
STATE OF IOWA DEPARTMENT OF

Health ^{AND} Human

SERVICES

Iowa Medicaid Provider and Member Townhall

November 16, 2023

Background of Dental RFP



Background

Contracts currently open to any carrier with:

- Ability to meet contractual requirements
- Meet readiness review (network, system administration, etc.)



Goals

Procure the most qualified dental plans to:

- Demonstrate innovation in payment structures and referrals systems
- Deliver high quality services
- Coordinate care and provide quality outcomes for Dental Wellness Plan (DWP) and Hawki enrollees



Program Outcomes


Increase member choice
Increase access to dental services

Align all managed care contracts requirements, oversight and accountability

Stability for members and providers



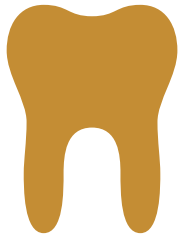
RFP Listening Session

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- **HHS held an RFP Listening Session March 8, 2023 @ 3:00 – 4:00**
 - Stakeholder platform to share feedback during RFP development

Recording is posted online on HHS website

- [Medicaid Town Halls | Iowa Department of Health and Human Services](#)

Dental RFP Timeline



HHS Released the Dental RFP (MED-24-004) on May 18, 2023

Procurement Website:

- <https://hhs.iowa.gov/about/contracts-and-procurements>



On November 14, 2023, HHS Released the Notice of Intent to Award to two Bidders.

Delta Dental of Iowa

DentaQuest USA Insurance Company

Implementation Timeline



What is Next?

Over the next year, Iowa Medicaid staff will work closely with the dental plans as they work to begin their operations in Iowa.

There are no immediate changes for Iowa Medicaid dental members.

Iowa Medicaid will ensure that members and dental providers are aware of any changes throughout the implementation.