



Iowa Department of Human Services

Iowa Medicaid Enterprise Public Reporting Measures

State Fiscal Year

2014



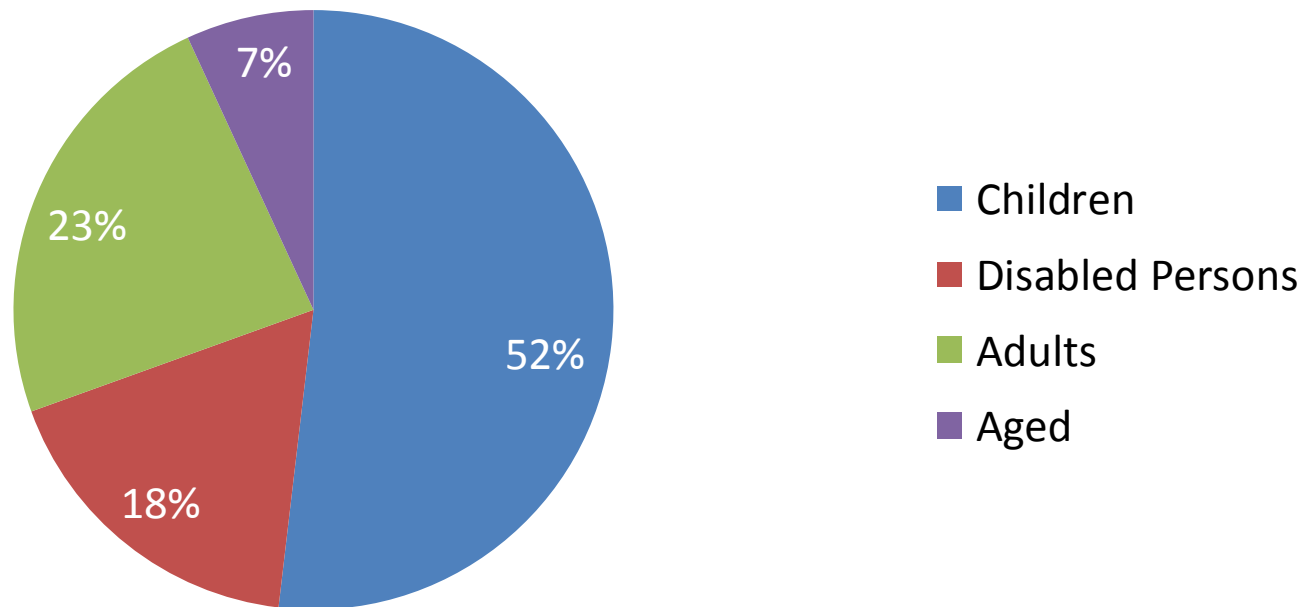
Reporting Time Period

- State data reflects State Fiscal Year 2014
 - July 1, 2013 – June 30, 2014
- Federal data reflects Calendar Year 2013
 - January 1, 2013 – December 31, 2013



