



Hawki Board Meeting February 17, 2020

Hawki Board Members	Department of Human Services
Angela Burke Boston – present	Mike Randol, Medicaid Director
Dr. Jonathan Crosbie – present	Mary Stewart, IME Bureau Chief
Jim Donoghue – present	Marissa Eyanson, IME Bureau Chief
Eric Kohlsdorf, Chair – present	Kevin Kirkpatrick
Dr. Bob Russell – present	Anna Ruggle
Dr. Kaaren Vargas – present	Guests
Ronda Eick -	Jean Johnson, IA Department of Public Health
Senator Nate Boulton –	Lindsay Paulson, MAXIMUS
Senator Dennis Guth -	Joe Estes, MAXIMUS
Representative John Forbes –	
Representative Shannon Lundgren -	

Call to Order and Roll Call

Board Chair Eric Kohlsdorf called the meeting to order at 12:30 PM. A roll call was conducted and attendance is as reflected above. A quorum was present.

Approval of the Hawki Board Meeting Minutes

Kohlsdorf called for the Board to review the minutes from the December 16, 2019 meeting. Kohlsdorf called for a motion to approve the minutes, the motion carried and the minutes were approved.

Director’s Report

Medicaid Director Mike Randol gave updates on the Hawki program and Medicaid overall. In an effort toward transparency, the Managed Care Organizations (MCOs) have posted on their websites spreadsheets that show systemic issues, such as claims payments issues. These spreadsheets will be updated weekly, and will allow providers to track progress toward issue resolution.

The first Quarterly Provider Training session was held in Dubuque, focusing on Home- and Community-Based Services (HCBS). The next session is scheduled to be held in March in Mason City.

As of February 1, 2020, Dental providers are required to submit claims electronically. Legislation passed last year, mandated the creation of a uniform prior authorization form. A form has been created, and the Department hopes to implement this form by early spring.

The Department has withheld a portion of Iowa Total Care’s (ITC’s) monthly payment for January 2020, \$44 million, due to a lack of timely claims payments. Iowa Total Care has until February 29, 2020 to process 75% of delayed claims, or they will not receive these funds. Randol stated that he anticipates ITC meeting the deadline. Randol then reviewed Hawki enrollment and financial data.

Managed Care Quarterly Report

Mary Stewart, Managed Care Bureau Chief, presented the Managed Care Quarterly Report for State Fiscal Year (SFY) 2020 Quarter 1. Topics covered included: Discussion about Open Choice Period, Service Level Assessments, Secret Shopper data, Non-Pharmacy Claim Payments, and Prior Authorizations. During the discussion of Prior Authorizations, it was noted that the IME recently approved payment of \$1.78 million for a single dose of Zolgensma[®], a drug for spinal muscular atrophy. Dr. John Crosbie remarked that the drug uses a virus to inject genetic material into cellular structures that are not functioning, stating, "That's dope!" he then requested these remarks be included in the minutes. Angela Burke Boston requested information regarding spending for hemophilia drugs.

Updates from the MCOs

John Hedgecoth, of Amerigroup Iowa, Inc., presented an update to the Board. Hedgecoth stated that for 2020 Amerigroup will focus on innovations in Maternal Child Health, Social Determinants of Health, Value Based Purchasing, and developing their integrated case management team. Hedgecoth noted that Amerigroup missed target on assessment completions by a small margin. At the last Hawki Board meeting Rep. John Forbes raised an issue that Amerigroup had sent a notice that they would be reducing rates for Durable Medical Equipment providers, and that the notice was received on December 13, 2019, with an effective date of December 15, 2019. Hedgecoth addressed this notice, stating that the notice was sent with the incorrect effective date, it was supposed to say January 15, 2020, and that no providers had left the network due to these rates.

Kim Flores, of ITC, presented an update. Currently, ITC has roughly 255,000 Iowa Medicaid members. ITC went live in the Medicaid program on July 1, 2019, spending their first several months in the market overcoming the operational challenges involved in standing up a health plan. ITC is now focusing on increasing outreach to their members and providing value-added benefits. ITC launched a new Notification of Pregnancy program on January 1, 2020, partnering with providers specializing in maternity care, with a focus on reducing Neonatal Intensive Care Unit (NICU) admissions.

Gretchen Hageman, of Delta Dental Iowa (DDIA), gave a brief update: DDIA has about 60,000 members in the Hawki program. Hageman stated that 50% of Hawki DDIA members have had a preventative service in the first quarter of 2020. DDIA is forecasting an average of 68-70% members will have a preventative service by the end of the year. DDIA is funding the installation of water bottle refilling stations, primarily targeting high risk school districts. In addition to building the water bottle refilling station, DDIA gives everyone at the school a water bottle. DDIA is moving this program out into community settings as well, installing water bottle filling stations in airports and along trails.

Communications Update

Kevin Kirkpatrick stated that the IME Communications team is gearing up for the annual Open Choice period for Hawki in May and June of 2020. The onboarding of ITC and redistribution of members in 2019 reset a large population of members' annual Open Choice period to the same dates.

Outreach

Jean Johnson gave an update on Hawki outreach. Hawki outreach is developing a new brochure, and has on-boarded some new outreach coordinators.

Public Comment

There were no comments.

New Business

No new business was proposed.

Next Meeting

The next meeting will be April 20, 2020.

Meeting adjourned at 1:42 PM.

Submitted by,

Michael Kitzman
Recording Secretary
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