

COMMUNITY MENTAL HEALTH AND DISABILITY SERVICES

Marissa Eyanson,
Division Administrator and
Theresa Armstrong, Bureau Chief

January 28, 2021

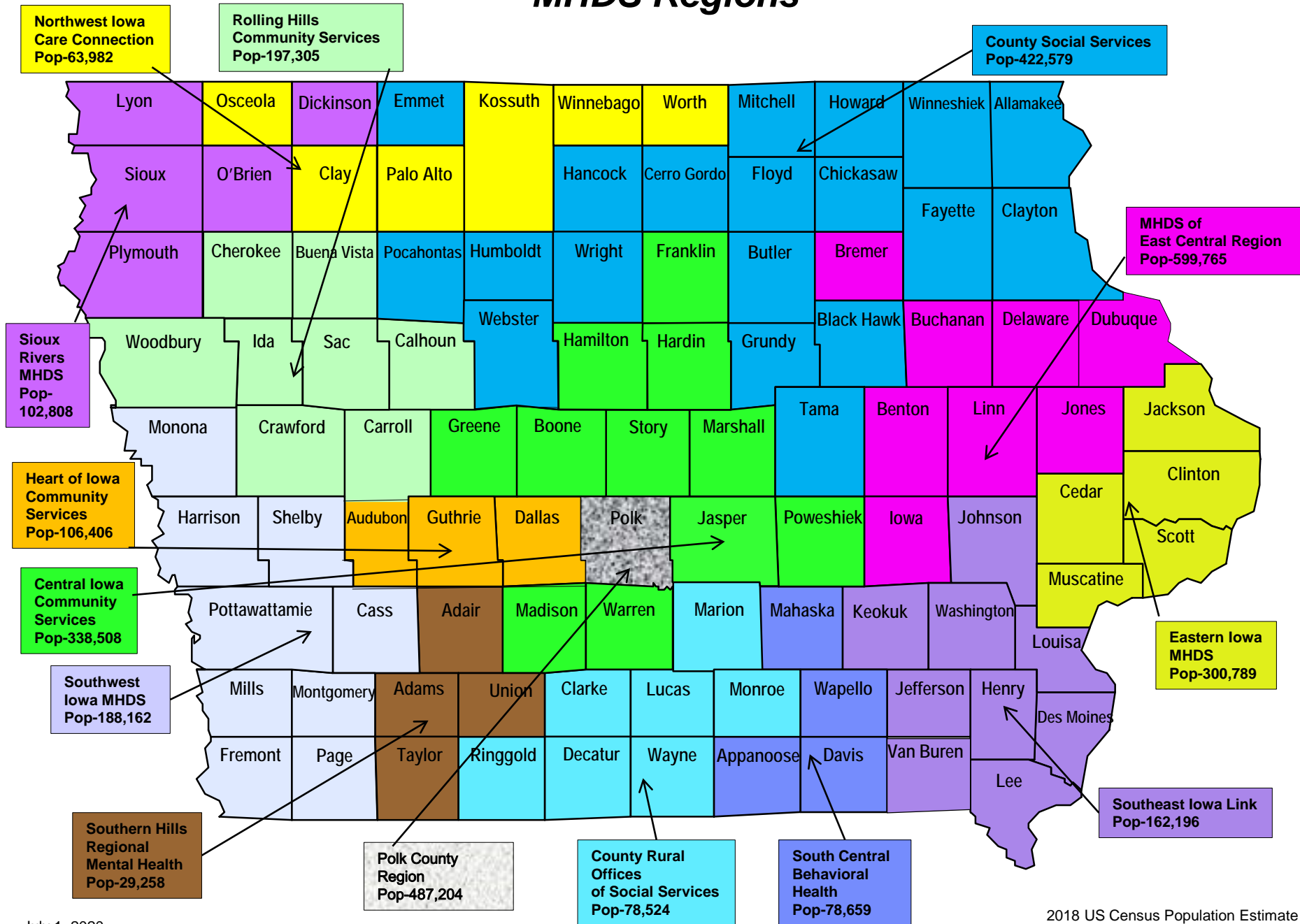
INTRODUCTION

- ▶ Introductions
- ▶ MHDS Regions
 - Service Development
 - Fiscal
- ▶ COVID-19 and Mental Health
- ▶ 988
- ▶ Community Integration: *Building the Community 2020*
- ▶ Connections
- ▶ Questions and discussion

Community MHDS

MHDS REGIONS

MHDS Regions



NEW CORE SERVICES TO SUPPORT ADULTS AND CHILDREN

- ▶ HF 2456 expanded core services to include services to better serve adults with a serious and persistent mental illness, implemented by July 1, 2021
- ▶ HF 690 expanded core services to include services to better serve children with a serious emotional disturbance, implemented by July 1, 2021
- ▶ Regions provide quarterly data on access to core services and progress towards development of new core services (see appendix for charts)

MHDS REGIONS FUNDING

- ▶ Regions are currently funded by a county property tax levy
- ▶ Maximum levy amount each member county of a Region can raise is the total amount allowed for all member counties divided by the number of residents in the Region
 - \$116.8M Statewide for SFY 21
- ▶ Most, but not all Regions accumulated a fund balance; especially when regional expenditures decreased in FY15 due to the Iowa Health and Wellness Plan
- ▶ Regions responded by expanding services and lowering member county levies