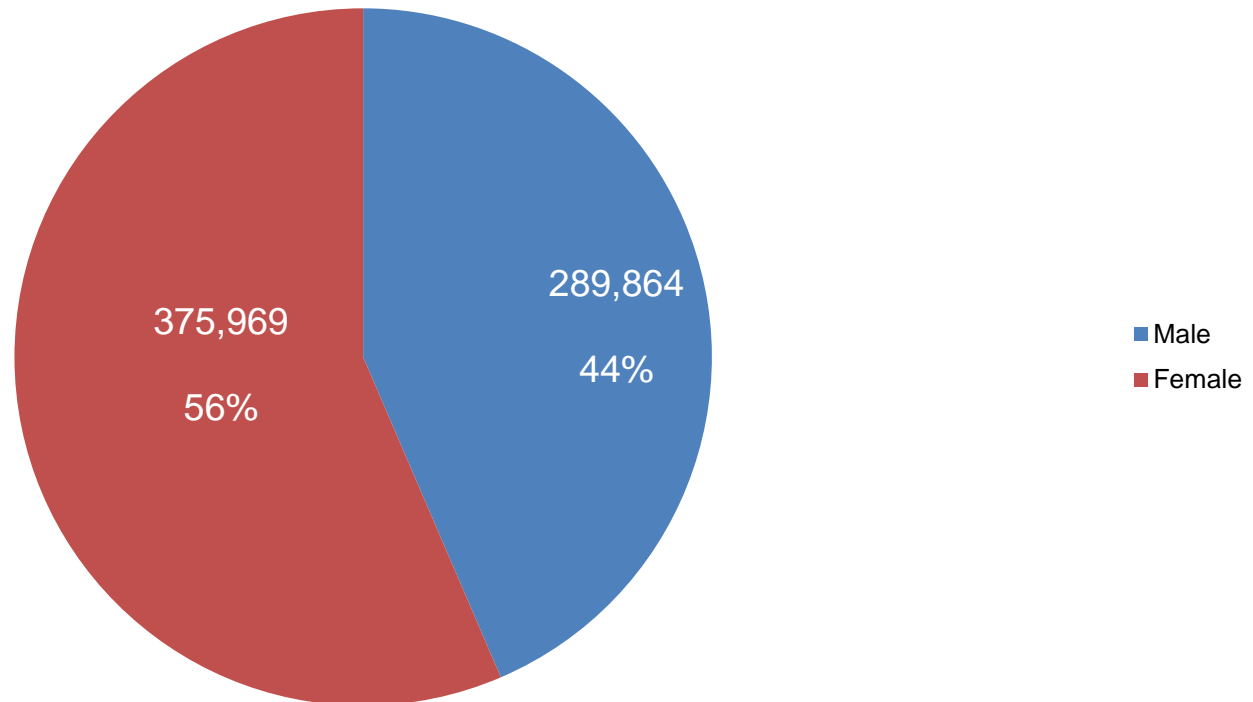
Who Medicaid Serves

Total Enrollment SFY14



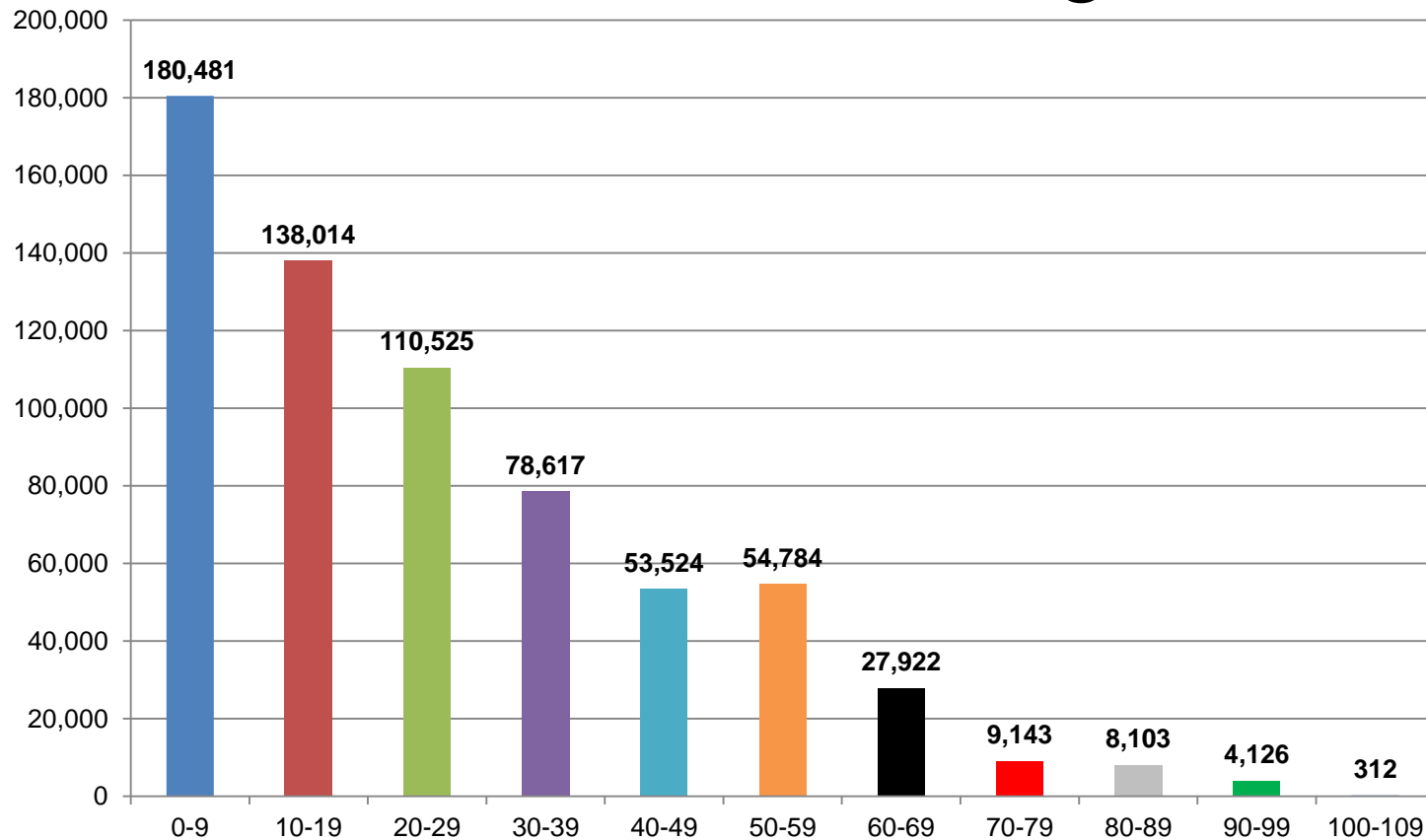


Medicaid Members: Gender FY14





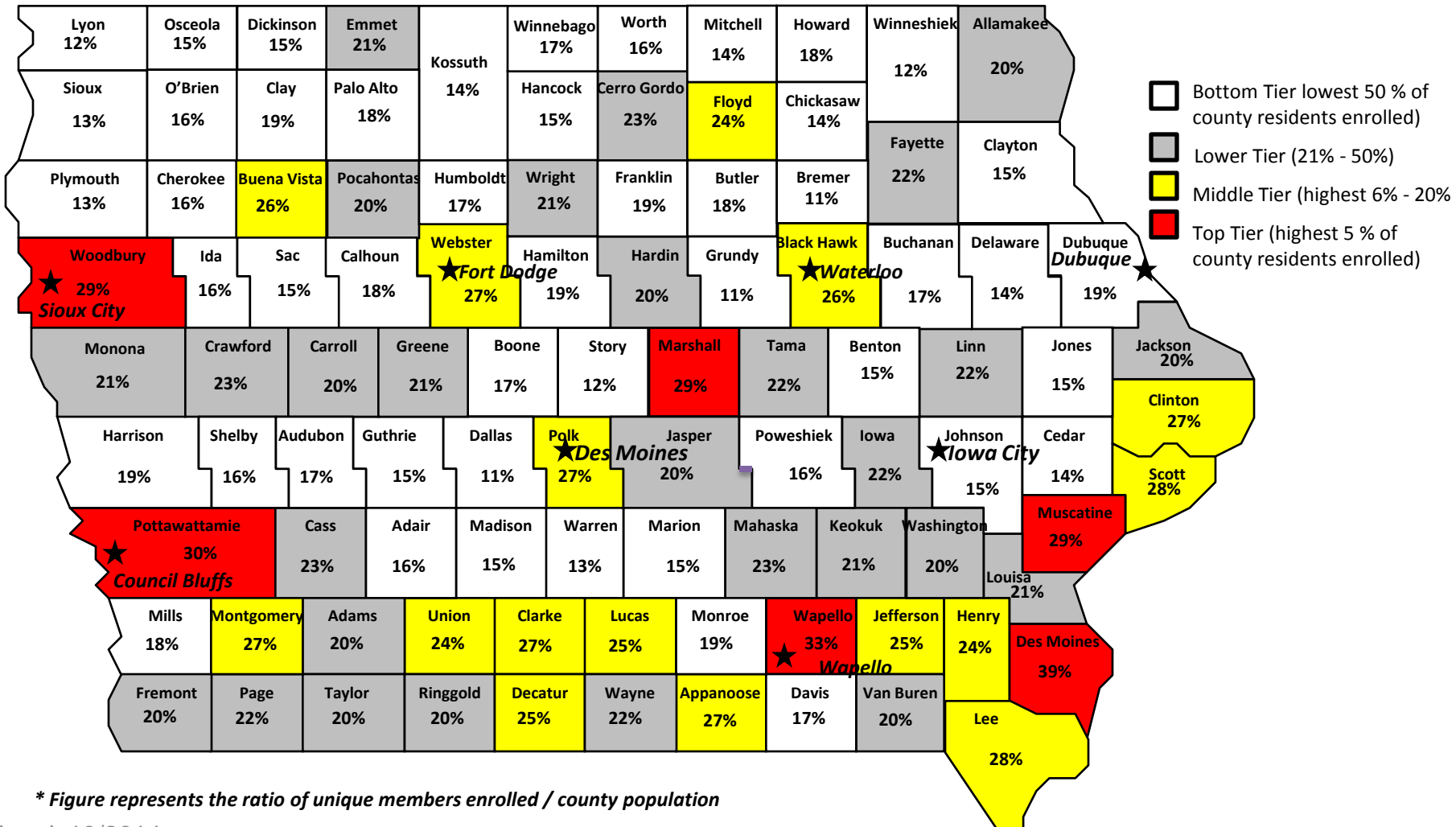
Medicaid Members: Age Bands





Iowa Department of Human Services

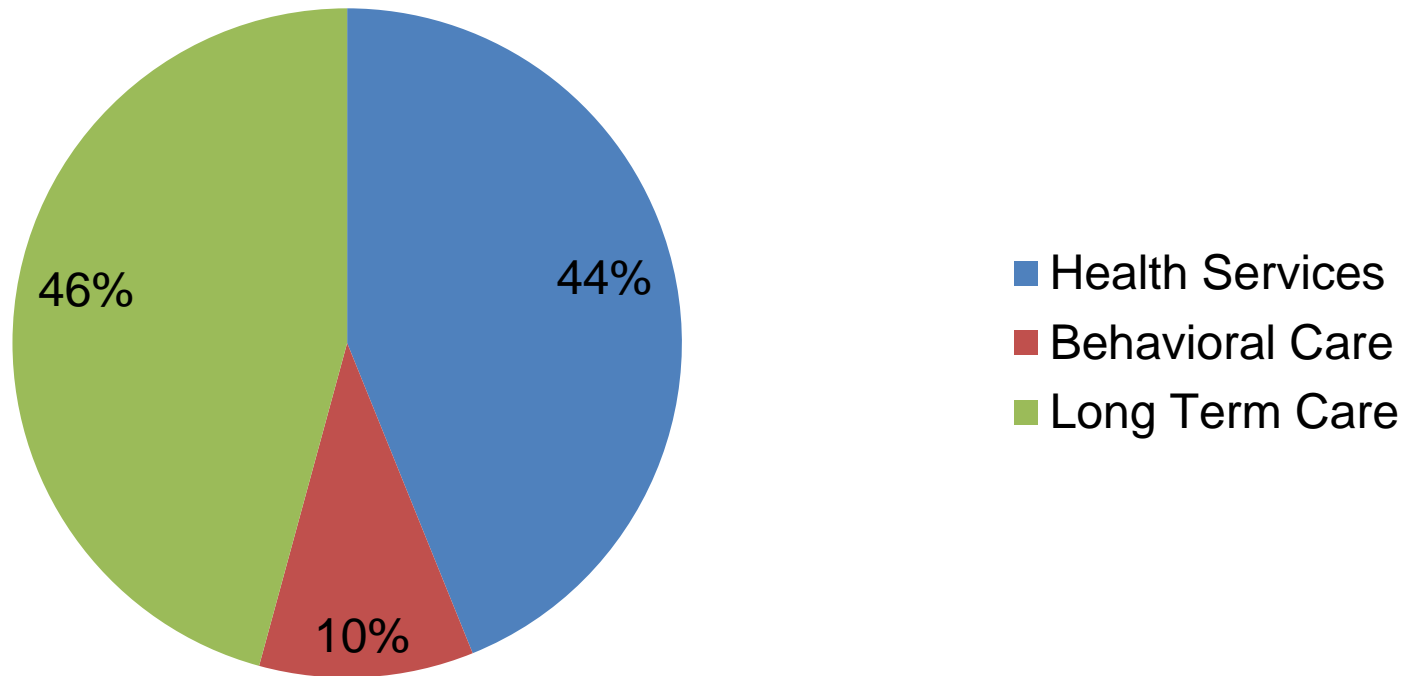
Member Ratio by County: Enrolled/County Population %



