

January 14, 2022

GENERAL LETTER NO. 10-Q-2

ISSUED BY: Bureau of Collections
Division of Field Operations

SUBJECT: Employees' Manual, Title 10, Chapter Q, **Administrative Review and Adjustment**, Title Page, Contents pages 1-3, revised; Contents page 4, removed; pages 1-220, revised; pages 221-231, removed.

Summary

Chapter 10-Q lists the policy and procedures for modifying a support order through the review and adjustment process. This material is revised to:

- ◆ Add updates to the policy and procedures to reflect changes to the federal regulations.
- ◆ Add updates to the policy and procedures to reflect changes in Iowa state law and rules.
- ◆ Update the use of terms "obligor" and "oblige" to "payor" and "payee".
- ◆ Reflect the Department's current manual standards.

Effective Date

Upon receipt.

Material Superseded

<u>Page</u>	<u>Date</u>
Title Page, Contents 1-4, 1-231	January 14, 2003

Additional Information

Refer questions about this general letter to your regional collections administrator.