PRELIMINARY SFY 20 MHDS REGION FINANCIAL REPORT

Region	FY20 Beginning Fund Balance	FY2020 Actual Levy	FY20 Other Revenues	FY20 Total Funds Available	FY20 Budgeted Expenditures	FY20 Actual Expenditures	FY20 Ending Fund Balance	Ending Fund Balance as a Percent of Expenditures	FY2021 Actual Levy	FY2021 Max Levy
Central Iowa Community Services	13,815,768	7,486,241	191,934	21,493,943	15,000,000	11,040,583	10,453,360	95%	8,805,576	12,017,034
County Rural Offices of Social Services (CROSS)	4,107,789	3,064,584	140,099	7,312,472	4,820,217	2,789,513	4,522,959	162%	3,072,645	3,072,645
County Social Services (CSS)	10,459,686	16,233,641	1,080,603	27,773,930	18,625,322	15,253,319	12,520,611	82%	12,678,494	18,445,573
Eastern Iowa MHDS Region	3,825,500	8,655,906	778,776	13,260,182	12,385,769	10,608,837	2,651,345	25%	9,258,286	9,258,286
Heart of Iowa Region	1,171,403	2,392,880	57,846	3,622,129	3,004,382	2,659,419	962,710	36%	2,749,531	2,749,531
MHDS of the East Central Region	26,470,752	7,076,406	564,787	34,111,945	25,479,614	20,006,734	14,105,211	71%	18,907,715	21,897,420
Northwest Iowa Care Connections	3,005,040	934,890	56,645	3,996,575	2,681,913	1,291,309	2,705,266	209%	1,913,462	2,377,589
Polk County Health Services	3,484,129	14,874,092	5,876,032	24,234,253	27,880,386	20,583,933	3,650,320	18%	15,039,987	15,039,987
Rolling Hills Community Services Region	3,564,662	5,136,446	343,108	9,044,216	7,445,836	6,354,337	2,689,880	42%	7,162,134	8,442,681
Sioux River MHDS	2,158,424	1,516,154	29,995	3,704,573	2,356,205	1,587,423	2,117,150	133%	3,129,800	3,134,616
South Central Behavioral Health Region	4,134,975	2,685,656	(485)	6,820,146	5,442,258	4,170,149	2,649,997	64%	3,718,997	3,718,997
Southeast Iowa Link (SEIL)	5,024,472	2,676,081	141,359	7,841,912	6,898,641	5,372,218	2,469,693	46%	6,638,084	6,909,550
Southern Hills Regional Mental Health	491,823	1,056,959	132,628	1,681,410	1,246,266	1,142,387	539,023	47%	985,657	1,200,456
Southwest Iowa MHDS Region	12,393,257	4,609,726	557,605	17,560,588	9,077,537	7,099,025	10,461,562	147%	4,704,050	8,563,253
Total	94,107,680	78,399,662	9,950,932	182,458,273	142,344,346	109,959,186	72,499,087		98,764,418	116,827,618

Notes:

* FY20 revenues and expenditures are from Region's 2020 Annual Service and Budget Plans

*FY 20 preliminary summary is unaudited and change generally occurs after audits

*FY20 Budgeted Expenditures includes an CROSS amendment filed in November 2019

FY21 MHDS REGION BUDGET SUMMARY

Region	FY21 Budgeted Beginning Fund Balance	FY2021 Actual Levy	FY21 Other Budgeted Revenues	FY21 Budgeted Total Funds Available	FY21 Budgeted Expenditures	FY21 Budgeted Ending Fund Balance	Ending Fund Balance as a Percent of Expenditures
Central Iowa Community Services	8,786,932	8,805,576	44,632	17,637,140	13,000,000	4,637,140	36%
County Rural Offices of Social Services (CROSS)	2,456,142	3,072,645	0	5,528,787	3,798,745	1,730,042	46%
County Social Services (CSS)	11,697,456	12,678,494	1,245,156	25,621,106	17,643,500	7,977,606	45%
Eastern Iowa MHDS Region	2,709,376	9,258,286	142,261	12,109,923	8,955,258	3,154,665	35%
Heart of Iowa Region	1,046,971	2,749,531	5,741	3,802,243	2,770,467	1,031,776	37%
MHDS of the East Central Region	17,992,565	18,907,715	636,562	37,536,842	21,253,510	16,283,332	77%
Northwest Iowa Care Connections	1,906,790	1,913,462	535,103	4,355,355	2,460,290	1,895,065	77%
Polk MHDS Region	79,185	15,039,987	477,263	15,596,435	15,334,815	261,620	2%
Rolling Hills Community Services Region	2,414,919	7,162,134	24,532	9,601,585	7,631,840	1,969,745	26%
Sioux River MHDS	479,411	3,129,800	28,841	3,638,052	3,124,009	514,043	16%
South Central Behavioral Health Region	3,152,913	3,718,997	0	6,871,910	4,353,559	2,518,351	58%
Southeast Iowa Link (SEIL)	1,451,272	6,638,084	692,726	8,782,082	7,384,716	1,397,366	19%
Southern Hills Regional Mental Health	247,962	985,657	68,499	1,302,118	1,213,129	88,989	7%
Southwest Iowa MHDS Region	9,361,196	4,704,050	226,000	14,291,246	8,542,688	5,748,558	67%
Total	63,783,090	98,764,418	4,127,316	166,674,824	117,466,527	49,208,297	

Notes:

- * Polk MHDS Region's Revenues and Expenditures do not include \$5M appropriated in 2020 Iowa Acts Chapter 1121, HF2643 for services in SFY2021
- * FY21 Regional Budgets do not include Federal CARES Act revenues or expenditures.
- * FY21 revenues and expenditures, and fund balances are from Region's 2021 Annual Service and Budget Plans
- * Annual Service and Budget Plans were completed before FY20 year end
- * FY21 budgeted beginning fund balance of \$63.7M is lower than the unaudited FY20 ending fund balance of \$72.5M
- * FY21 budgeted expenditures are \$166.M as compared to FY19 audited expenditures of \$114.7M and FY20 unaudited expenditures of \$109.9M

Community MHDS

COVID-19

COVID-19 FUNDING

▶ MHDS Regions

- \$30M allocated per capita
- \$20.4M actual expenditures as of 12/31/2020
- Support additional expenditures incurred due to the pandemic; not previously budgeted
- Expenses through June 30, 2021
- Virtual technology; provider incentives; PPE; therapy; support groups; wellness coaching for school personnel, first responders, health care personnel; transportation; crisis services, law enforcement training

COVID-19 FUNDING

- ▶ Substance Abuse and Mental Health Services Administration (SAMHSA)
 - \$4.25B increase nationally
 - Mental Health Block Grant increase; no less than 50% directed to behavioral health providers
 - Increase in grants to expand Certified Community Behavioral Health Clinics
 - Iowa currently has 8 providers with CCBHC grants
 - Emergency grants for states for mental health and substance use disorder services

COVID RECOVERY IOWA

- ▶ Federally funded virtual counseling grant providing brief counseling, group counseling, personal supports and education
- ▶ Started May 22, 2020, funding ends June, 21, 2021
- ▶ Total of 347,673 Iowans have been touched
 - 9052 individuals for virtual counseling
 - 7891 individuals in group counseling and public education
 - 58,183 individuals in brief educational contacts

Community MHDS

988 – NATIONAL CRISIS LINE

988 – NATIONAL CRISIS LINE

- ▶ National Suicide Prevention Hotline established as the 988
 - Iowa has 2 National Suicide Call Centers
 - Foundation 2
 - CommUnity
- ▶ Implemented by July, 2022
- ▶ IDPH and DHS submitted a proposal to SAMHSA for a 988 planning grant to develop a plan to build state capacity
 - 24/7 statewide coverage, answered in-state
 - Systems in place to maintain local resource listings and linkages to local crisis services and first responders
 - Follow-up services to callers, texters, and chatters
 - Public messaging