* Figure represents the ratio of unique members enrolled / county population

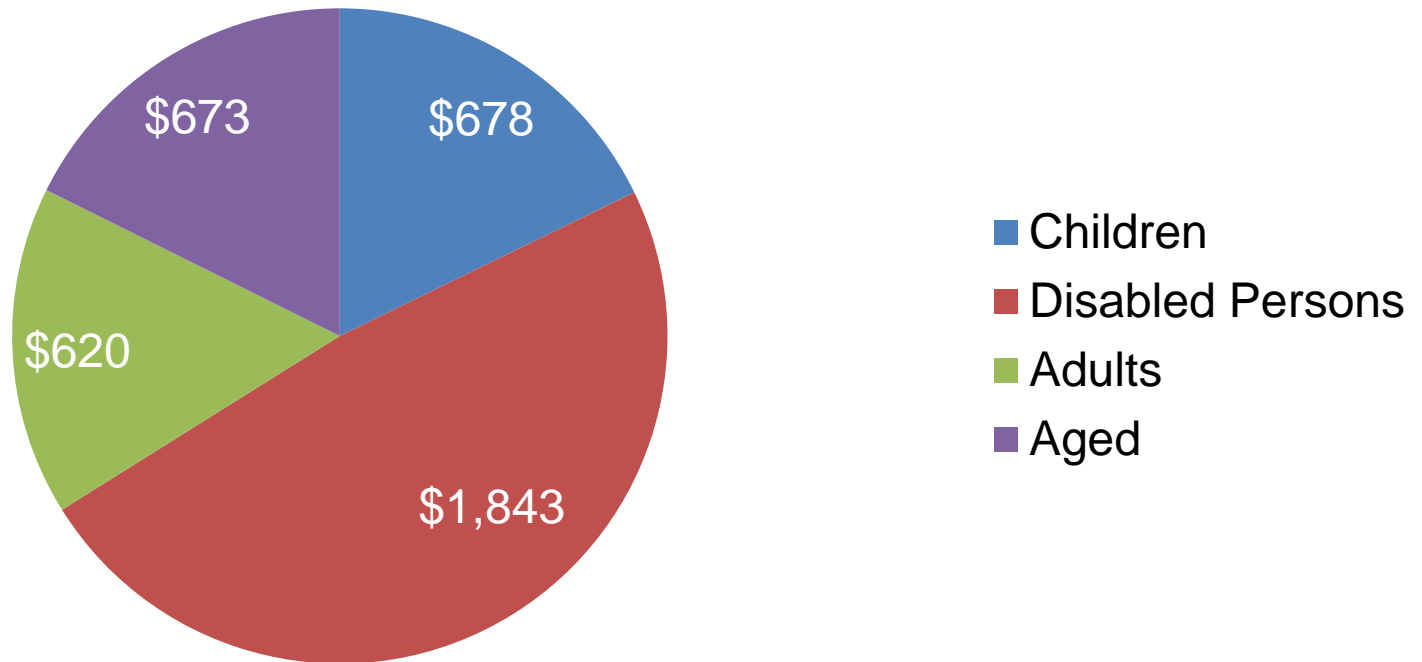


Medicaid Services Provided: SFY14



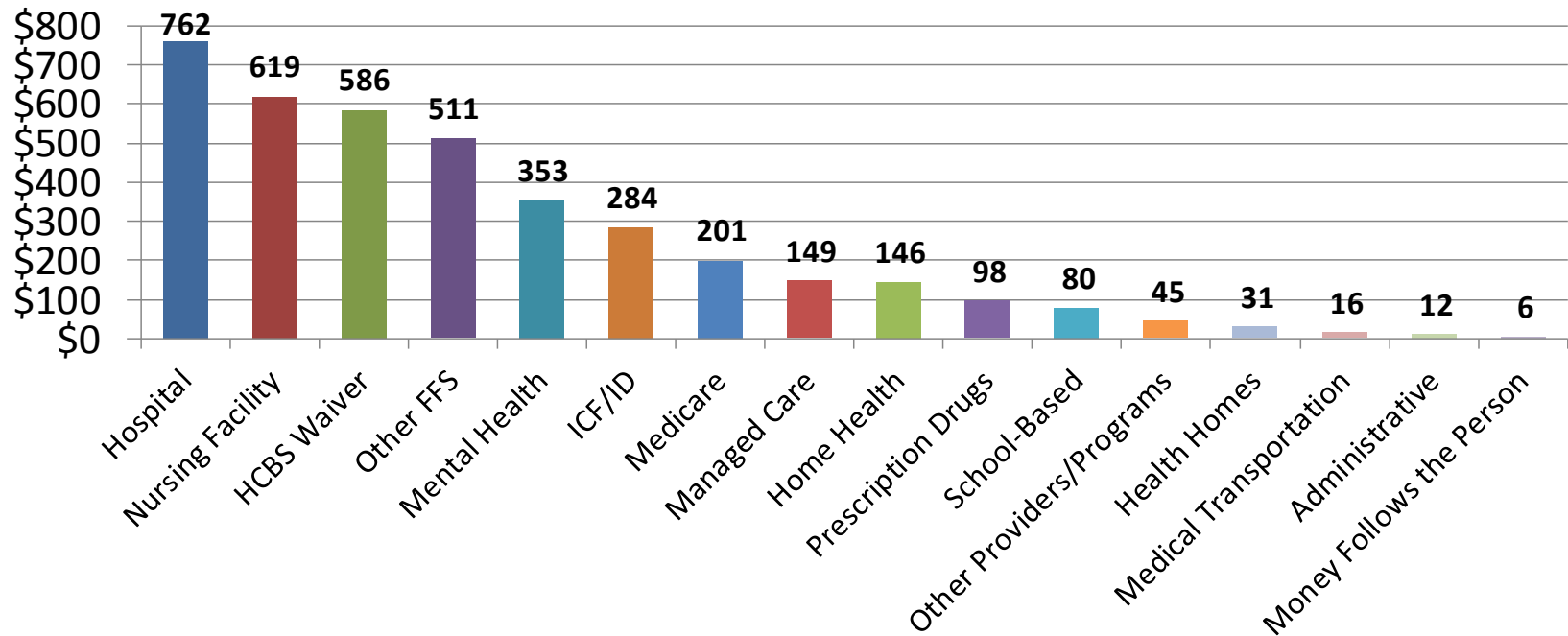


Expenditures by Enrollment Group: SFY14 (Millions)



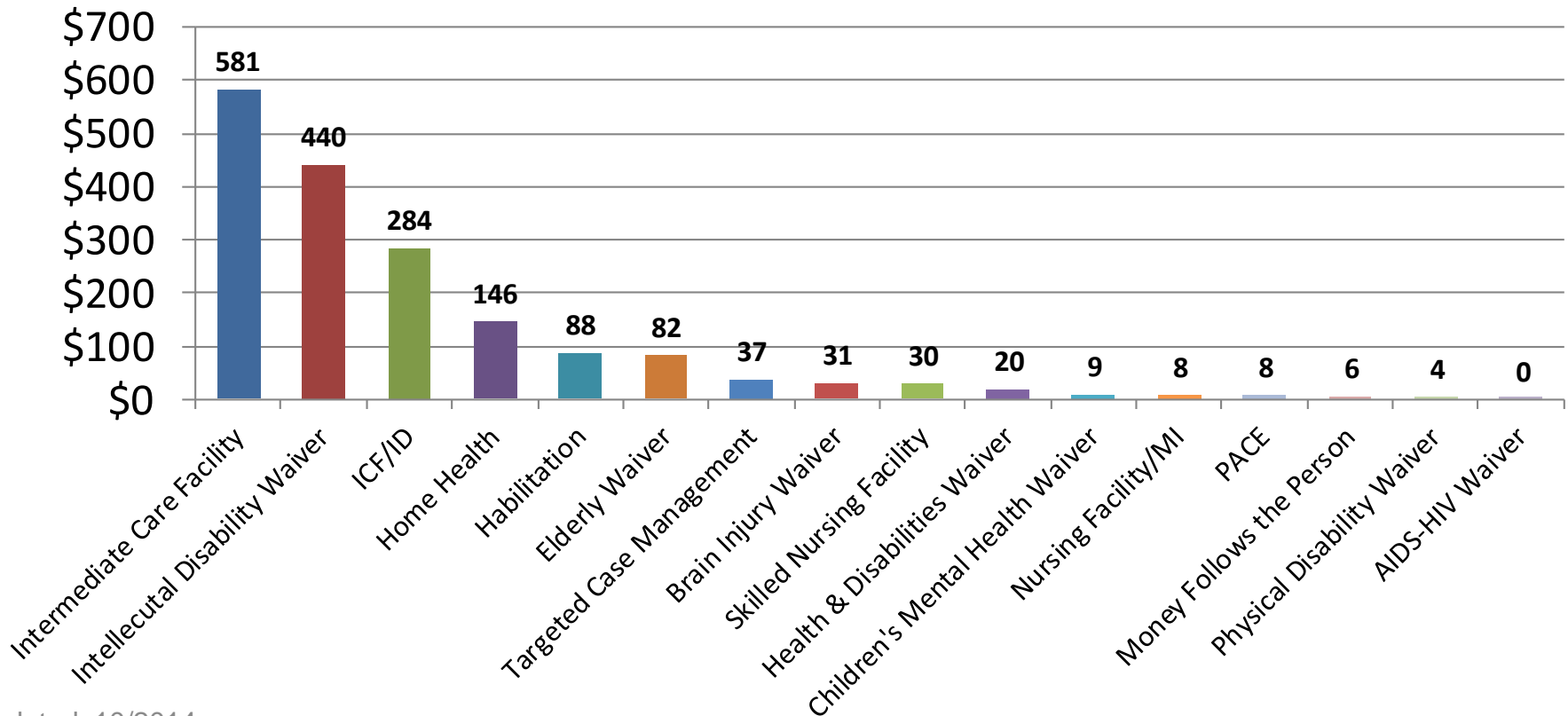


Top SFY14 Expenditures by Category of Service (Millions)



