



Frequently Asked Questions

Q: Will we need to install the update IVES-NX software?

- No download software will be required. IVES-NX is a website that does not require you to download and install any pre-requisites.

Q: Do we get a new User ID and password?

- No, your user ID and password will stay the same.

Q: What type of browsers can we use?

- Majority of the browsers will work such as Google Chrome, Firefox, Microsoft Edge, Safari, etc.

Q: When does the system time me out?

- The system will time out at 15 minutes if there is no activity.

Q: Do we have to set up our current inventory?

- No, you do not need to set up your current inventory, it will be moved over to IVES-NX.

Q: Do we need to set up our Printer Preferences?

- No, you do not need to set up your printer preferences, it will be move over to IVES-NX