
430.80

Data System Equipment Support

Introduction

Contractors are responsible for providing their own data system equipment including laptops, desktops, printers/scanners, signature pads, card readers, and PIN Pads.

Local agency support

Contractors are required to provide local agency computer support and maintenance of local hardware and operating software, including operating, application, and security software. This includes providing patches and updates to computers and software, including operating, application, and security software, and troubleshooting any local issues.

Monitoring computer use

Contractors must submit required verification of compliance software (operating, application, and security), security updates, required Focus Security Compliance and Inventory Report, and any other information requested by the Iowa Department of Public Health. The required Focus Security Compliance and Inventory Report should be from the Contractor's approved security software and must be documented at the individual computer level.

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