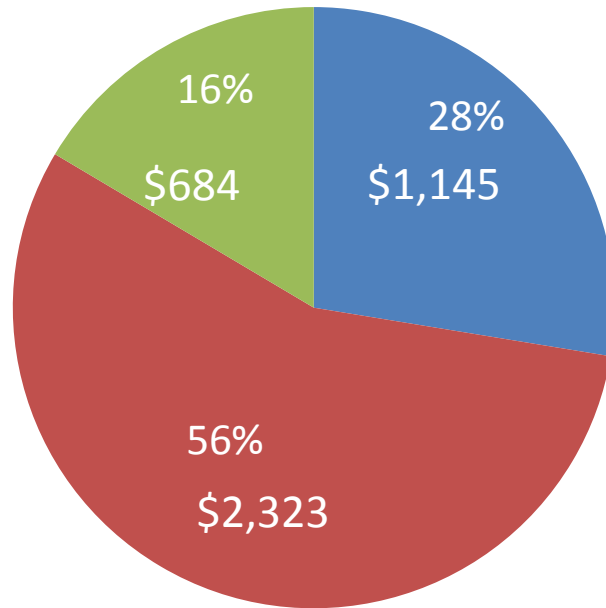


Long-Term Care Expenditures SFY14(Millions)





Funding SFY14 (Millions)



- State General Fund
- Federal
- Other Funding

Total Funding Amount:
\$4,151,958,953



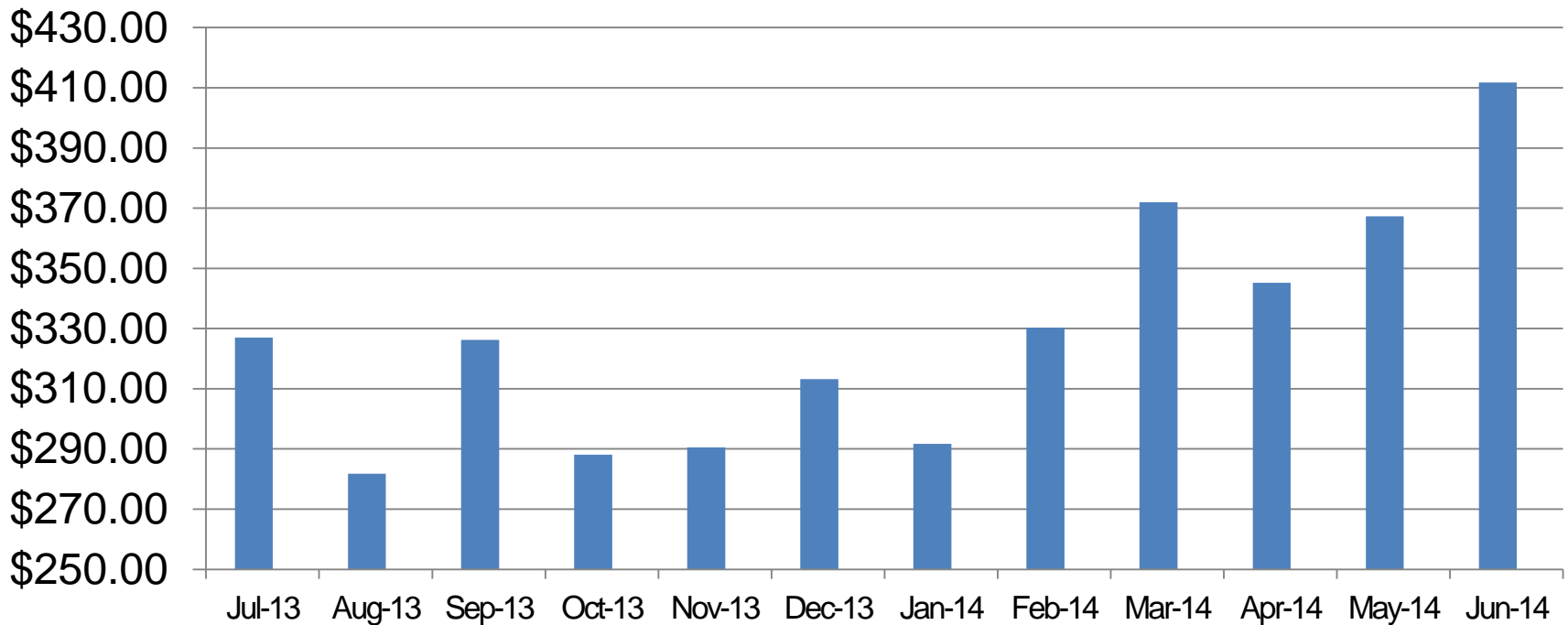
Federal Medical Assistance Percentage* (FMAP) FFY05-16



*FMAP is the federal government's share of state's costs for most Medicaid services. Remaining costs are financed by the state's budget. American Recovery and Reinvestment Act of 2009 (ARRA) temporarily increased all states' FMAPs for the period October 2008 – June 2011. These increases are not reflected in the above chart.

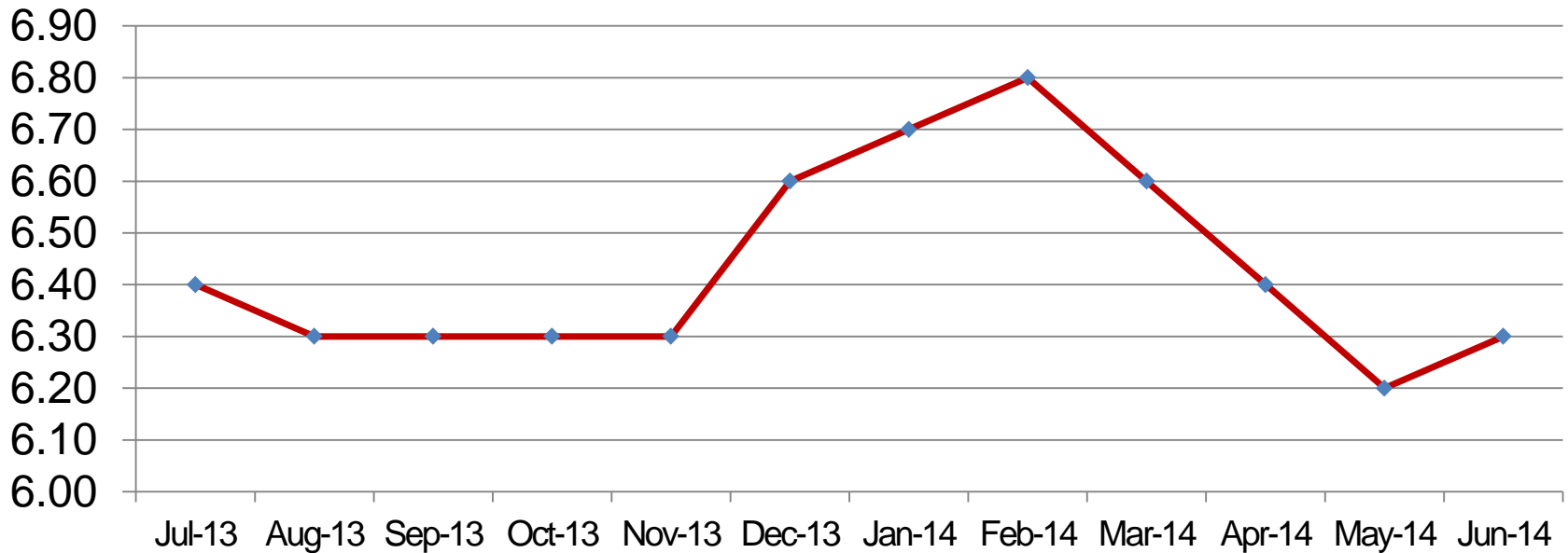


Total Amount of Medicaid Claims Paid SFY14 (Millions)



