



**Hawki Board Meeting Minutes**

**Monday, December 19, 2022**

<b>Hawki Board Members</b>	<b>Iowa Medicaid</b>
Mary Nelle Trefz, Chair – present	Elizabeth Matney, Director
Angela Burke Boston – present	Julie Lovelady
Jim Donoghue – present	Tashina Hornaday
Mike Stopulos –	Joanne Bush
Angela Doyle Scar – present	Rebecca Curtis
Mary Scieszinski – present	Shelley Horak
Shawn Garrington –	Heather Miller
Senator Nate Boulton – present	Emily Eppens
Senator Mark Costello – present	
Representative Shannon Lundgren –	<b>Guests</b>
	John Hedgecoth, Amerigroup
	Kristin Pendegraft, ITC
	Gretchen Hageman, DDIA
	Jean Johnson, IDPH
	Lindsay Paulson, Maximus
	Mikki Stier
	Sandi Hurtado-Peters

**Call to Order and Roll Call**

Board Chair Mary Nelle Trefz called the meeting to order at 12:31 PM via Zoom. Chair Trefz conducted a roll call, and the list above reflects the attendance. A quorum was established.

**Approval of the Hawki Board Meeting Minutes**

Chair Trefz called for a motion to approve the minutes from the October 17, 2022, meeting. The motion carried and the Board approved the minutes.

## **Public Comment**

There were no public comments.

## **New Business**

There were no new business items.

## **Strategic Planning**

Shelley Horak presented a summary document to the Board. She began by noting that the Board's discussions over the past several months have been based strictly on Iowa Administrative Code (IAC) and that each process is aligned with the strategic plan and IAC. The Board identified five strategic plan priorities: carry out the vision and mission; engage with committees and managed care organizations (MCOs) to improve outcomes for covered children including those with special healthcare needs; review issues and outcomes; provide recommendations to the Governor's office and legislature; and provide updates to the narrative within IAC that establishes the Board and the charge. Shelley then provided the Board's vision, touching on steps for achieving the vision, the Board's goals, guiding frames of reference, and the scope of the Hawki program. She briefly discussed the Board's mission and the statements that have helped guide the mission, including ensuring eligible children have access, reinforcing the importance of behavioral healthcare for children, promoting transparency, and improving the lives of members. Next, Shelley covered the planning and implementation cycle and the development of a foundational action plan, which the Board will complete annually. This plan will outline educational platforms and MCO engagement. The Board also develops the agenda, analyzes meeting minutes for activities, findings, and recommendations, and shares those recommendations with the Governor and other stakeholders via the annual report. Shelley went into more detail about planning the educational platform, noting that the Board will identify three to five topics each year, prioritize those topics, identify presenters, and incorporate those presentations into the Hawki Board meeting agenda. In this case, the Board chose behavioral health, telehealth, volume of dollars/unique lives, overall health of Hawki children, and comparing Hawki to programs in other states. Shelley talked about planning MCO engagement and how this process will look similar to planning educational platforms. The Board will identify topics, prioritize them, and invite MCO representatives to present at Hawki Board meetings. Topics can mirror educational platforms. Plans for engagement with the Clinical Advisory Council (CAC) and the committee for Children with Special Healthcare Needs (CSHCN) are still in development. Next, Shelley touched on how the Board will develop recommendations for the governor, and shared an example Hawki Board meeting agenda that includes presentations on educational topics, MCO engagement, and updates from the CAC and CSHCN committee. All of this leads to the development of the annual report, which will be presented in a modified format moving forward.

Chair Trefz then led a discussion with the Board to identify potential educational topics for presentation at meetings. She revisited the Board's educational platform and asked that the Board keep in mind the prioritized list of broad educational topics. Angela Burke Boston proposed focusing on the volume of dollars/unique lives; and the comparison of Hawki with similar programs in other

states. A discussion of these topics at the February Hawki Board meeting would coincide with the state legislature being in session. Angie Doyle Scar suggested that the Board look at a program comparison with other states and the overall health of kids on Hawki to establish a foundation to work from. She also recommended that the group invite guests who can speak from a national perspective, and that dollars/unique lives and overall health of the kids on Hawki fit well together and could be combined in some fashion. Jim Donoghue agreed that a national perspective would benefit the group, and that the snapshot of dollars/unique lives and overall health could be combined in some way. Mary Scieszinski recommended that the Board focus on the snapshot first to develop a better understanding of the current condition of the Hawki program. Senator Costello added that it would benefit lawmakers to look at the program from a cost perspective, while Senator Boulton suggested that the Board look at success stories in other states and how they used those successes in areas other than children's health. Jim noted that some of these statistics are already in place and accessible via the dashboard.

Chair Trefz then asked for the Board's input to identify potential MCO engagement presentation topics. The Board had previously named five priority conditions as a base for these presentations: childhood mental illness; speech and language conditions; well-child visits; oral and dental health; and autism. Chair Trefz and Angela suggested looking at well-child visits and oral and dental health to provide a broad picture of the program and the state of children's health. Angie recommended the Board look at mental health but acknowledged that the Board would not be able to cover that topic in one meeting and suggested they start with well-child visits and oral and dental health. Chair Trefz noted the Board's input and stated that she would schedule presenters for the February and April meetings.

