

PROPOSED IOWA'S CHILDREN'S MENTAL HEALTH SERVICES

Crisis intervention and stabilization

A crisis is when a child or the child's family is lacking immediate internal and external resources that place the child at risk of maintaining a healthy and safe environment.

Children's mental health crisis response services are intensive face-to-face, short-term mental health services initiated during a crisis to help the child/youth return to their baseline level of functioning. Children's crisis response services must be provided by a crisis response team outside of urgent care, inpatient or outpatient hospital settings.

Crisis response providers must be experienced in mental health assessment, crisis intervention techniques, have emergency clinical decision-making abilities and knowledge of local services and resources.

*Crisis Screening*

Prior to doing crisis assessment conduct a screening of the potential crisis situation. The screening must:

- Gather information using a standard screening guide;
- Use the screening guide to determine whether a crisis situation exists;
- Identify the parties involved; and
- Implement an appropriate response whether or not a crisis response is needed.

Crisis screening must be available 24 hours a day 7 days a week and may be done over the telephone. A single statewide crisis telephone line should be available.

*Crisis Assessment*

A crisis assessment is an immediate, face-to-face evaluation by a physician, mental health professional or practitioner, to determine the recipient's presenting situation, and identifying any immediate need for emergency services.

- Provide immediate intervention to provide relief of distress based on a determination that the child's behavior is a serious deviation from his/her baseline level of functioning;
- Evaluate in a culturally appropriate way and as time permits the child's:
  - Current life situation and sources of stress;
  - Symptoms, risk behaviors, mental health problems, and underlying co-occurring conditions;
  - Strengths and vulnerabilities;
  - Cultural considerations;
  - Support network;
  - Physical health; and
  - Functioning.

Conduct the crisis assessment anywhere that the individual and clinician determine is safe and appropriate including, but not limited to, the recipient's home, the home of a family member, or another community location. Determine the need for crisis intervention services or referrals to other resources based on the assessment.

## **PRELIMINARY DISCUSSION DRAFT – October 29, 2015**

### *Crisis Intervention*

Crisis interventions are face-to-face, short-term intensive mental health services started during a mental health crisis or emergency to help the recipient:

- Cope with immediate stressors and lessen his/her suffering;
- Identify and use available resources and recipient's strengths;
- Avoid unnecessary hospitalization and loss of independent living;
- Include a family team meeting;
- Develop action plans including providing needed short term support and/or treatment outside the family home; and
- Begin to return to his/her baseline level of functioning.

Crisis intervention services must be:

- Available 24 hours per day, seven days per week, 365 days per year;
- Provided on-site by a mobile team in a community setting;
- Culturally appropriate; and
- Provided promptly.

### *Crisis Stabilization*

Crisis stabilization services are mental health services provided to a recipient after crisis intervention to help the recipient obtain his/her functional level as it was before the crisis. Provide stabilization services in the community, based on the crisis assessment and crisis plan.

Consider the need for further assessment and referrals. Update the crisis stabilization treatment plan, supportive counseling, skills training, and collaboration with other service providers in the community.

## **PRELIMINARY DISCUSSION DRAFT – October 29, 2015**

*The following are preliminary descriptions of services included as Core Services in the last Children's Mental Health Work Group Report for review and discussion.*

### **PREVENTION, EARLY IDENTIFICATION, AND EARLY INTERVENTION**

#### **Behavioral health and substance use education**

- A statewide program that educates teachers and care coordinators regarding the signs, symptoms, and effective responses for behaviorally health and substance use disorder conditions in children

#### **Primary care screening for mental health and substance use disorder**

- Training for primary care physicians regarding the signs, symptoms, and effective responses for behavioral health or substance use disorder conditions in children.
- Using a standard screening tool recommended to be used by primary care physicians in all well child visits.
- Adopting Screening, Brief Intervention, and Referral to Treatment (SBIRT) as a statewide model of early intervention in Iowa

### **BEHAVIORAL HEALTH TREATMENT**

#### **Assessment and evaluation**

- Adopt Screening, Brief Intervention, and Referral to Treatment (SBIRT) as a statewide model of early intervention in Iowa.
- A complete behavioral health assessment done by a licensed mental health professional designed to identify behavioral health issues as a basis for a treatment plan.

#### **Medication prescribing and management**

*Medication prescribing* means services provided by an appropriately licensed professional including, but not limited to, determining how the medication is affecting the individual; determining any drug interactions or adverse drug effects on the individual; determining the proper dosage level; and prescribing medication for the individual for the period of time before the individual is seen again.

*Medication management* means services provided by a licensed professional including, but not limited to, monitoring effectiveness of and compliance with a medication regimen; coordination with care providers; investigating potentially activities pursuant to licensed prescriber orders.

#### **Individual, group, and family therapy**

Individual, group and family therapy means a dynamic process in which the therapist uses professional skills, knowledge and training to enable children and their families to realize and mobilize their strengths and abilities, take charge of their lives, and resolve their issues and problems. Therapy services may be provided to individuals, groups, or families.

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### **Integrated Health Home Care Coordination**

Integrated Health Home Care Coordination means activities designed to help children and their families locate, access, and coordinate a network of supports and services that will allow children to experience resilience and recovery and live a safe, healthy, successful, self-determined life in their home and community.

### **Intensive Evidenced Based Treatment**

*Evidence-based services* means using interventions that have been rigorously tested, have yielded consistent, replicable results, and have proven safe, beneficial and effective and have established standards for fidelity of the practice.

The Substance Abuse and Mental Health Services Administration has established tool kits and fidelity standards for certain select evidenced based practices that increase the likelihood of replicable results.

Evidenced based practices includes, but is not limited to, in-home family therapy and trauma informed practices.