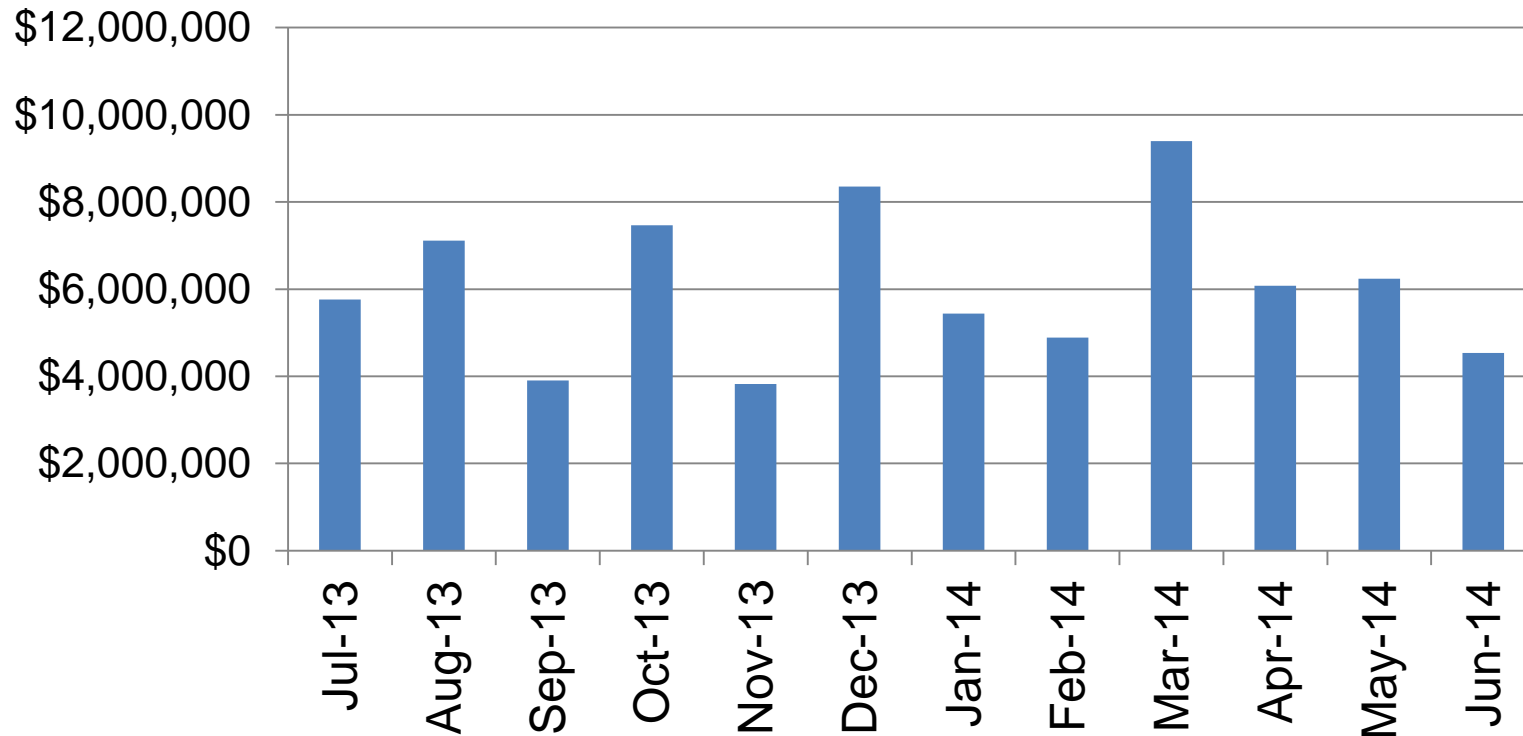


Average Number of Days from Claim Submission to Claim Payment SFY14





Recoveries SFY14*



Recoveries are funds where Medicaid has paid prior to a responsible third party that have been taken back.

*Recoveries based on Revenue Collections only, not including cost avoidance.

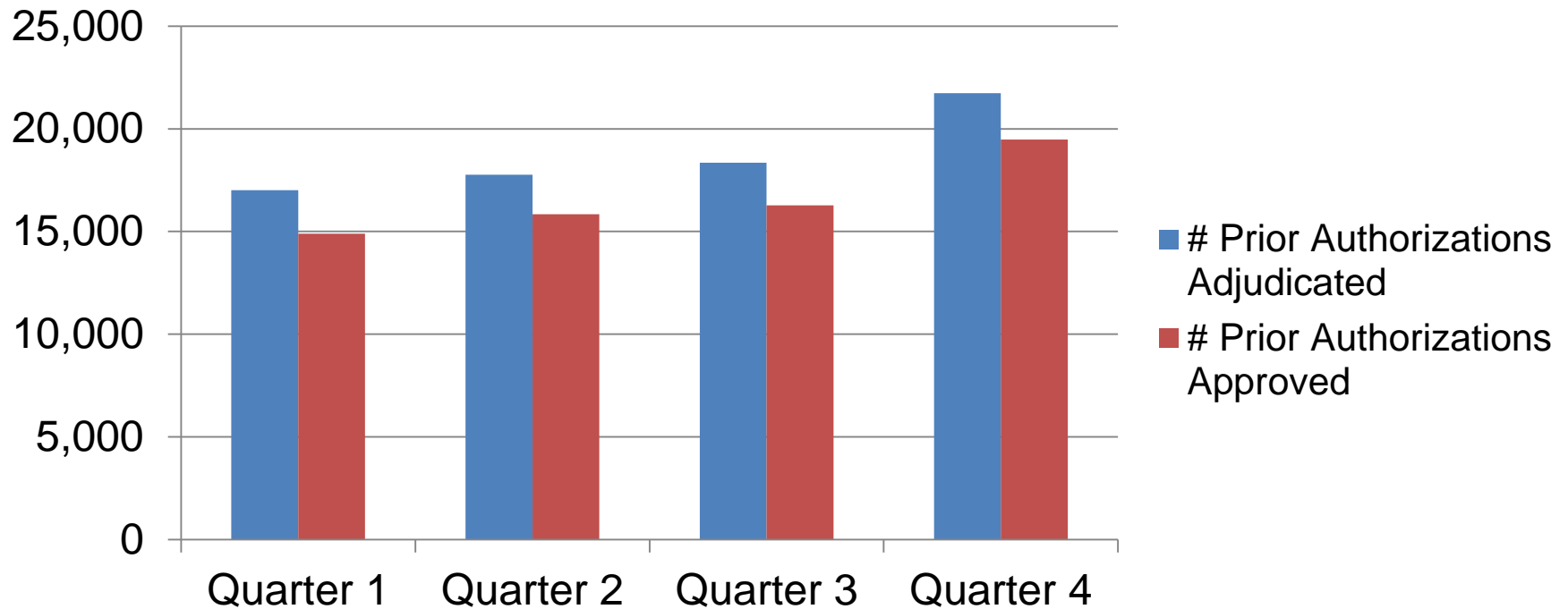


Member Transportation Service SFY14*





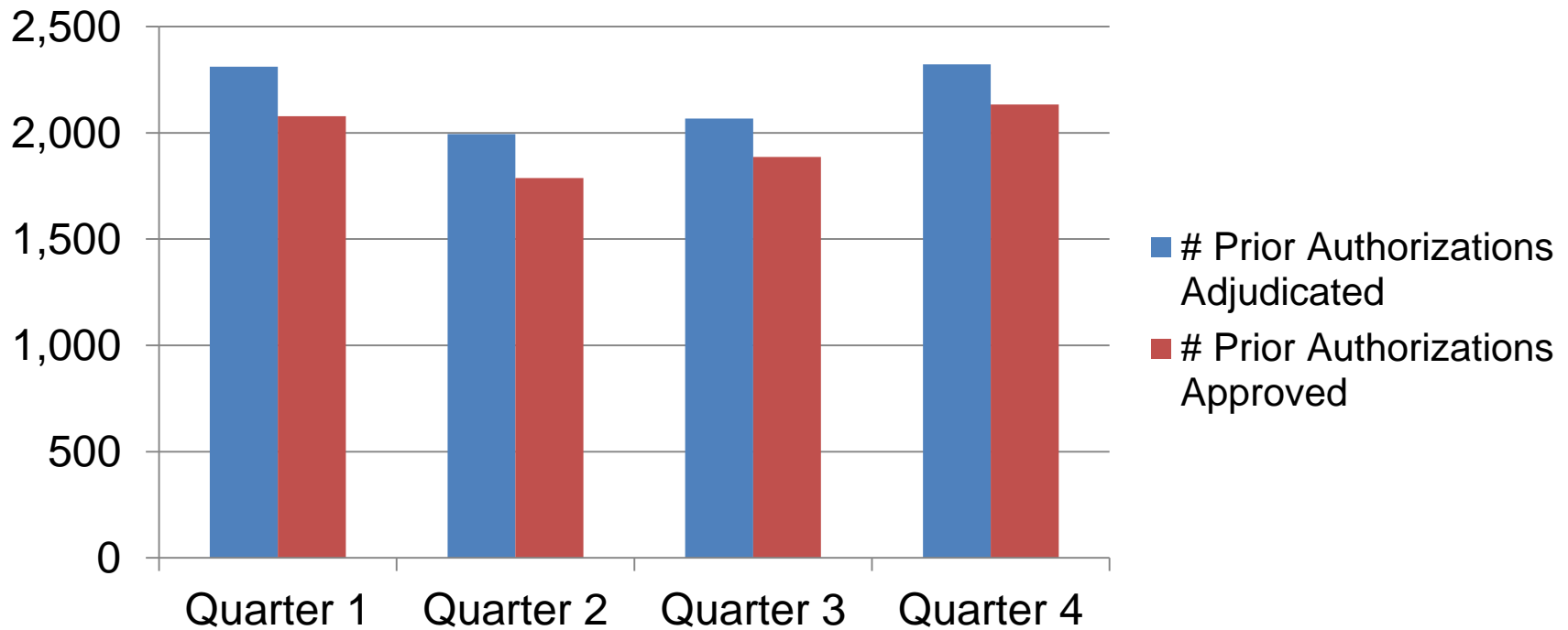
Prior Authorizations for Medical Services SFY14*



*All requests must be supported by appropriate documentation certifying medical necessity that can include for services related to vision, radiology, physician and pre-procedure, children's home health, general, durable medical equipment, dental, and audiology. When medical necessity is questioned, a peer consultant is utilized to make the final determination. The medical necessity requirements for most PAs are described in provider manuals and the Iowa Administrative Code.



