

- 1) A member may live in the member's own home, within the home of the member's family or legal representative, or in another community living arrangement that meets the criteria in 441—subrule 77.25(5).
- 2) A member living with the member's family or legal representative is not subject to the criteria in 441—paragraphs 77.25(8) "c" and 77.25(8) "d."
- 3) A member may not reside in a licensed medical or health care facility or in a setting that is required to be licensed as a medical or health care facility.

#### Remote Support HBH Service Delivery Model

Remote Support is the provision of Supported Community Living by a trained remote support professional who is in a remote location and is engaged with a person through enabling technology that utilizes live two-way communication in addition to or in place of on-site staffing. Remote support is not a service. It is an available delivery option through the Supported Community Living service to meet an individual's health, safety and other support needs as needed when it:

- Is chosen and preferred as a service delivery method by the person or their guardian (if applicable)
- Appropriately meets the individual's assessed needs.
- Is provided within the scope of the service being delivered.
- Is provided as specified in the individual's support plan.

Remote supports are delivered by awake; alert remote support professionals whose primary duties are to provide remote supports from the provider's secure remote supports location. To ensure safety and Health Insurance Portability and Accountability Act (HIPAA) compliance, this location should have appropriate, stable, and redundant connections. This should include, but is not limited to, backup generators or back battery, multiple internet service connections.

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Remote supports may be used with either paid or unpaid backup support as specified in the individual's service plan. Paid backup support is provided on a paid basis by a provider of Supported Community Living that is both the primary point of contact for the remote supports vendor and the entity to send paid staff person(s) on-site when needed. Unpaid backup support may be provided by a family member, friend, or other person who the individual chooses. The person-centered service plan (PCSP) will reflect how the remote supports are being used to meet the goals for independent living and assessed needs, including health, safety and welfare needs.

## Remote Support Service Requirements

### Assessment

Through an assessment by the SCL remote support provider with input from the individual and their Interdisciplinary Team (IDT) the member's ability to be supported safely through remote support is identified.

Through an assessment by the remote support provider with input from the individual and their IDT, the location of the devices or monitors will be determined to best meet the individual's needs.

### Informed Consent

Informed consent by the individual using the service, their guardian and other individuals and their guardians residing in the home must be obtained and clearly state the parameters in which the remote support service would be used.

Each individual, guardian and IDT must be made aware of both the benefits and risks of the operating parameters and limitations.

Informed consent documents must be acknowledged in writing, signed, and dated by the individual, guardian, case manager and provider agency representative, as appropriate. A copy of the consent shall be maintained by the case manager, the guardian (if applicable) and in the home file.

If the individual desires to withdraw consent, they would notify the case manager. As informed consent is a prerequisite for utilization of remote support services, a meeting of the IDT would be needed to discuss available options for any necessary alternate supports. All residing adult and youth individuals, their guardians and their support teams impacted by the decision to withdraw consent must be immediately informed of the decision and use of remote supports in the setting. must be discontinued.

Informed consent for remote supports must be reviewed annually as part of the person-centered planning process.

### Privacy

Remote Support Professionals must:

\*Respect and always maintain the individual's privacy, including when the person is in settings typically used by the public.

\*Respect and always maintain the individual's privacy, including when scheduled or intermittent/as-needed support includes responding to an individual's health, safety and other support needs for personal cares.

\*Only use cameras in bedrooms or bathrooms when the IDT has identified a specific support need in the person-centered service plan and the member, and their legal representative has given informed consent.

The agency service provider responsible for responding to an individual's health, safety, and other support needs through remote support must:

1. Ensure the use of enabling technology complies with relevant requirements under the Health Insurance Portability and Accountability Act (HIPAA)
2. Comply with the data privacy laws, restrictions and guidelines.
3. Ensure that service documentation occurs during remote support delivery in accordance with the 441-79.3

#### Host Home SCL Service Delivery Model

A Host Home is a community-based family home setting whose owner or renter provides home and community-based services (HCBS) Waiver Supported Community Living (SCL) services to no more than (2) individuals who reside with the owner or renter in their primary residence and is approved for those services as an independent contractor of a community-based SCL service agency.

Host Home is an available delivery option through the SCL service to meet a member's health, safety and other support needs as needed when it:

\*Is chosen and preferred as a service delivery method by the person or their guardian (if applicable)

\*Appropriately meets the member's assessed needs.

\*Is provided within the scope of the service being delivered.

\*Is provided as specified in the member's support plan.

#### Host Home Service Requirements

##### Assessment

Through an assessment by the SCL or HBH agency provider with input from the member and their Interdisciplinary Team (IDT) the member's ability to be supported safely through the Host Home model is identified.

Through an assessment by the SCL or HBH agency provider with input from the individual and their IDT, the desired location of the Host Home will be determined to best meet the member's needs.

