RESTRICTED DELIVERY CERTIFIED MAIL RETURN RECEIPT REQUESTED

Before the Iowa Department of Public Health

IN THE MATTER OF:

Case Number: 09-09-34

Debra Roberts
NOTICE OF PROPOSED ACTION
107 7th Street Box 217
Sioux Rapids, Iowa 50585

CITATION AND WARNING
Certification: I-08-207-08

Pursuant to the provisions of Iowa Code Sections 17A.18, 147A.7, and Iowa Administrative Code (I.A.C.) 641—131.7, the Iowa Department of Public Health is proposing to issue a **Citation and Warning** to the individual identified above.

The department may cite and warn an emergency medical care provider when it finds that the certificate holder has committed any of the following acts or offenses:

Professional incompetency. Professional incompetency includes, but is not limited to:

(2) A substantial deviation from the standards of learning or skill ordinarily possessed and applied by other EMS providers in the state of Iowa acting in the same or similar circumstances.

Iowa Code Section 147A.7(l)e and IAC 641—131.7(2)e

Complete and maintain a patient care report concerning the care provided to each patient.

Ambulance services shall provide, at a minimum, a PCR verbal report upon delivery of a patient to a receiving facility and shall provide a complete PCR within 24 hours to the receiving facility.

IAC 641—132.8(2)A

The following resulted in issuance of this proposed action:

You failed to complete patient care reports in a timely manner.

You are hereby **CITED** for failing to complete patient care reports. You are **WARNED** that violating the Department's rules in the future may result in further disciplinary action, including suspension or revocation of your EMS certification.

You have the right to request a hearing concerning this notice of disciplinary action. A request for a hearing must be submitted in writing to the Department by certified mail, return receipt requested, within twenty (20) days of receipt of this Notice of Proposed Action. The written request must be submitted to the Iowa Department of Public Health, Bureau of Emergency Medical Services, Lucas State Office Building, 321 E 12th St, Des Moines, Iowa 50319. If the request is made within the twenty

(20) day time limit, the proposed action is suspended pending the outcome of the hearing. Prior to or at the hearing, the Department may rescind the notice upon satisfaction that the reason for the action has been or will be removed.

If no request for a hearing is received within the twenty (20) day time period, the disciplinary action proposed herein shall become effective and shall be final agency action.

Kirk E. Schmitt EMS Bureau Chief

Date