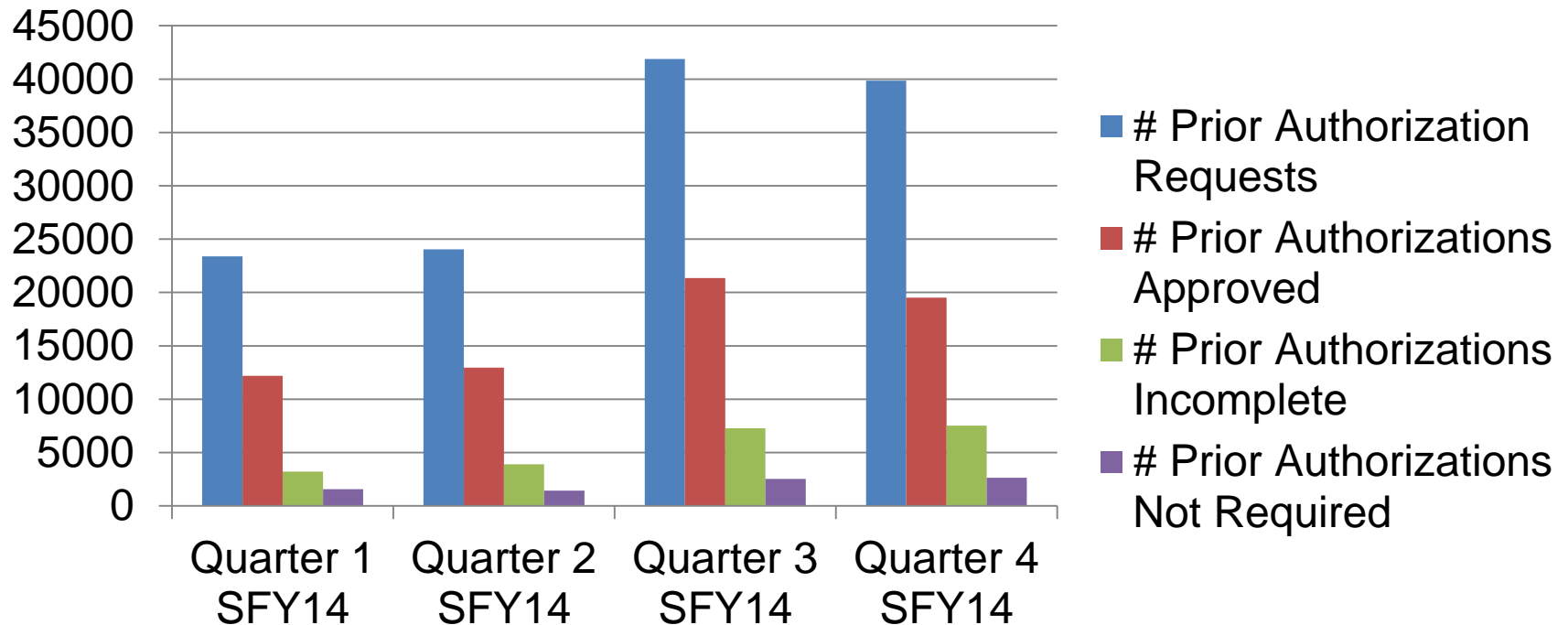
Waiver Prior Authorizations for Medical Services SFY14*



*All requests must be supported by appropriate documentation certifying medical necessity that can include for services related to vision, radiology, physician and pre-procedure, children's home health, general, durable medical equipment, dental, and audiology. When medical necessity is questioned, a peer consultant is utilized to make the final determination. The medical necessity requirements for most PAs are described in provider manuals and the Iowa Administrative Code.



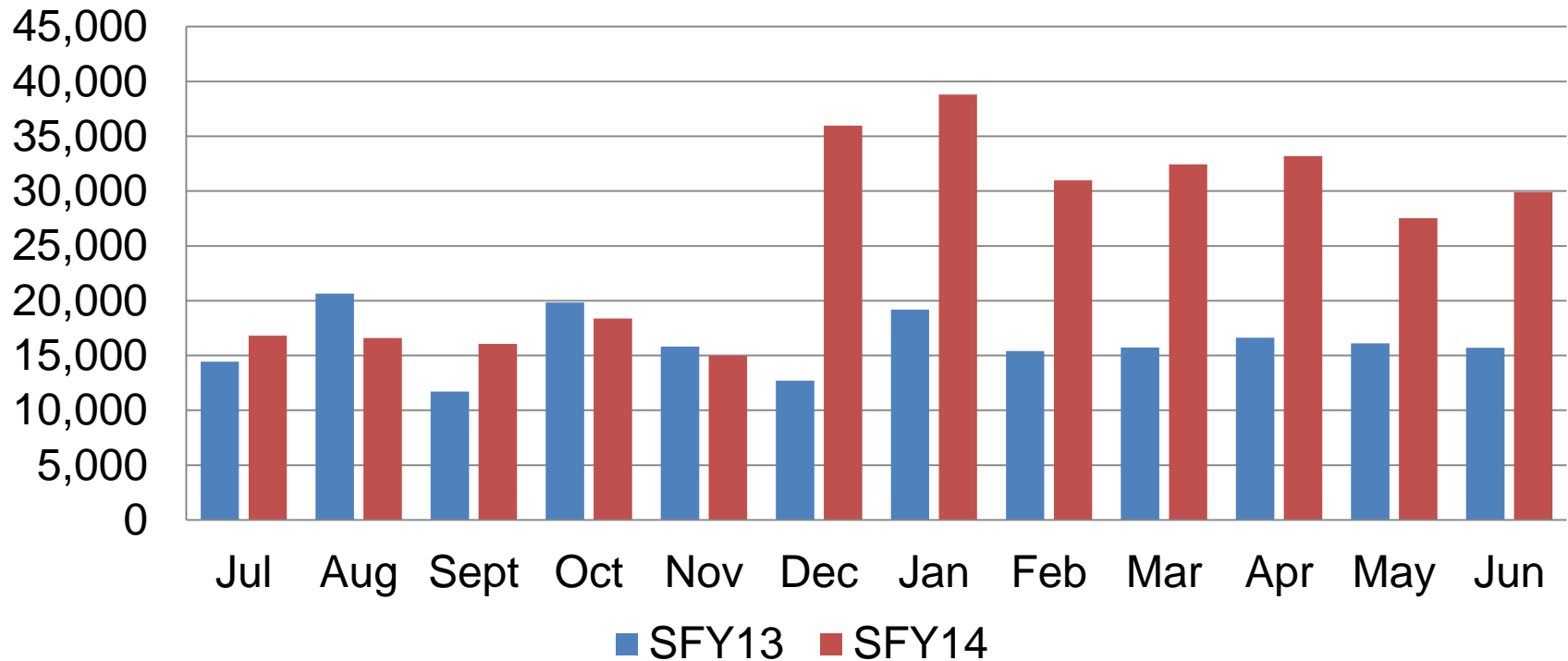
Pharmacy Prior Authorizations SFY14*



*Prior authorization (PA) is a means of implementing prescribing or practice guidelines. A drug prior authorization (PA) program requires the prescriber and/or the pharmacist to obtain approval in advance from the Medicaid agency or contractor before Medicaid payment will be made for certain drugs. The program is designed to assure that the most economical drug therapy appropriate for given medical conditions is used and to assure that drug therapy is only continued for as long as it is medically necessary.

