

COMMUNITY ACTION NATIONAL PERFORMANCE INDICATORS (NPIs)

INDIVIDUAL AND FAMILY

COMMUNITY ACTION NPIs

Community action agencies that receive CSBG funding are required to annually report their community action outcomes. The CSBG program requires agencies to collect and report their individual, family, and community outcomes within the framework of the three national Community Action goals:

Community Action Goals

- Individuals and families with low incomes are stable and achieve economic security.
- Communities where people with low incomes live are healthy and offer economic opportunity.
- People with low incomes are engaged and active in building opportunities in communities.

To present a uniform and coherent national picture of community action outcomes, the Community Action network adopted and uses the Community Action NPIs for national community action data collection and reporting. The Community Action NPIs measure the impact community action programs, services, and initiatives have on individuals, families, and communities, and measure progress towards achieving the three national Community Action goals.

FFY 2025 CSBG APPLICATION INSTRUCTIONS: Individual and Family NPIs

There are 45 Individual and Family NPIs. All 45 NPIs are listed on these spreadsheets by CSBG domain: Employment, Education and Cognitive Development, Income and Asset Building, Housing, Health and Social/Behavioral Development, and Civic Engagement and Community Involvement.

As part of the agency's FFY 2025 CSBG application the agency is responsible for reviewing all 45 NPIs and identifying the NPIs that capture the outcomes the agency plans to achieve through programs and services the agency implements in FFY 2025. For each NPI the agency identifies, the agency will set a target and report outcomes during FFY 2025.

1. Complete and include the Individual and Family NPI spreadsheets with your agency's FFY 2025 CSBG application.

Instructions:

A. Review all 45 NPIs. *The 45 NPIs are in the 13 tabs:*

EMPL_1	EMPL_2	EMPL_3	ED_1	ED_2
ED_3	ASSET_1	ASSET_2		
HOUS_1	HOUS_2	HEA_1	HEA_2	ENGAGEMENT

B. Identify the NPIs that capture the outcomes your agency plans to achieve through the programs and services your agency will implement in FFY 2025. For each NPI your agency identifies, provide the names of the programs and services that will provide the outcomes data for the NPI.

To identify a NPI, enter YES in the PLANNED NPIs column and enter the names (acronyms are preferred) of the programs and services that will provide the outcomes data for that NPI in the PROGRAMS AND SERVICES column.

For the NPIs your agency does not plan to report on, enter NO in the PLANNED NPIs column and leave the PROGRAMS AND SERVICES column blank.

For your agency's FFY 2025 CSBG application, only complete the PLANNED NPIs column and, if applicable, the PROGRAMS AND SERVICES column. Your agency will complete the other sections during and at the end of FFY 2025. The due dates and instructions for FFY 2025 reporting are provided in the following sections.

Additional guidance and assistance for identifying individual and family NPIs:

- Use the Community Action NPIs Crosswalk (March, 6, 2023) to determine which NPIs to report on. For each NPI, if applicable, the crosswalk lists the common Iowa community action programs and services that likely provide outcomes data the NPIs are trying to capture.
- Use the following procedure to determine which NPIs to report on. Agencies are not required, but are encouraged to use this procedure.

Procedure for Identifying Individual and Family NPIs

Below are three questions that were developed to assist agencies in determining which Individual and Family NPIs their agency should identify and plan to report on during FFY 2025.

If the agency answers YES to all three questions, the agency should identify the NPI on the spreadsheet and plan to report on the NPI during FFY 2025.

If the agency answers NO to any of the three questions, the agency should not identify the NPI on the spreadsheet and the agency should not report on the NPI during FFY 2025.

Questions:

1. Does this NPI capture an outcome our agency is trying to achieve through one or more of our agency's programs and services?
2. Do our programs or services collect the data (unduplicated counts) the NPI requires?
3. Will our agency be able to collect and report the data (unduplicated counts) for this NPI throughout FFY 2025?

- Employment NPIs #1c, #1d, #1f and #1g, Income and Asset Building NPIs #3a and #3b, and Housing NPIs #4c and #4d: These are NPIs with retention time frames (i.e. 90 days or 180 days) and only apply to programs and services that specifically require follow-up activities to be conducted and tracked.
- Employment NPIs #1b through #1g: A "living wage" job is defined as a job that pays above 200% of the HHS Poverty Guidelines for a one-person household.
- Income and Asset Building NPI #3h: This NPI requires agencies to report clients who reported improved well-being as measured by the CFPB Financial Well-Being Scale.