Community MHDS

COMMUNITY INTEGRATION

COMMUNITY INTEGRATION

- ▶ Recent DOJ findings report related to Glenwood facility references ongoing work
 - *DOJ continues to investigate whether the right of residents at Glenwood and the State's other residential facility for people with IDD, Woodward Resource Center ("Woodward"), **to receive services in the most integrated setting appropriate under the Americans with Disabilities Act (ADA) is being violated.***

COMMUNITY INTEGRATION

► Integrated settings are:

- located in mainstream society;
- offer access to community activities and opportunities at times, frequencies and with persons of an individual's choosing;
- afford individual choice in daily life activities; and,
- provide individuals with disabilities the opportunity to interact with non-disabled persons to the fullest extent possible.
- Evidence-based practices that provide scattered-site housing with supportive services is an examples of an integrated settings – in Iowa *Supported Community Living* and community-based *Supported Employment* are examples of this type of supportive service.

COMMUNITY INTEGRATION

- ▶ **Segregated** settings are:
 - congregate settings populated exclusively or primarily with individuals with disabilities;
 - characterized by regimentation in daily activities, lack of privacy or autonomy, policies limiting visitors, or limits on individuals' ability to engage freely in community activities and to manage their own activities of daily living; or
 - settings that provide for daytime activities primarily with other individuals with disabilities.

Building the Community 2020

IOWA'S COMMUNITY INTEGRATION STRATEGIC PLAN

- ▶ Define those served by State Resource Centers (SRC), develop admissions policy
- ▶ Assessment of SRC residents
- ▶ Assess the community
 - stakeholder engagement meetings, feedback
 - gap analysis - spring 2021
 - public dashboards - accountability
- ▶ Actively transition residents to community-based services
- ▶ Educate individuals and their guardians
- ▶ Assess stability, safety and quality of community supports
- ▶ Build the Community

Community MHDS

CONNECTION POINTS

CONNECTION POINTS

► DHS

- MHDS Facilities
 - DOJ
 - Individual case support and coordination for best outcomes
 - Care continuum
- Medicaid
 - MCO role and responsibility, DHS oversight
 - Quality
 - Rate setting
 - LTSS policy

CONNECTION POINTS

- ▶ DHS and IDPH
 - leverage resources to address shared spaces more efficiently and effectively
 - behavioral health
 - maternal and child health
- ▶ DHS and Department on Aging
 - Community integration efforts
- ▶ DHS and Education
 - Support for Children's Behavioral Health System
- ▶ DHS and DOC

QUESTIONS?

Marissa Eyanson, Administrator

Community Mental Health and Disability Services

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Community Mental Health and Disability Services

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Contact Carrie Malone, DHS legislative liaison at cmalone@dhs.state.ia.us with questions.

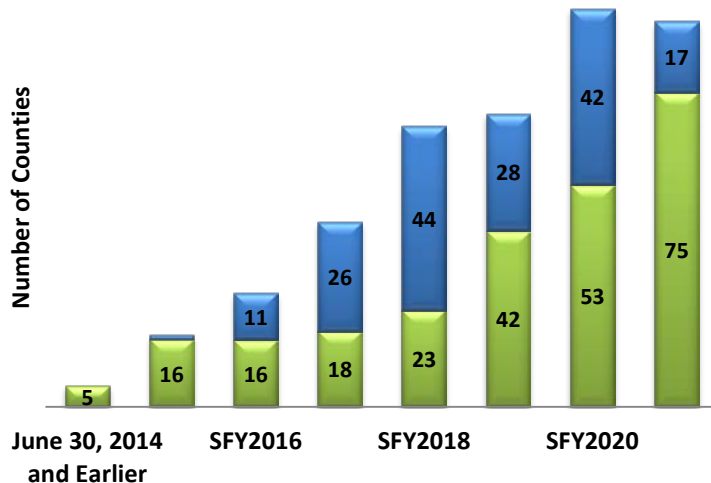
Community MHDS

APPENDIX

MOBILE CRISIS - ADULTS

On-site, face-to-face mental health crisis services for an individual experiencing a mental health crisis.

Statewide Mobile Crisis Response Services,
June 30, 2014 and Earlier to SFY2021 Q1:
September 30, 2020

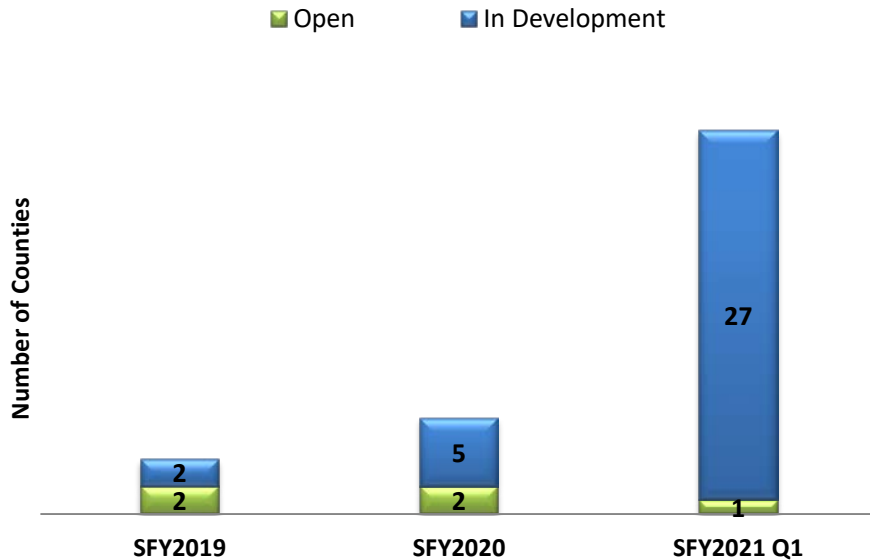


CRISIS: Mobile Response	
<i>*In order to meet access standard on or after 7/1/2021, Regions must meet all requirements in Chapter 25.</i>	
Region	Timeliness
	Face-to-face contact with mobile crisis staff within 60 minutes of dispatch.
Central Iowa Community Services	Met
County Rural Offices of Social Services	Met
County Social Services	Developing
Eastern Iowa MHDS Region	Met
Heart of Iowa Region	Met
MHDS of East Central Region	Met
Northwest Iowa Care Connections	Developing
Polk County Health Services	Met
Rolling Hills Community Services Region	Met
Sioux Rivers MHDS	Met
South Central Behavioral Health Region	Met
Southeast Iowa Link	Developing
Southern Hill Regional Mental Health	
Southwest Iowa MHDS Region	Met

CRISIS STABILIZATION COMMUNITY BASED SERVICES (CSCBS) ADULTS

Short-term services designed to de-escalate a crisis situation and stabilize an individual following a mental health crisis and provided where the individual lives, works or recreates.

Statewide Crisis Stabilization Community Based Services, SFY2019 to SFY2021 Q1: **September 30, 2020**



CRISIS: CSCBS	
<i>*In order to meet access standard on or after 7/1/2021, Regions must meet all requirements in Chapter 25.</i>	
Region	Timeliness
	Face-to-face contact from CSCBS provider within 120 minutes from the time of referral.
Central Iowa Community Services	Developing
County Rural Offices of Social Services	Developing
County Social Services	Developing
Eastern Iowa MHDS Region	
Heart of Iowa Region	
MHDS of East Central Region	
Northwest Iowa Care Connections	Developing
Polk County Health Services	
Rolling Hills Community Services Region	
Sioux Rivers MHDS	
South Central Behavioral Health Region	
Southeast Iowa Link	
Southern Hill Regional Mental Health	
Southwest Iowa MHDS Region	

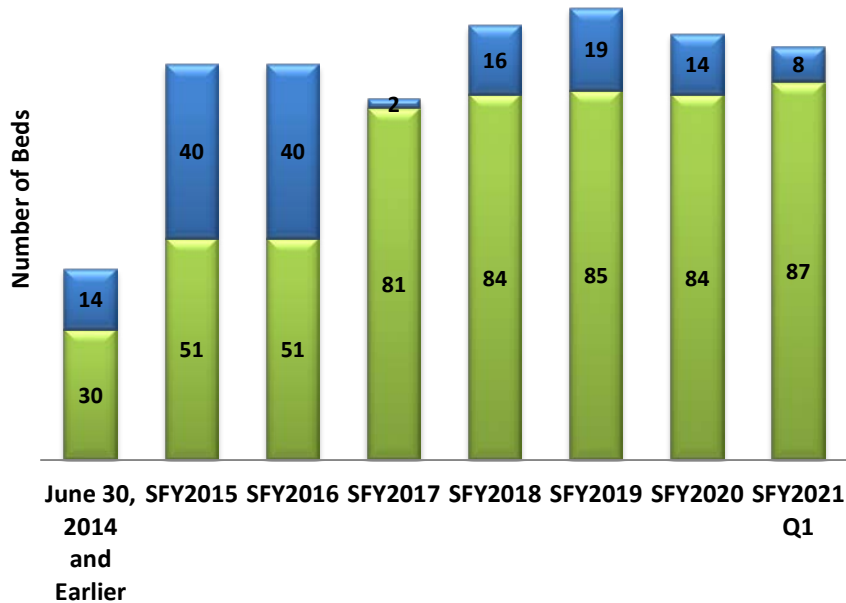
CRISIS STABILIZATION RESIDENTIAL SERVICES (CSRS) ADULTS

Residential settings that de-escalate and stabilize an individual experiencing a mental health crisis.

Statewide Residential Crisis Beds,
June 30, 2014 and Earlier to SFY2021 Q1:

September 30, 2020

■ Open ■ In Development



CRISIS: CSRS		
<i>*In order to meet access standard on or after 7/1/2021, Regions must meet all requirements in Chapter 25.</i>		
Region	Timeliness	Proximity
	Service provided within 120 minutes from the time of referral.	Service is located within 100 miles from the individual's residence.
Central Iowa Community Services	Met	Met
County Rural Offices of Social Services	Met	Met
County Social Services	Met	Met
Eastern Iowa MHDS Region	Met	Met
Heart of Iowa Region	Met	Met
MHDS of East Central Region	Met	Met
Northwest Iowa Care Connections	Met	Met
Polk County Health Services	Met	Met
Rolling Hills Community Services Region	Met	Met
Sioux Rivers MHDS	Met	Met
South Central Behavioral Health Region	Met	Met
Southeast Iowa Link	Met	Met
Southern Hill Regional Mental Health	Met	Met
Southwest Iowa MHDS Region	Met	Met

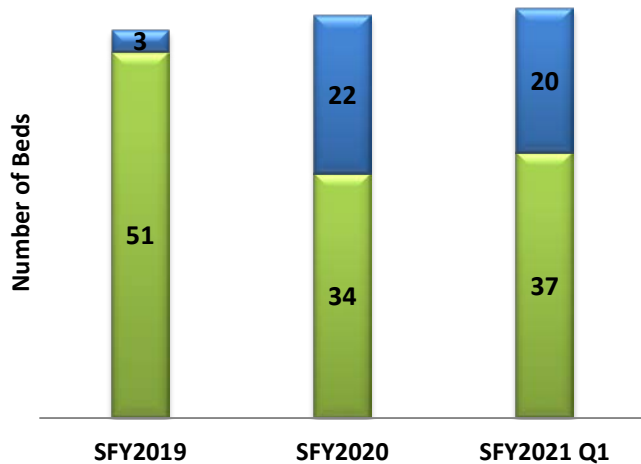
23 HOUR CRISIS OBSERVATION – ADULTS

A level of care provided for up to 23 hours in a secure and protected, medically staffed, psychiatrically supervised treatment environment.

Statewide 23 Hour Crisis Observation & Holding Beds, SFY2019 to SFY2021

Q1: **September 30, 2020**

■ Open ■ In Development



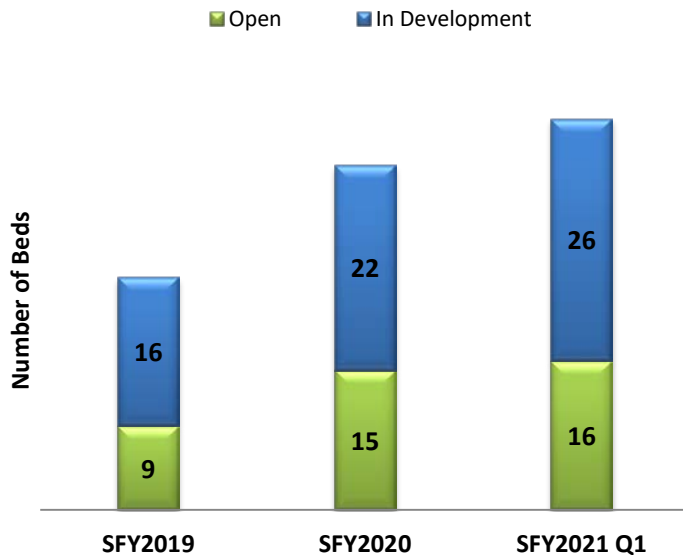
CRISIS: 23 Hour Observation and Holding		
<i>*In order to meet access standard on or after 7/1/2021, Regions must meet all requirements in Chapter 25.</i>		
Region	Timeliness	Proximity
	Service provided within 120 minutes from the time of referral.	Service is located within 100 miles from the individual's residence.
Central Iowa Community Services	Met	Met
County Rural Offices of Social Services	Met	Met
County Social Services	Developing	Developing
Eastern Iowa MHDS Region	Met	Met
Heart of Iowa Region	Met	Met
MHDS of East Central Region	Developing	Met
Northwest Iowa Care Connections	Met	Met
Polk County Health Services	Met	Met
Rolling Hills Community Services Region	Met	Met
Sioux Rivers MHDS	Met	Met
South Central Behavioral Health Region	Met	Met
Southeast Iowa Link	Met	Met
Southern Hill Regional Mental Health	Developing	Developing
Southwest Iowa MHDS Region		

SUBACUTE FACILITY BASED MENTAL HEALTH SERVICES ADULTS

Comprehensive set of wraparound services for individuals that have or are at risk of having an acute or crisis mental health symptoms but do not need acute inpatient care.

Statewide Subacute Facility Based Mental Health Services Beds, SFY2019 to SFY2021

Q1: **September 30, 2020**

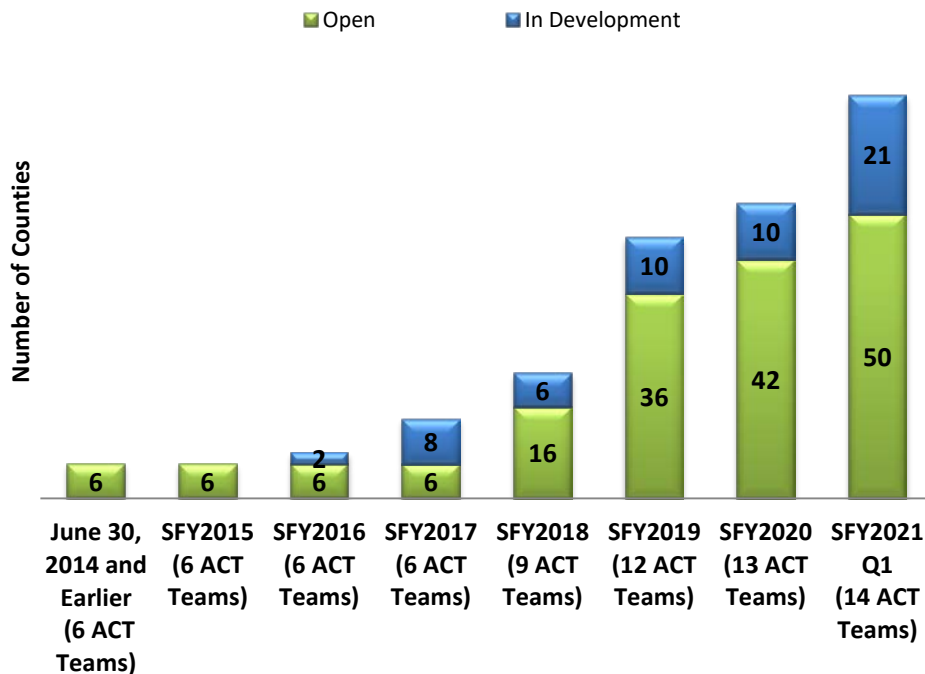


CRISIS: Subacute Facility Based Mental Health Services		
<i>*In order to meet access standard on or after 7/1/2021, Regions must meet all requirements in Chapter 25.</i>		
Region	Timeliness	Proximity
	Services provided within 24 hours of referral.	Service is located within 100 miles from the individual's residence.
Central Iowa Community Services	Met	Met
County Rural Offices of Social Services	Met	Met
County Social Services	Met	Developing
Eastern Iowa MHDS Region	Developing	Developing
Heart of Iowa Region	Developing	Developing
MHDS of East Central Region	Developing	Developing
Northwest Iowa Care Connections		
Polk County Health Services		
Rolling Hills Community Services Region		
Sioux Rivers MHDS		
South Central Behavioral Health Region	Met	Met
Southeast Iowa Link	Met	Met
Southern Hill Regional Mental Health	Developing	Developing
Southwest Iowa MHDS Region		

ASSERTIVE COMMUNITY TREATMENT (ACT) ADULTS

Comprehensive, community-based outpatient services provided to individuals with a serious mental illness that require multiple mental health and support services to live in the community.

Statewide Assertive Community Treatment Services,
June 20, 2014 and Earlier to SFY2021 Q1:
September 30, 2020

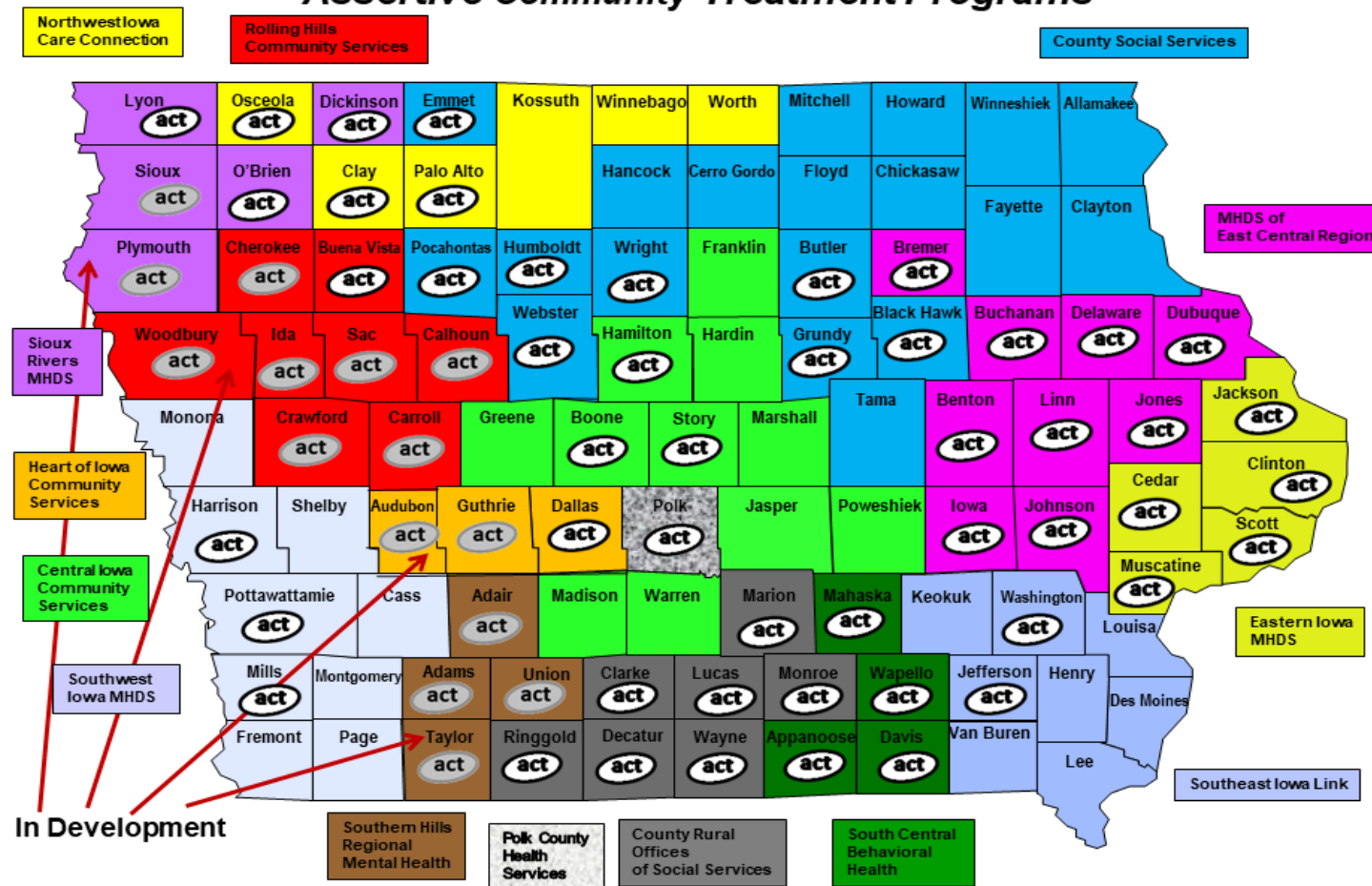


INTENSIVE MENTAL HEALTH SERVICES: ACT	
<i>*In order to meet access standard on or after 7/1/2021, Regions must meet all requirements in Chapter 25.</i>	
Region	Capacity
Central Iowa Community Services	Met
County Rural Offices of Social Services	Met
County Social Services	Met
Eastern Iowa MHDS Region	Met
Heart of Iowa Region	Met
MHDS of East Central Region	Met
Northwest Iowa Care Connections	Met
Polk County Health Services	Met
Rolling Hills Community Services Region	Developing
Sioux Rivers MHDS	Developing
South Central Behavioral Health Region	Developing
Southeast Iowa Link	Developing
Southern Hill Regional Mental Health	Developing
Southwest Iowa MHDS Region	Developing

act = ACT PROGRAM AVAILABLE

act = ACT PROGRAM IN DEVELOPMENT

Assertive Community Treatment Programs



INTENSIVE RESIDENTIAL SERVICE HOMES - ADULTS

Intensive, community-based services provided 24 hours a day, 365 days a year to individuals with a severe and persistent mental illness or multi-occurring conditions

INTENSIVE MENTAL HEALTH SERVICES: Intensive Residential Services		
<i>*In order to meet access standard on or after 7/1/2021, Regions must meet all requirements in Chapter 25.</i>		
Region	Timeliness	Proximity
	Services provided within 4 weeks of referral.	Service is available within 2 hours from the individual's residence.
Central Iowa Community Services		
County Rural Offices of Social Services		
County Social Services		
Eastern Iowa MHDS Region		
Heart of Iowa Region		
MHDS of East Central Region		
Northwest Iowa Care Connections		
Polk County Health Services		
Rolling Hills Community Services Region		
Sioux Rivers MHDS	Developing	Developing
South Central Behavioral Health Region		
Southeast Iowa Link		
Southern Hills Regional Mental Health		
Southwest Iowa MHDS Region		

ACCESS CENTER – ADULTS

Coordinated services providing assessment and screening for multi-occurring conditions, care coordination, crisis stabilization residential services, subacute mental health services, and substance use disorder treatment for individuals experiencing a mental health or substance use crisis who do not need inpatient psychiatric hospital treatment, but need significant amounts of supports and services not available in home and community based settings on a no eject, no reject basis.

INTENSIVE MENTAL HEALTH SERVICES: Access Center		
<i>In order to meet access standard on or after 7/1/2021, Regions must meet all requirements in Chapter 25.</i>		
<i>*Region is planning to meet access standards by coordinating with another region where access center services will be located.</i>		
Region	Timeliness	Proximity
	Services provided within 90 minutes from the determination that services are needed.	Service is located within 100 miles from the individual's residence.
Central Iowa Community Services		
County Rural Offices of Social Services	Developing	Developing
County Social Services	Developing	Developing
Eastern Iowa MHDS Region		
Heart of Iowa Region	Developing	Developing
MHDS of East Central Region	Developing	Developing
Northwest Iowa Care Connections		
Polk County Health Services	Developing	Developing
Rolling Hills Community Services Region	Developing	Developing
Sioux Rivers MHDS	Developing	Developing
South Central Behavioral Health Region	Developing	Developing
Southeast Iowa Link*	Developing	Developing
Southern Hills Regional Mental Health*	Developing	Developing
Southwest Iowa MHDS Region		

