Minimum Computer Requirements for Clear Coverage™ Prior Authorization
To access the web portal, ordering providers will need a web/internet browser with Macromedia Flash Version 10 installed. Most browsers will already have this installed, but you can check what version you have installed by going to the following URL.
http://www.macromedia.com/software/flash/about/

If you do not have Flash installed, or have an older version than version 10, you will need to upgrade to a newer version of Macromedia Flash. Note that for Internet Explorer, a minimum version of IE 6 is also required.

Adobe Reader
Clear Coverage generates PDF files. In order to view and print PDF files, Adobe Acrobat Reader is required. This can be installed by going to the following URL:
http://www.Adobe.com/AcrobatReader

Screen Resolution
Clear Coverage prefers a screen resolution of 1024 x 768 pixels.   The application will function with smaller screen resolutions but the user will have difficulty scrolling to all the buttons.   Use a monitor that supports a screen size of 1024 x 768, and change the resolution of your screen to 1024 x 768 or greater.

Reliable High Speed Internet Connection
A reliable, high-speed internet connection such as a business internet cable subscription, business DSL, or other business class network connection is required.   The web portal is not designed for use over dial-up or sporadic internet connections.