- “Other Performance Indicator” [OPTIONAL]: These rows are provided for agencies to add and report on agency specific performance indicators that are not captured by the 45 Individual and Family NPIs. Agencies are not required to add and report agency specific performance indicators. This is an option available for agencies.

REPORTING INSTRUCTIONS: Individual and Family NPIs

During FFY 2025, agencies will set targets and report the progress and outcomes on the Individual and Family NPIs their agency identified using these spreadsheets. The following are the due dates and instructions for reporting.

DUE DATE: November 12, 2024

On or before November 12, 2024, agencies are responsible for reviewing all 45 NPIs, identifying the NPIs that capture the outcomes their agency plans to achieve through agency programs and services implemented in FFY 2025, and reporting individual and family projections and targets for the NPIs their agency identifies.

1. Complete and submit the Individual and Family NPI spreadsheets by November 12, 2024.

Instructions:

- Review all 45 of the NPIs on the Individual and Family NPI spreadsheets your agency prepared and included with your FFY 2025 CSBG application. Update and amend any incorrect information on these spreadsheets.
- For each NPI with YES in the PLANNED NPIs column, report the following:

PROJECTED INDIVIDUALS/HOUSEHOLDS: Report the number of individuals or households your agency expects to assist/serve from October 1, 2024 through September 30, 2025.

INITIAL TARGET: Report the number of individuals or households your agency expects will achieve the outcome during FFY 2025.

For November 12, 2024 reporting, do not complete any of the other sections on these spreadsheets.

DUE DATE: April 30, 2025

On or before April 30, 2025, agencies are responsible for reviewing all 45 NPIs, identifying the NPIs that capture the outcomes their agency plans to achieve through agency programs and services implemented in FFY 2025, and reporting individual and family outcomes (at 6-months) and targets for the NPIs their agency identifies.

1. Complete and submit the Individual and Family NPI spreadsheets by April 30, 2025.

Instructions:

- Review all 45 of the NPIs on the Individual and Family NPI spreadsheets your agency prepared and submitted for November 12, 2024 reporting. Update and amend any incorrect information on these spreadsheets.
- For each NPI with YES in the PLANNED NPIs column, report the following:

6-MONTH INDIVIDUALS/HOUSEHOLDS: Report the actual number of individuals or households your agency assisted/served from October 1, 2024 through March 31, 2025.

6-MONTH OUTCOME: Report the actual number of individuals or households that achieved the outcome by March 31, 2025.

FINAL TARGET: Review your agency's 6-MONTH INDIVIDUALS/HOUSEHOLDS, 6-MONTH OUTCOME, and INITIAL TARGET. Report the number of individuals or households your agency now expects will achieve the outcome during FFY 2025. This target will be your agency's FINAL TARGET for FFY 2025 and be used in the ACHIEVED OUTCOME and TARGET ACCURACY calculations.

For April 30, 2025 reporting, do not complete any of the other sections on these spreadsheets.

DUE DATE: November 17, 2025

On or before November 17, 2025, agencies are responsible for reporting individual and family year-end outcomes for the NPIs with a final target.

1. Complete and submit the Individual and Family NPI spreadsheets by November 17, 2025.

Instructions:

- A. Using the Individual and Family NPI spreadsheets your agency prepared and submitted for April 30, 2025 reporting, for each NPI with a FINAL TARGET, report the following:

YEAR-END INDIVIDUALS/HOUSEHOLDS: Report the actual number of individuals or households your agency assisted/served from October 1, 2024 through September 30, 2025.

YEAR-END OUTCOME: Report the actual number of individuals or households that achieved the outcome by September 30, 2025.

- B. Review and evaluate your agency's YEAR-END OUTCOME, ACHIEVED OUTCOME percentage, and TARGET ACCURACY percentage.

Explain all TARGET ACCURACY percentages that are BELOW 80% or ABOVE 120%. Provide a brief explanation for these performance percentages in the COMMENTS/NOTES section at the bottom of the spreadsheet or submit the explanations on a separate document.

Auto-calculated formulas (for information purposes only)

ACHIEVED OUTCOME (for INDIVIDUALS):

[YEAR-END OUTCOME / YEAR-END INDIVIDUALS] = ACHIEVED OUTCOME %

ACHIEVED OUTCOME (for HOUSEHOLDS):

[YEAR-END OUTCOME / YEAR-END HOUSEHOLDS] = ACHIEVED OUTCOME %

TARGET ACCURACY:

[YEAR-END OUTCOME / FINAL TARGET] = TARGET ACCURACY %