

## **Notice of Managed Care and Lien Recovery**

The Iowa Department of Human Services (DHS) has added a new Managed Care Organization (MCO), Iowa Total Care, effective July 01, 2019 to replace the outgoing MCO, UnitedHealthcare. With the addition of the new MCO, Medicaid members had the opportunity to choose either Amerigroup Iowa or Iowa Total Care as their MCO. As you work your existing and new cases we suggest asking the Medicaid member for their identification card so you have the most current member eligibility and MCO information.

The managed care program, officially named IA Health Link, started April 1, 2016. The majority of Medicaid members transitioned to an MCO on this date.

This program is presently administered by MCOs. Iowa Total Care and Amerigroup Iowa provide Medicaid members with comprehensive health care services, including physical health, behavioral health, and long-term services and support. Examples on the impact for injuries and Lien Recovery:

- If an injury happened prior to April 1, 2016, the Iowa Medicaid Enterprise (IME) Revenue Collections Unit will file a lien for services incurred before April 1, 2016.
- If an injury results in claims that include services incurred prior to and after April 1, 2016, the Revenue Collections Unit will file a lien for any health service payments related to the injury and incurred prior to April 1, 2016. A service related to the injury on or after April 1, 2016, will be handled by the member's MCO. The MCO will file a separate lien for services incurred on or after April 1, 2016.
- For injuries that occur on or after April 1, 2016; if the member has the Medicaid Fee-for-Service product the Revenue Collections Unit will file a lien for services prior to their MCO assignment. If the member moves their eligibility to an MCO then the member's MCO will handle liens for any services incurred after assignment. In instances such as this, the attorney's office or carrier will need to work with both the Revenue Collections Unit and member's MCO.

There is a small percentage of Medicaid members that will not be assigned to an MCO. In those cases, injuries on or after April 1, 2016, will continue be reported to the Revenue Collections Unit as they are today.

### **The two MCOs are listed below:**

- Amerigroup Iowa, Inc. (1-800-600-4441)
- Iowa Total Care (1-888-285-1276)

Questions should be directed to the IME Revenue Collections Unit, Lien Recovery, at 515-256-4620.