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STATE OF IOWA DEPARTMENT OF

Health <sup>AND</sup> Human

SERVICES

# Electronic Visit Verification (EVV) Workgroup Update

November 16, 2023

# Overview



## What is the EVV Workgroup?

- This workgroup provides forum for providers, Managed Care Organizations, the Managed Care Organizations' chosen EVV Solution and Iowa Medicaid.
- The EVV workgroup works to support providers as they implement EVV requirements.



# Current Activities

## Updates on Requirements

- EVV is a federal requirement which requires constant feedback from providers who are required to implement EVV required services.

## Training

- EVV implementation is a learning experience for all stakeholders. The EVV workgroup facilitates a platform to bring forward beneficial trainings.

## Questions and Answers

- This forum is a great opportunity for providers and their EVV solutions to ask questions directly to the MCO and their chosen EVV solution to support with timely integration.

# Next Steps

Compliance is required no later than January 1, 2024

If a provider chooses to use a 3<sup>rd</sup> party vendor it is vital integration with CareBridge is complete prior to January 2024.

Any services requiring EVV with dates of service January 1, 2024 and after will need to go through EVV or they will be denied.

Engage in early adoption, training and integration efforts with CareBridge and monthly EVV stakeholder sessions.

# EVV Resources

<https://www.carebridgehealth.com/iaevv>

<https://www.carebridgehealth.com/trainingiaevv>

<https://carebridgehealth.zendesk.com/hc/en-us/categories/360004330014-IOWA>

<https://hhs.iowa.gov/ime/providers/EVV>

# Questions

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