



Hawki Board Meeting August 19, 2019

Hawki Board Members	Department of Human Services
Angela Burke Boston – call in	Mike Randol, Medicaid Director
Dr. Jonathan Crosbie -	Marissa Eyanson
Jim Donoghue – call in	Anna Ruggle
Eric Kohlsdorf, Chair - present	Kevin Kirkpatrick
Dr. Bob Russell – present	
Dr. Kaaren Vargas – present	Guests
Senator Nate Boulton – call in	Jean Johnson, IA Department of Public Health
Senator Dennis Guth -	Joe Estes, MAXIMUS
Representative John Forbes – present	
Representative Shannon Lundgren -	

Call to Order and Roll Call

Board Chair Eric Kohlsdorf called the meeting to order at 12:33 PM. A roll call was conducted and attendance is as reflected above. A quorum was present.

Approval of the Hawki Board Meeting Minutes

Kohlsdorf called for the board to review the minutes from the following meetings: December 5, 2018, April 15, 2019 April 23, 2019 and June 17, 2019. Kohlsdorf called for a motion to approve the minutes. Jim Donoghue raised an issue, with approving a recommendation during previous meetings.

A vote was taken to approve the December 5, 2018, meeting minutes, as corrected, and the meeting minutes were approved.

Director’s Report

Medicaid Director Mike Randol reviewed highlights of the Hawki Dashboard, specifically enrollment reports. Director Randol noted anomalous data in the chart due to transitioning the enrollment system from MAXIMUS to the Department of Human Services. Director Randol then reviewed the Managed Care Report for State Fiscal Year 2019, Quarter 3 (Q3 SFY19). The Managed Care report link included in the materials was not correct. A corrected link will be sent out by IME staff. Director Randol then discussed the Managed Care Organization (MCO) transition of UnitedHealthcare leaving Iowa Medicaid and Iowa Total Care coming onboard. Director Randol stated that the transition was successfully completed with minimal disruption to members, noting that he continues to meet regularly with Iowa Total Care leadership.

Updates from the MCOs

John Hedgecoth, of Amerigroup Iowa, presented an update to the Board. Hedgecoth stated that Amerigroup has been pleased with the transition. Amerigroup has taken an additional 190,000 -195,000 members in this transition. To accommodate the increase in members, Amerigroup has almost doubled the size of its workforce in Iowa. Sen. Nate Boulton asked for who the best contact would be if a constituent approached him with transition issues. Hedgecoth responded that for legislators the point of contact is Carl Callson; but he, John McCauly, and the Ombudsman's office should all be contacted as well. Hedgecoth announced that early next year Amerigroup will be introducing a new Pharmacy Benefit Manager (PBM) named Ingenio Rx.

Gretchen Hageman, of Delta Dental Iowa (DDIA), gave a brief update: DDIA has about 56,000 members, with an access rate of about 68 percent. DDIA is working with providers on high-risk assessment.

ClickPay

Anna Ruggle gave a presentation on Iowa Medicaid's ClickPay web application. About 60 percent of Hawki families pay a premium pay online. Hawki families can now pay their premiums through an online payment system called ClickPay, which is operated by DHS. The system is currently used by members of the Iowa Health and Wellness Plan and Dental Wellness Plan to pay monthly contributions. The system is planned to be live by the end of October. Online payments will be processed by US Bank.

Outreach

Jean Johnson gave an update on Hawki Outreach. In July, Hawki Outreach held a conference with over 300 school nurses from the School Nurses Association. There are several conferences scheduled for the fall: an injury prevention conference in September, Hawki's own fall conference in October, and a conference for pediatric nurses in November.

Public Comment

Dr. Kaaren Vargas asked about a large number of denials she has seen for multiple preventive items for at-risk children with special needs. Director Randol stated that Heather Miller will reach out and walk Dr. Vargas through the exception-to-policy (ETP) process.

New Business

Donoghue put forward a motion to have Kohlsdorf and Dr. Vargas continue serving as Chair and Vice-Chair, respectively. The motion passed.

Next Meeting

The next meeting will be October 21, 2019.

Meeting adjourned at 1:36 PM.

Submitted by,

Adrian Olivares
Recording Secretary
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