Abuse	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Heart Disease	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Sexual Transmitted Diseases	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Mental Disorders	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Obesity	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Pneumonia/Flu	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Respiratory Disease	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Stroke	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Suicide	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Trauma	\bigcirc	\bigcirc	\bigcirc	\bigcirc

5. Other health problems in your community not listed above?

Enter your answer

6. How do you feel your local health care providers are doing in addressing the health needs of the following age groups?

(please select one box in each row)

	Very Goo	d Good	Fair	Poor	Very poo	Not Applicable r (N/A)
Infants	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Age 1-12	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Age 13-17	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Age 18-25	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Age 26-44	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Age 45 - 64	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Age 65-84	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Over 85	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

7. In your opinion, what areas need additional education or attention in our community.

Please select all that apply

Abuse/Violence
Aging (dementia)
Alcohol
Alternative Medicine
Child Care
Chronic Diseases (ex. diabetes or heart failure)
Family Planning/Birth Control
Lead Exposure
Mental Illness
Neglect

Nutrition
Obesity
Ozone/Air Quality
Pain Management
Poverty
Preventative Health
Sexually Transmitted Diseases
Suicide
Teen Health (drinking/abuse/safety/pregnancy)
Tobacco Use
Uninsured/ Underinsured
Vaccinations
Water Quality
Wellness Education
Other

8. Does our community need any additional healthcare providers? *select one*

0	
1 1	Yes
	105

) No

9. If you feel more providers need to be added, please specify what type is needed.

Enter your answer

10. Are there healthcare services in your community or neighborhood that you feel need to be improved and/or changed?

Enter your answer	

11. Over the past 2 years, did you or someone from your household, receive healthcare services outside of your county?

\bigcirc	Yes
\bigcirc	105

🔘 No

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HEALTHCARE PERCEPTIONS & SATISFACTION for DAVIS COUNTY, IOWA

Additional County Services

12. Please list the health care services you or your household member(s) have received outside of your county.

Enter your answer

13. If offered, would you have received the services locally?

\bigcirc	Yes
0	No
0	Maybe

Back

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CHANGES TO HEALTH SERVICES

Over the last few years, Davis County Hospital & Clinics, Davis County Community Care Coalition, and Davis County Public Health have been working to provide ongoing valuable services to the community.

. . .

14. How would you rate each of the following in your community?

	Very good	Good	Fair	Poor	Very poor	Not aware of the services
Caregiver training programs	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Early childhood development programs	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Emergency Preparedness	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Food & nutrition services (WIC programs)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Health screenings access	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Obesity prevention and treatment	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Spiritual health support	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Sexually transmitted disease testing	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Substance use and treatment programs	^t O	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Tobacco prevention/cessation programs	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Violence prevention	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Women's wellness programs	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

15. Which health needs are most pressing TODAY and are in need of improvement? *Check all that apply.*

Wellness options
Public awareness of healthcare services
Mental health / Counseling services
Public transportation for healthcare
After hours pharmacy services
Nutritional education
Home health/ Hospice options
Dental services
Obstetrics services
Access to urgent care services
Healthy eating options
Cancer services
Chronic disease prevention (ex. diabetes or heart failure)
Elder assistance programs
Family assistance programs
Care transitions (movement from one healthcare setting to another or home)
Other

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YOUR HEALTH

16. In general, how would you best describe your health?

	Very good	Good	Fair	Poor	Very poor
Description of your personal health	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

. . .

17. Compared to a year ago, how would you rate your overall health now?

	Much better than a		Much worse than a
	year ago	About the same	year ago
Change in health	\bigcirc	\bigcirc	\bigcirc

18. Does your household have a provider you use for primary care (clinic visits)?

- 🔘 Yes
-) No

19. If yes, please give the physician's name, specialty, and city.

Enter your answer	

20. Have you had a physical in the past 12 months?



21. If you have not had a physical, please provide the specific reason.

Enter your ans	wer		

22. Question

	Yes	No	Not Applicable (NA)
Do you complete 2.5 hours of moderately intense physical activity each week	\bigcirc	\bigcirc	\bigcirc
If female, do you get a pap smear every other year	\bigcirc	\bigcirc	\bigcirc
If female and over 40, do you have annual mammograms	\bigcirc	\bigcirc	\bigcirc
If male and over 50, do you have annual prostate exam	\bigcirc	\bigcirc	\bigcirc
lf over 50, have you had a colonoscopy	\bigcirc	\bigcirc	\bigcirc

