

## Level 3 Tips-Questions to Ask



### Questions to Ask During Check-In Meeting with Point of Contact

*Review the following questions to assess ongoing areas for technical assistance to sustain screening implementation and appropriate referrals to 1st Five*

*For example:*

Script:

*“Our check-in meetings (insert frequency i.e quarterly/semi-annually) allow us the opportunity to discuss screening and referrals to address gaps, and the need for technical assistance for sustainability of these processes.”*

- How is the screening process working for your practice? Is your practice finding the screening process easy to navigate during the prep process, during the administration process, during the scoring process, and lastly, during the referral process? Are there any gaps in the screening process we need to troubleshoot and address?
- How is the process working for your practice in terms of making a referral to 1st Five based off of a completed screening? Are providers receiving the preferred frequency of follow up relative to referral outcomes and progress? Are there any gaps in the referral process we need to troubleshoot and address?
- In terms of your well-visits, have you experienced any gaps in screening protocol within the last (quarter, etc.)? What are those challenges impacting screenings for well-visits (if any)?
- What about your support staff? Are we anticipating any new/additional staff to the practice that might need introduction to 1st Five and screening training? Are there any current staff that might need a review of the screening tool or how/when to make a referral to 1st Five?
- Are there additional topics of education (focused on the birth to five patient population) that your practice has identified as helpful to the screening process, or skill sets that support the birth to 5 population?
- We should consider the frequency of our check-ins to assure that we have the opportunity to discuss challenges as they happen relative to the screening and referral process. Let's consider quarterly/semi-annual connections to provide a space for that conversation.
- Level 3 practices might also benefit from a Peer-to-Peer Consultation to offer strategies to streamline the implementation process, or ways to "fold" in 1st Five and the developmental screening topic into the practices on-boarding process for new staff.



Moving Forward:

- Date of the next scheduled check-in \_\_\_\_\_

Additional Notes/Comments: