

METHODS OF ADMINISTRATION - CIVIL RIGHTS (TITLE VI)

The Department utilizes several methods to assure that no recipient of Medical Assistance is subject to discrimination. These are as follows:

1. All recipients are informed in writing of the Department's policy regarding non-discrimination and are advised of their right to an appeal and a fair hearing if they feel they have been discriminated against.
2. All providers of medical and health services participating in the program have been advised in writing of the Department's policy and understand that compliance with it on their part is a condition for participation in the Medical Assistance program. In addition the billing form for each provider group contains a statement in which the provider certifies his compliance.