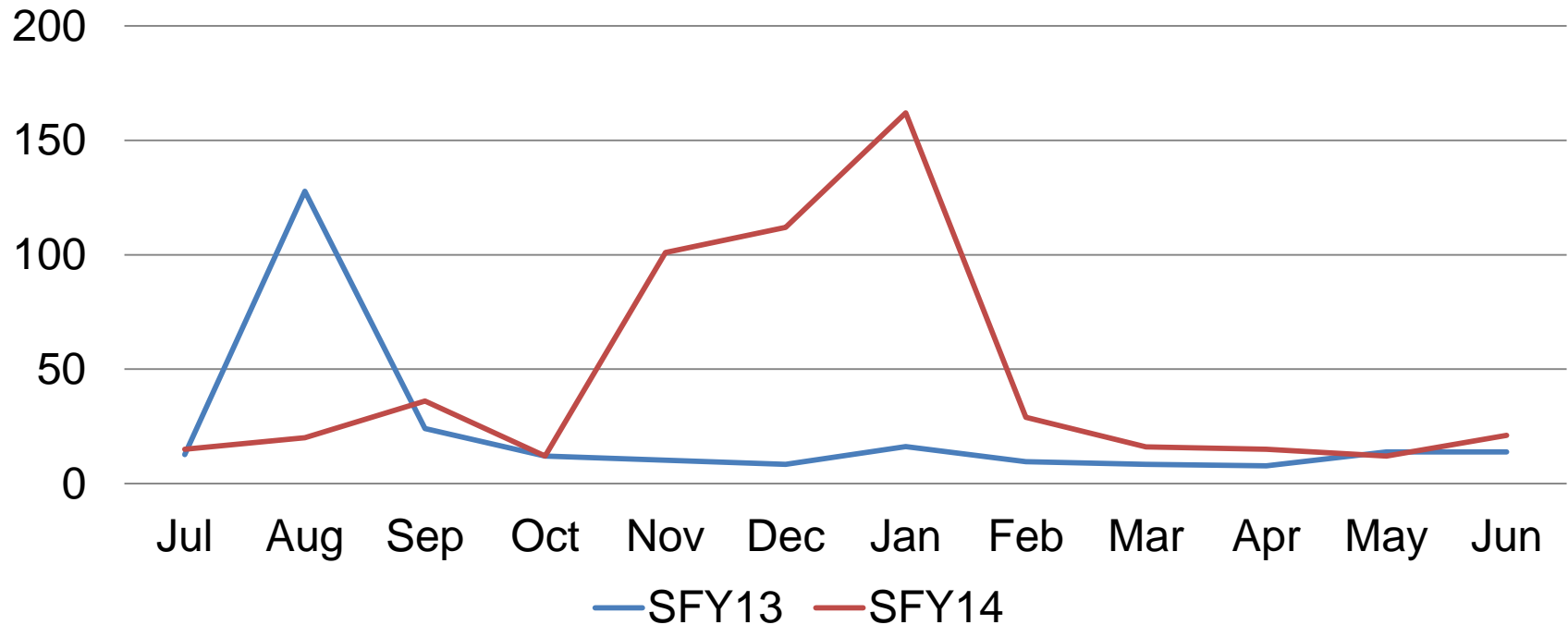


Member Services Calls Received: SFY13 and SFY14



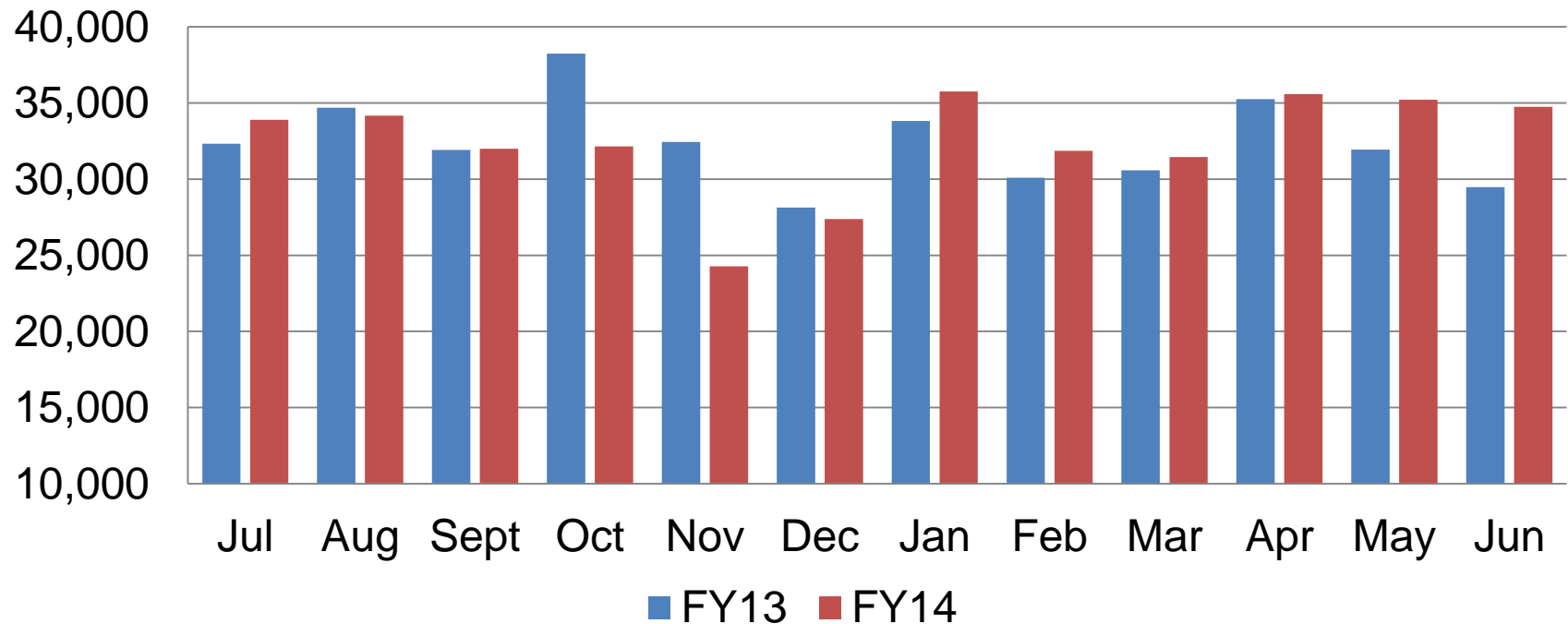


Member Services Average Call Wait Time SFY13 and SFY14 (Seconds)