*Intensive in-home* services provide therapeutic interventions to children with a severe emotional disturbance (SED) and their families that are at risk of inpatient treatment or out of home placement that is designed to prevent such placements. Intensive in-home services are designed by a team that includes the child and their family that combines individual, group and family therapy and behavioral interventions with the support of paraprofessionals.

### **Residential or Inpatient Treatment**

*Acute inpatient psychiatric hospital* treatment is defined as treatment in a hospital psychiatric unit that includes 24-hour nursing and daily active treatment under the direction of a psychiatrist and certified by The Joint Commission or the National Integrated Accreditation for Healthcare Organizations (NIAHO) as a hospital.

*Psychiatric Medical Institution for Children* is a non-hospital facility that provide inpatient services to individuals under 21 years of age and that is accredited by JC or any other accrediting organization with comparable standards recognized by the State that meets the standards set by the Centers for Medicare and Medicaid Services and is licensed and certified by the state.

*Subacute mental health services* are short-term, intensive, recovery-oriented services designed to stabilize an individual who is experiencing a decreased level of functioning due to a mental health condition.

## **RECOVERY SUPPORTS**

**Family Support** provides the training and support necessary to ensure engagement and active participation of the family in the treatment planning process and with the ongoing implementation and

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reinforcement of skills learned throughout the treatment process. Training is provided to family members to increase their ability to provide a safe and supportive environment in the home and community for a child with an SED. For the purposes of this service, "family" is defined as the persons who live with or provide care to a child with an SED, and may include a parent, spouse, children, relatives, grandparents, or foster parents. Services may be provided individually or in a group setting. Services must be recommended by a treatment team, are subject to prior approval, and must be intended to achieve the goals or objectives identified in the child's individualized plan of care.

This involves:

- Assisting the family in the acquisition of knowledge and skills necessary to understand and address
- The specific needs of the consumer in relation to their mental illness and treatment; development and enhancement of the families specific problem-solving skills, coping mechanisms, and strategies for the consumer's symptom/behavior management;
- Assisting the family in understanding various requirements of the waiver process, such as the crisis plan and plan of care process;
- Training on the child's medications or diagnoses; interpreting choice offered by service providers; and assisting with understanding policies, procedures and regulations that impact the consumer with mental illness while living in the community.

Family Support is provided by a family member of a child with an SED that has successfully completed Family Support training.

### Youth Peer Support

Youth Peer Support is an individual in the youth's identifiable age group that has had lived experience of a SED and has been thoroughly trained as a peer support worker. Youth peer support is to assist youth experiencing an SED to learn from someone with a lived experience that recovery and resiliency is possible and to provide guidance, coaching and encouragement during the youth's recovery journey.

Youth Peer Support is provided by a youth with lived experience that has successfully completed peer support training.

Respite Care provides temporary direct care and supervision for the child with an SED. The primary purpose is relief to families/caregivers of the child. The service is designed to help meet the needs of the primary caregiver as well as the identified child. Normal activities of daily living are considered content of the service when providing respite care, and these include: support in the home/after school/or at night, transportation to and from school/medical appointments/or other community based activities, and/or any combination of the above. Transportation is included as a part of this service.

Respite Care can be provided in a child's home or place of residence or provided in other community settings. Other community settings include: Licensed Family Foster Home, Licensed Group Boarding Home, Licensed Attendant Care Facility, Licensed Emergency Shelter, Out-Of-Home Crisis Stabilization House/Unit/Bed.

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Attendant Care provides a child with an SED that would otherwise be placed in a more restrictive setting due to significant functional impairments resulting from an identified mental illness. This service enables the child to accomplish tasks or engage in activities that he/she would normally do him/herself if the child did not have an SED. Assistance is in the form of direct support, supervision and/or cuing so that the child performs the task by him/her self. Such assistance most often relates to performance of Activities for Daily Living and Instrumental Activities for Daily Living and includes assistance with maintaining daily routines and/or engaging in activities critical to residing in his/her home and community. The majority of these contacts must occur in customary and usual community locations where the child lives, works, attend schools, and/or socializes. Services provided at a work site must not be job tasks oriented. Services provided in an educational setting must not be educational in purpose. Services furnished to an child that is an inpatient or resident of a hospital, nursing facility, intermediate care facility for persons with an intellectual disability, or institution for mental disease are not eligible.

Services must be recommended by a treatment team, are subject to prior approval, and must be intended to achieve the goals or objectives identified in the child's individualized plan of care. Transportation is provided between the participant's place of residence and other services sites or places in the community and the cost of transportation is part of this service.

Therapeutic Foster Care provides short-term and intensive supportive resources for the child with an SED and his/her family. The intent of this service is to provide out of home support for the family in order to avoid psychiatric inpatient and institutional treatment of the child by responding to potential crisis situations through the utilization of a co-parenting approach provided in surrogate family setting. The goal will be to support the youth and family in ways that will address current acute and/or chronic mental health needs and coordinate a successful return to the family setting at the earliest possible time. During the time the professional resource family is supporting the youth, there is regular contact with the family to prepare for the child's return and his/her ongoing needs as part of the family. It is expected that the child, family and the professional resource family are integral members of the child's individual treatment team. Transportation is provided between the child's place of residence and other services sites or places in the community and the cost of transportation is part of this service.

### **COMMUNITY-BASED FLEXIBLE SUPPORTS**

System of Care is defined as a child and family-driven, cross-system spectrum of effective, community-based services, supports, policies, and process for children birth to young adulthood, with or at risk for physical, emotional, intellectual, behavioral, developmental, and social challenges and their families that is organized into a flexible and coordinated network of resources, builds meaningful partnerships with families, children and young adults, and addresses their cultural and linguistic needs, in order for them to optimally live, learn, work, and recreate in their communities and throughout life.