CORE SERVICE ACCESS FOR CHILDREN

Status as of End of SFY2021 Quarter 1 (September 30, 2020)								
Region	TREATMENT (Outpatient): Assessment and Evaluation				TREATMENT (Outpatient): Mental Health Outpatient Therapy			
	Timeliness: Emergency	Timeliness: Urgent	Timeliness: Routine	Proximity	Timeliness: Emergency	Timeliness: Urgent	Timeliness: Routine	Proximity
	During an emergency, outpatient services shall be initiated to a child within 15 minutes of telephone contact	Outpatient services shall be provided to a child within one hour of presentation or 24 hours of telephone contact	Outpatient services shall be provided to a child within four weeks of request for appointment	Outpatient services shall be offered within 30 miles for a child residing in an urban community and 45 minutes for an individual residing in a rural community	During an emergency, outpatient services shall be initiated to a child with SED within 15 minutes of telephone contact	Outpatient services shall be provided to a child with SED within one hour of presentation or 24 hours of telephone contact	Outpatient services shall be provided to a child with SED within four weeks of request for appointment	Outpatient services shall be offered within 30 miles for a child with SED residing in an urban community and 45 minutes for an individual residing in a rural community
Central Iowa Community Services	Met	Met	Met	Met	Met	Met	Met	Met
County Rural Offices of Social Services	Met	Met	Met	Met	Met	Met	Met	Met
County Social Services	Met	Met	Unmet	Met	Met	Met	Met	Met
Eastern Iowa MHDS Region	Met	Met	Met	Met	Met	Met	Met	Met
Heart of Iowa Region	Met	Met	Met	Met	Met	Met	Met	Met
MHDS of East Central Region	Met	Met	Met	Met	Met	Met	Met	Met
Northwest Iowa Care Connections	Met	Met	Unmet	Met	Met	Met	Met	Met
Polk County Health Services	Met	Met	Met	Met	Met	Met	Met	Met
Rolling Hills Community Services Region	Met	Met	Met	Met	Met	Met	Met	Met
Sioux Rivers MHDS	Unmet	Met	Met	Met	Unmet	Met	Met	Met
South Central Behavioral Health Region	Met	Met	Met	Met	Met	Met	Met	Met
Southeast Iowa Link	Met	Met	Met	Met	Met	Met	Met	Met
Southern Hills Regional Mental Health	Met	Met	Met	Met	Met	Met	Met	Met
Southwest Iowa MHDS Region	Met	Met	Met	Met	Met	Met	Met	Met

ACCESS CONT'D

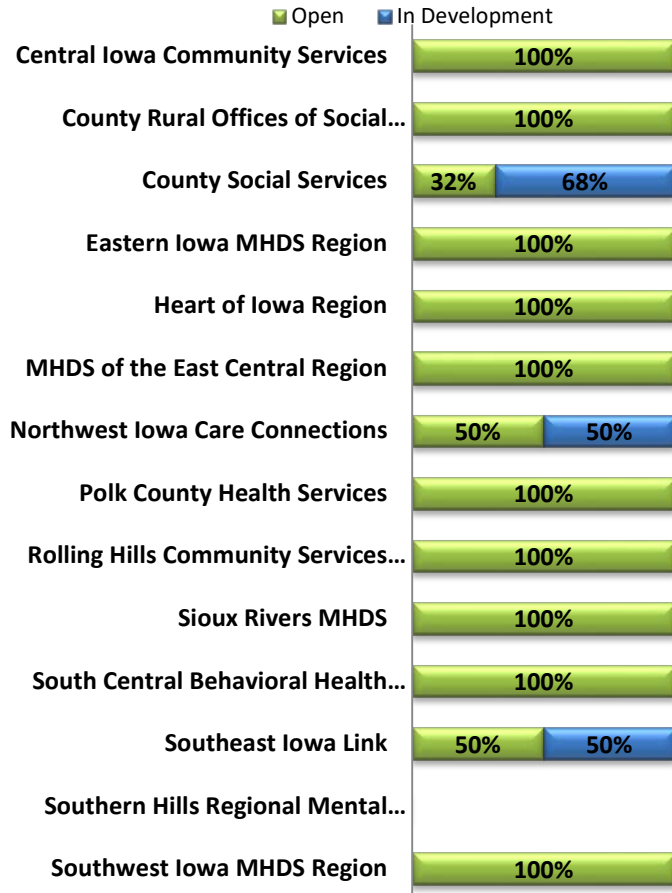
Status as of End of SFY2021 Quarter 1 (September 30, 2020)						
Region	TREATMENT (Outpatient): Prescribing and Management				TREATMENT: Mental Health Inpatient Therapy	
	Timeliness: Emergency	Timeliness: Urgent	Timeliness: Routine	Proximity	Timeliness: Emergency	Proximity
	During an emergency, outpatient services shall be initiated to a child with SED within 15 minutes of telephone contact	Outpatient services shall be provided to a child with SED within one hour of presentation or 24 hours of telephone contact	Outpatient services shall be provided to a child with SED within four weeks of request for appointment	Outpatient services shall be offered within 30 miles for a child with SED residing in an urban community and 45 minutes for an individual residing in a rural community	An child with SED in need of emergency inpatient services shall receive treatment within 24 hours	Inpatient services shall be within a reasonably close proximity to the region (100 miles)
Central Iowa Community Services	Met	Met	Met	Met	Met	Met
County Rural Offices of Social Services	Met	Met	Met	Met	Unmet	Unmet
County Social Services	Met	Met	Met	Unmet	Unmet	Unmet
Eastern Iowa MHDS Region	Met	Met	Met	Met	Unmet	Unmet
Heart of Iowa Region	Met	Met	Met	Met	Met	Met
MHDS of East Central Region	Met	Met	Met	Met	Met	Met
Northwest Iowa Care Connections	Met	Met	Met	Met	Met	Met
Polk County Health Services	Met	Met	Met	Met	Met	Met
Rolling Hills Community Services Region	Met	Met	Met	Met	Met	Met
Sioux Rivers MHDS	Unmet	Met	Met	Met	Met	Unmet
South Central Behavioral Health Region	Met	Met	Met	Met	Unmet	Unmet
Southeast Iowa Link	Unmet	Unmet	Unmet	Unmet	Unmet	Met
Southern Hills Regional Mental Health	Met	Met	Met	Met	Met	Met
Southwest Iowa MHDS Region	Met	Met	Met	Met	Met	Met

ACCESS CONT'D

Status as of End of SFY2021 Quarter 1 (September 30, 2020)				
Region	EDUCATION	PREVENTION	EARLY IDENTIFICATION	EARLY INTERVENTION
	Timeliness	Timeliness	Timeliness	Timeliness
	Education activities shall be carried out at least four (4) times a year	Prevention activities shall be carried out at least four (4) times a year	A child shall receive early identification services within four (4) weeks of the time the request for such service is made	A child shall receive early intervention services within four (4) weeks of the time the request for such service is made
Central Iowa Community Services	Met	Met	Met	Met
County Rural Offices of Social Services	Met	Met	Met	Met
County Social Services	Met	Met	Met	Met
Eastern Iowa MHDS Region	Met	Met	Met	Met
Heart of Iowa Region	Met	Met	Met	Met
MHDS of East Central Region	Met	Met	Unmet	Unmet
Northwest Iowa Care Connections	Unmet	Unmet	Met	Met
Polk County Health Services	Unmet	Unmet	Met	Met
Rolling Hills Community Services Region	Met	Met	Met	Met
Sioux Rivers MHDS	Met	Met	Met	Met
South Central Behavioral Health Region	Met	Met	Met	Met
Southeast Iowa Link	Unmet	Unmet	Met	Unmet
Southern Hills Regional Mental Health	Unmet	Unmet	Met	Met
Southwest Iowa MHDS Region	Met	Unmet	Unmet	Unmet