Through an assessment by the SCL or HBH agency provider of potential Host Home Hosts, potential matching Host Homes will be identified.

##### Informed Consent

Informed consent of delivery of SCL or HBH in the Host Home by the Host Home provider by the individual using the service, their guardian must be obtained.

Each member, guardian and IDT must be made aware of both the benefits and risks of the Host Home service delivery model.

Informed consent documents must be acknowledged in writing, signed, and dated by the individual, guardian, case manager and provider agency representative, as appropriate. A copy of the consent shall be maintained by the case manager, the guardian (if applicable) and in the provider agency file.

If the individual desires to withdraw consent, sever the residential agreement, and transfer from the Host Home to a provider owned and controlled SCL or HBH setting, the member, their guardian or the Host must notify the SCL or HBH provider agency and the member's case manager. A meeting of the IDT would be needed to discuss available options for any necessary alternative services and supports.

### Privacy

Host Home SCL and HBH service providers must:

- \* Respect and always maintain the member's privacy, including when the person is in settings typically used by the public.
- \* Respect and always maintain the member's privacy, including when scheduled or intermittent/as-needed support includes responding to a member's health, safety and other support needs for personal cares.

Providers delivering this service via the Telehealth service delivery option must demonstrate policies and procedures that include:

- HIPAA compliant platforms;
- Client support given when client needs include: accessibility, translation, or limited auditory or visual capacities are present
- Have a contingency plan for provision of services if technology fails;
- Professionals do not practice outside of their respective scope; and
- Assessment of clients and caregivers that identifies a client's ability to participate in and outlines any accommodations needed while using Telehealth.

## **2.) Enabling Technology for Remote Support**

"Enabling technology" means the technology that makes the on demand remote supervision and support possible and includes a device, product system, or engineered solution whether acquired commercially, modified, or customized that addresses an individual's needs and outcomes identified in his or her individual service plan. The service is for the direct benefit of the individual in maintaining or improving independence and functional capabilities. Remote support and monitoring will assist the individual to fully integrate into the community, participate in community activities, and avoid isolation.

Enabling technology may cover evaluation of the need for enabling technology and, if appropriate, subsequent selection of a device needed to improve a participant's ability to perform activities of daily living, control or access his/her environment or communicate. This service also includes equipment rental during a trial period, customization, and rental of equipment during periods of repair

Enabling technology (assessments only) remote support, is the following: Remote Support is the provision of Supported Community Living by a trained remote support professional who is in a remote location and is engaged with a person through enabling technology that utilizes live two-way communication in addition to or in place of on-site staffing. Remote support is not a service. It is an available delivery option through the Supported Community Living service to meet an individual's health, safety and other support needs as needed when it:

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**3.) Day Habilitation** means services that provide opportunities and support for community inclusion and build interest in and develop skills for active participation in recreation, volunteerism, and integrated community employment. Day habilitation provides assistance with acquisition, retention, or improvement of socialization, community participation, and daily living skills.

Scope. Day habilitation activities and environments are designed to foster the acquisition of skills, positive social behavior, greater independence, and personal choice. Services focus on supporting the member to participate in the community, develop social roles and relationships, and increase independence and the potential for employment. Services are designed to assist the member to attain or the member's individual goals as identified in the member's comprehensive service plan. Services may also provide wraparound support secondary to community employment. Day habilitation activities may include:

- (1) Identifying the member's interests, preferences, skills, strengths, and contributions,
- (2) Identifying the conditions and supports necessary for full community inclusion and the potential for competitive integrated employment,
- (3) Planning and coordination of the member's individualized daily and weekly day habilitation schedule,
- (4) Developing skills and competencies necessary to pursue competitive integrated employment\
- (5) Participating in community activities related to hobbies, leisure, personal health, and wellness,
- (6) Participating in community activities related to cultural, civic, and religious interests,
- (7) Participating in adult learning opportunities,

- (8) Participating in volunteer opportunities,
- (9) Training and education in self-advocacy and self-determination to support the member's ability to make informed choices about where to live, work, and recreate,
- (10) Assistance with behavior management and self-regulation,
- (11) Use of transportation and other community resources,
- (12) Assistance with developing and maintaining natural relationships in the community,
- (13) Assistance with identifying and using natural supports,
- (14) Assistance with accessing financial literacy and benefits education,
- (15) Other activities deemed necessary to assist the member with full participation in the community,

Family training option. Day habilitation services may include training families in treatment and support methodologies or in the care and use of equipment. Family training may be provided in the member's home. The unit of service is 15 minutes. The units of services payable are limited to a maximum of 40 units per month.

Expected outcome of service. The expected outcome of day habilitation services is active participation in the community in which the member lives, works, and recreates. Members are expected to have opportunities to interact with individuals without disabilities in the