

Start:
Determine that the member is interested in CCO.

Community Based Case Management (CBCM) offers the CCO to member.

Complete a self-directed assessment.

Does the member want to utilize CCO?

Document the service that was offered.

Can a member direct their own CCO services?

CCO may not be an option for member, or member can choose a budget authority to fulfill the duties of directing the member's CCO services.

Can CBCM identify a budget authority?

CCO is not an option for the member.

CBCM reviews and explains the "Delegation of budget Authority Form" with Member/ CCO Representative.

CBCM/MCO sends information to Veridian Fiscal Solutions and have a Welcome Packet sent to the member. Veridian will notify member and ISB once paperwork is processed and background checks complete.

CBCM discusses and refers to an Independent Support Broker.

Complete a Release of Information for an Intendent Support Broker.

Make a referral to the Independent Support Broker.

Updates PCSP for Initial CCO request to reflect services switching to self-directed services. The MCO will review for utilization.

Once the plan is approved, CBCM will send the budget amount to the member and the ISB, units of services and codes.

ISB will meet with member and create a budget and return it to the MCO via email.

CBCM reviews documentation expectations, review member responsibilities and completes an Informed Consent and Risk Agreement.

MCO will review budget.

MCO will send the budget back to the ISB and member for revisions.

Member and ISB have revised the budget.

Does the budget need updated or changed at any time during the year?

If approved, MCO will send budget to Veridian.

VFS approves or denies the plan. If denied, it will be sent back to the member and the ISB.

Plan is implemented and documented.

End.
CBCM will touch base monthly with member to review if services continue to meet the members needs.