



Managed Care Reporting Frequency

Weekly	Monthly	Quarterly	Annual
Claims Processing	Claims Processing	Claims Processing	Claims Processing
Geographic Access	Geographic Access	Geographic Access	Geographic Access
Member Helpline Performance	Member Helpline Performance	Member Helpline Performance	Member Helpline Performance
Provider Helpline Performance	Provider Helpline Performance	Provider Helpline Performance	Provider Helpline Performance
	Behavioral Health - Care Coordination	Behavioral Health - Care Coordination	
	Behavioral Health - Care Plan	Behavioral Health - Care Plan	
	Behavioral Health - Critical Incidents	Behavioral Health - Critical Incidents	
	Behavioral Health - Population Descriptives - Adult	Behavioral Health - Population Descriptives - Adult	
	Behavioral Health - Population Descriptives - Child - Foster Care	Behavioral Health - Population Descriptives - Child - Foster Care	
	Behavioral Health - Population Descriptives - Child - In Home	Behavioral Health - Population Descriptives - Child - In Home	
	Chronic Condition Management	Chronic Condition Management	Chronic Condition Management
	Claims Denials	Claims Denials	Claims Denials
	Elderly - Care Coordination	Elderly - Care Coordination	Insurance Premium Notice
	Elderly - Care Plan	Elderly - Care Plan	CAHPS Survey Results
	Elderly - Critical Incidents	Elderly - Critical Incidents	
	Elderly- Population Descriptives	Elderly- Population Descriptives	Annual Independent Audit
	Emergency Department Use	Emergency Department Use	Emergency Department Use



Weekly	Monthly	Quarterly	Annual
	Fall Risk Management	Fall Risk Management	Fall Risk Management
	General Population - Population Descriptives - Adult	General Population - Population Descriptives - Adult	
	General Population - Population Descriptives - Child - Foster Care	General Population - Population Descriptives - Child - Foster Care	
	General Population - Population Descriptives - Child - In Home	General Population - Population Descriptives - Child - In Home	
	Geographic Access	Geographic Access	Geographic Access
	Geographic Access - Key Issues	Geographic Access - Key Issues	Geographic Access - Key Issues
	Hospital Admissions	Hospital Admissions	Hospital Admissions
	Level of Care / Functional Assessment	Level of Care / Functional Assessment	Level of Care / Functional Assessment
	Member Enrollment and Disenrollment	Member Enrollment and Disenrollment	
	Member Grievances and Appeals	Member Grievances and Appeals	
	Member Helpline Performance	Member Helpline Performance	Member Helpline Performance
	Out-of-State Placement	Out-of-State Placement	Out-of-State Placement
	Pharmacy Prior Authorization	Pharmacy Prior Authorization	Pharmacy Prior Authorization
	Pharmacy Prior Authorization Denial and Modification	Pharmacy Prior Authorization Denial and Modification	Pharmacy Prior Authorization Denial and Modification
	Point of Sale Pharmacy Claim Denials	Point of Sale Pharmacy Claim Denials	Point of Sale Pharmacy Claim Denials



Weekly	Monthly	Quarterly	Annual
	Point of Sale Pharmacy Claims Processing	Point of Sale Pharmacy Claims Processing	Point of Sale Pharmacy Claims Processing
	Primary Care Provider (PCP) Assignment	Primary Care Provider (PCP) Assignment	Primary Care Provider (PCP) Assignment
	Prior Authorizations - Expedited Prior Authorizations	Prior Authorizations - Expedited Prior Authorizations	Prior Authorizations - Expedited Prior Authorizations
	Prior Authorizations - Standard Prior Authorizations	Prior Authorizations - Standard Prior Authorizations	Prior Authorizations - Standard Prior Authorizations
	Prior Authorizations - Total Prior Authorizations	Prior Authorizations - Total Prior Authorizations	Prior Authorizations - Total Prior Authorizations
	Prior Authorization Denial and Modification	Prior Authorization Denial and Modification	Prior Authorization Denial and Modification
	Program Integrity All Other Cost Avoidance	Program Integrity All Other Cost Avoidance	Program Integrity All Other Cost Avoidance
	Program Integrity Audits - Investigations	Program Integrity Audits - Investigations	Program Integrity Audits - Investigations
	Program Integrity List of Involuntary Terms	Program Integrity List of Involuntary Terms	Program Integrity List of Involuntary Terms
	Program Integrity Members Referred to DIA-IME	Program Integrity Members Referred to DIA-IME	Program Integrity Members Referred to DIA-IME
	Program Integrity New PI Action	Program Integrity New PI Action	New PI Action



Weekly	Monthly	Quarterly	Annual
	Program Integrity Overpayments	Program Integrity Overpayments	Program Integrity Overpayments
	Program Integrity Provider Referrals Made	Program Integrity Provider Referrals Made	Program Integrity Provider Referrals Made
	Program Integrity Summary	Program Integrity Summary	Program Integrity Summary
	Program Integrity TIPS	Program Integrity TIPS	Program Integrity TIPS
	Program Integrity Work Plan	Program Integrity Work Plan	Program Integrity Work Plan
	Provider Credentialing	Provider Credentialing	
	Provider Helpline Performance	Provider Helpline Performance	Provider Helpline Performance
	Special Needs - Care Coordination	Special Needs - Care Coordination	
	Special Needs - Care Plan	Special Needs - Care Plan	
	Special Needs - Critical Incidents	Special Needs - Critical Incidents	
	Special Needs - Population Descriptives	Special Needs - Population Descriptives	
	Value-Based Purchasing (VBP) Enrollment	Value-Based Purchasing (VBP) Enrollment	Value-Based Purchasing (VBP) Enrollment
		Elderly - Setting and Services	HEDIS Report
		Elderly - Health Care Outcomes	
		Elderly - Member Outcomes	
		Special Needs - Setting and Services	
		Special Needs - Health Care Outcomes	
		Special Needs - Member Outcomes	
		Behavioral Health - Setting and Services	



Weekly	Monthly	Quarterly	Annual
		Behavioral Health - Health Care Outcomes	
		Behavioral Health - Member Outcomes	
		Behavioral Health - Evidence Based Practice	
		General Population - Care Coordination	
		General Population - Care Plan	
		General Population - Setting and Services	
		General Population - Health Care Outcomes	
		General Population - Access and Provider Satisfaction	
		Third Party Liability Payments and Recoveries	
		Third Party Covered Members	
		Iowa Insurance Division Reporting	
		Reinsurance	
		Medical Loss Ratio	
		Physician Incentives	
		Pharmacy Rebates	
		Correct Coding Initiative Details	
		Completion of Initial Health Risk Assessment	
		Completion of Comprehensive Health Risk Assessment	
		Attempts to Contact Members for Initial Health Risk Assessment - No Assessment Completed	



Weekly	Monthly	Quarterly	Annual
		Update of Care Plans	
		24-Hour Provider Access	
		Subcontractor Compliance Summary	
		Quality Management / Improvement Workplan	
		Case Coordination Report	
		Foster Children Prescribed 2+ Psychotropic Drugs	
		Foster Children Prescribed Medications for Behavioral Health Diagnosis	
		Foster Children Receiving EPSDT Screening	
		Children's Health Outcomes	
		Prenatal and Childbirth Outcomes	
		Adult Preventative Care	
		PASSR Screenings and Specialized Services	
		MDS Section Q Screens	
		Average Length of Stay / Days of Care	
		Return to Community	
		Self Direction	
		LTSS Care Plans Completed	
		Employment	
		Community Rebalancing	