

SETTING UP YOUR CARD

When you install the app, you will be asked to pick your state. Choose Iowa. Then you will need to enter the 16 digit number off the front of your WIC card and select "Register this Card."



MANAGE CARDS

Normally, benefits for the whole family will be on one card. In some cases, such as when children are in foster care, a family might have more than one card. The Manage Card icon allows you to add more cards to your WIC Shopper Account.



Use the pencil icon to give the card a nickname like "Ava's Card." This will make it easier to keep track of multiple cards and their balances as you use the app.

If your card is lost or stolen, you will need to get a replacement from your local WIC office. Go to *Manage Cards* to delete the old card number and register the new.

MENU SETTINGS

Click the three lines near the top of the screen to get to the Main Menu. (May be in the left or right corner depending on what type of phone you use.)

Under *Settings*, you can set up alerts that notify you when your benefits are about to expire. Alerts can be set as early as 15 days before the end of the month. *Settings* is also where you go to change the language of the app. Don't forget to save any changes you make!

ADDITIONAL APP FEATURES

- Connect to WIChealth.org
- Yummy recipes
- Life hacks
- And much more!



Iowa Department of Public Health
Lucas State Office Building
Bureau of Nutrition and Physical Activity
321 E. 12th Street
Des Moines, IA 50319-0075
Phone: (515) 281-6650 or 1 (800) 532-1579

For assistance with the WIC Shopper app,
email: ebtshopper.support@jpma.com

This institution is an equal opportunity provider.
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HOW TO USE THE WIC SHOPPER APP



SCAN BARCODE/ ENTER UPC

Snap a picture of barcodes on food labels to see if you can buy them with WIC. When scanning bagged items, make sure the packaging is lying flat. The app won't scan correctly if the barcode is wrinkled.



If you type in a barcode, use all 12 numbers. This includes the numbers on the far left and right. If you don't, the app will say that the food is not a WIC item.



If an item is not WIC approved, you will see this picture. Try scanning something else!

I COULDN'T BUY THIS!

If you find a product that you believe should be approved by WIC, but the app says it is not, the Iowa WIC Program wants to know!

Click on this logo to find a form that asks for product information (brand, food type, package size and UPC/barcode number). Send this form directly from the app so that WIC can review the new product.

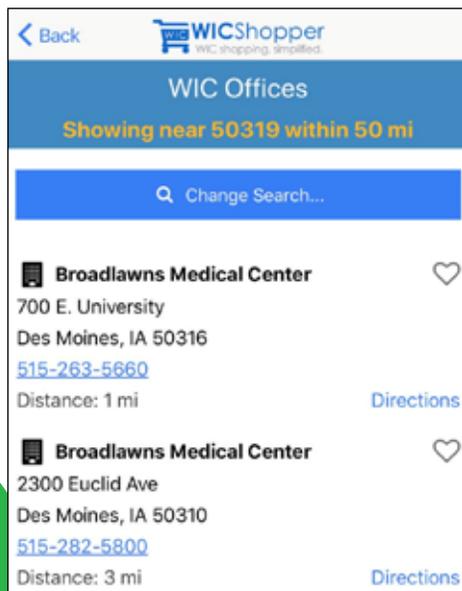


FIND NEARBY WIC OFFICES AND STORES

Use the app to locate nearby WIC clinics and stores that accept the eWIC card.

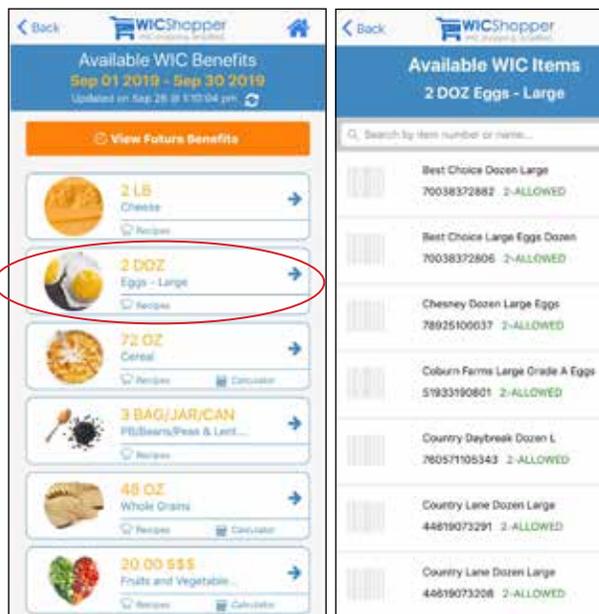
Either allow WIC Shopper to access your phone's location, or search by ZIP code, to find WIC clinics and vendors within 10, 20 or 50 miles of you.

Click on the name of a clinic to see the hours they are open. You can also view the office on a map, get directions from your current location, or give them a call.



MY BENEFITS

View benefits that have been added for current and future months. Press the blue arrow to see a list of products and quantities you can buy.



WIC ALLOWABLE FOODS

An electronic version of the Iowa WIC Approved Foods Booklet is available on the app. Your local WIC office may have given you a hard copy of this booklet.