MOBILE CRISIS - CHILDREN

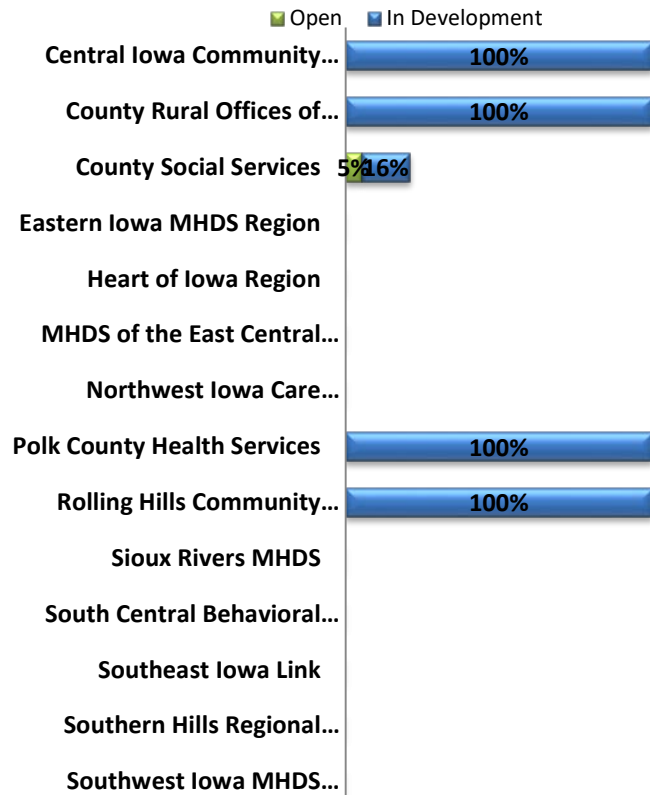
Percent of Counties within the Region with Mobile Crisis Response Services for *Children* as of **September 30, 2020**



CRISIS: Mobile Response	
<i>*In order to meet access standard on or after 7/1/2021, Regions must meet all requirements in Chapter 25.</i>	
Region	Timeliness
	Face-to-face contact with mobile crisis staff within 60 minutes of dispatch.
Central Iowa Community Services	Met
County Rural Offices of Social Services	Met
County Social Services	Developing
Eastern Iowa MHDS Region	Met
Heart of Iowa Region	Met
MHDS of East Central Region	Met
Northwest Iowa Care Connections	Developing
Polk County Health Services	Met
Rolling Hills Community Services Region	Met
Sioux Rivers MHDS	Met
South Central Behavioral Health Region	Met
Southeast Iowa Link	Developing
Southern Hill Regional Mental Health	
Southwest Iowa MHDS Region	Met

CRISIS STABILIZATION COMMUNITY BASED SERVICES - CHILDREN

Percent of Counties within the Region with Crisis Stabilization Community Based Services for Children as of **September 30, 2020**

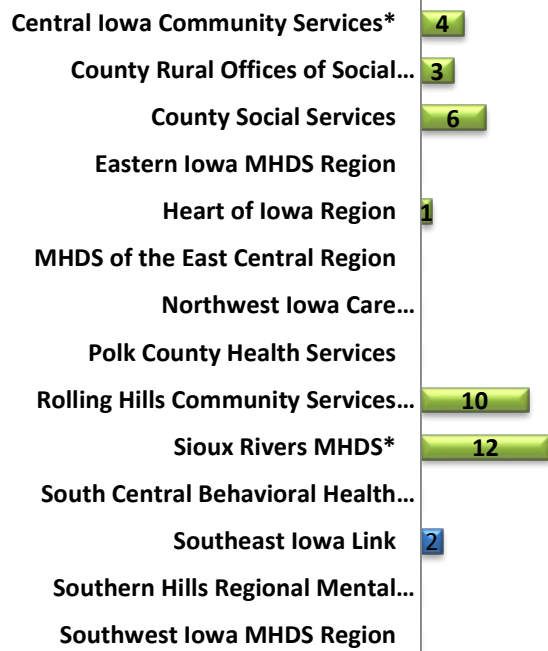


CRISIS: CSCBS	
<i>*In order to meet access standard on or after 7/1/2021, Regions must meet all requirements in Chapter 25.</i>	
Region	Timeliness
Central Iowa Community Services	Developing
County Rural Offices of Social Services	Developing
County Social Services	Developing
Eastern Iowa MHDS Region	
Heart of Iowa Region	
MHDS of East Central Region	
Northwest Iowa Care Connections	
Polk County Health Services	Developing
Rolling Hills Community Services Region	Developing
Sioux Rivers MHDS	
South Central Behavioral Health Region	
Southeast Iowa Link	
Southern Hill Regional Mental Health	
Southwest Iowa MHDS Region	

CRISIS STABILIZATION RESIDENTIAL SERVICES - CHILDREN

Number of Residential Crisis Beds for Children as of September 30, 2020

■ Open ■ In Development



CRISIS: CSRS		
<i>*In order to meet access standard on or after 7/1/2021, Regions must meet all requirements in Chapter 25.</i>		
Region	Timeliness A child with SED who has been determined to need CSRS shall receive the service within 120 minutes from the time of referral.	Proximity Service is located within 100 miles from the individual's residence.
Central Iowa Community Services	Met	Met
County Rural Offices of Social Services	Developing	Met
County Social Services	Met	Met
Eastern Iowa MHDS Region		
Heart of Iowa Region	Met	Met
MHDS of East Central Region		
Northwest Iowa Care Connections		
Polk County Health Services		
Rolling Hills Community Services Region	Met	Met
Sioux Rivers MHDS	Met	Met
South Central Behavioral Health Region	Met	Met
Southeast Iowa Link	Developing	Developing
Southern Hill Regional Mental Health		
Southwest Iowa MHDS Region		