### **Annual Report**

Tashina Hornaday, Iowa Medicaid, provided a brief update. She stated that the annual report will be distributed for internal review soon, and upon completion, will go to the Hawki Board for review. The Board will hold an ad hoc meeting before the end of the year to approve the report.

### **Director's Update**

Director Matney provided an update. She began by discussing the potential end of the public health emergency (PHE). The PHE has been extended through April 2023 and there is no word if it will be extended further. Iowa Medicaid continues to work on the unwind plan and solicit feedback from stakeholders on topics such as telehealth and home- and community-based services (HCBS). Director Matney stated that the unwind plan contains different levels of communication, including outreach to community ambassadors, and that the timing of plan implementation is key. She then briefly reviewed the PHE unwind dashboard on the Department of Human Services (DHS) website. The dashboard contains data on enrollments, applications, renewals, and unwind workload. Director Matney then discussed the recent Health Policy Oversight Committee meeting where Iowa Medicaid briefed on several topics including Molina onboarding, the PHE unwind, the Glenwood Resource Center closure, and the community-based services evaluation (CBSE). Additionally, she reminded the Board of the upcoming provider and member town halls at the end of December. Director

Matney concluded by stating that Iowa Medicaid is focused on, and preparing for, the beginning of the legislative session after the first of the year.

### **MCO Updates**

John Hedgecoth, Amerigroup, provided an update. Amerigroup presented several statistics at the recent Health Policy Oversight Committee meeting, and John discussed those statistics with Hawki Board. More than 68% of Amerigroup members have been enrolled with Amerigroup for at least three years. Amerigroup is contracted with over 50 thousand practitioners and over 14 thousand long-term services and supports (LTSS) providers. John touched on Amerigroup's social determinants of health (SDOH) programs, including recruiting and training doulas in rural areas, and Shine a Light on Depression, a program for schools and parents that aims to prevent depression. Shine a Light on Depression is currently in place at Ankeny Middle and High Schools. Amerigroup continues to hold weekly meetings to discuss PHE matters, including a review of flexibilities and preparing for enrollment redeterminations upon the termination of the PHE. John added that Amerigroup is monitoring a monthly Centers for Medicare and Medicaid Services (CMS) webinar series on processes for managing redeterminations.

Kristin Pendegraft, Iowa Total Care (ITC), provided an update. ITC is working with Broadlawns Hospital on a member engagement campaign and recently completed a member engagement campaign specifically targeting children ages three through 17 who had not completed an annual wellness exam in 2021 or 2022. Additionally, ITC has collaborated with Peoples Clinic and the University of Iowa on identifying members who are eligible for the HPV vaccine. Kristin concluded by stating that, in 2023, ITC will provide books and literacy toolkits to 100 libraries across the state while continuing to expand Doc's Kids Club.

Gretchen Hageman, Delta Dental of Iowa (DDIA), provided an update. DDIA's focus this quarter has been on reaching out to members who had dental exams last year but have not had exams in the first six months of this year, with the goal of getting those members back into care. Additionally, DDIA continues to focus on children ages 0-5 and how to connect with parents to promote preventative dental exams. Gretchen stated that they do this primarily through a home visiting program DDIA works with and by talking directly with dental providers. There is typically a significant drop off in care among adolescents, specifically those ages 14 through 18, and DDIA conducts an outreach campaign aiming to get those members back in to see their dental providers. Gretchen then briefly discussed medical-dental integration and how DDIA and the MCOs can share member data to enhance overall care, as well as how care coordination teams refer members to DDIA, who then connects those members with dental providers. Gretchen concluded by stating that DDIA has partnered with Crescent Community Health Center in Dubuque, who is expanding their practice to include oral surgery, pediatric dentistry, and a dental lab. Crescent Community Health Center will also begin hosting dental and dental hygienist students for on-site training.

### **Outreach**

Jean Johnson, Iowa Department of Health and Human Services (HHS), provided an update. She stated that Hawki outreach coordinators are now present in all 15 collaborative service areas across the state. Outreach continues to target small businesses, gig economy workers, and others who may not have health

coverage. Additionally, the outreach program has focused on areas of the state that have greater numbers of uninsured residents, and outreach coordinators have been conducting needs assessments to determine reasons behind the high uninsured rates. The outreach program is compiling data for their monthly report which has a strategic focus, and Jean emphasized the importance of collecting thorough, accurate data. She concluded by briefly discussing the importance of well-child visits and commended the Board for focusing on this aspect of the Hawki program.

### **Communications**

Emily Eppens, HHS, stated that HHS does not have a specific launch date for the new website, but it will launch sometime in the next month.

### **Next Meeting**

Meeting adjourned at 1:52 PM.

The next meeting will be Monday, February 20, 2023.

Submitted by John Riemenschneider

Recording Secretary

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