HHS waives all co-pays, premiums, and contributions during emergency declaration

In response to the COVID-19 outbreak and the President’s issuance of an emergency declaration for all states, the Department of Health and Human Services (HHS) has taken action to ensure Medicaid members have continued access to services.

Effective March 13, 2020, HHS is waiving all co-pays, premiums, and contributions for Iowa Health and Wellness Plan (IHAWP), Medicaid for Employed People with Disabilities (MEPD), Healthy and Well Kids in Iowa (Hawki), and Dental Wellness Plan (DWP) members until the emergency declaration is lifted.

Members of these medical assistance programs will not receive billing statements during the emergency declaration and services will continue uninterrupted.

Billing statements from HHS received by members with March 2020 through December 2023 due dates are waived. Members who already paid their co-pay, premium or contribution for a waived month will receive a credit on their account when billing resumes. Hawki members who have automatic reoccurring payments setup, will receive a credit balance on their account when billing resumes.

If you have any questions, please contact IME Member Services at 1-800-338-8366.