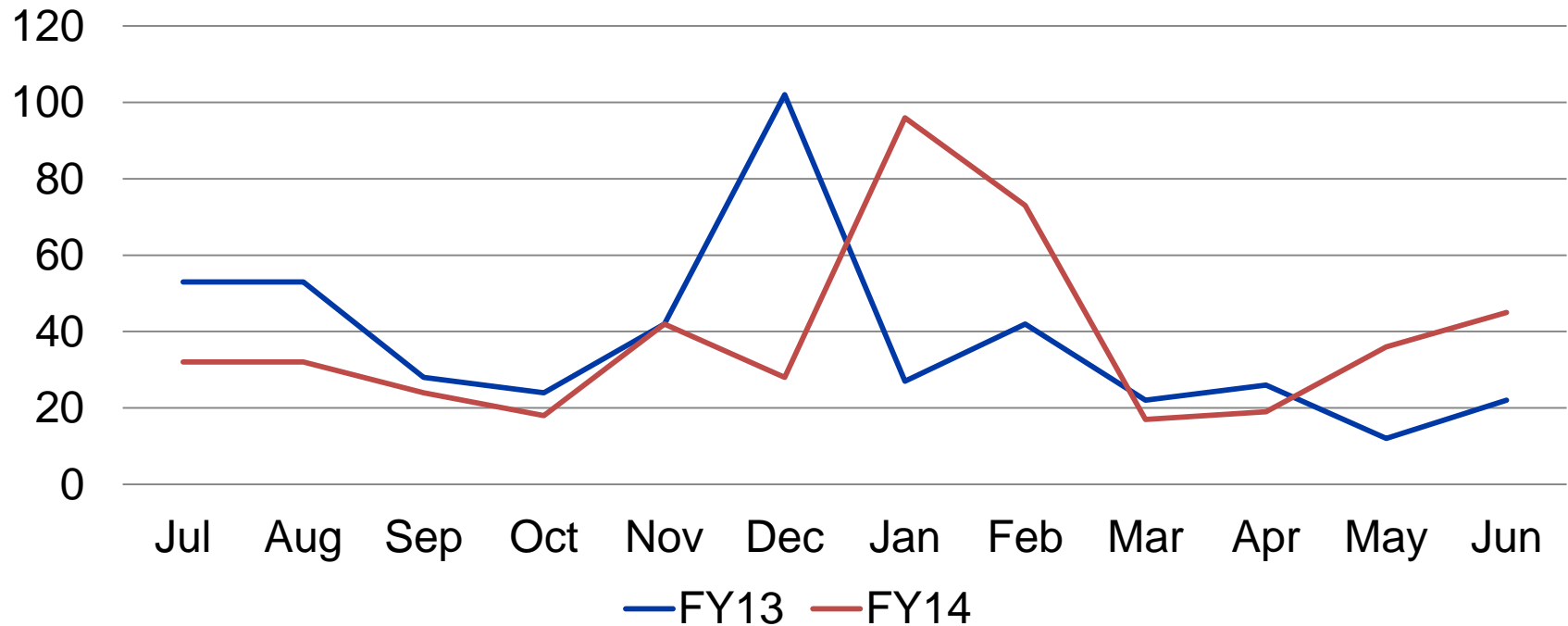


Provider Services Calls Received SFY13 and SFY14



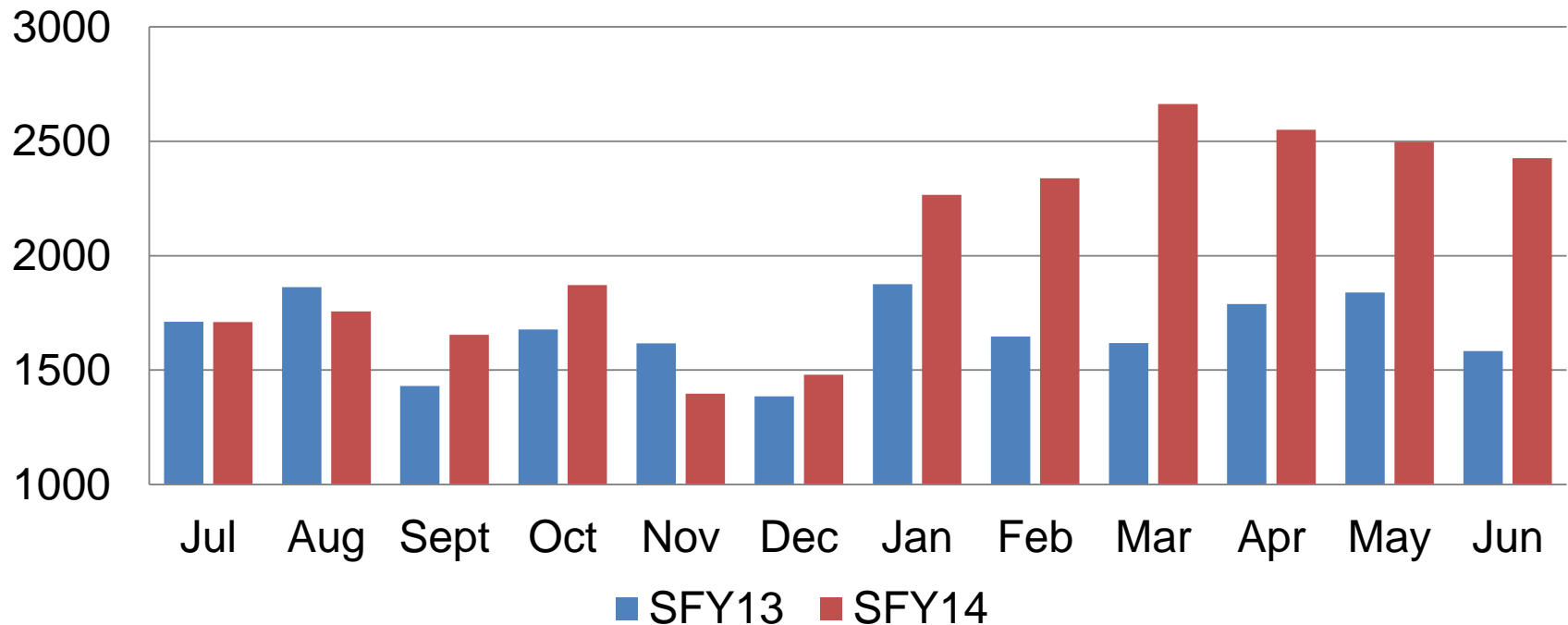


Provider Services Average Call Wait Time SFY13 and SFY14 (Seconds)



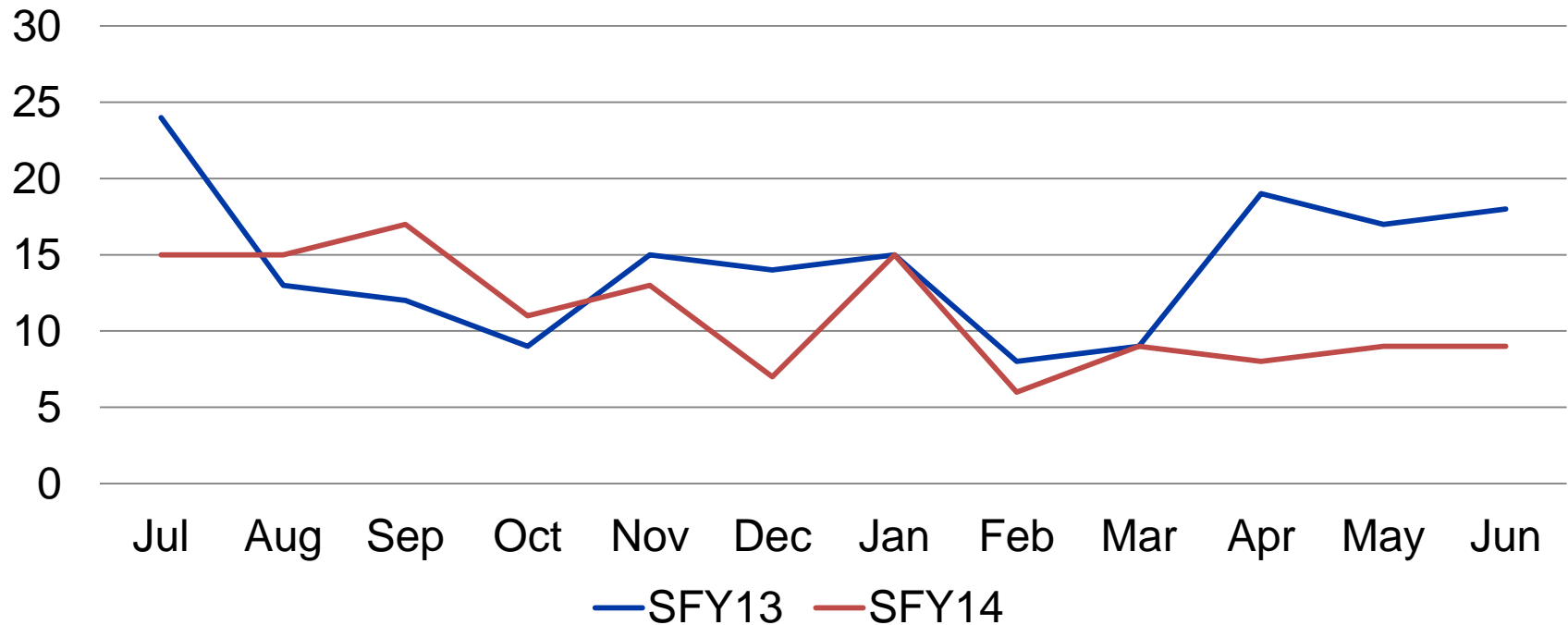


Pharmacy Prior Authorization: Calls Received: SFY13 and SFY14



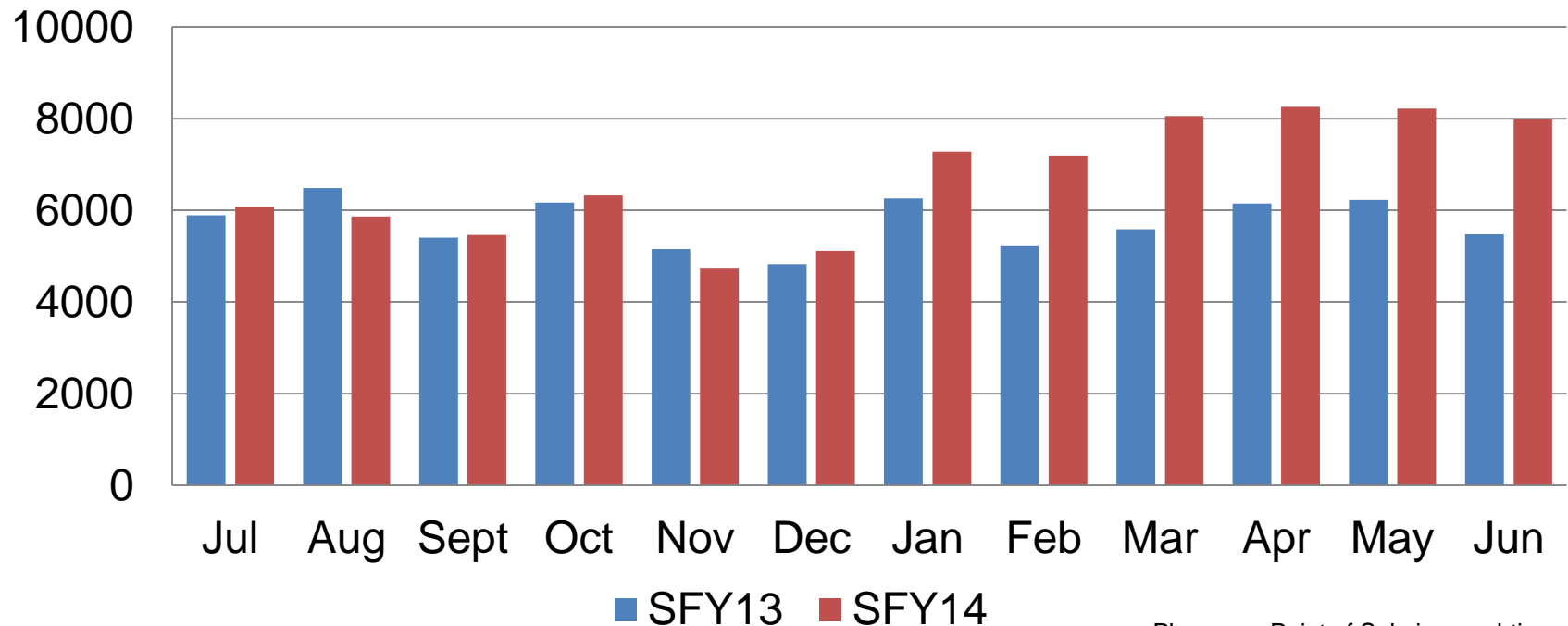


Pharmacy Prior Authorization: Average Call Wait Time: SFY13 and SFY14 (Seconds)





Pharmacy Point of Sale: Calls Received: SFY13 and SFY14





Pharmacy Point of Sale: Average Call Wait Time: SFY13 and SFY14 (Seconds)