23. Please complete sentence below - "Are you.....

	Yes	No	Not Applicable (NA)
Eating right (Daily, 5 servings of fruits, vegetables, wheat)	\bigcirc	\bigcirc	\bigcirc

Using tobacco products weekly	\bigcirc	\bigcirc	\bigcirc
Exercising 2-3 times weekly	\bigcirc	\bigcirc	\bigcirc
Consuming alcohol (more than 1 drink daily)	\bigcirc	\bigcirc	\bigcirc
Receiving an annual flu shot	\bigcirc	\bigcirc	\bigcirc

24. Please mark if you have ever felt.....

	Yes	No
In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	\bigcirc	\bigcirc
In the last 12 months, has your utility company shut off your services for not paying your bills?	\bigcirc	\bigcirc
Are you worried that in the next 2 months, you may not have housing?	\bigcirc	\bigcirc
Do problems getting child care make it difficult for you to work or study? (leave blank if you don't have children)	\bigcirc	\bigcirc
In the last 12 months, have you ever had to go without health care because you didn't have a way to get there?	\bigcirc	0
Do you frequently need assistance interpreting medical documents regarding your healthcare?	0	\bigcirc

Are you afraid of someone you live with hurting you?	\bigcirc	\bigcirc
If you checked YES to any boxes above, would you like to receive assistance with any of these needs?	\bigcirc	\bigcirc

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HEALTHCARE PERCEPTIONS & SATISFACTION for DAVIS COUNTY, IOWA

ABOUT YOU

Please provide a bit more information about who you are so we can better serve the community.

. . .

25. What is your age?

- O Under 18
- 0 18-24
- 25-34
- 35-44
- 0 45 65
- 66-84

85 and older

26. Your gender

) Male

) Female

O Prefer not to say

27. How would you identify yourself?

Caucasian/White

🔘 African American /Black

🔵 Latino /Hispanic

Indian /Native Alaskan
Asian/Pacific Islander
Multicultural/Multiracial
Other

28. How would you decribe your household?

Please select all that apply.

◯ Single

\frown	
()	Married
	Ivianticu

O Parent /Guardian with children at home

O Married with children no longer at home

\bigcirc	Divorced	

\bigcirc	Other		
\bigcirc			

29. Regarding your health insurance coverage, what type of health coverage is your primary plan?

Choose one.



- Covered by employer (employer pays total cost)
- Partially covered by employer (you and employer share cost)

Medicare

- 🔵 Medicaid
- No coverage (uninsured)

- 30. For reporting purposes, are you involved in or are you a..... Please check all that apply.
 - Board Member (local)
 - Business /Merchant
 - Civic club member
 - Clergy / Congregational leader
 - College / University student
 - Construction /Housing/ Builder
 - Consumer of healthcare services
 - O Dentist / Healthcare Provider
 - Economic Development
 - O Education official / Teacher
 - 🔵 Farmer / Rancher
 - Health Department
 - O Hospital or Clinic employee
 - Insurance Industry
 - 🔵 Labor
 - C Law Enforcement
 - O Parent / Caregiver
 - 🔿 Veteran

Other

31. What is your home 5 digit zip code?

Enter your answer

32. Is there anything else you would like to share with us?

Enter your answer	

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THANK YOU

If filling this out with a paper form, please turn the completed survey to Davis County Hospital & Clinics.

. . .

33. Today's Date

Please input date in format			
Back	Submit	Page 6 of 6	
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CONTACT INFORMATION AND QUESTIONS

Hospital Contact

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Phone: 641-664-2145; Address: 509 North Madison Street, Bloomfield, Iowa 52537

-----End of Report-----